

**London Councils**

**Grants Programme 2022 to 2026**

**Performance of Commissions**

**April 2022 – September 2022**

**(Includes contact details for each project)**



## Priority 1 – Combatting Homelessness

Shelter	
<b>Project name:</b>	STAR Partnership
<b>Priority:</b>	Priority 1: Combatting Homelessness
<b>Specification:</b>	1.1 Prevention and targeted intervention
<b>Amount (1 year):</b>	£923,512
<b>Delivery partners:</b> Praxis, Stonewall Housing, Thames Reach	
<p>Shelter is leading the specialist STAR (Supporting Tenancies, Accommodation and Resettlement) Partnership. Our aim is to prevent Londoners from becoming homeless, addressing underlying issues and barriers that put target groups at risk of homelessness.</p> <p>The STAR Partnership will deliver the following activities:</p> <ul style="list-style-type: none"> <li>- Referral into the service through multiple points of access, enabling pan-London reach.</li> <li>- London-wide targeted engagement and promotion, which is relevant and accessible to priority groups in all 33 boroughs.</li> <li>- Support to directly access accommodation, including crisis accommodation, social housing and the private rented sector.</li> <li>- Intensive support, including skills training, money management and practical help to enable families and individuals to maintain tenancies.</li> <li>- Personal resilience and independence planning to secure a long-term and healthy</li> <li>- Specialist provision for key target groups who face additional barriers to accessing housing, such as those with NRPF status, LGBTQ+ and minority ethnic communities.</li> </ul> <p>Our intended impact is to:</p> <ul style="list-style-type: none"> <li>- Prevent homelessness; through immediate housing advice, support to access crisis accommodation, advice, advocacy and casework to prevent eviction.</li> <li>- Help people find the right accommodation for them; through accommodation searches, accessing funds and tenancy brokerage, advice and advocacy to resolve any issues with accommodation and resettlement support.</li> <li>- Help people to maintain accommodation long-term; building financial resilience and providing advice and guidance to identify and resolve any issues arising in tenancy.</li> <li>- Address underlying issues that increase personal resilience and contribute to homelessness; through immigration advice and casework for people with NRPF, support to access the right local services to improve mental and physical health and improve confidence and ability to self-help.</li> </ul> <p>Shelter provides specialist housing advice and casework and resilience support for people who are facing additional barriers, e.g. mental health issues, disabilities. Thames Reach offers personalised, intensive face-to-face support particularly those with high complex needs and a gender-specific service to women who face multiple exclusions. Stonewall Housing provides tailored, specialist housing advice and support for LGBTQ+ people. Praxis provides specialist, accredited immigration advice and casework for people who have NRPF and/or insecure immigration status and are at risk of homelessness.</p>	

Contact Details	Referrals
Karen Davey <a href="mailto:karen_davey@shelter.org.uk">karen_davey@shelter.org.uk</a> (London Hub Manager)	<a href="https://england.shelter.org.uk/get_help/local_services/london">https://england.shelter.org.uk/get_help/local_services/london</a>
Stanley Harvey (Service Manager) <a href="mailto:stanley_harvey@shelter.org.uk">stanley_harvey@shelter.org.uk</a>	STAR Video: <a href="https://www.youtube.com/watch?v=mT4Q-Z9yKnM&amp;list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&amp;index=1">https://www.youtube.com/watch?v=mT4Q-Z9yKnM&amp;list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&amp;index=1</a>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	2024	1715
Number of people assisted to obtain crisis or intermediate short-term accommodation	156	134
Number of people assisted to prevent eviction.	186	112
Number of people assisted to obtain suitable, stable settled accommodation by accommodation type - PRS, social housing, shared, family or friend accommodation	192	204
Number of people assisted to sustain tenancies/accommodation for six months	124	76
Number of people assisted to sustain tenancies/accommodation for 12 months	78	42
Number of people with landlord/property issues resolved (for example, disrepair, required adaptations) and/or able to maintain or supported to obtain alternative tenancy	319	299
Number of people with improved mental health	244	184
Number of people with improved physical health	122	72
Number of people with improved life skills	56	32
Number of people referred to employment support	76	26
People able to access immigration advice that will impact on their ability to access suitable accommodation	44	9
People supported through immigration casework to achieve recognised status that supports right to rent within the UK	44	8
People receiving immigration advice and casework are able to access complementary specialist advice and support from the partnership	50	5
<p><b>Immigration:</b> Cases are taking longer to resolve, including due to Home Office delays. There has also been reduced demand for support with EUSS applications. However, as immigration cases across London remain high, there will inevitably be increased support needs, as immigration cases are resolved and those with settled status require support to rent in the UK.</p> <p><b>Employment support:</b> STAR Partnership report that clients are not yet job ready.</p> <p><b>Lifeskills and mental health:</b> STAR Partnership will ensure that all partners are completing 'exit questionnaires' with clients to capture these changes and improve outcome recording.</p> <p><b>Tenancy sustainment:</b> Difficulties are reported with maintaining ongoing contact with clients to confirm status. The Partnership will work to resolve these difficulties through continuing use of telephone surveys. Stonewall Housing have also temporarily not had access to some units of accommodation in which they have placed clients in the past. This issue has now been resolved. The Partnership has continued to support some service users from the previous Grants Programme where accommodation had been secured. London Councils do not expect to see large numbers of transitional service users being counted against outcomes after year one.</p>		

St Mungo's	
<b>Project name:</b>	HARP Connect
<b>Priority:</b>	Priority 1: Combatting Homelessness
<b>Specification:</b>	1.1 Prevention and targeted intervention
<b>Amount (1 year):</b>	£298,930
<b>Delivery partners:</b> N/A	
<p>HARP Connect supports prison leavers at all stages of their journey through the criminal justice system. Starting in prison to the day of release and in the community, we provide expert housing advice and trauma informed targeted interventions to prevent homelessness.</p> <p>Project Activities:</p> <ul style="list-style-type: none"> <li>- Identify prison leavers aged 25+, who are serving short-term sentences (less than one year), on licence recalls or on remand, and who are at risk of homelessness.</li> <li>- Undertake thorough housing/need and risk assessments and provide comprehensive action plans to address them.</li> <li>- Provide interventions to save existing tenancies at risk.</li> <li>- Support to access temporary and long-term accommodation, including viewings and applications.</li> <li>- Offer of meet at gate on day of release where required.</li> <li>- Support with benefits, bills, furnishings and other essentials.</li> <li>- Work with housing providers, local authorities and private landlords to provide ongoing tenancy support.</li> <li>- Help service users gain personal resilience through referrals to other appropriate community services and wider St Mungo's services (including our specialist mental health, drug and alcohol rehabilitation, financial advice, ETE (Education, Training and Employment) through our Recovery College and Employment team.</li> <li>- Provision of a service user Move on Fund to enhance settled accommodation outcomes among an often financially disadvantaged target group, to be used towards one-off essential accommodation expenses, including rental deposits.</li> <li>- Promote the service through existing relationships with prisons, probation teams, local authority teams and voluntary sector organisations.</li> </ul>	

