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| **Borough name** | | **FOI 2 Percentage of FOI requests responded to within the time period within 20 working days of receipt** | **Link to authorities website for further information – If provided** |
| Camden | 99.0 |  |
| City of London | 96.6 |  |
| Croydon | 65.0 |  |
| Enfield | 82.0 |  |
| Hackney | 71.0 |  |
| Haringey | 86.0 |  |
| Hillingdon | 74.0 |  |
| Lambeth | 89.4 |  |
| Tower Hamlets | 89.0 |  |

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| **Meta data:** | |
| **Date period provided**: | 1 April 2019 to 31 March 2020 |
| **What does this indicator measure?** | Percentage of Freedom of Information (FOI) requests responded to within 20 working days |
| **Purpose/aim** | This indicator monitors the proportion of all Freedom of Information requests that are dealt with by the council within the statutory timeframe for response (i.e. 20 working days). |
| **Definition** | This measure should include all Freedom of Information requests received by the corporate freedom of information team in a given period, but not include those requests where the timescale has been extended under specific circumstances.  As the statutory timescale is 20 working days, counting the first working day after the request is received as the first day. This performance indicator cannot be reported until at least the 21 working days after the end of the period. |
| **How calculated** | Numerator (a): Number of Freedom of Information requests received within the specified period that are responded to by the corporate freedom of information team within 20 working days of receipt.  Denominator (b): Number of Freedom of Information requests received by the corporate freedom of information team within the time period specified.  (a / b) x 100 |
| **Data source** | This data is voluntarily submitted by the boroughs themselves. |
| **Data quality** | London Councils and the Self Improvement Board do not accept responsibility for the accuracy of the data. As a local collection it is requested that the calculations and definitions conform to the details above. However authorities may use local definitions that are not as stated above, but are provided as a similar figure for benchmarking purposes.  No external quality assurance has been conducted on the data.  Where data is missing no assumptions can be made about the reason, the authority may no longer collect the data, or local definitions may be too different to include for comparison.  Performance should not be league tabled for the reasons above and are collected as indicative indicators or good practice. |