



# About us and our future plans

## Our Corporate Plan

Our Corporate Plan details our vision and ambitions for the borough and for the Council.

It explains the context in which we're working, the challenges we're facing and the outcomes we want to achieve for our residents and business. It provides a direction of travel and a way of working – 'One Hounslow' – that places innovation and collaboration at the heart of what we do.

[Find out more about our Being Ambitious for Hounslow Delivery Plan.](#)

[Read our Corporate Plan on Hounslow's public website.](#)

## One Hounslow

One Hounslow is the framework we're using for the Transformation and Delivery of our Corporate Plan. It's how we think and how we act. It's a spirit, a culture and a way of working.

The One Hounslow approach is built around:

- The 8 Corporate outcomes which are supported by
- the 4 pillars and utilising
- the 8 levers for change which are the guiding principles for which will used for every project

[Read more about the One Hounslow framework.](#)

## Values & Behaviours

Underpinning all of this are our values and behaviours. You may have seen these already when you applied for your new role.

Our 5 values and behaviours are as follows:

- Lead with heart

- Do new
- Pass on the power
- Harness the mix
- Be a rock

[Find out more about our values and behaviours and how they feed in to the work you do.](#)

## Our Commitment to Equality, Diversity and Inclusion

At Hounslow, we celebrate difference. We learn from each other, expanding our understanding, outlook and appreciation to make Hounslow a better place for our residents and our colleagues.

[Read through our Equality, Diversity and Inclusion Statement here. You can find an Easy-Read version on the same page.](#)

## Communication

At Hounslow, we believe that good communications is vital between our people.

Each week, we issue a number of updates for colleagues and also give you the chance to get involved and ask us any questions. Some of the key things to look out for are:

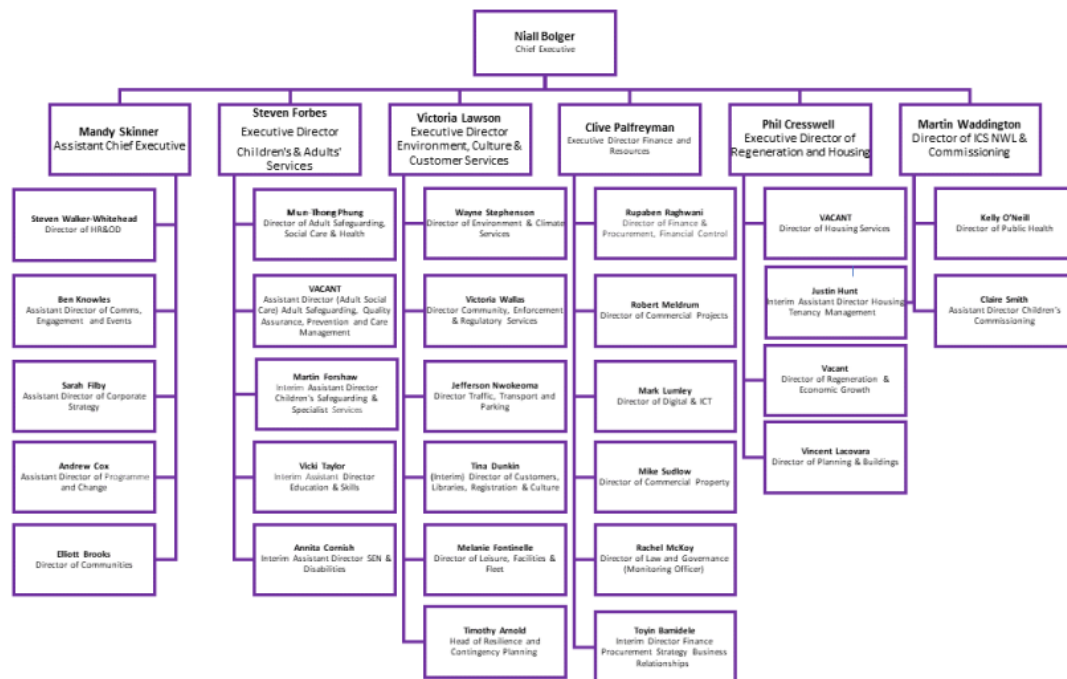
- Weekly [Colleague Update](#) newsletters, every Monday and Wednesday
- Weekly [video / blog](#) posts from our Chief Executive, Niall Bolger
- Live [Q&A sessions](#), where you can ask our senior leaders anything you want to know

You should let your manager know if you do not start receiving these updates within 2 weeks of starting.

## Organisation Chart

Your manager should provide you with an overview of your department and team, introducing you to key people you'll work with as part of your role.

A high level organisational chart can be seen below (updated March 2023):



If you'd like to see a more detailed organisation chart for your area, please speak with your manager.

| Edit

First published 13 July 2021. Last updated 5 April 2023. Owned by Liz Carey. [Report a problem with this page.](#)

# Suggested Articles

[Read More](#)

## **ICT and Using Our Systems**

[Read More](#)

## **About us and our future plans**

[Read More](#)

## People policies

[Read More](#)



Facebook



Twitter



Instagram



LinkedIn



YouTube

Hounslow Intranet © Copyright London Borough of Hounslow