Contact Details	Referrals
<p>Samantha Cowie, Head of Criminal Justice  <a href="mailto:samantha.cowie@mungos.org">samantha.cowie@mungos.org</a>  <b>020 7023 7010/ 020 3856 6000</b>            3 Thomas More Square, 5<sup>th</sup> Floor, Tower Hill London E1W 1YW  <a href="http://www.mungos.org">www.mungos.org</a></p>	<p>All referrals must be made through a secure email address. Please contact our HARP at <a href="mailto:harpconnect@mungosofs.cjism.net">harpconnect@mungosofs.cjism.net</a></p> <p>Website: <a href="https://www.mungos.org/our-services/offender-services/">https://www.mungos.org/our-services/offender-services/</a></p>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	643	484
Number of people assisted to obtain crisis or intermediate short-term accommodation	250	190
Number of people assisted to prevent eviction.	246	67
Number of people assisted to obtain suitable, stable settled accommodation by accommodation type - PRS, social housing, shared, family or friend accommodation	140	178
Number of people assisted to sustain tenancies/accommodation for six months <sup>1</sup>	0	0
Number of people assisted to sustain tenancies/accommodation for 12 months <sup>2</sup>	0	0
Number of people with landlord/property issues resolved (for example, disrepair, required adaptations) and/or able to maintain or supported to obtain alternative tenancy	106	82
Number of people with improved mental health	120	68
Number of people with improved physical health	120	69
Number of people with improved life skills	180	99
Number of people referred to employment support	40	15
<p><b>Under delivery:</b></p> <p>HARP report that late project start and staffing issues have impacted on outcomes for obtaining crisis or intermediate short-term accommodation and eviction prevention. Staffing issues have also affected support for clients to improve mental health. Now that the project is fully staffed, HARP will be having a number of meetings with newly recruited staff to check full understanding of outcomes and how to deliver the service successfully. HARP therefore do not anticipate a variance for the next quarter.</p> <p>HARP continues to work with clients to increase engagement with health services, by continuing to assess health needs, effectively taking notes of all clients' physical health issue and ensuring that appropriate health care follow up is actioned with GP's. HARP also ensure that clients are engaging with services they have been signposted or referred to, to ensure their physical health is being addressed and clearly evidenced.</p> <p>Clients primary focus in the first two quarters has been housing support, rather than lifeskills improvement. After working with clients on employment referrals, and conducting assessments of clients' 'job readiness', the team will continue to provide interventions that will support lifeskills improvements, to increase these outcomes, with variance being addressed in the next quarter.</p>		

<sup>1</sup> Reporting to start in Q3

<sup>2</sup> Reporting to start in Q5

St Mungo's	
<b>Project name:</b>	StreetLink London Advice Line
<b>Priority:</b>	Priority 1: Combatting Homelessness
<b>Specification:</b>	1.2 Prevention and targeted intervention for rough sleepers
<b>Amount (1 year):</b>	£102,665
<b>Delivery partners:</b> N/A	
<p>The StreetLink London Advice line is a telephone advice service for people who are sleeping rough, or at immediate risk of doing so, in London. The service aims to support people to resolve their homelessness rapidly through advice and advocacy work, and by connecting people with services that can help. This includes referring them into accommodation.</p> <p>The service will reduce rough sleeping by:</p> <ul style="list-style-type: none"> <li>- Providing advice to service users about routes out of rough sleeping</li> <li>- Providing housing options advice</li> <li>- Supporting reconnection with family and friends</li> <li>- Facilitating access to accommodation</li> <li>- Facilitating access to support services including mental and physical health, domestic and sexual abuse</li> <li>- Facilitating access to specialist advice around debt and finance (incl. benefits), legal and immigration issues</li> </ul>	

Contact Details	Referrals
Stephanie Ratcliffe, Head of Migrant and Advice services <a href="mailto:stephanie.ratcliffe@mungos.org">stephanie.ratcliffe@mungos.org</a>  Ffion Eirug, StreetLink & StreetLink London Advice Line Service Manager <a href="mailto:ffion.eirug@mungos.org">ffion.eirug@mungos.org</a>  07714 699599  3 Thomas More Square, Tower Hill, London E1W 1YW <a href="http://www.mungos.org">www.mungos.org</a>	<a href="mailto:streetlinklondon@mungos.org">streetlinklondon@mungos.org</a>  (We do not accept referrals from external agencies/organisations)

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	134	77
Number of people assisted to obtain crisis or intermediate short-term accommodation	46	37
Number of people assisted to obtain suitable, stable settled accommodation by accommodation type - PRS, social housing, shared, family or friend accommodation	10	4
People successfully referred to a support service that assists them to obtain accommodation i.e. Crisis, legal support, street outreach	8	4
People successfully connected to health support e.g. hospital homeless discharge team, Groundswell	1	4
People successfully connected to a rough sleeping street outreach team	10	10
People successfully referred to ongoing case work support i.e. Crisis case management, Stonewall	2	8
People successfully referred to benefits and debt support	14	13
People are better able to resolve their homelessness status via connection to the local authority	60	61
People with increased knowledge of the options available to prevent or end their rough sleeping	128	76
People successfully referred to risk of harm support services i.e. IDVA, Victim Support	2	5
People successfully referred to legal support	4	3
People successfully referred to immigration support	2	2
<p>Several rounds of recruitment were required before posts were successfully filled at StreetLink which negatively impacted the project's ability to achieve its outcomes in the first quarter. Locums were recruited with the underspent resources which enabled the project to either reduce the level of under achievement or overachieve some targets in the second quarter.</p> <p><b>Note on: People successfully referred to ongoing case work support i.e. Crisis case management, Stonewall</b></p> <p>The Crisis Case Management team received more referrals than anticipated/ profiled for the summer months. In response StreetLink increased its options for ongoing case work to ensure clients were supported to prevent future homelessness.</p>		

## New Horizon Youth Centre

<b>Project name:</b>	London Youth Gateway (LYG)
<b>Priority:</b>	Priority 1: Combatting Homelessness
<b>Specification:</b>	1.3 Prevention and targeted intervention for young people
<b>Amount (1 year):</b>	£938,762

**Delivery partners:** akt, Depaul UK, Galop, Praxis, Shelter, Stonewall Housing

The London Youth Gateway (LYG) makes sure that young Londoners facing homelessness are safe and supported while we help them to achieve long-term stability in terms of housing, income, health and migration status.

The LYG targets young people more likely to face homelessness but less likely to find the help they need, for whom boroughs do not have a main homelessness duty and/or for whom it is not cost-effective to commission local services.

We offer a genuinely pan-London service, supporting young people through brief interventions or long-term support via in-person and remote delivery.

