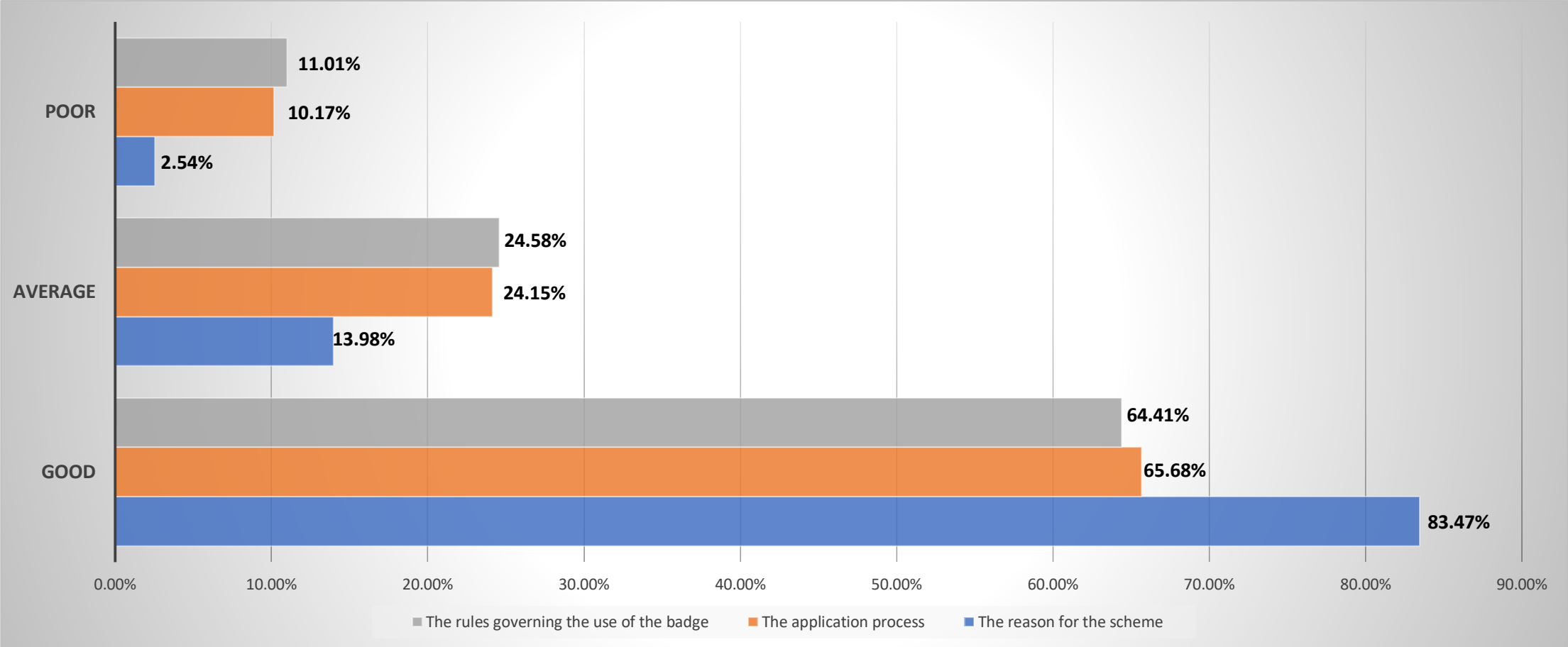




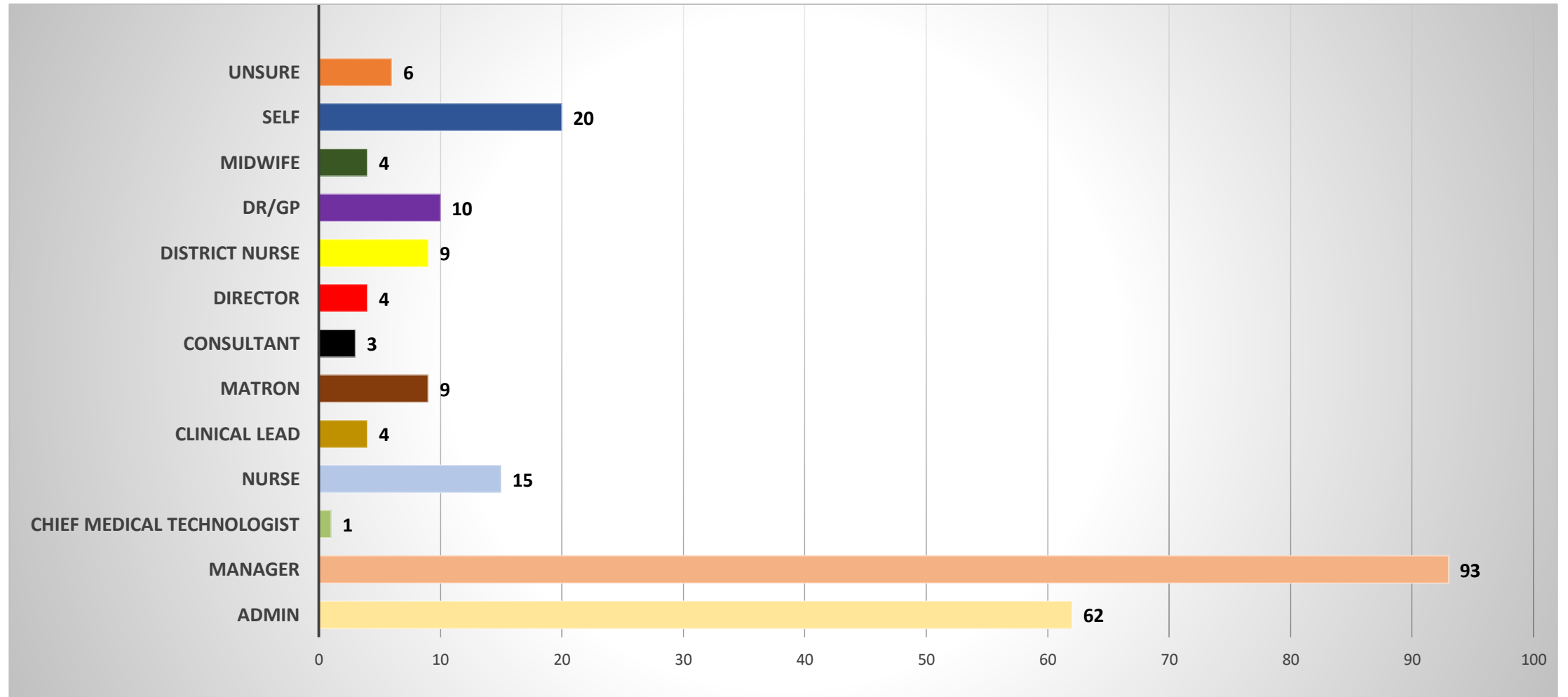
Health Sector Response

- **Survey release date: Thursday 13 December 2018**
- **Survey emailed to 732 current HEB users**
- **Placed in NHS England (London) and the Health London Partnership newsletters and bulletins to reach a wider audience**
