

Grants Committee AGM

13 July 2022 : 11:00 am Agenda

Conference Suite, 59 1/2 Southwark Street, London, SE1 0AL

Labour Group: Conference Suite 10:00 am

(Political Adviser: 07970 018191)

Conservative Group: Room 5 10:00 am

(Political Adviser: 07903 492195)

Liberal Democrat Room 4 10:00 am

(Political Adviser: 07858 924941)

Contact Officer: Lisa Dominic Lisa.dominic@londoncouncils.gov.uk - 0207 934 9843

Agenda item

11.

12.

13.

Agenda item		
1.	Apologies for Absence and announcement of deputies	
2.	*Declarations of Interest	
3.	Acknowledgement of outgoing and new members	
4.	Election of Chair of the Grants Committee for the 2022-23 Municipal Year	
5.	Election of Vice-Chairs for the Grants Committee for the 2022-23 Municipal Year	
6.	Election of the Grants Executive for the 2022-23 Municipal Year	
7.	Minutes of the Grants Committee held on 16 March 2022	
8.	Minutes of the Grants Committee AGM held on 14 July 2021 (for noting as already approved)	
9.	Constitutional Matters:-	
	A. Amendments to Standing Orders	
	B. Amendments to Scheme of Delegation to Officers	
10.	Operation of Grants Committee 2022-23	

London Councils Grants Committee - Pre-Audited Financial Results 2021/22

Partner Presentation: Women and Girls Network (ASCENT Advice and Counselling Project)

Performance of Grants Programme 2017-22: April 2017 to March 2022 (End of Programme)

14. Grants Programme 2022-26: Implementation Update

*Declarations of Interests

If you are present at a meeting of London Councils' or any of its associated joint committees or their sub-committees and you have a disclosable pecuniary interest* relating to any business that is or will be considered at the meeting you must not:

- participate in any discussion of the business at the meeting, or if you become aware of your disclosable pecuniary interest during the meeting, participate further in any discussion of the business, or
- participate in any vote taken on the matter at the meeting.

These prohibitions apply to any form of participation, including speaking as a member of the public.

It is a matter for each member to decide whether they should leave the room while an item that they have an interest in is being discussed. In arriving at a decision as to whether to leave the room they may wish to have regard to their home authority's code of conduct and/or the Seven (Nolan) Principles of Public Life.

*as defined by the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012

LONDON COUNCILS GRANTS COMMITTEE - INFORMAL MEETING

Minutes of the informal meeting of the Grants Committee held on 16 March 2022 via Microsoft Teams

London Borough & Royal Borough: Representative:
Barnet Cllr Daniel Thomas
Bexley Cllr David Leaf

Brent Cllr Margaret McLennan

Bromley Cllr Kate Lymer
Camden Cllr Anna Wright
City of London Paul Martinelli

Croydon Cllr Manju Shahul-Hameed

Ealing Cllr Jasbir Anand Enfield Cllr Nesil Caliskan Greenwich Cllr Adel Khaireh

Hackney Cllr Christopher Kennedy

Hammersmith and Fulham

Haringey

Cllr Peray Ahmet

Cllr Sue Anderson

Cllr Viddy Persaud

Cllr Shantanu Rajawat

Islington

Cllr Una O'Halloran

Cllr Caroline Kerr

Lambeth Cllr Donatus Anyanwu Lewisham Mayor Damien Egan (Chair)

Merton Cllr Marsie Skeete
Redbridge Cllr John Howard
Richmond Cllr Gareth Roberts
Southwark Cllr Alice McDonald

Sutton Cllr Marian James (Vice Chair)

Waltham Forest Cllr Ahsan Khan Westminster Cllr Heather Acton

London Councils officers were in attendance.

1 Apologies for Absence and Announcement of Deputies

1.1 Apologies were received from Cllr Saima Ashraf (Barking and Dagenham), Cllr Martin Goddard (Hillingdon), Cllr Anne Cyron (Kensington & Chelsea), Mayor Rokshana Fiaz (Newham), Cllr Candida Ronald (Tower Hamlets) and Cllr Jonathan Cook (Wandsworth)

2 Declarations of Interest

2.1 There were no declarations of interest.

- 3 Minutes of the Grants Committee meeting held on 24 November 2021 (for noting)
- 3.1 The minutes of the Grants Committee held on 24 November 2021 were noted (to be agreed via the London Councils' Urgency Procedure following this meeting).

4 Performance of Grants Programme 2017-22: April 2017 to September 2021

- 4.1 The Chair informed members that all projects were RAG rated Green and that, in terms of the two priorities, Combatting Homelessness was performing above target whereas the second priority, Tackling Sexual and Domestic Violence was below target, largely impacted by staff absences (due to Covid) and schools being closed during the Pandemic.
- 4.2 Joanne Watson, London Councils Grants Manager, informed members that:
 - Priority 1 was six per cent above profile for quarters one to 19. Pressures on temporary accommodation continued to increase; projects were also reporting a lack of suitable accommodation and an increase in complex cases, as well as difficulties in engaging with local authority services
 - Priority 2 was performing eight per cent below target; there was underperformance in two of the six services. One service was outside the 15 per cent tolerance, Tender Education and Arts, the only commission within service area 2.1. Tender Education and Arts had reported challenges because of the Pandemic and the school-based nature of the project; these challenges continued. Tender Education and Arts RAG rating had, however, continued to improve.
 - Most of the projects had reported being affected by Pandemic related staff absences, particularly projects in schools, and were continuing to work in a hybrid way
 - Final NRPF activity was reported for Shelter.
 - The report also contained the closure arrangements for the end of the current programme.
- 4.3 In response to question from Members the following was confirmed:

- a requirement to comply with the Mayor's pan-London strategy on Tackling Violence Against Women and Girls has been written into the specifications for the new Priority 2 programme
- in terms of Priority 2 inputs in schools, children in an assembly would be counted individually as would the total number of professionals; feedback was required from individuals.
- the issue of gatekeeping on the part of boroughs had been reported to members previously, but this mainly related to services where access had become more challenging because of remote working
- the new programme took into account some of the issues encountered with schools based projects as a result of the Pandemic, with a different focus concentrating on online provision, embedding change and with a greater emphasis on quality over quantity
- it was not expected there would be any large variances between budget forecast and outcome during the end of programme accounting process, although any potential issues would be carefully tracked
- redeployment had been considered by projects at an early stage of the
 Pandemic as well as the opportunity for partners to share resources. This issue of staff availability would be closely monitored in the new programme
- It was agreed that London Councils would share information on the Women's' Night Safety Charter (currently 25 boroughs are signed up).
- 4.4 Grants Committee Members noted the report, the outcomes at priority level for quarters one to 19 and the number of interventions delivered in the relevant period.

Action: It was agreed to provide further information to the London Borough of Wandsworth on the disparity between indicated and actual levels of activity.

London Councils to liaise share information on the Women's' Night Safety Charter.

5 Youth Homelessness Hub Project - Presentation

5.1 The Chair asked Phil Kerry, Chief Executive of New Horizon Youth Club, to present on the work of the Youth Homelessness Hub Project (the full slides on this presentation are attached to these minutes).

5.2 Members were informed that:

- one in 10 of all rough sleepers were under 25
- Hotel 1824 was the result of joint working between the London Councils, the
 Greater London Authority (GLA) and other philanthropic funders
- the project was launched in 2021 and provided 40 beds for emergency housing for young people either sleeping rough or at risk of doing so
- since its opening 174 young people had been accommodated
- for a variety of reasons many people had stayed longer than the expected
 28-day period
- the model had been successful in reducing street homelessness and in stopping people from going back on the streets, and all but two boroughs had engaged with the Project.
- the pan London model had allowed a diverse group of young people to access the service
- work was taking place with the GLA to move from the initial funding model and to secure statutory government funding. Housing benefit could also be accessed for those eligible. A new site was also being considered.
- 5.3 In response to questions from Members the following points were made:
 - based on comparator information from the GLA, the 112 positive move ons showed that the project was performing better than expected, although it was acknowledged that the outer London location of the Hotel in London meant that for some engagement was difficult
 - in terms of the average stay being 63 days rather than the 28-day target, it was acknowledged that more complex cases had impacted the average stay
 - many of the referrals came from Kings Cross centre which made establishing move on easier
 - although there were no immediate plans to encourage people to take young rough sleepers into spare rooms on a long-term basis, Nightstop (a project

- in receipt of Grants Committee funding) concentrates on providing an immediate very short stay response
- discussions were taking place regarding a longer-term location for the Hotel, whether within its current place, or another borough. The aspiration was that, with more secure funding, the Hotel would become a permanent part of London's infrastructure for young homeless people. The possibility of single sex accommodation would also be considered, dependant on the availability of suitable sites. It was also noted that under 18s who approached the Hotel would be referred to the relevant children's services teams.
- Regarding overheads, members were informed that the original calculation had been based on emergency hotel provision, and that for the new model the overhead costs were likely to reduce.
- It was important for the project to understand the reasons why younger people did not always engage with boroughs' housing options teams, although it was felt that the system was a generic one geared more to adult provision. Work would continue with housing options teams on this issue
- 5.4 The Chair thanked Phil Kerry for his presentation, and members noted the work of the Youth Homelessness Hub Project.

Action: Phil Kerry to write to the borough of Havering separately via the Housing Options team to look at the issue of referrals, copying in Cllr Persaud.

6 2022-2026 Pan-London Grants Programme: Implementation update

- 6.1 The Chair asked London Councils Strategy Director to introduce the report and update members on the new programme and thanked the Grants team at London Councils for the work done to transition into the new programme.
- 6.2 Members were informed that:
 - the predominant work undertaken had involved holding pre agreement meetings with the organisations recommended for funding, and London Councils was close to issuing the funding agreements
 - in that the recommended projects exceeded the budget available, positive negotiations were taking place with organisations to ensure the programme

remained in budget. Should the reductions threaten the loss of any aspect of services, a further report would be made to Grants Committee in July 2022.

- London Councils will extend the funding agreement for refuge provision (delivered by the Ashiana Network) following agreement by the Grants Committee.
- London Councils is working with the Women's Aid Federation regarding a small grant relating to the national refuge database.
- Members were asked to consider how they would like to be engaged in the new programme, for example inviting all Committee members to new member inductions, the opportunity to meet new partners, scoping the evaluation for the new programme, or becoming champions for elements of the new programme.
- 6.3 In response to issues raised by members the following points were made:
 - it was agreed that London Councils would talk to borough housing leads regarding some of the issues raised by partners, and this which would form an item at a future Grants Committee meeting
 - although regular performance reporting was provided to Grants Committee,
 project visits were considered, in principle, a good idea
 - it was also considered a positive idea to invite partners and Grants
 Committee members from the relevant borough to understand grant funded activity in that borough, and to consider a virtual 'marketplace' event to bring partners together
 - utilising the appointed evaluator for the new programme to support Grants
 Committee members in their role in assessing projects could also be
 considered, although it was acknowledged that this would need to be
 separate assessment at a governance level to the evaluation role carried
 out by London Councils
- 6.4 Members noted the report, the activity to date and the provisional grant values.

The Chair thanked the members who have supported the Committee over the last four years, and the Grants team. Cllr David Leaf gave his thanks for the constructive

way that members had worked cross party and passed on his thanks both to the Grants team and the organisations the Committee had worked with, for their support.

INFORMAL LONDON COUNCILS GRANTS COMMITTEE AGM

14 July 2021

Minutes of the Grants Committee held on 14 July 2021 via Microsoft Teams

London Borough & Royal Borough: Representative:

Barking and Dagenham Cllr Saima Ashraf
Barnet Cllr Daniel Thomas
Bexley Cllr David Leaf

Brent Cllr Margaret McLennan

Bromley Cllr Kate Lymer Camden Cllr Anna Wright

Croydon Cllr Manju Shahul-Hameed Hackney Cllr Christopher Kennedy

Hammersmith and Fulham
Harrow
Cllr Sue Anderson
Cllr Viddy Persuad
Hillingdon
Cllr Martin Goddard

Kensington and Chelsea Cllr Sarah Addenbrooke (Dep)

Kingston upon Thames **Cllr Caroline Kerr** Lewisham Mayor Damien Egan Mayor Rokhsana Fiaz Newham Cllr John Howard Redbridge Richmond **Cllr Gareth Roberts** Southwark Cllr Alice McDonald Sutton **CIIr Marian James** Waltham Forest Cllr Ahsan Khan Wandsworth Cllr Jonathan Cook Cllr Heather Acton Westminster

Gabriela Cervera from IG Advisers was present for Item 13.