Project activities:

- Our LYG portal functions as a central point of access that sits at the heart of our delivery. Young people can self-refer via an online referral form and free telephone line and are seamlessly linked to the most appropriate LYG partner or external agency.
- Aside from the portal, we run a specialist LGBTQ+ entry point and a dedicated under-25s advice line for young people requiring help with landlord or tenancy problems, enabling us to deliver crucial interventions and support at scale.
- Young people receive clear information, advice and advocacy to prevent homelessness, navigate complex systems, and/or access mainstream services
- We offer an integrated, youth-specific package to young people needing longer-term support to access or sustain accommodation, especially where boroughs do not have a statutory duty, including:
  - o Long-term housing advice/casework/advocacy
  - o Comprehensive physical and mental health services
  - o Life skills development and independent living skills
  - o Employability support
  - o Income maximisation and benefits support
  - o Specialist immigration advice

Responsive to London's diversity, the LYG tailors its services to young people most vulnerable to homelessness, including young people from minoritised communities, LGBTQ+ young people, young women, neurodiverse young people and those with no recourse to public funds.

Contact Details	Referrals
Phil Kerry, CEO <a href="mailto:phil.kerry@nyouthcentre.org.uk">phil.kerry@nyouthcentre.org.uk</a> <b>020 7388 5560</b> 68 Chalton St, London, NW1 1JR <a href="http://www.nyouthcentre.org.uk">www.nyouthcentre.org.uk</a>	<a href="http://www.londonyouthgateway.org.uk/get-help/">http://www.londonyouthgateway.org.uk/get-help/</a>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	1672	1658
Number of people assisted to obtain crisis or intermediate short-term accommodation	174	255
Number of people assisted to obtain suitable, stable settled accommodation by accommodation type - PRS, social housing, shared, family or friend accommodation	177	203
Number of people assisted to sustain tenancies/accommodation for six months <sup>3</sup>	0	0
Number of people assisted to sustain tenancies/accommodation for 12 months <sup>4</sup>	0	0
Number of people with landlord/property issues resolved (for example, disrepair, required adaptations) and/or able to maintain or supported to obtain alternative tenancy	47	53
Number of people with improved mental health	238	362
Number of people with improved physical health	120	137
Number of people with improved life skills	192	439
Number of people referred to education and training opportunities	63	50
Number of people referred to employment support	107	83
Young people supported to resolve/better able to manage immigration issues	25	40
<p><b>Note on: Number of people referred to education and training opportunities/ referred to employment support.</b></p> <p>There have been pressures on specialist Employment, Education and Training (EET) staffing and recruitment, which has had an impact on performance. London Youth Gateway (LYG) will begin to focus on referring young people to employment support, as currently many young people are focussed on emergency housing/ crisis situations around homelessness and are often not feeling ready to engage with EET discussions.</p>		

<sup>3</sup> Reporting to start in Q3

<sup>4</sup> Reporting to start in Q5

Homeless Link	
<b>Project name:</b>	PLUS Project
<b>Priority:</b>	Priority 1: Combatting Homelessness
<b>Specification:</b>	1.4 Improving the response to homelessness in London (working with housing and homelessness organisations and professionals)
<b>Amount (1 year):</b>	£170,871
<b>Delivery partners:</b> Shelter	
<ul style="list-style-type: none"> <li>- The PLUS Project aims to strengthen the sector through enhanced collaboration, particularly through improved two-way relationships between LAs and local VCSs, bring related sectors (e.g., health, social care, housing) together to better understand, define and identify their role in preventing homelessness, support providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues and providers to recognise differing needs. To build capacity of providers to be more sustainable, improve pathways between statutory and VCS and improve sector staff wellbeing and resilience, to avoid burn-out and retain expertise in the sector.</li> </ul> <p>Activities will include:</p> <ul style="list-style-type: none"> <li>- In-depth support to boroughs delivered through a consistent learning pathway model. This will including an initial systematic review and analysis of the LA and local VCS sector to identify current processes, practice, collaborations and gaps, informing an evidence-based bespoke development plan of support and training</li> <li>- Rapid review and assessment of organisations, to obtain baseline data on support needs, to guide programme and assess progress towards programme aims</li> <li>- Linking boroughs with similar needs and challenges to facilitate shared learning, peer network development, peer support, and economies of scale</li> <li>- Providing specialist advice, support, training and information, at the pan-London, sub-regional and local level to meet the range of needs</li> <li>- Supporting and improving working relationships between the VCS, boroughs and landlords through targeted and tailored activities</li> <li>- Improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support and peer networks</li> <li>- Provision of policy, law and research information</li> <li>- Responsive special initiatives responding to changing needs for the duration of the grant</li> <li>- Targeted wellbeing and resilience support through collaboration events and bespoke training.</li> </ul>	

Contact Details	Referrals
Chris Dutton - London Strategic Lead <a href="mailto:chris.dutton@homelesslink.org.uk">chris.dutton@homelesslink.org.uk</a> <a href="mailto:London.Plus@homelesslink.org.uk">London.Plus@homelesslink.org.uk</a> 07958 135 840 Homeless Link, 2-5 Minories, London EC3N 1BJ	Contact <a href="mailto:London.Plus@homelesslink.org.uk">London.Plus@homelesslink.org.uk</a> or call Chris Dutton on 07958 135 840 to discuss any specific queries and sign-up to contact list for all training and events. In depth borough support will be dependent on an Expression of Interest process and advertised to all boroughs via key contacts.

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new organisations	82	132
Organisations with increased knowledge of housing and homelessness legislation, specifically the Homeless Reduction Act 2017 and the Domestic Abuse Act 2021	33	7
Number of organisations with increased knowledge of policy and best practice in service delivery	35	0
Number of organisations with improved working relationships with local authority statutory services.	0	0
Number of voluntary sector organisations able to demonstrate increased working relationships (with landlords, housing professionals, other local services)	0	9
Number of landlords/housing professionals with increased knowledge of housing and equalities law	0	9
Number of landlords/housing professionals with increased knowledge of housing and homelessness legislation, policy and best practice in client support	0	9
Number of organisations with an increased understanding of funding opportunities and application procedures	54	0
Number of organisations with improved ability to evidence and demonstrate the impact of their services	0	0
Number of organisations with improved ability to develop partnerships/collaborations to improve services.	0	0
By the end of year 1, VSC and community organisations report improved mental health, wellbeing, and greater resilience	30	12
Local Authority / organisations offer improved homelessness and housing advice services following a systemic review	0	0
<p><b>Under delivery:</b> There have been lower than expected improvements in mental health, wellbeing, and greater resilience for organisations and increased knowledge of housing and homelessness legislation due to registered attendees not turning up for training. This will be addressed with the provision of webinars and training in the next quarter and the rescheduling of some webinars in quarter four.</p> <p>Outcomes to increase understanding of funding opportunities/application processes were due to be met in quarters 1 and 2, including through training on the Winter Transformation Fund. This Fund however was not available in quarter 1. In quarter 2, the Plus Project advertised the Fund to homeless organisations, and the training is now due to be delivered in the next quarter. London Plus will also contribute to a pan-London fundraising event in quarter four. Information on new policy and best practice continues to be provided via the London Plus newsletter, in forums and at pan-London strategy meetings. Delivery of proposed training and targeted information dissemination will help to ensure that all outcome targets going forward, are met.</p>		