- **240 Health Sector professionals completed the survey**
- **The results...**

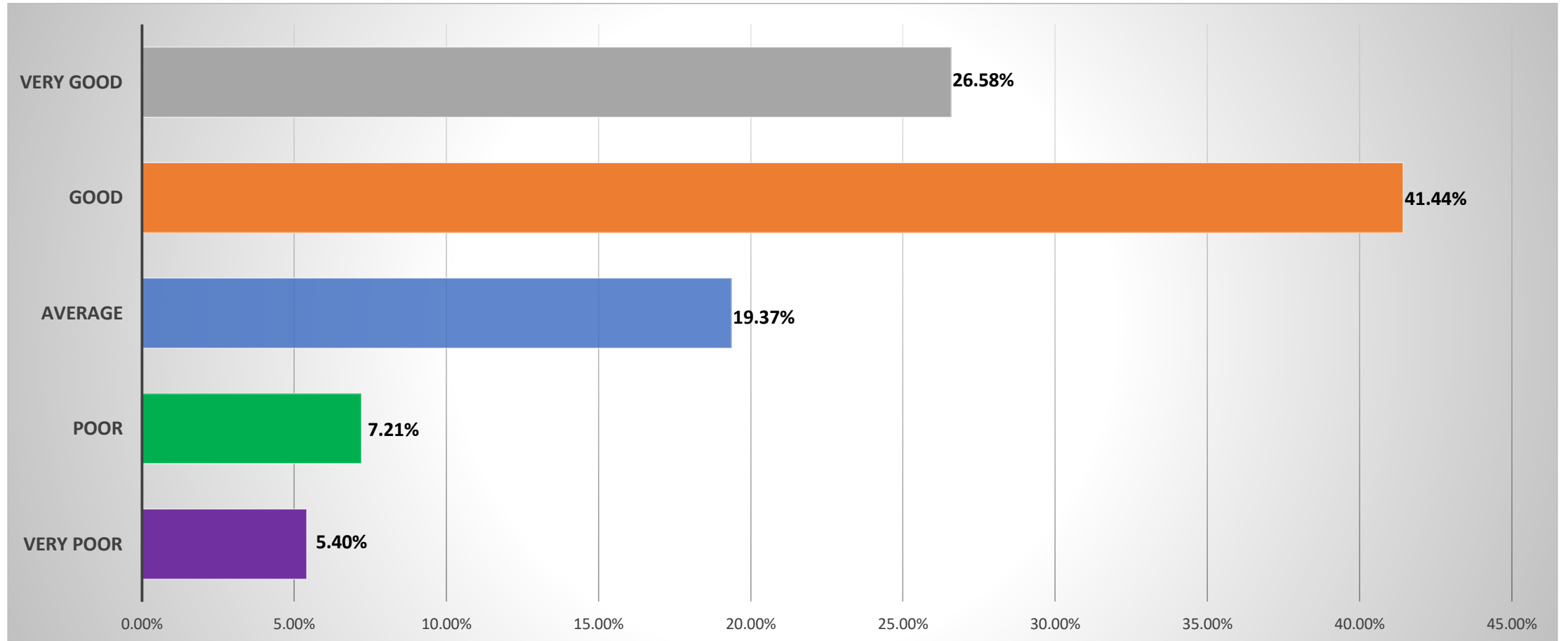
How would you rate your understanding of the Health Emergency Badge Scheme in terms of: Reason, Rules and the Application process.