London Councils officers were in attendance.

1 Apologies for Absence and Announcement of Deputies

1.1 Apologies were received from Cllr Nesil Caliskan (LB Enfield), Cllr Anne Cyron (RB Kensington and Chelsea) and Cllr Candida Ronalds (LB Tower Hamlets).

2 Declarations of Interest

- 2.1 There were no declarations of interest.
- 3 Acknowledgement of outgoing and new members

- 3.1 Yolande Burgess, Strategy Director, London Councils, welcomed the new and returning members of the Grants Committee. She also expressed her team's appreciation to outgoing members for all their hard work on the Grants Committee.
- 3.2 Members asked for their thanks to the former members of the Grants Committee to be recorded.

4 Election of Chair of the Grants Committee for the 2021-22 Municipal Year

- 4.1 Mayor Damien Egan was nominated as the Chair of the Grants Committee by Mayor Rokhsana Fiaz (LB Newham) and seconded by Cllr David Leaf (LB Bexley).
- 4.2 There being no other nominees for the Chair, the Strategy Director declared Mayor Egan Chair of the Grants Committee and stepped down to allow the elected Chair to preside over the remainder of the meeting (to be agreed via London Councils' Urgency Procedure after the informal meeting).

5 Election of Vice-Chairs for the Grants Committee for the 2021-22 Municipal Year

- 5.1 The Chair thanked the outgoing members of the Grants committee with a special thanks to the previous Chair, Cllr Richard Watts, and called for nominations for the three Vice Chairs for 2020/21. He nominated the following members as Vice Chairs of the Grants Committee, seconded by Cllr Gareth Roberts (LB Richmond):
 - Mayor Rokhsana Fiaz (LB Newham) as the Labour Vice Chair
 - Cllr David Leaf (LB Bexley) as the Conservative Vice Chair
 - Cllr Caroline Kerr (RB Kingston) as the Liberal Democrat Vice Chair.
- 5.2 There being no other nominees, the Chair declared Mayor Fiaz, Cllr Leaf and Cllr Kerr as the Vice Chairs of the Grants Committee (to be agreed via the London Councils' Urgency Procedure following the meeting).

6 Election of the Grants Executive for the 2021-22 Municipal Year

- 6.1 The following members were nominated (to be agreed via the London Councils' Urgency Procedure following the meeting).
 - Mayor Damien Egan (LB Lewisham) Chair (Lab)
 - Mayor Rokhsana Fiaz (LB Newham) Vice Chair (Lab)
 - Cllr David Leaf (LB Bexley) Vice Chair (Con)
 - Cllr Caroline Kerr (RB Kingston) Vice Chair (LD)
 - Cllr Sue Anderson (LB Harrow) (Lab)
 - Cllr Margaret McLennan (LB Brent) (Lab)
 - Cllr Alice Macdonald (LB Southwark) (Lab)
 - Cllr Jonathan Cook (LB Wandsworth) (Con)
 - Cllr Viddy Persuad (LB Havering) (Con)
 - City of London TBC

7 Minutes of the Grants Committee held on 17 March 2021 (formal meeting) - for noting

- 7.1 The minutes of the Grants Committee on 17 March 2021 were noted (to be agreed via the London Councils' Urgency Procedure following the meeting).
- 8 Minutes of the Grants Committee AGM held on 11 November 2020 (formal meeting) for noting
- 8.1 The minutes of the Grants Committee AGM held on 11 November 2020, which had been previously agreed, were noted.

9 Constitutional Matters

9.1 The Strategy Director introduced this report which proposed an amendment to London Councils' Standing Orders to reflect the expiry of the emergency regulations made under section 78 of the Coronavirus Act 2020. The report also included the most recent version of London Councils Scheme of Delegations.

9.2 The Grants Committee:

- Noted the proposed amendment to London Councils Standing Orders to disregard the Virtual Meetings Protocol
- Noted the London Councils Scheme of Delegations to officers.

10 Operation of Grants Committee 2021-2022

10.1 The Strategy Director introduced this report, which informed members of the Terms of Reference for the Grants Committee and Grants Executive and set out dates for meetings in the municipal year 2021-22.

10.2 The Grants Committee:

- Noted the Terms of Reference for the Grants Committee and Grants Executive
- Noted the programme of meetings.

11 London Councils Grants Committee - Pre-Audited Financial Results 2020/21

- 11.1 Frank Smith, Director of Corporate Resources at London Councils presented this report, which detailed the provisional pre-audited final accounts for London Councils Grants Committee for 2020/21:
 - Covid-19 did not have a significant impact on the overall budget of the Grants
 Committee, as it was entirely funded by borough contributions.
 - The underspend estimate had gone from c.£31,000 to c.£113,000, which was due to a combination of factors, namely: lower costs of running the offices at Southwark Street during the pandemic, lower staff costs, and underspending on behalf of the individual providers.
 - The residual European Social Fund (ESF) reserves were being used to support Priority 1 and 2 grants in respect of no recourse to public funds (NRPF). Of the £945,000 set aside for this programme, payments of £618,000 had been made during 2020/21, and it was estimated that the remaining payments of £327,000 would be made during 2021/22.

- The Grants Committee has contributed £300,000 from committee reserves to support the emergency accommodation pilot project.
- The pension fund liability has increased by £234,000 from £964,000 to £1.198 million.
- The estimated reserves of £734,000, equating to 11% of the total budget, was above the established Grants Committee benchmark of £250,000 or 3.75%.
- Grant Thornton LLP would audit the Grants Committee's accounts for 2020/21 during August 2021. The accounts would then be presented to the London Councils' Audit Committee, along with the annual audit report, for approval on 16 September 2021.
- 11.2 In response to Cllr Cook's question about the increase in the pension liability fund, the Director of Corporate Resources said that this was subject to large fluctuations and that it would only become a problem should London Councils cease to exist as an entity. He assured the Committee that the Grants reserves would not be used to pay off the deficit.

11.3 Grants Committee members:

- Noted the provisional pre-audited outturn position and the indicative surplus of £113,000 for 2020/21, the fourth year of the 2017-21 programme, which has been extended by a further year.
- Noted the provisional level of reserves and the financial outlook.

12 Performance of Grants Programme 2017-22: April 2017 to March 2021

- 12.1 Joanne Watson, Interim Grants Manager, summarised the main points in the report, which provided members with an update on the two priorities of the Grants programme, for the period April 2017 to March 2021:
 - Grants Committee had agreed that the 2017 to 2021 programme be extended
 March 2022 to allow time to develop a new programme that reflected a London
 which had changed as a result of the Covid-19 pandemic. The 2017 to 2022
 Grants Programme focused on the following priorities: Priority 1 Combatting
 Homelessness and Priority 2 Tackling Sexual and Domestic Violence.

- Grants Committee had funded 13 commissions for the period 2017 to 2022, subject to delivery, compliance with grant conditions and continued availability of resources.
- For Priority 1, over quarters one to 16, performance was 9 per cent above profile. 12 commissions were currently rated Green, and one Amber.
- For Priority 2, over quarters one to 16, overall performance was 9 per cent below profile. Outcome targets have been met or achieved in three out of the six service areas.
- Tender Education and Arts had experienced significant challenges to its service delivery due to school closures. Officers would continue to closely review the Tender's progress to support achievement of agreed outcomes. Tender has adapted its delivery methods and content to meet the varied needs of schools and youth settings during the pandemic, and there was a strong demand for Tender's work.
- Women's Aid had successfully accelerated the launch of its Live Chat service, in order to enable women locked down at home with their perpetrators to reach out for help more easily.
- Shelter had seen a significant increase in the number of clients presenting with complex needs and at crisis point. Additionally, the number of new users presenting who were already rough sleeping had been much higher than previously.
- The programme continues to have a strong focus on equalities groups that were disproportionately affected by homelessness, sexual and domestic violence and poverty. The annual review of equalities was included in the report.
- 12.2 The Strategy Director provided an update on the no recourse to public funds (NRPF) work and the youth homelessness project:

12.2.1 NRPF:

- The_Asian Women's Resource Centre and St Mungo's projects had now been completed. Both organisations had seen high numbers of BME women fleeing abuse, although there were fewer than anticipated asylum cases.
- 141 people who had a NRPF status previously had now had their status changed. NRPF partner, Praxis (a specialist immigration organisation,) is bringing together evidence on the interventions that have the greatest impact in terms of long-term cost savings for London's boroughs. Another partner, Ashiana, had consistently helped their clients to secure permanent residency in the UK under the destitution domestic violence (DDV) concession.
- Most borough referrals were for people being supported by social services, many of whom did not have leave to remain and needed immigration advice.

12.2.2 Youth Homelessness Project:

- Official statistics confirmed that young people had become a significant part of the capital's rough sleeping population over successive lockdown; this included a doubling of the numbers of young women sleeping rough.
- London Councils and the Greater London Authority (GLA) had agreed to co-fund a pilot project for emergency accommodation designed around the needs of young people. They were working with several partners including the London Borough of Hounslow, New Horizon Youth Centre and DuPaul UK.
- The homelessness hotel had been providing holistic support to its clients, including immigration advice and advocacy with local authorities. Demand has been strong, and the hotel has been full for some time.
- 12.3 In response to a question on the current situation on street homelessness, London Councils officers said that the numbers were reaching pre-pandemic levels, and of

- particular concern was the increase in the numbers of young women becoming homeless. Addressing this trend would be one of the features of the new Grants programme.
- 12.4 In response to a question about funding for the new youth homelessness programme, London Councils officers said that funding had been secured for nine months, and a steering group was currently working with MHCLG to secure additional funding. It was expected that the wrap-around service provided by the programme would deliver savings for boroughs and central government in the long run.
- 12.5 In response to a question about the further expected impact of Covid-19 on the performance of the programme, London Councils officers said that all partners had their own risk registers in place, and had put measures in place to ensure they could continue to provide services, including online and hybrid delivery.
- 12.6 In response to a question about the reduction in the number of schemes which helped people into employment, London Councils officers said that this was one of the issues which arose from the pandemic and that partners were working to address.
- 12.7 The Grants Committee noted the report and noted that London Councils' officers and Grants Committee Members share the London Funders Annual Report with relevant borough officers.

13 Grants Programme 2017-22: Process for evaluation (presentation by IG Advisers)

- 13.1 The Strategy Director introduced Gabriela Cervera from IG Advisors; the organisation commissioned to undertake an evaluation of the 2017-2022 pan-London Grants Programme. The evaluation also encompassed projects matchfunded through the European Social Fund (ESF). The evaluation aims to identify strengths and weaknesses in grant-making, monitoring, and operational and strategic management, and will provide recommendations for improvement.
- 13.2 Gabriela Cervera presented the evaluation methodology and some early findings to Grants Committee members, and answered their questions:

- A grantee survey had been completed, and one-to-one interviews were being conducted with London Councils Grants' staff and grantees to collect data regarding grant making processes and practice.
- This was an ongoing process, and so far, there was a wide range of feedback from organisations which received grants; mostly positive, but also some mixed and negative. The positive feedback mentioned staff communication, understanding community issues, and being engaged and supportive. The areas for improvement were around consistent effective communication, application and reporting processes, tight timescales, and appropriate KPIs and some partners not feeling able to share feedback. Another challenge was that some partners found it hard to coordinate internally with other partners.
- The scope of the evaluation did not include evaluating the impact of the Grants
 programme on service users. However, IG Advisers were conducting
 assessments as to whether London Councils was able to identify that grantees
 where delivering desired impact for service users.
- 13.3 The Strategy Director said that the findings of the final report would be used to support the new programme. She added that previous Grants programmes used end-point evaluation, however; it is recommended that for the new programme, evaluation should run throughout the life of the programme to allow for real-time improvements to the programme.
- 13.4 Grants Committee members noted the report.