## Priority 2 – Tackling Sexual and Domestic Violence

Against Violence and Abuse (AVA)	
<b>Project name:</b>	Healthy London, Healthy Relationships (HLHR)
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.1 Prevention (children and young people)
<b>Amount (1 year):</b>	£240,638
<b>Delivery partners:</b> FORWARD, IMECE Women's Centre, Iranian and Kurdish Women's Rights Organisation (IKWRO), Jewish Women's Aid, Latin American Women's Rights Service (LAWRS), Women and Girls Network	
<p>The 'Healthy London, Healthy Relationships' (HLHR) project aims to prevent VAWG against/amongst Children and Young People (CYP), empower both professionals and young people to develop sustainable organisational structures and cultures that embed the importance of healthy relationships and tackle attitudes and beliefs that cause VAWG. This will be done through a system wide, multi-agency approach that focuses on safeguarding, capacity building and learning.</p> <p>This project will consist of a hybrid online/face-to-face offer focused on a holistic, whole schools approach, aims to allow flexibility in delivery to increase its potential reach (and allow scalability) and focus the intensive, bespoke support to children and areas with the most need. Included are materials and tools allowing for its use in non-school settings such as community and faith groups. Our tiered model consists of four key activities:</p> <ul style="list-style-type: none"> <li>• 1. Development and maintenance of accessible London specific HLHR Hub based on existing "Ask AVA" resource <ul style="list-style-type: none"> <li>○ Comprehensive prevention toolkit including age-appropriate resources for school settings (5-18)</li> <li>○ Co-produced resources and tools with experts by experience</li> <li>○ Lesson plans, activities for a comprehensive RSE (in-line with Gov guidelines)</li> <li>○ Localised referral pathways, signposting for support for children who disclose.</li> </ul> </li> <li>• 2. Training and learning for schools/youth organisations including interactive training, specialised e-learning, networking/troubleshooting.</li> <li>• 3. Bespoke support for schools which will be assigned through a triaged system according to need based on the key priorities and vulnerabilities. Applications will be allocated to partner organisations based on specialism, capacity and community connections.</li> <li>• 4. Outreach work for all the above including whole school approach Champions to promote the work through borough pathways and networks; and foster new partnerships such as with the National Education Union, other trade unions, wider community leaders</li> </ul>	

Contact Details	Referrals
Donna Covey, CEO <a href="mailto:donna.covey@avaproject.org.uk">donna.covey@avaproject.org.uk</a> <b>020 3752 5536</b> The Foundry, 17 Oval Way, London SE11 5RR	Referrals for the programme can be made centrally via our website or email address below Website: <a href="https://avaproject.org.uk/hlhr/">https://avaproject.org.uk/hlhr/</a> Email: <a href="mailto:HLHR@avaproject.org.uk">HLHR@avaproject.org.uk</a> Information on the services our partners provide can be accessed <a href="#">here</a>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	100	566
Number of people who can identify the components of healthy relationships	35	136
Number of people who can identify at least one warning sign of domestic or sexual abuse	35	20
Number of people enabled to make positive choices for themselves	35	27
Number of people who know where to get support	35	9
Number of people who communicate with their peers in a way that reflects a change in knowledge and attitudes about healthy relationships	70	0
Number of professionals reporting increased confidence in addressing issues with children and young people	100	151
Number of professionals reporting increased knowledge, awareness and commitment to ensuring the work is embedded	50	202
Number of schools with the learning incorporated into policies and procedures.	0	0
<p><b>Over Delivery:</b> Training and outreach delivered by Jewish Women's Aid (JWA) has contributed to exceeding outcomes for professionals reporting increased knowledge, awareness and commitment to ensure work is embedded, and increased confidence in addressing issues with children and young people. JWA has drawn on existing relationships and arrangements in building capacity amongst professionals in the Jewish community to achieve increased outcome figures.</p> <p><b>Under Delivery:</b> Outcomes have been greatly impacted by ongoing recruitment, resulting in reduced staffing capacity for some partners within the Healthy Lives, Healthy Relationships (HLHR) project. Collecting outcomes data has also been challenging across the partnership, with people engaging in the programme but not completing feedback to evidence that the outcome has been achieved. There have been technical issues with the online survey used, which will be addressed going forward. All partners have been assigned Key Performance Indicators (KPI's) to increase outcomes and take up of services by schools. Outcomes for people who communicate with their peers in a way that reflects a change in knowledge and attitudes about healthy relationships, identification of warning signs of domestic or sexual abuse and support services should increase in subsequent quarters.</p>		

## Women and Girls Network

<b>Project name:</b>	Ascent Advice and Counselling Project
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.2 Specialist advice, counselling and support (for medium risk survivors (including post-IDVA/ISVA) and target groups not accessing general provision)
<b>Amount (1 year):</b>	£1,368,470

**Delivery partners:** Ashiana Network, Asian Women's Resource Centre (AWRC), Chinese Information and Advice Centre, EACH, IMECE Women's Centre, Iranian and Kurdish Women's Rights Organisation (IKWRO), Jewish Women's Aid, Kurdish and Middle Eastern Women's Organisation, Latin American Women's Rights Service (LAWRS), Nia, Rape and Sexual Abuse Support Centre, Rights of Women, Solace Women's Aid, Southall Black Sisters, Women's Trust

The Ascent Advice and Counselling project aims to provide pan-London wrap-around support services for self-identified women, girls and non-binary people surviving the continuum of Violence Against Women and Girls (VAWG) through individually tailored advice, information, casework and therapeutic services. The overall aim of the project is to enhance survivors internal and external resources, enabling them to better cope and heal from their experiences of violence & abuse, and move to independence.

Our activities •

At the heart of our pan-London partnership project will be two holistic advice hubs offering:

- emotional support
- information/advice & immediate advocacy support
- needs & risk assessments
- safety planning
- seamless access to ongoing support services.

These will be surrounded by the spokes of specialist services to complement the hubs including:

- Targeted 1-1 casework services for, Black and Global Majority women /young women and girls/ women who are sexually exploited and/or faced multiple disadvantages).
- A specialist focus on providing housing support/access to safe accommodation, including emergency accommodation funding for single women with NRPF.
- 1:1 BACP accredited counselling delivered across London and in over 20 languages.
- London legal advice line- providing specialist family law and immigration legal advice
- Survivor group work<sup>5</sup> to promote recovery and increase understanding of abuse
- Training and awareness raising to up skill professionals and staff

Contact Details	Referrals
<p>Gurpreet Virdee, Director of Operations and Development <a href="mailto:gurpreet@wgn.org.uk">gurpreet@wgn.org.uk</a></p> <p>CAN Mezzanine, 7-14 Great Dover Street, London, SE1 4YR</p> <p>Website: <a href="http://www.wgn.org.uk">www.wgn.org.uk</a> and <a href="https://www.thelondonvawgconsortium.org.uk">https://www.thelondonvawgconsortium.org.uk</a></p>	<p>East London (Solace Women's Aid): 0808 802 5565; <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a></p> <p>West London (Women and Girls Network): 0808 801 0660; <a href="mailto:advice@wgn.org.uk">advice@wgn.org.uk</a></p> <p>London Legal Advice (Rights of Women): 0207 608 1137</p>

<sup>5</sup> Delivery in year one only. WGN will signpost to alternative provision where available from year two onwards.