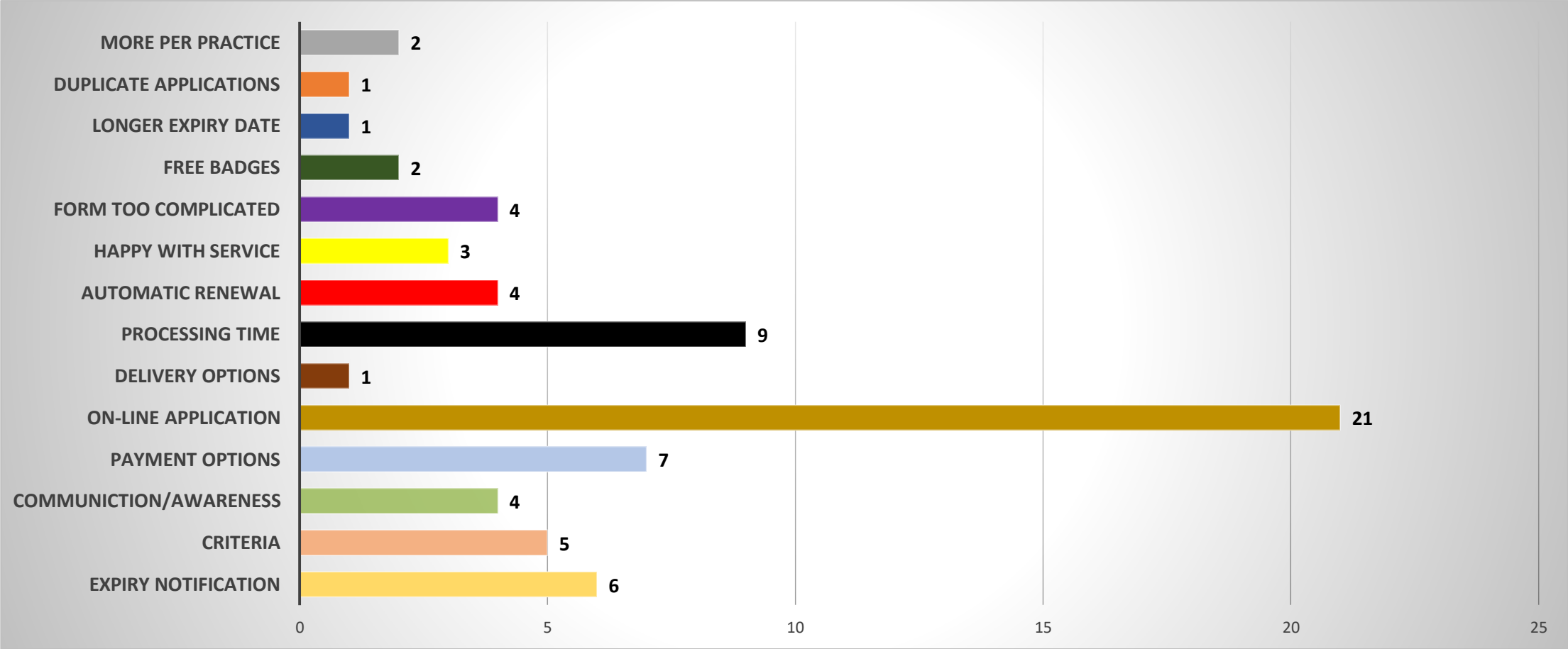
Who responded to our questionnaire



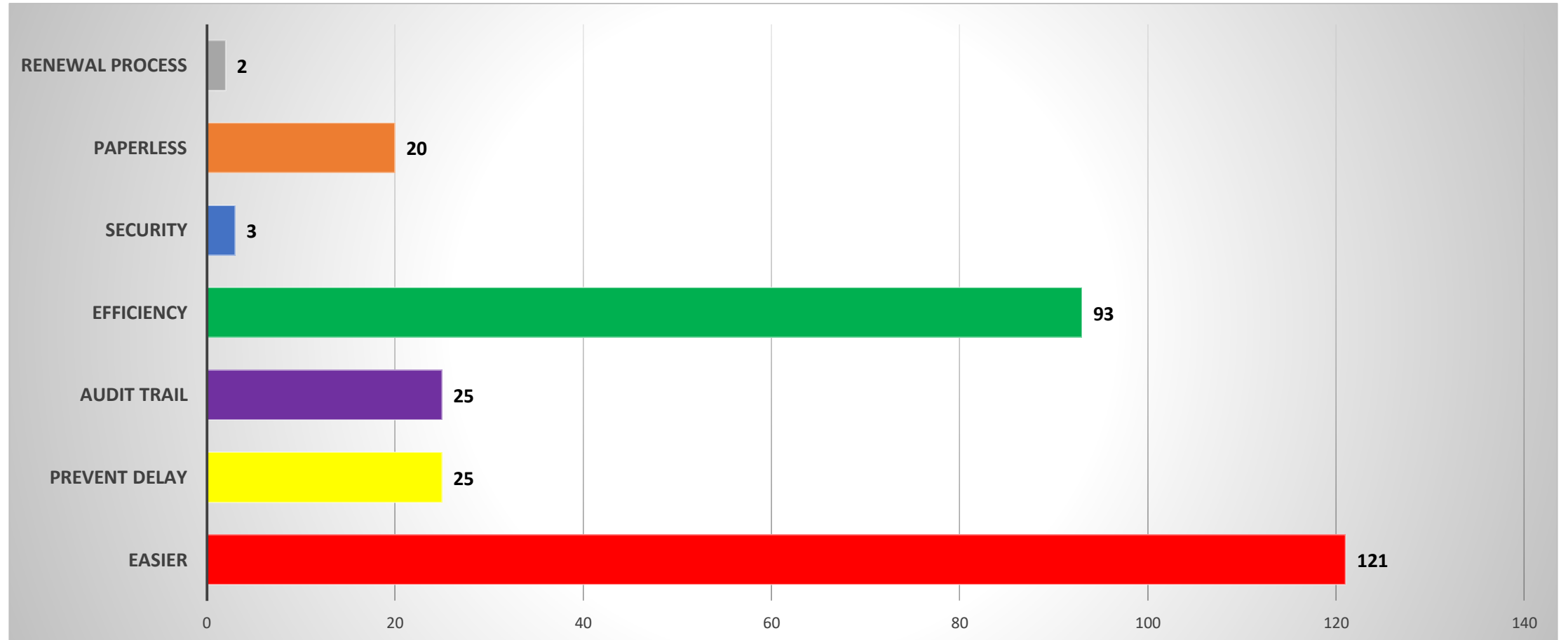
Please rate your experience of applying for a Health Emergency Badge