14 Grants Programme 2022-26: Prospectus for the new programme

- 14.1 The Strategy Director introduced this report and said that:
 - In March 2021, Grants Committee Members agreed a timetable of activity to enable the new pan-London 2022-2026 grants programme to start from April 2022.
 - London Councils had a substantial repose to the two consultations undertaken in February/March of 2020 and January/February of 2021, and the two focus groups which included borough officers and members, which

- was undertaken in the spring of 2021. This information was used to refine the areas where the boroughs needed the most support.
- The findings from the consultation demonstrated strong support to continue the current programme's services into the new programme. The consultation also highlighted increased multiple, complex needs that required longer-term support, and the requirement for specialist and culturally sensitive support.
- Several priorities were identified in the two workshops, including prevention and early intervention work, ongoing support, support for homeless young people, mental health support and support for perpetrators. However, the Mayor's Office for Policing and Crime was already working on perpetrator programmes with the Home Office, so it was decided that this would not be a separate strand of work, in order to avoid duplication.
- The consultation and workshops identified key target groups for support: people
 with mental health needs, learning disabilities, complex needs, ex-offenders,
 NRPF, LGBTQ+, BME or victims of trafficking or modern slavery.
- A proactive and nuanced approach was needed for the new programme, to reflect the wide range of needs of the different London boroughs.
- The Domestic Abuse Act 2021 has placed new duties on the GLA for the provision of safe accommodation for people fleeing domestic abuse. Grants Committee had agreed to defer the call for proposals for refuge provision to 2022 and roll over the current grant for refuge services in the current programme to 2022-23, in order to give time to develop longer term arrangements with the boroughs and the GLA, to better align funding and provision.
- The Woman's Aid Federation currently provided data services for supporting regional coordination of refuge provision. It was recommended that London Councils awards a grant for the period 2022 to 2026 (@£100,000 in total) to the Women's Aid Federation for continuation of the service.
- 72 organisations submitted expressions of interest for the new Grants programme and 61 organisations, predominantly from the housing and homeless and domestic abuse sectors, attended a market warming event to hear about the new programme and share ideas on effective delivery models and best practice.

- A budget of £150,000 had been built into the programme's costs for evaluation.
 This should improve the effectiveness of the programme and inform changes as part of the annual review process.
- The prospectus provided an overview of the grants programme and an analysis
 of the current picture regarding housing and homelessness and domestic and
 sexual abuse across London.
- 14.2 The Strategy Director invited Grants Committee members to get involved with scoring applications in September 2021. Briefing sessions would be provided, and members were asked to get in touch with the Strategy Director by 13 August if they were interested. The programme Panel would then assess the initial recommendations to ensure the provision of a cohesive programme.
- 14.3 In response to a question about supporting BME organisations to access the funding, the Strategy Director said that she would discuss this issue with colleagues from London Funders, who were working with a group of organisations (e.g. Inclusion London) on the issues of equity and inclusion.
- 14.4 In response to a question about helping smaller organisations participate in the programme, the Strategy Director said that partnership working was vital to the Grants programme and that lead partners worked with and supported smaller organisations.
- 14.5 In response to a question about promoting the programme locally within boroughs, the Strategy Director said that partners were expected through grant agreement conditions -to promote their programmes with the boroughs. Should there be any barriers to communication between providers and borough officers, the Grants Team could get involved, including escalating any issues to Grants Committee members.
- 14.6 In response to a question about early intervention and prevention, the Strategy Director said that the programme was striving to achieve a balance of prevention and intervention with longer term support, and that the funding covered a combination of the two.
- 14.7 The Strategy Director agreed with members that connecting the work supported by the Grants programme with the Recovery Missions work would play an important part in London's economic recovery.

- 14.8 Grants Committee members noted the report and:
 - noted the arrangements for continuing data services for supporting regional coordination, which would be agreed via the London Councils' Urgency Procedure following the meeting
 - noted the London Councils 2022-2026 Pan-London Grants Programme
 Prospectus which would be agreed via the London Councils' Urgency
 Procedure following the meeting.
- 14.9 The Chair thanked members for attending, and gave a special note of thanks to Frank Smith, Director of Resources at London Councils, who would be retiring shortly, for all his hard work over the years on the Grants Committee.

The meeting finished at 1pm.



London Councils' Grants Committee

Constitutional Matters - Amendments to Item 9 London Councils Standing Orders, and annual presentation of Scheme of Delegations to Officers

Report by: Christiane Jenkins Job title: Director, Corporate Governance

Date: 13 July 2022

Contact Officer: David Dent

Telephone: 020 7934 9753 Email: david.dent@londoncouncils.gov.uk

Summary: This report proposes amendments to London Councils Standing

Orders.

This report also provides, for information, the most recent version of London Councils Scheme of Delegations, which encompasses amendments to reflect the current officer structure of London Councils.

Recommendation:

The Committee is recommended to:

- Note the proposed amendments to London Councils Standing Orders, as detailed in this report and at Appendix One;
- Note the proposed amendments to London Councils Scheme of Delegations to officers at **Appendix Two**, including the relevant amendments to sections 7, 8, 12 and Part A of Appendix A

Background

Standing Orders:

 London Councils Standing Orders (SOs) are contained in Schedule 6 of the Leaders' Committee Governing Agreement. In accordance with section 27.2 of the SOs, they can be amended by a decision of London Councils Leaders' Committee. The SOs have been amended a number of times since 2001. The current version was last amended following Leaders' Committee on 8 June 2021.

A couple of changes are proposed as follows:

- 2. Section 5 Chair of Meeting. Section 5.1 has been amended to clarify the process for the election of a person to preside over a meeting in the event that the elected Chair is absent.
- Section 22 Delegations of Functions. Section 22.1 has been amended to remove reference to London Councils Forums which do not exercise functions.

Scheme of Delegations:

4. In line with London Councils Standing Orders, London Councils Scheme of Delegations to Officers is approved annually at Leaders' Committee's AGM, although additional delegations may be made during the year. The current Scheme was approved at Leaders' Committee AGM on 8 June 2021. No changes have been made since that time. A small number of changes are proposed to the Scheme of Delegation since the last AGM, to recognise the revised officer structure within London Councils.

The proposed changes are:

 Sections 7 and 8: these sections, relating to the nomination of a Deputy to assume authority in the absence of the Chief Executive, have been revised following the deletion of the post of Deputy Chief Executive

- Paragraph 12: all references to Corporate Management Board (CMB) now replaced with Corporate Management Team (CMT)
- Appendix A Part A: Renumbering; duplicate change as in paragraph 12
 referred to above also made to the opening text and function 26 (as
 renumbered); function 2 replaced to reflect the current statutory provisions;
 function 28 (as renumbered): change of job role from Corporate
 Governance Manager to Head of Governance and Data Protection.
- London Councils' joint committees have retained the authority to make decisions on policy and service provision and have delegated to officers the administrative functions relating to the running of London Councils.
- 6. The Scheme of Delegations to Officers reflects the current structure of London Councils and enables effective and transparent decision-making processes. It does not seek to repeat the delegations contained within the Governing Agreements in full, only repeating them if it enhances the usefulness and clarity of the relevant delegation. The Scheme also does not repeat the specific delegations granted to the Director, Corporate Resources, where the responsibilities are included within the financial regulations. The Scheme of Delegations to Officers refers largely to administrative functions such as staffing, which are delegated in the first instance to the Chief Executive.

7. Recommendation

The Committee is recommended to:

- Note the proposed amendments to London Councils Standing Orders,
 as detailed in this report and at Appendix One;
- Note the proposed changes to London Councils Scheme of Delegations to officers at Appendix Two.

Legal Implications for London Councils

- 8. Part 5A of the Local Government Act 1972 governs public access to meetings, agendas and reports, the inspection of minutes and background papers, etc. and applies to London Councils as a Joint Committee. From 7 June 2022, meetings will now be held in person, with a virtual (but non-voting) offer for members who are unable to attend in person.
- 9. It is important that London Councils' joint committees properly delegate the exercise of functions to Officers in a manner which is consistent with the relevant Governing Agreements, and any legal restrictions on delegable functions, to ensure that the work of London Councils (through Leaders' Committee, Grants Committee and LCTEC) is delivered efficiently and effectively, and to avoid giving rise to any possible grounds for challenge to decisions made pursuant to those delegations.

Equalities Implications for London Councils

10. There are no specific equalities implications for London Councils.

Financial Implications for London Councils

11. There are no financial implications for London Councils.

Appendices:

Appendix One: London Councils Standing Orders June 2022 with the proposed changes

Appendix Two: London Councils Scheme of Delegations to Officers June 2022 with the proposed changes

Standing orders June 2022

London Councils STANDING ORDERS¹

INTRODUCTION

These are the Standing Orders and rules of debate and procedure for the conduct of meetings of the London Councils joint committees. The Standing Orders apply to the London Councils' Leaders' Committee and, wherever appropriate, to the associated joint committees (the Grants Committee and London Councils Transport and Environment Committee), any sectoral joint committees, and any sub-committees (sometimes referred to as 'Panels') and forums of London Councils; and any reference to 'London Councils' is a collective reference to all of them. The Standing Ordershave been drawn up having regard to Government best practice, guidance and statutory requirements.

In the event of any conflict between the provisions of the Standing Orders and the provisions of the Leaders' Committee Governing Agreement (which includes the London Grants Scheme) or the London Councils Transport and Environment Committee (LCTEC) Governing Agreement, the relevant provision of the Leaders' Committee Governing Agreement or the LCTEC Governing Agreement shall prevail.

Revised 7 June 2022

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¹ Also known as Schedule 6 of London Councils Agreement, 2001

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1. MEETINGS

Generally

- 1.1 Leaders' Committee, its associated joint committees (the Grants Committee and the Transport and Environment Committee (TEC)) and any sectoral joint committees shall each hold a minimum of 2 meetings² each year, one of which shall be an annual general meeting.
- 1.2 Subject to 1.1 above, meetings of London Councils shall be called, and the procedure to be adopted at such meetings shall be determined in accordance with the provisions of these Standing Orders.
- 1.3 Any member London Local Authority may give written notice of an item to be placed on the Agenda for any meeting. All notices of items for agendas and reports for circulation with agenda must be received by the Chief Executive not less than ten working days prior to the meeting to which the agenda relates.
- 1.4 Each London Local Authority subscribing to Leaders' Committee, its associated joint committees, and any sectoral joint committee, shall be entitled to receive from the Chief Executive sufficient copies of the Agenda, papers and minutes of the proceedings of the meetings of the joint committees and any Forums and sub-committees thereof.
- 1.5 Deputations shall be entitled, upon prior notification being given to the Chief Executive and at the discretion of the Chair, to attend and address the meeting for not more than ten minutes and to answer questions from members for a further ten minutes.

Calling Meetings

1.6 Meetings may be called by:

- (i) Leaders' Committee, or the associated joint committee or sectoral joint committee by resolution
- (ii) the Chair of the relevant joint committee
- (iii) a requisition signed by not less than one third of the representatives, delivered to the Chief Executive at least ten working days before the date mentioned in the requisition.

² Any reference to meetings relates to formal, decision making meetings rather than 'for information' meetings

Business

1.7 The Summons to any such meeting shall set out the business to be transacted thereat, and no business other than that set out in the summons shall be considered at the meeting unless by reason of special circumstances, which shall be specified in the minutes, the Chair of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency.

Annual Meetings of Leaders' Committee and associated joint committees and sectoral joint committees

Timing and Business

1.8 Leaders' Committee, each associated joint committee and each sectoral joint committee shall hold an Annual General Meeting (AGM) before the end of July of each year.

The relevant joint committee will at its AGM:

- (i) appoint a Chair and up to three Vice Chairs
- (ii) approve the minutes of the last meeting of that joint committee
- (iii) receive the minutes of the last Annual General Meeting
- (iv) receive any announcements from the Chair and/or Head of Paid Service
- (v) appoint such sub committees and forums as considered appropriate to deal with matters which are not otherwise reserved to London Councils, LCTEC, Grants
 Committee or any sectoral joint committee
- (vi) decide the size and terms of reference for those sub committees and forums
- (vii) decide the allocation of seats [and substitutes] to political groups² in accordance with the political balance rules, unless the terms of reference (or constitution) of a subcommittee or forum makes specific provision for the make-up of its membership

² Whilst not specifically bound by the legislation that governs this issue in borough councils, London Councils has operated on a similar basis to boroughs in recognising a party group as being one with two or more members which declare themselves as a group with a Leader. In the context of London Councils, members are the members of Leaders' Committee. No other metric - for example the overall proportion of London councillors – is used in determining proportionality among the groups. Current practice is that party groups are able to offer seats to other elected representatives but are under no obligation to do so.

- (viii) approve a programme of ordinary meetings for the joint committee, subcommittee or forum for the year
- (ix) consider any business set out in the notice convening the meeting.
- 1.9 London Councils Leaders' Committee will also:
 - (i) appoint a Deputy Chair
 - (ii) agree the scheme of delegation to officers
 - (iii) receive nominations of Councillors appointed to Committees by the participating London Local Authorities.
- 1.10 Transport and Environment Committee will also:
 - (i) receive a report recommending nominations to outside bodies.
- 1.11 Grants Committee will also:
 - (i) approve any delegations to sub-committees or Officers in relation to the management of the London Grants Scheme.