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	3077	3217
Number of people experiencing greater feelings of safety	2788	1682
Number of people with a safety plan	2145	1552
Number of people with continuing support to sustain new lives.	2767	1851
Number of people who can rebuild their lives and move to independence	1219	900
Number of tenancies secured	547	325
Number of tenancies sustained for six months <sup>6</sup>	0	0
Number of people accessing health services	135	211
Number of people accessing employment support.	18	29
Local authority officers and local IDVAs/ISVAs can access additional support to wrap around existing services, or make referrals into the service	176	371
<p><b>Tenancies secured:</b> The Ascent partnership has highlighted that it is extremely challenging to secure safe housing solutions for survivors in London. This is particularly for survivors with No Recourse to Public Funds (NRPF), where local authority housing departments have no statutory duty to provide support, and Ascent state that Social Services often refuse to provide Section.17 support.</p> <p><b>People experiencing greater feelings of safety</b></p> <p>Outcomes have been affected by a reduced counselling service during this quarter, as the project's East Hub has had reduced capacity, which impacted on the number of service users supported for counselling. Many survivors receiving counselling have also not yet reached the outcome for experiencing greater feelings of safety. Ascent do not envisage capacity issues to continue into the next quarter.</p> <p><b>Overdelivery:</b> The partnership has well established referral pathways with all local IDVA providers as well as with local authority officers. This has contributed to increased outcomes for additional support to wrap around existing services and making referrals. Employment support outcomes have also been exceeded with Women's Trust delivering employment support services for survivors. There have also been increased numbers of survivors requiring support around their mental health.</p>		

<sup>6</sup> Reporting to start in Q3

## Galop

<b>Project name:</b>	The LGBT+ Domestic Abuse Partnership (DAP)
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.2 Specialist advice, counselling and support (for medium risk survivors (including post-IDVA/ISVA) and target groups not accessing general provision)
<b>Amount (1 year):</b>	£158,753

**Delivery partners:** Stonewall Housing, London Friend

The London LGBT+ Domestic Abuse Partnership (DAP) is specialist service for LGBT+ survivors of domestic abuse. It is open to any LGBT person experiencing domestic violence living or working in London. This is a service run by, and for, LGBT+ people.

The DAP provides services to survivors of domestic abuse, including the following:

- Helpline: email, phone and live chat support to all LGBT+ survivors, giving information and support 5 days a week, including signposting to ongoing specialist services and contributing to the overall national helpline service, supporting survivors in London.
- Advice and safety planning
- Housing advice, including options on finding safe accommodation
- Emotional support
- Free one-to-one Counselling
- Support and assistance with dealing with the police
- Help reporting incidents and finding solicitors
- Legal advice on civil or criminal protection (e.g., non-molestation orders)
- Support through civil and criminal court system
- Advice on child safety and child contact issues
- Specific support around sexual abuse
- Interpreter service available to those who do not have English as a first language
- Awareness raising sessions/ consultancy services to multi agency staff at borough level to increase understanding of LGBT+ people's experiences of domestic abuse and the work of the partnership.

The partnership is made up of three LGBT+ voluntary organisations:

- Galop specialising in supporting LGBT+ victims and survivors of domestic abuse, sexual violence, hate crime, and other forms of abuse including honour-based abuse, forced marriage, and so-called "conversion therapies".
- Stonewall Housing providing safe accommodation, housing advice, mental health advocacy and support for people fleeing domestic abuse.
- London Friend offers counselling and support around issues such as same-sex relationships, sexual and gender identity and promotes personal growth and self-confidence.

More information is available on the partnership website: [www.lgbtdap.org.uk](http://www.lgbtdap.org.uk)

Contact Details	Referrals
Gavin Stafford – <a href="mailto:Gavin@galop.org.uk">Gavin@galop.org.uk</a>	Survivors and professionals can refer through the online referral form on <a href="http://www.galop.org.uk/make-a-referral/">www.galop.org.uk/make-a-referral/</a> or by calling the National LGBT DV Helpline 0800 999 5428

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	150	159
Number of people experiencing greater feelings of safety	50	56
Number of people with a safety plan	30	27
Number of people with continuing support to sustain new lives.	50	52
Number of people who can rebuild their lives and move to independence	25	25
Number of tenancies secured	20	18
Number of tenancies sustained for six months	6	16
Number of people accessing health services	10	13
Number of people accessing employment support.	8	5
Local authority officers and local IDVAs/ISVAs can access additional support to wrap around existing services, or make referrals into the service	10	10
LGBT+ victims/survivors of domestic abuse are better able to access additional support from local/specialist support services	30	34
LGBT+ victims/survivors of domestic abuse have improved emotional health/wellbeing	16	19
<p><b>Number of people accessing employment support</b> -This is not an employment project per se, therefore it only expects a limited number of clients to request employment support where it is needed.</p> <p><b>Number of tenancies sustained for six months</b> - There was an over performance because the data for some of the service users who had joined the project at the end of the last programme had completed their six month tenancy in this programme.</p>		

SignHealth	
<b>Project name:</b>	Deaf Domestic Abuse Service
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.2 Specialist advice, counselling and support (for medium risk survivors (including post-IDVA/ISVA) and target groups not accessing general provision)
<b>Amount (1 year):</b>	£269,304
<b>Delivery partners:</b> n/a	
<p>This service aims to educate, empower, encourage and protect Deaf people from all forms of domestic abuse using their preferred language, British Sign Language (BSL).</p> <p>Activities:</p> <ul style="list-style-type: none"> <li>- Preventative education: work with the Deaf community to raise awareness about unhealthy relationships, different types of abuse, consent and to empower Deaf people with tools to keep themselves safe.</li> <li>- Supporting independence: Deaf IDVAs will support Deaf adults and their families to lead a life free from violence by minimising risk, ensuring safety, and developing skills for independence thus reducing the likelihood of clients returning to abusive relationships or resuming old behaviours. The IDVA support for Deaf people is offered either remotely over online video platforms or face to face.</li> <li>- Accessible resources in BSL: video resources in BSL give Deaf people fair access to the same vital information as their hearing peers. Watch videos here: <a href="https://signhealth.org.uk/video-category/domestic-abuse/">https://signhealth.org.uk/video-category/domestic-abuse/</a></li> <li>- Provision of training and resources for mainstream/hearing providers to improve access to services. Also Deaf awareness training to the police and other external agencies.</li> <li>- Work in collaboration with a range of mainstream providers, who signpost Deaf service users to us.</li> <li>- In-person advocacy where necessary (supporting clients to navigate the family courts, criminal justice, and welfare systems).</li> <li>- Referrals to SignHealth’s Psychological Therapy service for anxiety, depression and/or trauma.</li> </ul> <p>Freedom Programme workshops and facilitation of Deaf-led support groups</p>	