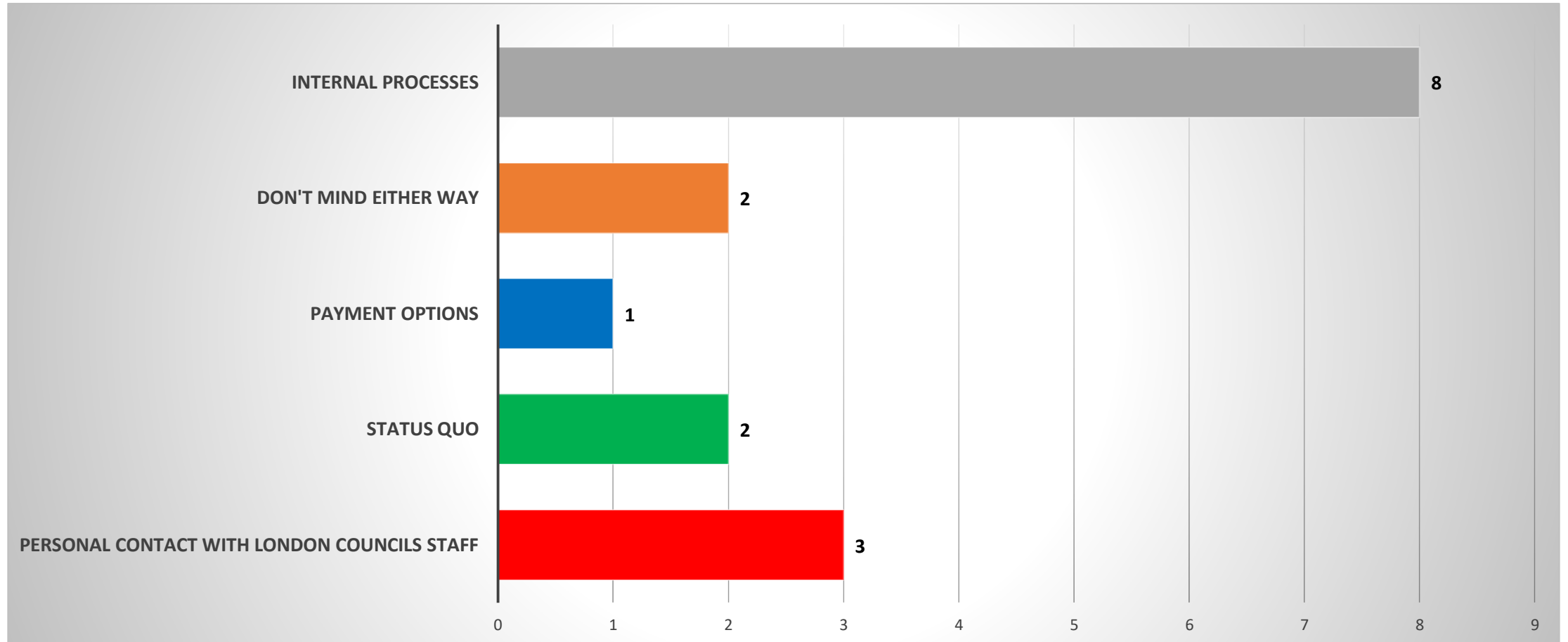
How can we improve our service?



