

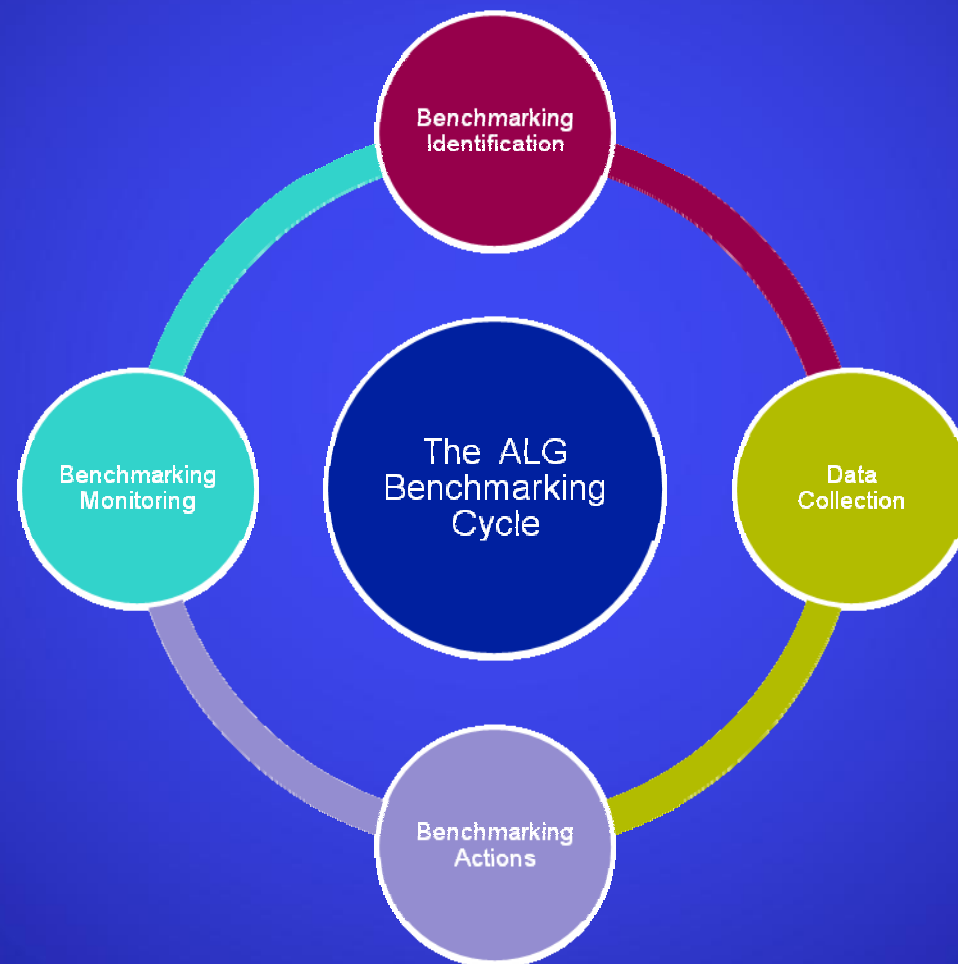
# System opportunity Benchmarking

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# The Benchmarking Cycle



# ALG - Benchmarking Cycle

- Benchmarking Identification:
  - Clear categories i.e. Borough; Number FTE staff; Top five primary causes etc.
- Data Collection:
  - How will the data be collected?
    - Details through a dedicated system
    - Health and Safety Networks site

# ALG - Benchmarking Cycle

- Benchmarking Actions:

- Once the data is collected how will it be used?
- Necessary to ensure it is not just a paper based exercise.
- Allowing for transfer of knowledge between Borough's

- Monitoring:

- Ensuring that the new process is working and
- Dependent upon the actions required, regular reviews within the ALG Network meetings to identify any improvements or further benchmarking opportunities
- Focus groups

# How might it Look?

Organisation	No. Of FTE	No. Of Incidents	Minor	Major	Fatality	Near Miss/DO	Over 3-day	Total
RBKC	3128	365	328	0	0	30	6	364
LBHF	3339	296	270	0	0	15	11	296
Brent	5123	435	350	0	0	55	6	411
Richmond	3129	612	320	0	0	280	12	612
Islington	2898	189	101	0	0	72	16	189
Borough's Total	17617	1897	1369	0	0	452	51	

**This is not a true representation of data, data is randomly used for the purpose of this example**

# What will benchmarking enable?

- Continuous knowledge of other Borough's top issues
- It allows for discussions to take place around top issues and what others are doing that some are not
- Allow for consolidation of better working practices throughout

# Next Steps

- Decide on the way forward at the ALG network meetings
- Set up benchmarking focus group for those interested;
  - Agree benchmarking data (Easy to measure and offers comparisons)
  - Agree how data will be collected (Through ALG source or dedicated system)
  - Agree on how data will be used
- Analysis (Organise and present data, Develop and agree topics of discussion whereby improvements can be made)
- Keep the ALG members updated

# Conclusion

Successful benchmarking will required 3 basic elements:

1. Real data to allow observations to be made
2. Commitment from Councils to take part in the benchmarking process
3. Dedicated members to carry out analysis and provide outcomes to the rest of the group.