Ordinary meetings

- 1.12 Ordinary meetings of Leaders' Committee, the associated joint committees, and any sectoral joint committee, will take place in accordance with a programme decided at the relevant AGM. Ordinary meetings will:
 - (i) elect a person to preside if the Chair, Deputy Chair, or Vice Chairs are not present
 - (ii) approve as a correct record and sign the minutes of the last meeting
 - (iii) receive any declarations of interest from members
 - (iv) receive any announcements from the Chair or the Chief Executive
 - (v) receive questions from, and provide answers to, the public in relation to matters which in the opinion of the person presiding at the meeting are relevant to the business of the meeting and the submission of which have complied with Standing Order 8

- (vi) deal with any business from the last meeting
- (vii) receive and consider reports/presentations from the London Councils subcommittees, forums and associated joint committees and receive questions and answers on any of those reports
- (viii) receive nominations and make appointments to fill vacancies arising in respect of any sub-committee, forum or outside body for which the joint committee is responsible
- (ix) receive and consider minutes of meetings, any sub committees and forums which have taken place since the joint committee last met.
- (x) consider motions; and
- (xi) consider any other business specified in the summons to the meeting.
- 1.13 The order of business of any associated committee shall be as shall be determined by the joint committee.
- 1.14 The Chair may at his/her discretion alter the order in which business is taken.
- 1.15 Leaders' Committee will also receive and consider minutes of meetings, of associated joint committees, any sectoral joint committee, and their sub committees as necessary and relevant to the operation and governance of London Councils.

2. MEMBERSHIP

- 2.1 Each London Local Authority, that is the 32 London boroughs and the Common Council of the City of London, shall appoint its Leader as its representative to London Councils Leaders' Committee.
- 2.2 Each London Local Authority, that is the 32 London boroughs and the Common Council of the City of London, shall make an appropriate appointment to London Councils Transport and Environment Committee.
- 2.3 Each London Local Authority, that is the 32 London boroughs and the Common Council of the City of London, shall make an appropriate nomination to London Councils Grants Committee. Any nominations to Grants Committee must be a Cabinet Member or have appropriate delegated authority from their council.

- 2.4 Each London Local Authority that subscribes to a sectoral joint committee shall make an appropriate nomination to that sectoral joint committee, ensuring that nominees have the appropriate delegated authority.
- 2.5 The Chairs of each of the associated joint committees, any sectoral joint committee, any Forums or any sub-committees of Leaders' Committee shall also be entitled to sit ex officio (but not to vote in such capacity) on Leaders' Committee.
- 2.6 Any Lead Member appointed in respect of any issue by any of the London Councils joint committees shall be entitled to sit ex officio (but not to vote in such capacity) on Leaders' Committee.
- 2.7 London Councils may admit to membership such representatives of such other bodies as it considers appropriate or is required as the result of any legislation to admit from time to time on such terms as shall be agreed with such other bodies. Such representatives shall be entitled to sit ex officio but not to vote in such capacity.
- 2.8 The Chief Executive of each of the London Local Authorities or his/her nominated representative shall be entitled to attend as an observer but not to speak or vote at any meeting.

Deputy Representatives

2.9 If the appointed representative of a London Local Authority is unable to be present at a meeting of Leaders' Committee, an associated joint committee or sectoral joint committees, that member authority may be represented by a deputy who shall be duly appointed for the purpose. A deputy attending a meeting shall declare him/herself as such but shall otherwise be entitled to speak and vote as if he/she were a member of that London Councils committee.

Elected Officers

- 2.10 The following shall be the Elected Officers of Leaders' Committee:
 - (i) Chair
 - (ii) Deputy Chair
 - (iii) Vice Chairs
- 2.11 The following shall be the Elected Officers of the Transport and Environment Committee:

- (i) Chair
- (ii) Vice Chairs
- 2.12 The following shall be the Elected Officers of the Grants Committee:
 - (i) Chair
 - (ii) Vice Chairs
- 2.13 The following shall be the Elected Officers of any sectoral joint committee:
 - (i) Chair
 - (ii) Vice Chairs
- 2.14 The following shall be the Elected Officers of any sub-committee appointed by Leaders' Committee, associated joint committees or sectoral joint committees:
 - (i) Chair
 - (ii) Vice Chair/Deputy/s
- 2.15 The overall balance of which shall be such as to ensure proportional representation of party political groupings on London Councils.
- 2.16 In a year in which there are council elections, the elected officers of London Councils and all its member bodies shall cease to hold office on the day of the council elections and shall cease to be remunerated save that Leaders' Committee may, by agreement, decide to remunerate members for activity in pursuance of the discharge of the business of London Councils under SO 19.2. Notwithstanding, the outgoing Chair shall be able to preside at the subsequent AGM until a new Chair is elected.

3 TIME AND PLACE OF MEETINGS

3.1 The date, time and place of meetings will be determined by the Chief Executive and notified in the summons.

4 NOTICE OF AND SUMMONS TO MEETINGS

- 4.1 The Chief Executive will give notice to the public of the time and place of any meeting in accordance with the Access to Information Rules
- 4.2 The Chief Executive shall, not less than five clear working days before the intended meetings of Leaders' Committee and any associated joint committee or sectoral joint committee,

circulate a notice thereof to each representative and deputy representative and the Town Clerk/Chief Executive or the nominated officer of every London Local Authority subscribing to Leaders' Committee, the associated committees or sectoral joint committee. The notice will give the date, time and place of each meeting and specify the business to be transacted and will be accompanied by such reports as are available. Where the recipient has given consent for the summons to attend the meeting to be transmitted in electronic form to a particular electronic address (and consent has not been withdrawn), the summons may be sent in electronic form to that address.

4.3 Provided that the failure of any such notice to be delivered shall not affect the validity of the meeting or of the business transacted thereat. Provided also that at times it may be necessary to circulate reports in a second despatch or to circulate them at the meeting.

5 CHAIR OF MEETING

- 5.1 At every meeting the Chair if present shall preside. If, at the meeting, the Chair is absent the Deputy Chair if present, shall preside. If both the Chair and the Deputy Chair are absent a Vice Chair if present, shall preside. Where there is more than one Vice Chair, the Vice Chair representing the largest political group will preside. If neither the Chair, Deputy Chair or a Vice Chair is present the meeting shall elect a chair from one of its members. If the Chair and Deputy Chair notify their absence in advance of the meeting the Chair will be invited to identify a Vice Chair from their party who would be able to Chair the meeting in their absence.
- 5.2 For the purposes of these Standing Orders references to the Chair, in the context of the conduct of business at meetings, shall mean the person presiding under this Standing Order.
- 5.3 The person presiding at the meeting may exercise any power or duty of the Chair. Where these rules apply to sub-committee or forum meetings, references to the Chair also include the chair of sub-committees or forums.

6 QUORUM

6.1 The quorum shall be one third of, or the number nearest to one third, but not less than three Members (except for the quorum for Audit Committee, which because of both its size and the nature of its business is a special case and therefore is only two) entitled to be present at Leaders' Committee, and any associated joint committees, sectoral joint committees or sub committees of London Councils.

- 6.2 If within half an hour of the time appointed for the meeting to commence, a quorum is not present, the meeting shall be dissolved.
- 6.3 Remaining business will be considered at a time and date fixed by the Chair. If he/she does not fix a date, the remaining business will be considered at the next ordinary meeting.
- 6.4 If, during the meeting, the person presiding, after causing the number of members present to be counted, declares that there is not a quorum present, the meeting shall stand adjourned for fifteen minutes. If, after fifteen minutes there is still no quorum present, the meeting shall be brought to an end and all business not completed before the meeting has been brought to an end shall be postponed to the next meeting, whether ordinary or extraordinary.
- 6.5 If during the meeting any member absents themselves permanently making the meeting inquorate, the meeting will stand adjourned.

7 DURATION OF MEETING

7.1 Subject to Standing Order 27 (suspension of Standing Orders) if, after two and a halfhours after the time appointed for the start of the meeting, the business on the agenda has not been completed, the meeting of London Councils or any associated committee or sectoral joint committee shall automatically adjourn and any debate then proceeding shall be suspended and all business unfinished shall stand adjourned to the next meeting, unless otherwise directed by the meeting Chair

8 DEPUTATIONS

8.1 Deputations shall be entitled, upon prior notification being given to the Chief Executive and at the discretion of the Chair, to attend and address meetings of London Councils for not more than ten minutes and to answer questions from members of London Councils for a further ten minutes.

9 MOTIONS ON NOTICE

Notice

9.1 Except for motions which can be moved without notice under Standing Order 10 or consideration of any matters of urgency brought forward by leave of the Chair, written notice of every motion, signed by at least 5 members, must be delivered to the Chief Executive not

later than 10 clear days before the date of the meeting and clear days are deemed to exclude the day of delivery, the day of the meeting and any Sunday. These will be open to public inspection.

Motions set out in agenda

9.2 Motions for which notice has been given will be listed on the agenda in the order in which notice was received, unless the member giving notice states, in writing, that they propose to move it to a later meeting or withdraw it.

Scope

9.3 Motions must be about matters for which London Councils has a responsibility.

10 MOTIONS WITHOUT NOTICE

- 10.1 The following motions may be moved without notice:
 - (i) to appoint a chair of the meeting at which the motion is moved
 - (ii) in relation to the accuracy of the minutes
 - (iii) to change the order of business in the agenda
 - (iv) to refer something to an appropriate body or individual
 - (v) to appoint a subcommittee or member arising from an item on the summons for the meeting
 - (vi) to receive reports or adoption of recommendations of committees or sub committees or officers and any resolutions following from them
 - (vii) to withdraw a motion
 - (viii) to amend a motion
 - (ix) to proceed to the next business
 - (x) that the question be now put

- (xi) to adjourn a debate
- (xii) to adjourn a meeting
- (xiii) that the meeting continue beyond two and a half hours in duration
- (xiv) to suspend a particular Standing Order
- (xv) to exclude the public and press in accordance with the Access to Information Rules
- (xvi) to not hear further a member named under Standing Order 17.1 or to exclude them from the meeting under Standing Order 17.2; and
- (xvii) to give the consent of London Councils where its consent is required by this Agreement.

11 RULES OF DEBATE

Speakers to Address the Chair

11.1 All speakers shall address the Chair. All members shall preserve order whilst the speaker is speaking. A speaker shall give way if the Chair rises.

No discussion until motion seconded

11.2 A motion or amendment shall not be discussed until it has been proposed and seconded.

Right to require motion in writing

11.3 Unless notice of the motion has already been given, the Chair may require it to be written down and handed to him/her before it is discussed.

Mover and seconder's speech

11.4 The mover and seconder of a motion shall be deemed to have spoken thereon. When seconding a motion or amendment, a member may reserve their speech until later in the debate.

Content and length of speeches

11.5 Speeches must be directed to the question under discussion or to a personal explanation or point of order. The mover of a motion shall be allowed 5 minutes and the seconder and succeeding speakers 3 minutes each. The time limit for speakers may be extended by an affirmative vote of the members.

When a member may speak again

- 11.6 A member who has spoken on a motion may not speak again whilst it is the subject of debate, except:
 - (i) to speak once on an amendment moved by another member
 - (ii) to move a further amendment if the motion has been amended since he/she last spoke
 - (iii) if his/her first speech was on an amendment moved by another member, to speak on the main issue (whether or not the amendment on which he/she spoke was carried)
 - (iv) by the mover of an original motion in exercise of a right of reply, and this shall close the discussion.

Amendments to motions

- 11.7 An amendment to a motion must be relevant to the motion and will either be:
 - (i) to refer the matter to an appropriate body or individual for consideration or reconsideration
 - (ii) to leave out words
 - (iii) to leave out words and insert or add others; or
 - (iv) to insert or add words:

as long as the effect of (ii) to (iv) is not to negate the motion.

- 11.8 Only one amendment may be moved and discussed at any one time. No further amendment may be moved until the amendment under discussion has been disposed of.
 - 11.9 If an amendment is not carried, other amendments to the original motion may be moved.
 - 11.10 If an amendment is carried, the motion as amended takes the place of the original motion.

 This becomes the substantive motion to which any further amendments are moved.
 - 11.11 After an amendment has been carried, the Chair will read out the amended motion before accepting any further amendments, or if there are none, put it to the vote.