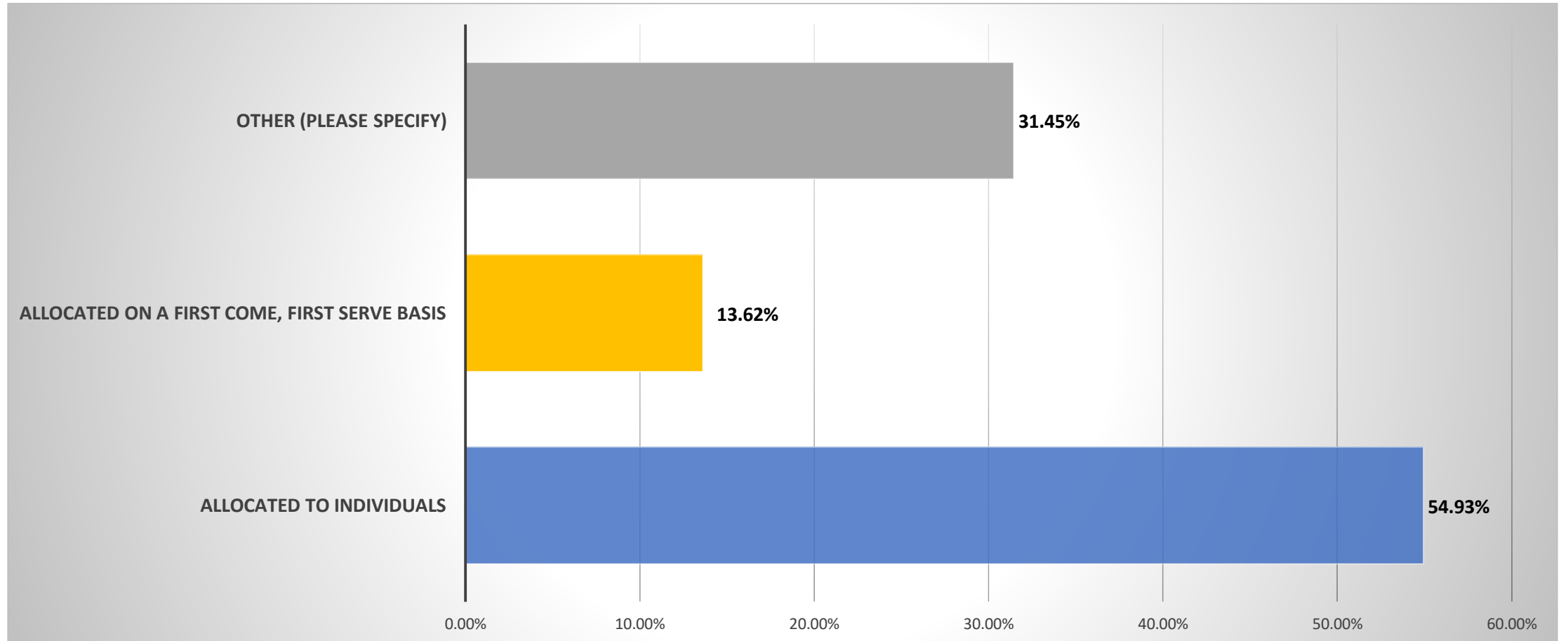
What would be the benefits of an on-line processes



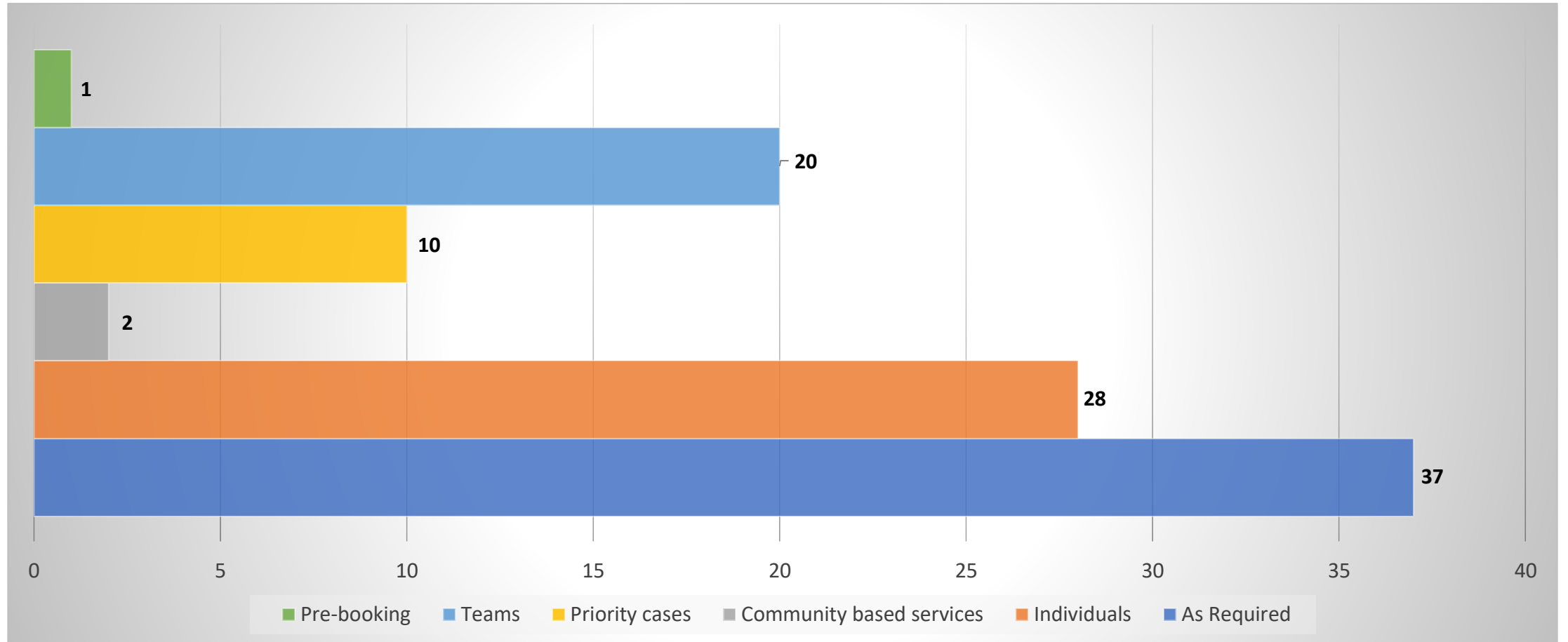
Why would you prefer to retain the paper application?