Contact Details	Referrals
<p>Marie Vickers – Head of Domestic Abuse Services</p> <p><a href="mailto:mvickers@signhealth.org.uk">mvickers@signhealth.org.uk</a></p> <p>SignHealth, CAN Mezzanine Ltd, 7-4 Great Dover Street, London, SE1 4YR (registered address)</p> <p><a href="https://signhealth.org.uk/with-deaf-people/domestic-abuse/">https://signhealth.org.uk/with-deaf-people/domestic-abuse/</a></p>	<p>Deaf people can self-refer through our email <a href="mailto:da@signhealth.org.uk">da@signhealth.org.uk</a> or our SMS number 07800 003421</p> <p>Professionals can email <a href="mailto:da@signhealth.org.uk">da@signhealth.org.uk</a> to make a referral</p>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	26	29
Number of people experiencing greater feelings of safety	26	21
Number of people with a safety plan	26	21
Number of people with continuing support to sustain new lives.	26	22
Number of people who can rebuild their lives and move to independence	26	18
Number of tenancies secured	10	8
Number of tenancies sustained for six months <sup>7</sup>	0	0
Number of people accessing health services	4	10
Number of people accessing employment support.	4	4
Local authority officers and local IDVAs/ISVAs can access additional support to wrap around existing services, or make referrals into the service	12	10
Number of Deaf people reporting greater awareness of Domestic Abuse and how to get help	0	22
Number of professionals reporting greater awareness of Deaf Domestic Abuse and where to go for appropriate services	22	85
<p><b>Number of people accessing health services; Professionals reporting greater awareness of Deaf Domestic Abuse and where to go for appropriate services.</b></p> <p>Sign Health have supported increased numbers of clients to access health services for either service users or their children. The project has also provided three workshops to professionals throughout this quarter that has attracted increased numbers of professionals and Deaf people, resulting in profile targets being exceeded.</p> <p><b>Number of people who can rebuild their lives and move to independence.</b></p> <p>SignHealth have reported that some clients, who engaged with the project at the end of the quarter, do not yet feel that they have achieved this outcome in their journey. There should be improvements in this outcome figure in subsequent quarters.</p>		

<sup>7</sup> Reporting to start in Q3

<b>Refuge</b>	
<b>Project name:</b>	Pan-London Domestic and Sexual Violence Helplines Project
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.3 Helpline services (advice and support, access to refuge provision)
<b>Amount (1 year):</b>	£290,436
<b>Delivery partners:</b> Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect	
<p>This project is a partnership between four specialist providers, the pan-London domestic and sexual violence helpline provides access to confidential, non-judgmental support and advice for anyone in London subjected to domestic or sexual violence, current or historic, including referrals to emergency safe accommodation and support for friends, family and professionals.</p> <p>Support includes: emotional support, risk assessment, safety planning, referrals and information on rights and options, including legal rights, housing rights, child contact rights and pathways into other services; also a refuge referral line for women fleeing domestic abuse, run by Refuge as part of the National Domestic Abuse Helpline (NDAH), with enhanced support for women facing particular barriers to accessing refuge, providing critical insight to London Boroughs.</p> <p>Support can also be accessed via digital channels, including online Live Chat, email support and web content – informed by partner expertise around the ways in which perpetrators track victims’ activity online and misuse technology to abuse. To ensure the needs of all Londoners can be met, our helplines include accessible pathways to support: British Sign Language interpretation, Language Line interpreters; Helpline Advisers and volunteers who speak multiple languages; and translated web content.</p> <p>The partnership will raise awareness of its services across the capital, including an online offer for local authorities and targeted communications where there is low borough engagement, facilitated by a project support officer at Refuge. The partnership will bolster London’s specialist VAWG sector by sharing expertise with each other, including mutual training sessions and regular meetings to share best practice, identify emerging needs particular ‘pain points’ for survivors., as well as smooth referral pathways between partner Helplines.</p>	

<b>Contact Details</b>	<b>Referrals</b>
Lucy Snow, Senior Transformation Manager, Refuge <a href="mailto:Lucy.Snow@refuge.org.uk">Lucy.Snow@refuge.org.uk</a>	<p>The Freephone 24-Hour National Domestic Abuse Helpline: <b>0808 2000 247</b> or contact via secure webform, online live chat (weekdays, 3pm – 10pm) or British Sign Language interpretation (weekdays, 10am – 6pm) <a href="https://www.nationaldahelpline.org.uk/">https://www.nationaldahelpline.org.uk/</a></p> <p>National Sexual Violence Helpline: <b>0808 802 9999</b> (24/7), or access support via live chat here: <a href="https://rapecrisis.org.uk/get-help/want-to-talk/">https://rapecrisis.org.uk/get-help/want-to-talk/</a></p> <p>Women and Girls Network Sexual Violence Helpline: Freephone: <b>0808 801 0770</b>            Mon- Fri 10am-12.30pm, 2.30pm-4pm. Late opening on Wednesdays 6pm-9pm. <a href="http://wgn.org.uk">Home   Women and Girls Network (wgn.org.uk)</a></p> <p>Respect Men’s Advice Line:            Telephone support: <b>0808 801 0327</b> (Mon to Fri 10am – 8pm),            Email support: Monday to Friday – 9am – 8pm, Webchat support: Wednesdays – 10-11.30am and 2.30-4pm <a href="http://DomesticAbuseHelplineforMen Men'sAdviceLineUK(mensadvice.org.uk)">Domestic Abuse Helpline for Men   Men's Advice Line UK (mensadvice.org.uk)</a></p>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	7838	6309
Number of people referred to a refuge	190	199
Number of people referred to alternatives to refuge e.g. reciprocal arrangements for secure tenancies	90	16
Number of people referred to other general services (welfare, housing, legal rights)	1760	1255
Number of people referred to other specialist services (specialists in supporting victims of domestic and sexual abuse, counselling).	1510	2580
Borough professionals report being able to respond to service users' needs	56	144
Borough professionals indicate satisfaction with the service.	56	146
Survivors provided with information to enable self-referral to refuge accommodation	600	759
Survivors of domestic and sexual abuse have improved understanding of risk and steps they can take to increase safety, both physical and emotional	2162	2056
Professionals are empowered with information on responding to domestic and sexual abuse, increasing the likelihood of positive interventions with survivors they're concerned about.	588	459
Survivors of domestic and sexual abuse and those supporting them experience reduced isolation, increased sense of hope and increased understanding of survivor rights and options	7838	6235
<p><b>Over delivery:</b> The National Domestic Abuse Helpline's introduction of a dedicated refuge support line aimed at reducing wait-times for women who already know they need a refuge has resulted in an increase in the number of women supported.</p> <p>WGN's feedback questionnaire, related to borough professional, is now part of its call-log rather than being a separate form; this has increased the number of professionals asked monitoring questions.</p> <p>Refuge believes that the initial targets, for the number of people referred to other specialist services, may be an under-estimation which it will review and if appropriate discuss increased target figures.</p> <p><b>Underdelivery:</b> Some of the partnerships outcomes are below target because it has not been able to utilise data from RASASC following the implementation of its new database. The new database doesn't currently allow identification of London callers which RASASC is working towards amending.</p> <p>In quarter 1 Refuge was slightly below target because of job vacancies. Staff have now been appointed to the vacant roles. Moreover, Refuge believe that the target figures, for the number of people referred to alternatives to refuge, have been under reported because of its current data collection method which relies on manually finding women with specific housing need. It has been working on an enhanced data collection method which is scheduled for introduction in November.</p>		