Alteration of motion

- 11.12 A member may alter a motion of which he/she has given notice with the consent of the meeting. The meeting's consent will be signified without discussion.
- 11.13 A member may alter a motion which he/she has moved without notice with the consent of both the meeting and the seconder. The meeting's consent will be signified without discussion
 - 11.14 Only alterations which could be made as an amendment may be made.

Withdrawal of motion

11.15 A member may withdraw a motion which he/she has moved with the consent of both the meeting and the seconder. The meeting's consent will be signified without discussion. No member may speak on the motion after the mover has asked permission to withdraw it unless permission is refused.

Right of reply

- 11.16 The mover of any original motion, but not of any amendment, may reply to the discussion for a period of not more than 3 minutes without introducing new material and this shall close the discussion.
- 11.17 If an amendment is moved, the mover of the original motion has the right of reply at the close of the debate on the amendment but may not otherwise speak on it.

11.18 The mover of the amendment has no right of reply to the debate on his or her amendment.

Motions which may be moved during debate

11.19		a motion is under debate, no other motion may be moved except the following ural motions:
	(i)	to withdraw a motion
	(ii)	to amend a motion
	(iii)	to proceed to the next business
	(iv)	that the question be now put
	(v)	to adjourn a debate
	(vi)	to adjourn a meeting
	(vii)	that the meeting continue beyond two and a half hours in duration
	(viii)	to exclude the public and press in accordance with the Access to Information Rules; and
	(ix)	to not hear further a member named under Standing Order 17.1 or to exclude them from the meeting under Standing Order 17.2.
Clos	ure motic	ons
11.20		er may move, without comment, the following motions at the end of a speech of member:
	(i)	to proceed to the next business
	(ii)	that the question be now put
	(iii)	to adjourn a debate: or

- (iv) to adjourn a meeting.
- 11.21 If a motion to proceed to next business is seconded and the Chair thinks the item has been sufficiently discussed, he or she will give the mover of the original motion a right of reply and then put the procedural motion to the vote.
- 11.22 If a motion that the question be now put is seconded and the Chair thinks the item has been sufficiently discussed, he/she will put the procedural motion to the vote. If it is passed, he/she will give the mover of the original motion a right of reply before putting his/her motion to the vote.
- 11.23 If a motion to adjourn the debate or to adjourn the meeting is seconded and the Chair thinks the item has not been sufficiently discussed and cannot reasonably be so discussed on that occasion, he/she will put the procedural motion to the vote without giving the mover of the original motion the right of reply.

Point of order

- 11.24 A member may raise a point of order at any time. The Chair will hear them immediately. A point of order may only relate to an alleged breach of these Standing Orders or the law. The member must indicate the rule or law and the way in which he/she considers it has been broken. The ruling of the Chair on the matter will be final.
- 11.25 A speaker may give way to a point of information and must give way to a point of order if it is accepted by the Chair.

Personal explanation

11.26 A member may make a personal explanation at any time. A personal explanation may only relate to some material part of an earlier speech by the member which may appear to have been misunderstood in the present debate. The ruling of the Chair on the admissibility of a personal explanation will be final.

Ruling of Chair

11.27 The Chair shall decide all questions of order and his/her ruling upon such questions or upon matters arising in debate shall be final and shall not be open to discussion.

12 PREVIOUS DECISIONS AND MOTIONS

Motion to rescind a previous decision

12.1 A motion or amendment to rescind a decision made at a meeting of London Councils within the past six months cannot be moved unless the notice of motion is signed by at least 5 members.

Motion similar to one previously rejected

12.2 A motion or amendment in similar terms to one that has been rejected at a meeting in the past six months cannot be moved unless the notice of motion or amendment is signed by at least 5 members. Once the motion or amendment is dealt with, no one can propose a similar motion or amendment for six months.

13 VOTING

- 13.1 One representative from each London Local Authority subscribing to Leaders' Committee and its associated joint committees or sectoral joint committees shall be entitled to vote on behalf of his/her authority in each meeting of Leaders' Committee, either associated joint committee or sectoral joint committees.
- 13.2 Subject to Clause 11.1, 12.1 of the Leaders' Committee Governing Agreement and Standing Order 21.1, and any provisions of this Agreement or the LCTEC Governing Agreement requiring unanimity, questions arising at any meeting of London Councils shall be determined by a show of hands and shall be decided by a simple majority of votes.
- 13.3 At Transport and Environment Committee representatives from Transport for London or any London local authority, shall only be entitled to speak or vote or receive papers in respect of functions which they have delegated to the Transport and Environment Committee and shall not be counted as part of the quorum except in respect of those functions.

Equality of votes

13.4 In the case of an equality of votes at the annual meeting and on motions to suspend or amend the Standing Orders under Standing Order 27 at ordinary meetings, each of the party Group Leaders shall have second or casting votes.

- 13.5 Subject to 13.4 above, in the case of an equality of votes at ordinary meetings of London Councils, the Chair shall have a second or casting vote to be exercised in accordance with 13.6 below.
- 13.6 Where the Chair exercises a casting vote under Standing Order 13.5 above it will be used only for one or more of the following purposes:
 - (i) to permit further discussion of an issue
 - (ii) to maintain the status quo
 - (iii) to ensure that London Councils meets any legal obligations or any requirements of the London Councils Agreement or London Councils' Standing Orders.
- 13.7 On the requisition of any representative made before any vote is taken on a motion or an amendment, and supported by five representatives, the voting shall be recorded so as to show how each representative present and voting voted. The name of any representative present and not voting shall also be recorded.
- 13.8 Where any member requests it immediately after the vote is taken, their vote will be so recorded in the minutes to show whether they voted for or against the motion or abstained from voting.

Voting on appointments to London Councils Committees

13.9 If there are more than two people nominated for any position to be filled and there is not a clear majority of votes in favour of one person, then the name of the person with the least number of votes will be taken off the list and a new vote taken. The process will continue until there is a majority of votes for one person.

14 MINUTES

Agreeing the minutes

- 14.1 The Chair will move that the minutes of the previous meeting be agreed as a correct record.
- 14.2 Where in relation to any meeting, the next meeting for the purpose of agreeing the minutes is a meeting called under paragraph 3 of schedule 12 to the Local Government Act 1972 (an Extraordinary Meeting), then the next following meeting (being a meeting called otherwise

than under that paragraph) will be treated as a suitable meeting for the purposes of paragraph 41(1) and (2) of schedule 12 relating to agreeing of minutes.

Form of minutes

14.3 Minutes will contain all motions and amendments in the exact form and order the Chairput them.

15 RECORD OF ATTENDANCE

15.1 At every meeting, the Clerk to the Meeting will record the attendance of each representative of a member authority and all other representatives present in accordance with Standing Order 2 (Membership).

16 EXCLUSION OF PUBLIC

16.1 Members of the public and press may only be excluded either in accordance with the Access to Information Rules or Standing Order 18.

17 MEMBERS' CONDUCT

Member not to be heard further

17.1 If a member persistently disregards the ruling of the Chair by behaving improperly or offensively or deliberately obstructs business, the Chair may move that the member be not heard further. If seconded, the motion will be voted on without discussion.

Member to leave the meeting

17.2 If the member continues to behave improperly after such a motion is carried, the Chair may move that either the member leaves the meeting or that the meeting is adjourned for a specified period. If seconded, the motion will be voted on without discussion.

General disturbance

17.3 If there is a general disturbance making orderly business impossible, the Chair mayadjourn the meeting for as long as he/she thinks necessary.

18 DISTURBANCE BY PUBLIC

Removal of member of the public

18.1 If a member of the public interrupts proceedings, the Chair will warn the person concerned. If they continue to interrupt, the Chair will order their removal from the meeting room.

Adjournment

18.2 In the event of a general disturbance which, in the opinion of the Chair renders the due and orderly dispatch of business impossible, the Chair, in addition to any other power vested in the Chair, may without question adjourn the meeting for such period as in the Chair's discretion shall be considered expedient.

19 URGENCY

- 19.1 If at any time the Chief Executive of London Councils considers that any matter is urgent and should be decided on prior to the next meeting of London Councils, then he/she shall consult the Elected Officers of London Councils. If at least two of the Elected Officers, of whom one will be the Chair, if available, and the other will be from another political party or no party, agree in writing that the matter is urgent and agree on the Chief Executive's recommendation, then the decision shall be taken by the Chief Executive in accordance with such recommendation.
- 19.2 In the event the provisions of Standing Order 19.1 are inoperable following local government elections and there is a need for urgent action, the Chief Executive is authorised to take executive action having consulted as appropriate, such action to be reported to the next meeting of London Councils.
- 19.3 The Elected Officers of London Councils and the Chief Executive may nominate persons to act in their absence for the purposes of this Standing Order.
- 19.4 A copy of the record of a decision taken under this Standing Order shall be kept at the office of the Chief Executive.
- 19.5 All decisions taken under this Standing Order shall be reported to the next meeting of London Councils.
- 19.6 The urgency procedure to be followed by Transport and Environment Committee is as in

- 19.1-19.5 above, with the substitution of "Director, Transport & Mobility" for "Chief Executive" and referring to the Elected Officers of the Transport and Environment Committee.
- 19.7 The urgency procedure to be followed by the Grants Committee is as in 19.1-19.5 above, with the substitution of "the Planning and Strategy Director" for "Chief Executive" and referring to the Elected Officers of the Grants Committee.
- 19.8 The urgency procedure to be followed by the Greater London Provincial Council is as in 19.1-19.5 above, with the substitution of "the Head of London Regional Employers Organisation" for "Chief Executive" and referring to the Elected Officers of the Greater London Provincial Council.
- 19.9 The urgency procedure for any sectoral joint committees is as in 19.1-19.5 above, referring to the Elected Officers of the appropriate sectoral joint committee and a senior Officer designated by the committee.
- 19.10 The urgency procedure to be followed by any sub-committee appointed by Leaders'

 Committee, associated joint committees or sectoral joint committees is as in 19.1 19.5 above, referring to the Elected Officers of that sub-committee and the senior officer, designated by that sub-committee.

20 DECLARATIONS OF INTEREST

- 20.1 If a member is present at a meeting of London Councils Leaders' Committee or any of its associated joint committees or any sub-committees or any sectoral joint committee and has a disclosable pecuniary interest as defined by the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012 ("the Regulations") relating to any business that is or will be considered at the meeting, that member must not:
 - (i) participate in any discussion of the business at the meeting, or if on becoming aware of the disclosable pecuniary interest during the meeting, participate further in any discussion of the business; or
 - (ii) participate in any vote or further vote taken on the matter at the meeting.
- 20.2 These prohibitions apply to any form of participation, including speaking as a member of the public.

- 20.3 It is a matter for each member to decide whether they should leave the room while an item that they have an interest in is being discussed. In arriving at a decision as to whether to leave the room they may wish to have regard to their home authority's code of conduct and/or the Seven (Nolan) Principles of Public Life.
- 20.4 In certain circumstances, London Councils may under s.33 of the Localism Act 2011 granta dispensation to permit a member to take part in the business notwithstanding that the member has a disclosable pecuniary interest relating to that business. These circumstances are where London Councils considers that:
 - (i) without the dispensation so great a proportion of London Councils members would be prohibited from participating in that business as to impede London Councils transaction of that business
 - (ii) without the dispensation the representation of different political groups dealing with that business would be so upset as to alter the likely outcome of any vote
 - (iii) the granting of the dispensation is in the interests of people living in the London Councils' area³
 - (iv) without the dispensation each member of the London Councils Executive would be prohibited from participating in the business; or
 - (v) it is otherwise appropriate to grant a dispensation.
- 20.5 If a member wishes to apply for a dispensation, they must make a written application to be received not less than three working days before the meeting setting out the grounds for the application to the officer responsible for processing such requests.⁴
- 20.6 A member must declare any private interests, both pecuniary and non-pecuniary, including membership of any Trade Union that relate to any public duties and must take steps to resolve any conflicts arising in a way that protects the public interest, including registering and declaring interests.

21 ANNUAL SUBSCRIPTIONS

21.1 London Councils Leaders' Committee shall by a majority of at least two-thirds of those representatives present at the meeting and entitled to a vote in respect of each of those

³ The London Councils area is that area covered by the London boroughs and the City of London

⁴ That person designated by the scheme of delegation, currently (June 2016) the Chief Executive

functions, approve by no later than 31st January in each year the subscriptions or contributions payable by the London Local Authorities for each of the groups of functions set out in Schedule 2. If London Councils fails to agree by such date the subscriptions or contributions for the ensuing financial year, then that subscription or contribution shall be at the same amount as the subscription for the current financial year. The annual budget (including any contingency sum) in respect of any function shall not be exceeded without the prior approval of a two-thirds majority of the representatives of those London Local Authorities who are present at the meeting to which the proposal to exceed the budget is under consideration and authorised to vote.