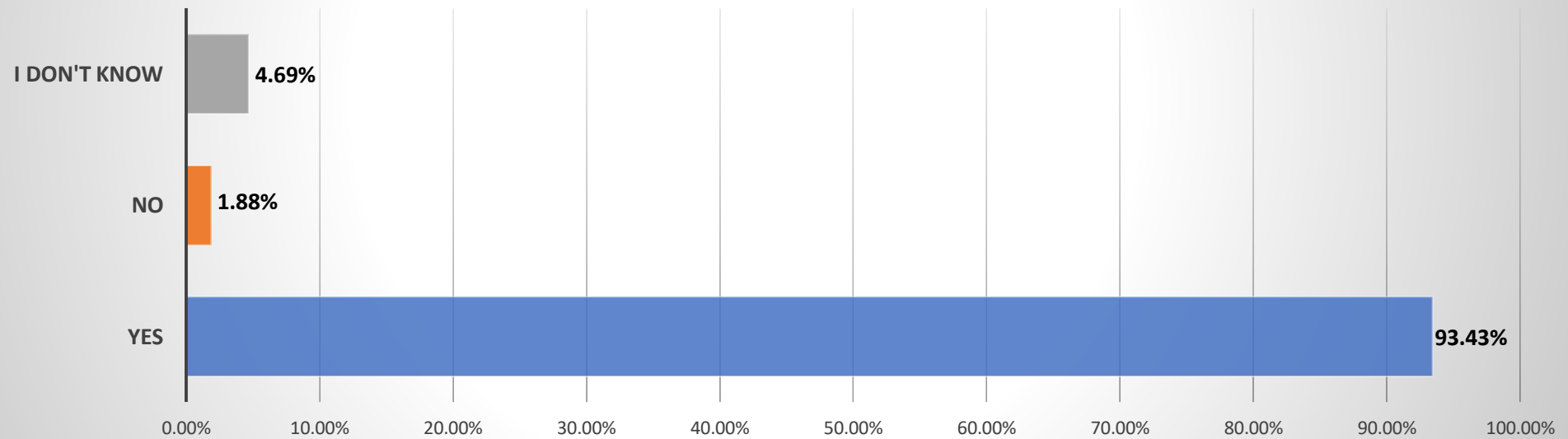
How do you share and distribute your Health Emergency Badges within your organisation?