Women's Aid	
<b>Project name:</b>	London Refuges Data Collection Project
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.3 Helpline services (advice and support, access to refuge provision)
<b>Amount (1 year):</b>	£25,000 <sup>8</sup>
<b>Delivery partners:</b> N/A	
<p>The London Refuges Data Collection project provides an evidence base on the availability and use of domestic abuse refuge provision in London. It aims to inform stakeholders about these services and support the commissioning of services.</p> <p>The data collection for this project uses Routes to Support (RtS), the UK VAWG service directory which Women's Aid Federation of England run in partnership with our sister federations in Northern Ireland, Scotland and Wales.</p> <p>Data in London on referrals and women's journeys is collected through RtS as part of refuge services routine work. That means that when London-based staff update refuge vacancies on the system they are required to enter additional information about the women using their services.</p> <p>Women's Aid share quarterly data reports with London Councils, MOPAC<sup>9</sup> and Borough officers including VAWG leads, Commissioners and Community Safety Officers. These stakeholders also have access to an interactive Data Dashboard which is on a password-protected area of the Women's Aid website.</p> <p>Women's Aid present the data at various fora in London and also produce an annual data summary which is shared with all London refuge providers.</p>	

Contact Details	Referrals
<p>Nikki Bradley, Director of Services</p> <p><a href="mailto:n.bradley@womensaid.org.uk">n.bradley@womensaid.org.uk</a></p> <p><a href="http://www.womensaid.org.uk">www.womensaid.org.uk</a></p>	<p>For queries about the data collected through this project please contact: <a href="mailto:routestosupport@womensaid.org.uk">routestosupport@womensaid.org.uk</a></p> <p>Services who are interested in joining Routes to Support can find more information here: <a href="https://www.womensaid.org.uk/what-we-do/i-work-with-survivors/routes-to-support/">https://www.womensaid.org.uk/what-we-do/i-work-with-survivors/routes-to-support/</a></p>

<sup>8</sup> Annual amount still to be confirmed

<sup>9</sup> Mayor's Office for Policing and Crime

Outcome	2022-2023 Q2	
	Profile	Delivered
To be agreed		
Please paragraph 3.34 in the main report		

<b>Ashiana Network</b>	
<b>Project name:</b>	Specialist Refuge Network
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups
<b>Amount (1 year):</b>	£840,000 (extended for one year only to 31 March 2023) <sup>10</sup>
<b>Delivery partners:</b> Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)	
<p>London Specialist Refuge Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations.</p> <p>The services comprise:</p> <ul style="list-style-type: none"> <li>- Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience</li> <li>- Resettlement programme to support independence/longer lasting outcomes</li> <li>- Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living</li> <li>- Training/awareness raising workshops for professionals to remove barriers/widen access</li> <li>- Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge</li> <li>- 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers:</li> <li>- 6 (24-hour) bed spaces: Problematic substance use</li> <li>- 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking)</li> <li>- 8 (24-hour) bed spaces: Women with mental health/problematic substance use</li> <li>- 7 second-stage bed spaces: Trafficked women</li> <li>- 6 bed spaces: Middle Eastern and North African women fleeing harmful practices</li> <li>- 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices</li> </ul> <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF<sup>11</sup>, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p>	

<b>Contact Details</b>	<b>Referrals</b>
Ashiana Network Shaminder Ubhi, Director <a href="mailto:shaminder@ashiana.org.uk">shaminder@ashiana.org.uk</a> <a href="mailto:info@ashiana.org.uk">info@ashiana.org.uk</a> 020 8539 0427 <a href="http://www.ashiana.org.uk">www.ashiana.org.uk</a>	Nia Project - 07590 712872 (24 hours); 0207 683 1270 <a href="mailto:info@niaendingviolence.org.uk">info@niaendingviolence.org.uk</a> The Emma Project: 07590 712872 (24 hours) Solace Advice Line: 0808 802 5565- <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a> Amari Project: 07483014434- <a href="mailto:amari@solacewomensaid.org">amari@solacewomensaid.org</a> Refuge Referrals Coordinator: 07483025192 Complex Needs refuge: 07483014436 <a href="mailto:fhreferrals@solacewomensaid.org">fhreferrals@solacewomensaid.org</a> IKWRO – 07846 275 246 (Arabic/Kurdish) 24hrs 07846 310 157 (Farsi/Dari/Turkish)24 Hours 020 7920 6460- <a href="mailto:info@ikwro.org.uk">info@ikwro.org.uk</a> 07496111963 - Neriman Adiyaman Senior Refuge officer

<sup>10</sup> Extended for one year only to 31 March 2023 to give time to develop longer term arrangements with the boroughs and the GLA following the introduction of the Domestic Abuse Act

<sup>11</sup> No recourse to public funds

Outcome	2017-2023 Yr. 6, Q2 <sup>12</sup>	
	Profile	Delivered
Number of new users	4,373	4849
Numbers not returning to a perpetrator	203	241
Numbers with increased awareness of safety planning	1072	934
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	852	841
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	176	239
Numbers of women that demonstrate reduced harmful substance use	274	206
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	203	144
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	770	900
Number of users demonstrating an increased understanding and stabilisation in their mental health	401	387
Number of users with increased understanding of impact of mental health and substance misuse on their children	93	92
Service users moved on in a planned way	159	222
Service users with increased living skills	368	358
Service users with more stabilised immigration status	247	365
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	274	235
Number of referral pathways agreed with registered social landlords and other housing providers	32	31
Number of service users gaining/maintaining tenancies	181	193
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	2612	2491
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	467	879
Number of users with disabilities accessing the service	401	469
There was underdelivery in outcomes for women involved in prostitution/trafficking and women impacted by harmful substance use. Partners will ensure they continue to engage with these women and provide the necessary advice and support required in order to meet cumulative outcomes.		