- 21.2 Contributions to the London Grants Scheme, at schedule 5 of the Leaders' Committee Governing Agreement (as substituted by the variation to that Agreement dated 1 February 2004).
- 21.3 Contributions to London Councils Transport and Environment Committee are as set out in the LCTEC Governing Agreement dated 13 December 2001 (as amended).
- 21.4 Any sectoral joint committee shall approve the subscriptions payable by each London Local Authority subscribing thereto in such a manner as shall be determined by such sectoral joint committee as set out in the London Councils Governing Agreement.

22 DELEGATIONS OF FUNCTIONS

22.1 London Councils, its associated joint committees, sectoral joint committees, or sub-committee thereof may delegate to officers such of their functions as are permissible under statute and may, in relation to any of those functions, require that the exercise of those functions be subject to such conditions as London Councils deems fit to impose, including, where appropriate, prior consultation with the Leading Member on London Councils of each political party or group before taking such action.

23 SUPPLY OF INFORMATION TO MEMBERS

- 23.1 Members of London Councils, its associated joint committees, sectoral joint committees or sub-committee thereof and any Forums of London Councils, shall be entitled to receive from officers such information as they may require in order to enable them to carry out their duties as members of such committee or sub-committee.
- 23.2 In addition, the leading members on London Councils of each political party or group shall be entitled to receive briefings and briefing papers from officers on the same basis as the

Chair.

24 MEETINGS WITH OUTSIDE BODIES

24.1 A representative of each political party or group shall be entitled to be notified of and to attend any meeting with an outside body at which a Member of London Councils is present and which has been arranged on behalf of London Councils. (This Standing Order shall not apply to those meetings convened by political advisers.)

25 SUB-COMMITTEES, FORUMS ETC OF LONDON COUNCILS

- 25.1 London Councils shall establish sub-committees to discharge the functions set out in Schedule 2 and such further sub-committees, forums and consultative groups as it considers appropriate.
- 25.2 All or any of the London Local Authorities wishing to delegate a function to London Councils or any sectoral joint committee may request London Councils' consent to the delegation of such function in accordance with the terms of this Agreement, such consent not to be unreasonably withheld or delayed.
- 25.3 The terms of reference of any consultative group of London Councils shall be subject to the approval of London Councils.
- 25.4 The Chair and Deputy Chair of London Councils shall be ex-officio members of every and any sub-committee but shall not be entitled to speak or vote at such meetings in that capacity.

26 ACCESS TO MEETINGS AND DOCUMENTS

- 26.1 Admission of members of the public to meetings of London Councils, any associated committee, sectoral joint committee any sub- committee thereof and any Forum and access to documents thereof shall be in accordance with the Access to Information legislation in force from time to time.
- 26.2 Applications to film or record meetings of London Councils are requested 48 hours before the meeting. Filming will be permitted in accordance with The Openness of Local Government Bodies Regulations 2014 and any relevant guidance issued by the government at the relevant time.

27 SUSPENSION AND AMENDMENT OF STANDING ORDERS

Suspension

27.1 Any of these Standing Orders except Standing Orders 13.7, 14.2 and 27.2 may be suspended at any meeting, in respect of any business on the agenda for such meeting, provided that the majority of the representatives of authorities in membership of London Councils or its associated who are present and entitled to vote so decide PROVIDED THAT any suspension hereunder complies with any legislation in force from time to time.

Variation and Revocation

27.2 Any addition to, or variation or revocation of these Standing Orders shall be by majority vote of those present and entitled to vote at any meeting of London Councils or its associated committees. Any motion to vary or revoke these Standing Orders shall require confirmation at the next ordinary meeting of London Councils or associated committee as the case may be before the proposed variation or revocation shall have effect PROVIDED THAT any addition, variation or revocation hereunder complies with any legislation in force from time to time.

Scheme of delegations to officers June 2022

Scheme of Delegations to Officers

INTRODUCTION

London Councils ¹ may, and only in a manner consistent with the London Councils Governing Agreements²:

- (i) delegate to officers of London Councils those of its functions as are permitted by statute to be delegated; and
- (ii) in relation to any of those functions, require that the exercise of those functions be subject to such conditions as London Councils deems fit to impose, including, where appropriate, prior consultation with the leading member on London Councils of each political party or group before taking such action.³

London Councils must formally resolve to delegate the exercise of one or more of their functions to officers by either:

- (i) a decision taken at a meeting of London Councils, i.e. on a case-by-case basis;
- (ii) agreeing a general scheme of delegations to officers.

This document is the general scheme of delegations to London Councils officers. It is not the intention of this document to reproduce details of functions which have been delegated to officers under the London Councils Governing Agreements⁴. This document will, however, be kept under annual review and any additional general delegations to officers which may be made by London Councils throughout the year, will be considered for inclusion in this scheme as part of that review.

As a general rule, the functions delegated to the London Councils joint committees and their sub committees reflect the purpose of the organisation in best representing the interests of the 32 London Boroughs and the City of London. Decisions about policy directions, lobbying and scope of services remain reserved to Member Committees unless specifically delegated on an issue by issue basis. The authority to manage the administrative aspects of the organisation's work has been delegated to officers within the conditions specified below to enable the effective and efficient running of the organisation.

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¹ The reference to London Councils in this Scheme of Delegations to Officers encompasses any joint committee of elected Members (including Leaders' Committee, the London Councils Transport and Environment Committee, Grants Committee , and any of their sub-committees authorised to take decisions).

² The London Councils (Leaders' Committee) Governing Agreement, dated 13 December 2001 (as amended); and the London Councils Transport and Environment Committee Governing Agreement, dated 13 December 2001 (as amended).

³ Paragraph 22 of Schedule 6 (Standing Orders) of the London Councils (Leaders' Committee) Governing Agreement, dated 13 December 2001 (as amended).

⁴ Op cit, footnote 3.

Section 1 - General Conditions Of Delegations To Officers

Day-to-Day Management

- 1. The Chief Executive and the Directors of any corporate service (and their nominated deputies) shall, in accordance with this Scheme of Delegations, have authority delegated to them for carrying out the day-to-day management of the London Councils services for which they are responsible. (Day-to-day management should include those items which have been recognised as such by past practice or by specific decision/resolution of a committee, or where the Chief Executive, in consultation with the relevant Director, agrees is ancillary to or analogous with matters accepted as being within the scope of day-to-day business exercisable by officers of London Councils). This includes authority to:
 - (a) appoint and manage staff in accordance with agreed policies and procedures, having regard to Section 2. below;
 - (b) place orders and enter into contracts for the supply of goods and services in line with the Financial Regulations and to authorise or incur any other expenditure for which provision has been made in the appropriate budget subject to limits set out in the Financial Regulations and subject to these not being in conflict with existing contracts.

Limitations

- 2. Any exercise of delegated powers by officers shall comply with London Councils current Financial Regulations⁵ and Standing Orders. The Financial Regulations will not form part of this scheme but must be read alongside it.
- 3. The Chief Executive will have the authority to extend an existing policy or procedure only if it relates to the internal administration of the organisation and when exercised subject to the conditions below.
- 4. The Chief Executive, the Finance Officer (Director of Corporate Resources), and any other person authorised under the Financial Regulations, will have the authority to negotiate and agree minor variations to contracts, to write off debts and to undertake all other actions authorised under the Financial Regulations
- 5. With the exception of policies referred to in paragraph 3, any exercise of delegated powers shall not involve a new policy or extend an existing policy of the organisation unless the Chief Executive is acting under the urgency procedures as contained in the current Standing Orders⁶.
- 6. Any delegation to the Chief Executive or the Finance Officer may be exercised by any officer authorised by the Chief Executive or the Finance Officer (as the case may be) either generally or specifically for the purpose (except where restrictions exist in employment policies which have been agreed in accordance with Section 2 below).
- 7. The Chief Executive will arrange on a rotational basis for another member of the Corporate Management Team to assume authority to exercise all powers delegated to the Chief Executive in their absence.
- 8. In the event of the Chief Executive being unexpectedly indisposed, authority will be granted to the Strategy Director: London's Communities, Strategy Director: London's Future and Places or Strategy Director: Local Government Finance and Improvement to take over as interim Chief Executive until such time as Elected Officers are able to determine what temporary or transitional arrangements will apply following such indisposition (or death).

⁵ Current Financial Regulations dated 5/6/18

⁶ Current Standing orders dated 08/06/2021

- 9. The Chief Executive may exercise any delegated function in the absence of an officer to whom that authority has been specifically delegated.
- 10. All delegations are without prejudice to the overriding rights and powers of a London Councils' joint committee or decision-making sub-committee to exercise those functions delegated to it. Any officer may refer a matter to a London Councils joint committee or decision-making sub-committee in lieu of exercising delegated powers.
- 11. Subject to the foregoing conditions, and to any special conditions which may have been or may in future be applied in respect of particular matters, the Chief Executive will be expected to make such decisions and to take such action as he/she deems necessary in the interests of the efficient running of the organisation and the services provided and administered.

Section 2 - Staffing Delegations

- 12. The Chief Executive has been granted delegated authority, in consultation with the Corporate Management Team (CMT), to approve policies and procedures relating to human resources and corporate policies and procedures⁷ subject to the following conditions:
 - (a) any policy relating to internal organisational functions which also applies to Members will be referred to the London Councils' (Leaders) Executive Sub-Committee for approval
 - (b) all new or amended policies relating to the internal administration of the organisation will only be approved following consultation with the Joint Consultative Committee (JCC)
 - (c) in the event that CMT and the JCC are unable to reach an agreement on the terms of a policy, that policy will be referred to the London Councils' (Leaders) Executive Committee for approval
 - (d) any delegations to officers made in accordance with these policies and procedures shall be considered to be general delegations from the Chief Executive or the Finance Officer (as the case may be) in accordance with paragraph 6 above.
- 13. In addition, the Director of Corporate Governance is authorised to sign all contracts of employment⁸ and settlement agreements, once the appropriate post approval form (PAF) has been signed and/or in accordance with the relevant employment policies and procedures which have been agreed in accordance with paragraph 12 above.

Section 3 – Officers authorised for certain purposes

- 14. In accordance with the specific statutory functions delegated to the London Councils joint committees or otherwise to allow the proper and efficient exercise of those functions in accordance with section 111 of the Local Government Act 1972, officers have been individually authorised to act in respect of particular matters (i.e. they are an "authorised officer" for those purposes). Where permitted under the applicable legislation these powers may be further delegated, whether specifically or generally, to another officer to act in the absence of the proper officer.
- 15. The Chief Executive has been appointed:
 - (a) to act as the "proper officer" for the purposes of the Access to Information provisions of the

⁷ Corporate policies and procedures would include, but not be limited to, the employees code of conduct, health and safety and information management policies

⁸ Including secondment agreements

- Local Government Act 1972 (as amended) except insofar as such powers have been specifically delegated to another officer; and
- (b) to be responsible for the preparation of papers for London Councils Member Body meetings, the preparation of minutes and the promulgation of decisions of such meetings.
- 16. The Chief Executive, in consultation with the Chair of the relevant sub-committee, will have the authority to amend the programme of ordinary meetings approved by the relevant joint committee for the sub-committees it appoints at its AGM in accordance with Standing Order 1.8. as required throughout the year.
- 17. The Director, Corporate Resources (Finance Officer) has been appointed to act as the proper officer for the purposes of Section 151 of the Local Government Act 1972 and section 114 of the Local Government Finance Act 1988. The officer to be responsible for the proper administration of London Councils' financial affairs and to issue a report to Members if there is or is likely to be unlawful expenditure or an unbalanced budget.
- 18. Additional delegations to named officers, some of which do not strictly apply to London Councils but which are adopted as a matter of best practice to allow the proper and efficient exercise of the functions delegated to the London Councils joint committees, in accordance with section 111 of the Local Government Act 1972, are set out in Appendix A with reference to the relevant legislative provisions.