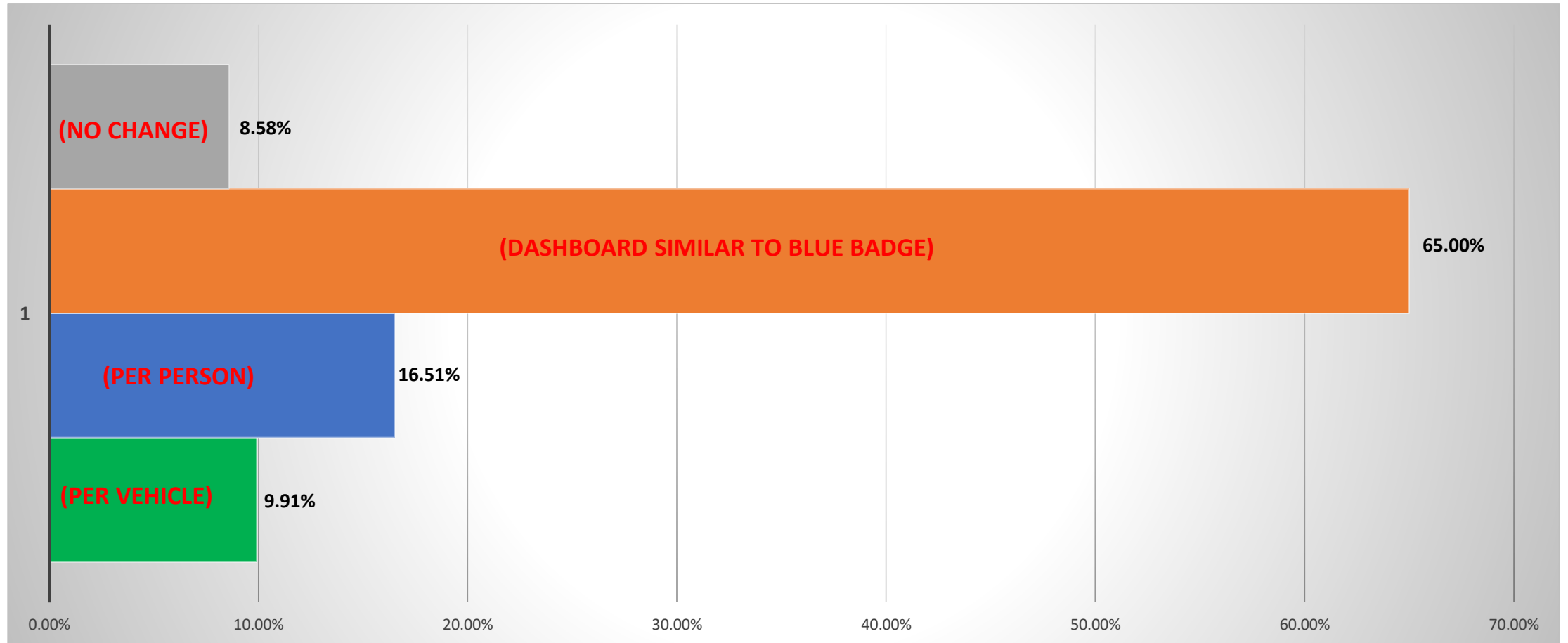
cont.../Other distribution methods



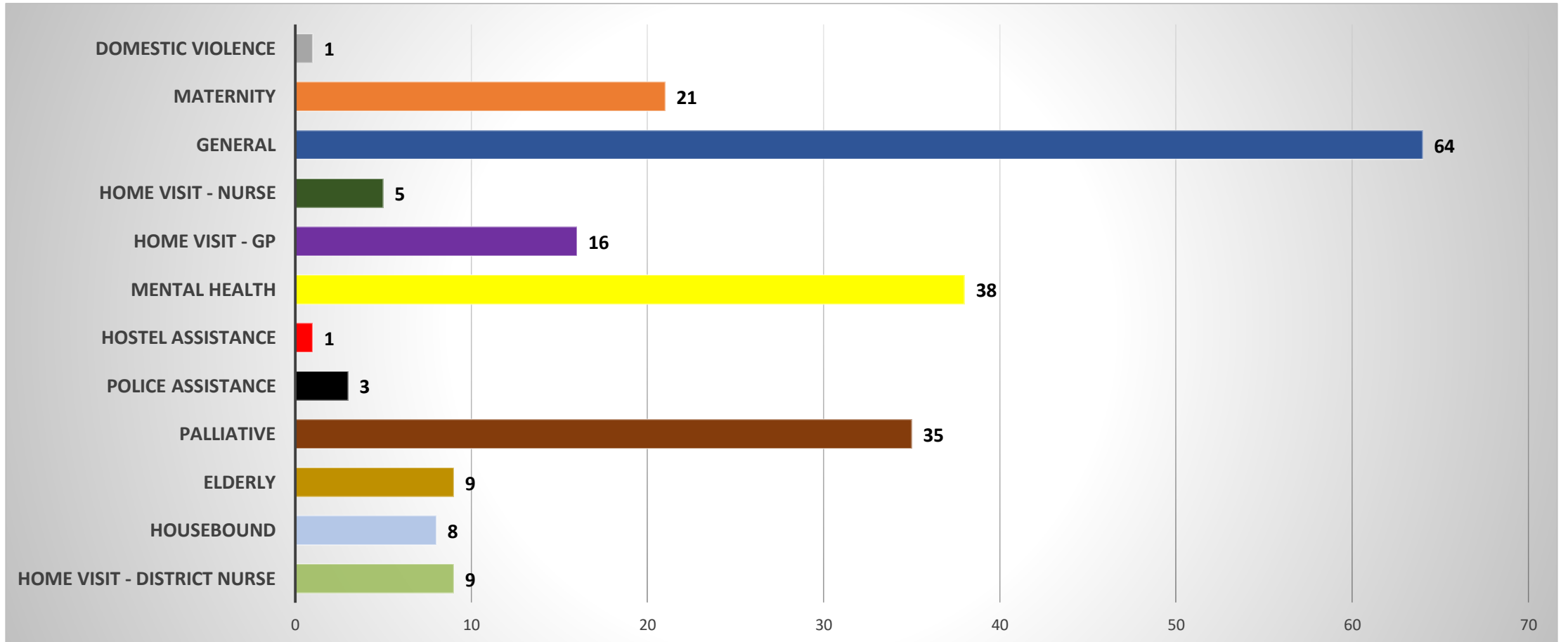
Are your Health Emergency Badges held in a secure place when not in use?