<sup>12</sup> These performance figures include delivery from 1 April 2017 to date

<b>Women's Resource Centre</b>	
<b>Project name:</b>	Ascent: Support Services to Organisations
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.5 Improving the response to domestic and sexual abuse in London (working with domestic and sexual abuse organisations and professionals)
<b>Amount (1 year):</b>	£189,868
<b>Delivery partners:</b> RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network	
<p>The Ascent Support Services to Organisations (SSO) project aims to increase access to support and help for people affected by domestic and sexual abuse, by improving the quality and expertise of frontline domestic and sexual abuse organisations and professionals in London. The aim will be achieved by the annual provision of:</p> <ul style="list-style-type: none"> <li>- Sustainability Training</li> <li>- Expert Led Training</li> <li>- Accredited Training</li> <li>- Bespoke Training</li> <li>- Specialist Briefing Sessions</li> <li>- Special Events</li> <li>- One to One Support Sessions</li> <li>- Webinars</li> <li>- Knowledge Hub</li> <li>- Needs Analysis</li> <li>- Case Studies</li> <li>- Fact Sheets, Best practice briefings,</li> <li>- E- newsletters</li> </ul> <p>These activities will provide best practice guidance and advice and inform and educate on a variety of topics, including policy and legislation, immigration, violence against women and girls (VAWG), organisational development, funding and fundraising, perpetrator work, trauma-informed work, and evidencing and demonstrating impact.</p> <p>Ascent SSO aims to increase the cross-sector awareness of services available and cross-sector collaborations; increase the resilience and sustainability of frontline voluntary sector organisations, increase the wellbeing of staff of frontline organisations, and increase awareness and knowledge about intersectionality and the diverse needs of service users.</p>	

<b>Contact Details</b>	<b>Referrals</b>
Ms Vivienne Hayes, CEO <a href="mailto:vivienne@wrc.org.uk">vivienne@wrc.org.uk</a> <b>020 7697 3451</b> Project Lead – Nour Gazarin United House, North Road, London, N7 9DP <a href="http://www.wrc.org.uk">www.wrc.org.uk</a>	<a href="http://www.imkaan.org.uk">www.imkaan.org.uk</a> <a href="http://www.respect.uk.net">www.respect.uk.net</a> <a href="http://www.avaproject.org.uk">www.avaproject.org.uk</a> <a href="http://www.wgn.org.uk">www.wgn.org.uk</a> <a href="http://www.rightsofwomen.org.uk">www.rightsofwomen.org.uk</a>

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new organisations	110	90
Number of organisations with increased knowledge of legislation, specifically the Domestic Abuse Act 2021	20	31
Number of organisations with increased knowledge of policy and best practice in service delivery	55	65
Number of organisations with improved working relationships with local authority statutory services.	30	27
Number of voluntary sector organisations able to demonstrate increased working relationships (with health professionals, housing professionals, other local services)	20	25
Number of professionals with increased awareness of the signs of domestic and sexual abuse and knowledge of domestic and sexual abuse services available to their clients	50	45
Number of professionals with increased knowledge of domestic and sexual abuse legislation, policy and best practice in clients support.	50	62
Number of organisations with an increased understanding of funding opportunities and application procedures	8	0
Number of organisations with improved ability to evidence and demonstrate the impact of their services	14	6
Number of organisations with improved ability to develop partnerships/collaborations to improve services.	16	24
Organisations with increased ability to improve the wellbeing of staff and volunteers	15	7
Organisations with increased awareness of intersectionality and structural inequality in the context of domestic and sexual abuse	50	48
Organisations with improved ability to meet the diverse and intersectional needs of service users	50	58
<p><b>Under delivery:</b> Various events were rescheduled due to high dropout rates; more time being needed to develop materials or at the request of the facilitator.</p> <p><b>Over delivery:</b> Overdelivery occurred where attendance at events and training sessions was very high and where a number of the events delivered contributed to the achievement of an outcome.</p>		

<b>Asian Women's Resource Centre (AWRC)</b>	
<b>Project name:</b>	Ascent Ending Harmful Practices Partnership
<b>Priority:</b>	Priority 2: Tackling Domestic and Sexual Abuse
<b>Specification:</b>	2.6 Services for people affected by harmful practices
<b>Amount (1 year):</b>	£304,041
<b>Delivery partners:</b> Ashiana Network, Latin American Women's Rights Service, IKWRO Women's Centre, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, Foundation for Women's Health Research and Development (FORWARD) and Al-Aman (Division of Richmond Fellowship)	
<p>The Ending Harmful Practices Partnership (EHPP) aims to improve service provision for those affected by sexual and domestic abuse, specifically, Female Genital Mutilation (FGM), "so called" honour based abuse (HBV), forced marriage (FM) and other harmful practices<sup>13</sup> through the provision of high quality frontline services as well as support services to voluntary and statutory organisations. The EHPP will provide specialist services including intensive support to Women and Girls from BME communities, as well as raising awareness to increase early identification of those at risk and improve institutional responses.</p> <p>Activities will include:</p> <ul style="list-style-type: none"> <li>- 1:1 advice and information on rights and entitlements:</li> <li>- casework and advocacy support which will include accompanying women to meetings with police, housing and social services departments and courts</li> <li>- therapeutic support groups and a counselling provision to 50 women</li> <li>- raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BME communities) through delivering workshops, training and presentations</li> <li>- specific work with young women on FGM through the delivery of workshops to support peer mentoring and youth advocacy.</li> </ul> <p>The project aims to improve safety and reduce risks for BME women experiencing harmful practices; and present them with options so that they are in a stronger position physically, mentally and emotionally. The intended impact of the combined activities they participate in, will help them achieve greater social and economic independence, enabling them to integrate into and contribute towards their local communities and wider society.</p>	

<b>Contact Details</b>	<b>Referrals</b>
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<sup>13</sup> Faith Based Abuse, and some of the lesser known harmful practices such as acid attacks, menstrual huts, "corrective" rape, dowry and caste abuse.

Outcome	2022-2023 Q2	
	Profile	Delivered
Number of new people	224	278
Number of people who have a better understanding of the options available to them and are more aware of their rights	225	280
Number of people who increased their ability to communicate their needs and views to service providers	18	18
Number of people with enhanced coping strategies through risk assessment and planning	188	203
Number of people who have improved life skills, helping them to rebuild their lives and move to independence	21	21
Number of people with improved mental health	80	80
Number of professionals with improved understanding of harmful practices and the barriers faced by Black, Asian and minority ethnic women in accessing services	40	93
local authority officers can access additional support to wrap around existing services, or make referrals into the service	13	15
IDVAs/ISVAs, GPs/hospitals and sexual health clinics can make referrals into the service.	16	16
<p><b>Number of professionals with improved understanding of harmful practices and the barriers faced by Black, Asian and minority ethnic women in accessing services.</b></p> <p>Due to the strong relationships forged by Ascent EHP partners with both statutory and third sector providers, the profile of the Ascent EHP project has increased. As a result of the delivery of presentations, training to frontline practitioners, attendance at VAWG Forums, work with MARAC's, and social care teams, referrals have increased. This has enabled increased support work with service users, and outcomes being exceeded.</p>		