Section 4 - Nominations of elected members to outside bodies

- 19. The Chief Executive has delegated authority to nominate elected Members to serve on outside bodies subject to:
 - (a) those decision being taken in accordance with guidelines agreed by the London Councils Appointments Panel (set out at paragraph 20 below);
 - (b) having regard to the Nolan principles, and
 - (c) those decisions being reported to the next meeting of the Appointments Panel. 9
- 20. Nominations will be made by the Chief Executive under paragraph 19 in consultation with elected Members. In making nominations, the Chief Executive will first apply the **Particular Principles** at (a) below but will also seek to ensure that nothing is done to depart from the **General Principles** at (b) below. Regard should also be had to the **General Conditions** at (c), below.

(a) Particular Principles

- (i) <u>In cases where a single</u> nomination <u>is required</u>, in first instance the relevant portfolio-holder will be considered and if that is not a suitable appointment then the Chief Executive will consult elected Members on an alternative candidate.
- (ii) In cases where an outside body requires more than a single nomination-

The first principle to be applied in such cases is any reasonable external requirement placed on London Councils in making the nomination ¹⁰.

The second principle to be applied, if the first principle does not obtain, is the number of nominations made from each political party shall reflect the balance of

⁹ In accordance with the decision of the London Councils' Executive acting in their capacity as its Appointments Panel on 29 May 2012

¹⁰ This will be determined by the application of the d'Hondt formula

the parties represented on Leaders' Committee at that time.

(b) General Principles

- (i) When the Chief Executive is applying the Particular Principles set out above, they will seek to reflect any particular interest that the body to be nominated to has expressed to London Councils¹¹.
- (ii) The Chief Executive will also be mindful of other factors that it would be reasonable or proper for London Councils to consider, for example specialist knowledge and skills, stability of service, diversity as well as the Nolan principles set out below and the Chief Executive may, in consultation with elected Members, override the Particular Principles set out above when there is a compelling case to do so.
- (iii) All public bodies are under a duty to follow the Seven Principles of Public Life set out by the Committee for Standards in Public Life, formerly chaired by Lord Nolan (the principles are often called the "Nolan Principles"). In particular, the Chief Executive will seek to ensure that the following three Nolan principles are applied-

Objectivity

In carrying out public business, including making public appointments, awarding contracts, or recommending individuals for rewards and benefits, holders of public office should make choices on merit.

Accountability

Holders of public office are accountable for their decisions and actions to the public and must submit themselves to whatever scrutiny is appropriate to their office. 12

Openness

Holders of public office should be as open as possible about all the decisions and actions that they take. They should give reasons for their decisions and restrict information only when the wider public interest clearly demands.

(iv) The Chief Executive will give consideration to the elected Members of the City of London Corporation when making any nominations to outside bodies.

(c) General conditions

- (i) When a nominee to an outside body ceases to be an elected Member of a London local authority, London Councils will, in general, take whatever steps are necessary to remove them from that outside body.
- (ii) At a freeze date, being the date of the meeting of the London Councils' (Leaders) Executive Sub-Committee in May¹³ of each year, a report will be brought to that meeting setting out the total number of nominations made to outside bodies for each of the political parties with a calculation of how this reflects the agreed principles (above) for nominations, and the variation from the balance of the parties on Leaders' Committee. That report may also contain recommendations to rectify any variations that may exist.

¹¹ For example, outside bodies occasionally ask for cross-party appointments

¹² Members will be expected to regularly attend meetings of the bodies they are appointed to and may be accountable to and from, London Councils for their actions in that capacity.

¹³ Except in an election year, when the report will be presented as soon as is practicable

Section 5 - Appointments to Young People's Education and Skills Board(YPES Board)

21. The YPES Board is a Forum (or sub-committee) of London Councils Leaders' Committee which operates under a constitution (terms of reference) approved by Leaders' Committee in accordance with Standing Orders. Leaders' Committee has the power to approve the appointment of representatives to the YPES Board upon their nomination by those organisations who are members of the Board. On behalf of Leader' Committee, the Chief Executive will have delegated authority from Leaders' Committee to approve appointments to casual vacancies of the YPES Board.

Appendix A

PERSONS AUTHORISED BY LONDON COUNCILS TO EXERCISE POWERS

CONSISTENT WITH FUNCTIONS OF THE PARTICIPATING LOCAL AUTHORITIES

PART A

The following statutory provisions give powers to duly authorised Proper Officers/Authorised Persons in most local authorities in London. Some of these functions have been expressly delegated by the 33 London local authorities to the London Councils joint committees, some have not and are instead captured within the general delegations to the joint committee.

The following table sets out the persons authorised for the functions identified. This list includes delegations to named officers, some of which do not strictly apply to London Councils' joint committees, but which are followed as a matter of best practice in accordance with the exercise of the functions expressly delegated to the joint committees.

Authorised Persons should nominate, in writing, an appropriate deputy to carry out any statutory duties during planned absences. Officers should also ensure arrangements are in place authorise another officer in the event of unplanned absence. These may vary according to the nature of the responsibility but will be approved by the Corporate Management Team.

	STATUTORY PROVISION	PERSONS AUTHORISED
LOC	AL GOVERNMENT ACT 1972	
1	Section 84 – The officer to whom written notice of resignation of elected office shall be delivered	Chief Executive
2	Section 96 – The officer to whom general notices and recording of disclosures of interests under Section 94 should be given	Director of Corporate Governance
3	Section 99 + Schedule 12 - To give notice and send summonses in respect of any London Councils committee meeting	Chief Executive
4	Section 100 - To give public notice of any meeting to which the public are entitled to attend, provide copies of agenda and facilities for the press	Chief Executive
5	Section 100B (2) – The officer to exclude from committees or sub Committees meeting agendas any information to be dealt with in a meeting from which the public are likely to be excluded	Director of Corporate Governance
6	Section 100B (7)(c) – The officer to supply to any newspaper copies of documents supplied to Members of committees or subcommittees in connection with an item for consideration at their meetings	Director of Corporate Governance
7	Section 100C (2) – The officer to prepare a written summary of proceedings of committees or sub-committees from which the public were excluded	Director of Corporate Governance
8	Section 100D (1)(a) – The officer to prepare a list of background papers for reports considered by committees or sub-committees	Director of Corporate Governance
9	Section 100D (5) – The officer to determine which documents constitute background papers; and under Section 100H –to be responsible for charging for copies of those documents	Director of Corporate Governance

	STATUTORY PROVISION	PERSONS AUTHORISED
10	Section 100F (2) – The officer to decide which documents are not, by virtue of containing exempt information, required to be open to inspection	Director of Corporate Governance
11	Section 100G - To maintain a register of the names and addresses of Elected Members and membership of committees, lists of delegations and the like	Director of Corporate Governance
12	Section 115 – The officer to whom money properly due from officers shall be paid	Finance Officer (Director of Corporate Resources)
13	Section 151 (and section 114 of the Local Government Finance Act 1988) – The officer to be responsible for the proper administration of the London Councils' financial affairs (and to issue a report to elected Members if there is or is likely to be unlawful expenditure or an unbalanced budget)	Finance Officer (Director of Corporate Resources)
14	Section 223 - Authorising officers to attend court and appear on behalf of London Councils under Local Government Act 1972 and the County Courts Act 1984	Chief Executive and chief officers
15	Section 225 (1) – The officer to receive and retain statutory documents on behalf of London Councils	Chief Executive
16	Section 229 (5) – The officer to certify photographic copies of documents	Chief Executive
17	Section 233 – The officer to receive documents required to be served on London Councils	Chief Executive
18	Section 234 (1) & (2) – The officer to authenticate documents on behalf of London Councils	Chief Executive
19	Schedule 12 [paragraphs 4(1)(a) & 4(3)] – The officer responsible for issuing summons to meetings at which business is proposed	Chief Executive
20	Schedule 14 [paragraph 25(7)] – The officer responsible for the certification of true copies of resolutions	Chief Executive
LOC	AL GOVERNMENT ACT 1974	
21	Section 30(5) - Notice of Local Government Ombudsman's Report	Chief Executive
LOC	CAL GOVERNMENT FINANCE ACT 1988	
22	Section 116 - Notification to London Councils' auditor of any meeting to be held under Section 15 of the 1988 Act (meeting to consider any report of the Finance Office under Section 114)	Finance Officer (Director of Corporate Resources)
23	Section 139A - Provision of information to the Secretary of State in relation to the exercise of his powers under this Act as and when required	Finance Officer (Director of Corporate Resources)
LOC	AL GOVERNMENT AND HOUSING ACT 1989	· ·
24	Section 2 – The officer to hold on deposit the list of politically restricted posts and Section 2 - provision of certificates as to whether a post is politically restricted	Director of Corporate Governance
25	Section 4 – The officer to be designated Head of Paid Service	Chief Executive
26	Sections 15 – 17 (and regulations made thereunder) – The officer to receive notices relating to the members pip of political groups	Chief Executive

	STATUTORY PROVISION	PERSONS AUTHORISED				
CIVII	CIVIL EVIDENCE ACT 1995					
27	To certify Council records for the purposes of admitting the document in evidence in civil proceedings.	Any member of the Corporate Management Team				
LOC	CAL GOVERNMENT (CONTRACTS) ACT 1997					
28	Certification of relevant powers to enter into contracts	Chief Executive and Director of Corporate Resources				
UK	GENERAL DATA PROTECTION REGULATION and DATA PROTECT	TION ACT 2018				
29	To act as Data Protection Officer under Article 37 of GDPR.	Head of Corporate Governance and Data Protection				
	FFIC MANAGEMENT ACT 2004 and CIVIL ENFORCEMENT OF PARI	-				
30	Section 81(4)(a) requires enforcement authorities to provide administrative staff for adjudicators. The Schedule to the Civil Enforcement of Parking Contraventions (England) Representations and Appeals Regulations 2007 provides that one of the members of the administrative staff required by section 81 shall be appointed to perform the functions of proper officer as set	Head of Support Services – London Tribunals				
LOC	AL GOVERNMENT ACT 2003					
31	Requirement to report to London Councils annually on the robustness of estimates and financial reserves	Finance Officer (Director of Corporate Resources)				
MON	EY LAUNDERING REGULATIONS 2003 - PROCEEDS OF CRIME AC	T 2002				
32	Money Laundering Reporting Officer for the purposes of receiving disclosure on suspicions of money laundering and reporting as necessary	Finance Officer (Director of Corporate Resources)				
	OTHER MISCELLANEOUS PROPER OFFICER FUNCTIONS					
33	Any other miscellaneous proper or statutory officer functions not otherwise specifically delegated by the Authority	Chief Executive or his/her delegate				

PART B

All London Councils officers shall have regard to the following insofar as is relevant within their job description and for the effective performance of their duties and responsibilities.

B1	Audit	To comply with the requirements of the Financial Regulations and any powers and duties contained in directions made by a Government Department, agency or any other body which may be responsible for audit of the exercise of London Councils functions, including publication of performance standards and provision of information.
B2	Disabled Persons	Make provision for the supply of services and admission to public buildings and premises for those who are disabled, ensure proper signage and make appropriate adjustments for staff and service users.
B3	Criminal Proceedings	Have regard to London Council's protocol in relation to the bringing of proceedings when deciding whether a person should be charged with any offence.
B4	Best Value	To have regard to London Councils' Best Value duties when providing services and to keep under review the provision of all services to ensure Best Value.
B5	Equalities	Ensure that London Council's functions are carried out to eliminate discrimination and promote equality of opportunity and good relations and carry out appropriate equalities impact assessments of service delivery, policies and strategies and any changes.
B6	Identity Checks	To comply with any powers or duties contained in any Regulations or statutory provisions with regard to the necessity to check identification before the provision of public services.
В7	Proceeds of Crime and Money Laundering	To notify the Council's Money Laundering Officer (Finance Officer (Director of Corporate Resources)) of any matter where proceeds from crime maybe used to fund an acquisition, benefit, agreement or services from London Councils or where there is a suspicion that someone may be harbouring the proceeds of crime.
B8	Human Rights	To notify the Finance Officer of any matter where proceeds from crime maybe used to fund an acquisition, benefit, agreement or services from London Councils or where there is a suspicion that someone may be harbouring the proceeds of crime.



Item:

10

Grants Committee (AGM)

Operation of the Grants Committee 2022-23

Report by: Yolande Burgess **Job title:** Strategy Director

Date: 13 July 2022

Contact Officer: Doug Flight

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Summary This report informs Members of the Terms of Reference for the

Grants Committee and Grants Executive and sets out dates for

meetings for the municipal year 2022-23.

Recommendations The Committee is recommended to:

- note the Terms of Reference for the Grants Committee

(paragraph 1.2) and Grants Executive (Appendix 1)

note the programme of meetings (paragraph 3.1).