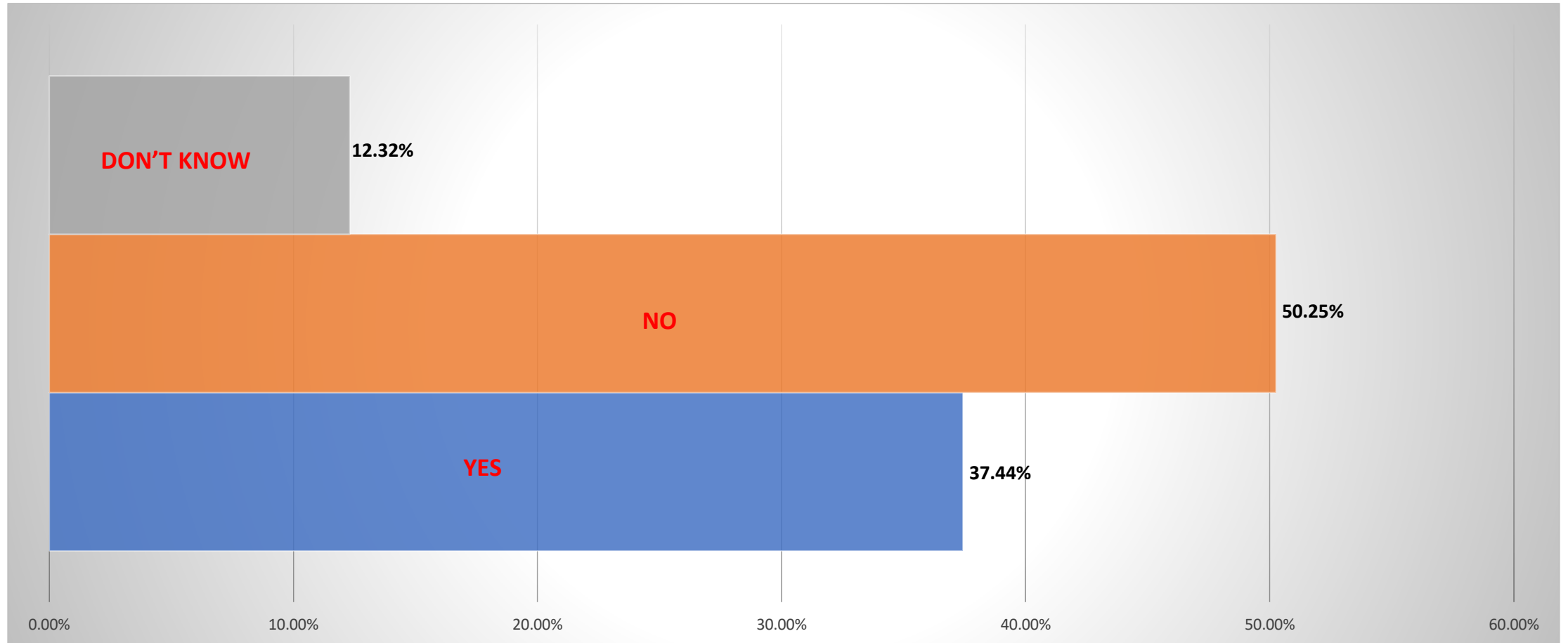
Taking into consideration the current design of the Health Emergency Badge, which of the following improvements would you benefit from?



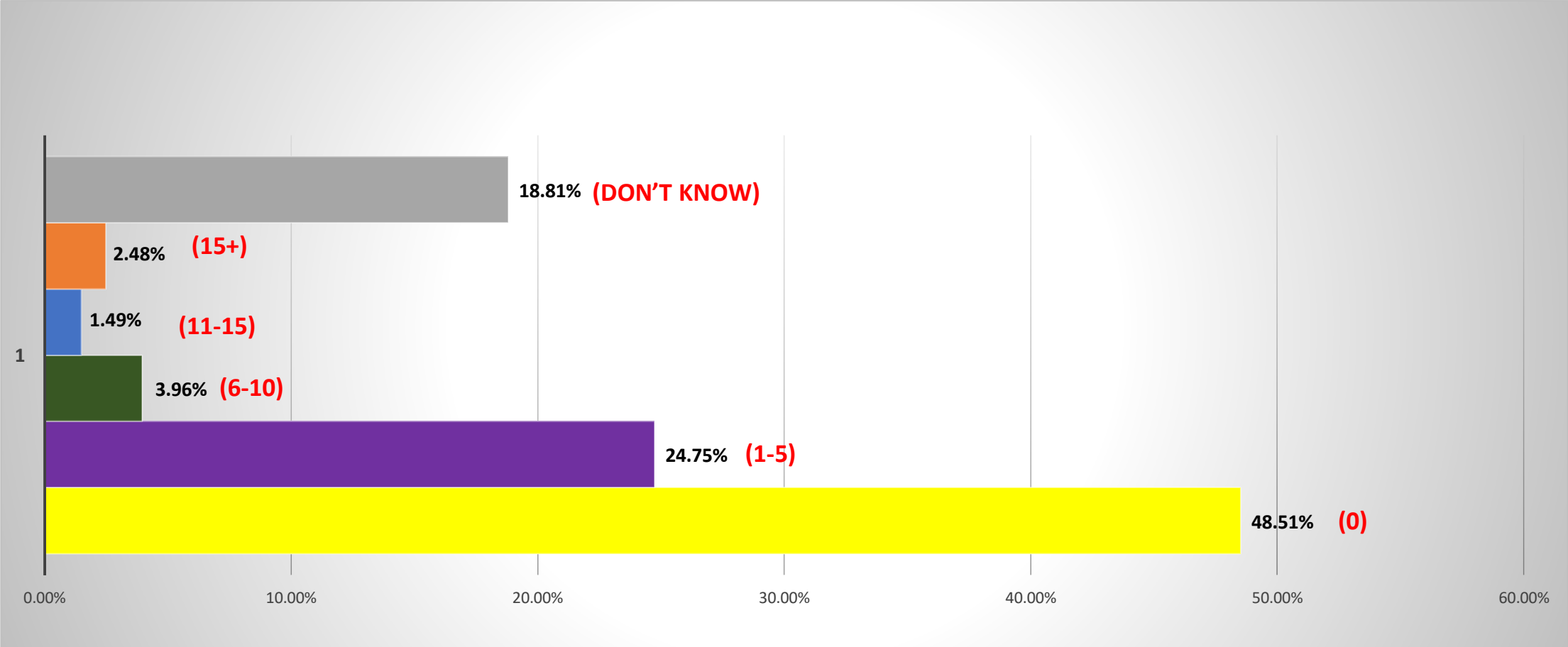
What do you consider an emergency?



Do you keep records of the emergencies attended by your staff using a Health Emergency Badge?



How many Penalty Charge Notices has your organisation received in the last 12 months whilst displaying a Health Emergency Badge?



THANKS