1 Operation of the Grants Committee 2022-23

- 1.1 The Grants Committee has been established further to the London Grants Scheme, made under section 48 of the Local Government Act 1985 and the London Councils Governing Agreement, as amended.
- 1.2 In summary, the Grants Committee's Terms of Reference as provided in that Scheme are:
 - 1.2.1 to ensure the proper operation of the Grants Scheme for the making of grants to eligible voluntary organisations in Greater London
 - 1.2.2 to have due regard to the needs of Greater London in operating the Scheme and to keep those needs periodically under review
 - 1.2.3 to make recommendations to Leaders' Committee on overall policies, strategy and priorities
 - 1.2.4 to make recommendations to Leaders' Committee, and the constituent authorities, on the annual budget for the Grants Scheme
 - 1.2.5 to consider grant applications and make grants to eligible voluntary organisations
 - 1.2.6 to establish any sub-committees and other groups of Members it considers appropriate.
- 1.3 The Scheme requires that London Councils Officers will:
 - 1.3.1 keep under review the needs of Greater London and report to the Grants Committee and Leaders' Committee from time to time on a strategy for collective grant giving devised with due regard to those needs
 - 1.3.2 draw up and submit for consideration and approval by the Grants Committee detailed criteria and policies for grant giving in the light of the agreed strategy
 - 1.3.3 prepare and submit an annual budget for consideration by the Grants Committee and Leaders Committee by the end of November each year for the financial year commencing the following April. This budget shall

include the costs of staffing, office and support services considered necessary to facilitate the effective and efficient operation of the Scheme, as well as expenditure proposals for grant aid to eligible voluntary organisations, and any contingency provision.

- 1.3.4 Receive, assess and process grant applications from eligible voluntary organisations and report on them and make recommendations to the Grants Committee and/or any sub-committees it may establish.
- 1.3.5 Administer the payment of approved grants to eligible voluntary organisations and monitor the use made of such funding.
- 1.3.6 Convene and service meetings of the Grants Committee, its subcommittees and any other bodies established by it.

2 Funding and Performance Management

- 2.1 Members are asked to note that the performance management arrangements for the current programme being funded under the Scheme were agreed at the 17 March 2021 Grants Committee (the Funding and Performance Management Framework).
- 2.2 The Chair of the Grants Committee is keen to maximise the contribution of committee members and would welcome committee member's thoughts on how best to achieve regular engagement with grant funded projects.

3 Programme of Meetings: 2022-23

3.1 The programme of London Councils Grants Committee meetings for the coming year is set out below.

Grants Main Meeting	Time (Pre-meetings 1hr before)
30 th November 2022	11:00
15 th March 2023	11:00
12 th July 2023 (AGM)	11;00
22 nd November 2023	11:00

Grants Executive	Time
TBC	

4 Recommendations

- 4.1 The Committee is recommended to:
 - 4.1.1 note the Terms of Reference for the Grants Committee (paragraph 1.2) and Grants Executive (Appendix 1)
 - 4.1.2 note the programme of meetings (paragraph 3.1)

Financial Implications

There are no direct financial implications.

Equalities Considerations

There are no direct equalities considerations.

Legal Implications

The London Councils Grants Scheme is funded and governed by the constituent councils, being the 32 London Boroughs and the City of London Corporation. Leaders' Committee sets the overall funding strategies, policies and priorities for grants to voluntary organisations on the recommendation of the Grants Committee. Decisions on individual commissions, funding of applications and operation are made by the Grants Committee.

There are no direct legal implications although the delegation of the exercise of functions by the Grants Committee to its sub-committee(s) should be consistent with the functions that the Grants Committee may exercise under the Grants Scheme 2001 (as amended) (and the terms of that Scheme), and should be clear to ensure that decisions by the sub-committee(s) are made with appropriate authority.

Background Documents

London Councils Governing Agreement (as amended)

Grants Scheme

London Councils Standing Orders

Grants Committee 17 March 2021, Item 6, Grants Programme 2022-26: Planning and implementation (Appendix 2)

Purpose

The Grants Committee is empowered to establish sub-committees to ensure that its business is efficiently and effectively conducted. The Grants Executive is one such sub-committee.

The sub-committee shall have delegated authority to exercise all of the executive functions of the Grants Committee (including the power to take decisions) with the exception of the following:

- election of committee officers
- election of members of the sub-committee
- agreement of the budget
- agreement of the work programme.

The aim of the Grants Executive is to allow greater scrutiny of the current grants programme by a smaller group of members appointed by the Grants Committee, to provide comfort to the overall Grants Committee members where the amount of business does not permit this level of detailed discussion. This function also aims to minimise the total amount of detailed reporting presented to Grants Committee.

The Grants Executive will:

- closely monitor the progress of the current grants scheme by reference to:
 - financial and budgetary information
 - o progress of the programme via regular performance reporting
- recommend to Grants Committee any changes to the present grants programme to maintain the overall integrity of the scheme objectives
- review criteria and policies for grant giving in line with agreed strategy for approval
 by the Grants Committee
- consider grants scheme thematic priority reports to allow members to more closely scrutinise grants priorities.



Grants Committee

London Councils Grants Committee – Pre-Audited Financial Results 2021/2022

Item 11

Report by David Sanni Job title Director of Corporate Resources

Date 13 July 2022

Contact Officer David Sanni

Telephone 020 7934 9704 **Email** david.sanni@londoncouncils.gov.uk

Summary:

This report details the provisional pre-audited final accounts for London Councils Grants Committee for 2021/22. The summary figures are detailed in the boxes below:

Revenue Account	Budget £000	Actual £000	Variance £000
Expenditure	7,295	7,258	(37)
Income	(6,668)	<u>(6,687)</u>	<u>(19)</u>
Sub-Total	627	571	(56)
Net Transfer from Reserves ¹	(627)	(627)	-
Reduction in bad debt			
provision	-		_
Deficit/(Surplus) for the year ²	-	<u>(56)</u>	(56)

Position on reserves	General Reserves £000	Unusable Reserves £000	Total £000
Audited as at 1 April 2021	1,363	(1,204)	159
Transfer (to)/from revenue	(627)	(110)	(735)
Surplus/(Deficit) for the Year	<u>56</u>	<u>256</u>	<u>312</u>
Provisional as at 31 March			
2022	<u>792</u>	<u>(1,056)</u>	<u>(264)</u>

¹ Excludes transfers of £109,000 from the Pensions Reserve and £1,000 to the Accumulated Absences Reserve for the year in 'Actuals'.

² Excludes £256,000 Actuarial gain on Pension Fund for the year in 'Actuals'

Recommendations: London Councils Grants Committee is asked:

- to note the provisional pre-audited outturn position and the indicative surplus of £56,000 for 2021/22, the final year of the extended five-year programme of commissions; and
- to note the provisional level of reserves at paragraphs 13-14 and the financial outlook, as detailed in paragraphs 15-17 of this report.

London Councils Grants Committee – Pre-Audited Financial Results 2021/202 Pre-audited Accounts 2021/22

1. This report details the provisional financial results prior to audit and provides commentary on the variances against the revised approved budgets for the year – in effect, the format is the same as the revenue forecast monitoring report presented to this Committee three times each financial year at the end of each quarter. Grant Thornton LLP will audit the Committee's accounts for 2021/22 during October 2022 and present the accounts to the Audit Committee, along with the annual audit report, for approval. At its November 2022 meeting, the London Councils Executive will be asked to adopt the accounts along with Transport and Environment Committee and Consolidated accounts. The audited accounts and annual audit report will be circulated to all members of this Committee.

Provisional Outturn 2021/22

2. Members approved the original budget for 2021/22 in November 2020, which was ratified by the Leaders' Committee in December 2020. Table 1 below compares the provisional outturn figures for income and expenditure in 2021/22 which is the final year of the extended 5-year programme of commissions. The audited outturn figures for 2020/21 are also shown for comparative purposes.

Table 1 - Provisional Outturn 2021/22 - Grants Committee

2020/21 Actual		2021/22 Revised Budget	2021/22 Actual	_	1/22 ance
£000	Expenditure	£000	£000	£000	%
240	Employee Costs	247	275	28	11.3
15	S.48 Staff Exit Costs	-	-	-	
9	Running Costs	19	8	(11)	(57.9)
134	Central Recharges	169	166	(3)	(1.8)
398	Total Operating Expenditure	435	449	14	3.2
6,101	Borough commissioned services	6,173	6,081	(92)	(1.5)
618	S.48 Commissioned services - NRPF	327	319	(8)	(2.4)
-	S.48 Commissioned services -				
	Homelessness	300	300	-	-
60	Membership fees to London Funders	60	60	-	-
49	ESF commissions	-	-	-	-
-	End of programme evaluations	-	38	38	

2020/21 Actual		2021/22 Revised Budget	2021/22 Actual	202 Varia	1/22 ance
	Changes to the value of investments		44	4.4	
	held at fair value		11	11	
7,226	Total Expenditure	7,295	7,258	(37)	(0.5)
	Income				
	Borough contributions towards				
(6,173)	commissioned services	(6,173)	(6,173)	-	-
	Borough contributions towards the				
(495)	administration of commissions	(495)	(495)	-	-
(27)	ESF Grant	-	(11)	(11)	-
(20)	Interest on Investments	-	(8)	(8)	-
(8)	Other Income	-	-	-	
(618)	Transfer from Reserves	(627)	(627)	-	-
(7,341)	Total Income	(7,295)	(7,314)	(19)	(0.3)
	Increase/(Reduction) in bad debt				•
-	provision	-	-	-	-
(115)	Deficit/(Surplus)	-	(56)	(56)	-

- 3. The provisional surplus of £56,000 compares to a forecast surplus of £11,000 at the month 9 stage of the year, as reported to this Committee in February 2022. The provisional underspend is attributable to:
 - an overspend on operating expenditure of £14,000 made up of an overspend on employee costs of £28,000 offset by an underspend on running costs and central recharges of £14,000
 - an underspend on the S.48 Commissioned services of £100,000. As part of the
 approved monitoring arrangements, officers review financial information including
 the audited accounts at the end of the year. This has identified some underspends
 on the programme across a number of organisations with the most significant
 being un amount held back with respect to Tender Education and Arts of £41,000
 - expenditure of £38,000, not originally budgeted for, on the evaluation of the main S.48 grants programme and the S.48 ESF match funded grants programme, which are required at the end of both programmes - the cost of the evaluation is partially offset by £11,000 of ESF grant income

- additional expenditure of £11,000 recognised in the accounts as a result of changes in the fair value of short-term cash bonds held by the City of London due to global economic events which have reduced the value of investments held; and
- an additional sum of £8,000 from investment income has been received on Committee reserves, which was not included in the budget.

Balance Sheet as at 31 March 2022

4. The summarised provisional balance sheet position as at 31 March 2022 is shown in Table 2 below, compared to the position at 31 March 2021:

Table 2 – Balance Sheet Comparison 2021/22 and 2020/21 (inclusive of IAS19).

	As at 31 March 2022 (£000)	As at 31 March 2021 (£000)
Current Assets	1,497	1,648
Current Liabilities	(710)	(291)
Pension Fund Liability	<u>(1,051)</u>	<u>(1,198)</u>
Total Assets less Liabilities	<u>(264)</u>	<u>159</u>
Represented by:		
General Fund	792	1,363
Pension Fund	(1,501)	(1,198)
Accumulated Absences Fund	<u>(5)</u>	<u>(6)</u>
	(264)	159

- 5. The main features of the balance sheet as at 31 March 2022 are as follows:
 - Current assets have decreased by £151,000 from £1.648 million to £1.497 million, which is attributable to a decrease of £302,000 in debtors offset by an increase of £151,00 in cash balances. The decrease in debtors is attributable to:
 - ➤ a decrease of £454,000 in respect of ESF match funded grant;
 - an increase of £153,000 in respect of unpaid borough subscriptions; and
 - a residual variance of £1,000;
 - Current liabilities have increased by £419,000 from £291,000 to £710,000, which
 is attributable to:

- ➤ an increase of £403,000 in respect of amounts owed to S.48 commissioned services; and
- a creditor of £9,000 in respect of the short-term cash bonds held by the City of London; and
- a creditor of £4,000 in respect of the 2021/22 pay award; and
- > a residual variance of £3,000;
- The pension fund liability has decreased by £147,000 from £ £1.198 million to £1.051 million; and
- The above movements have resulted in an overall decrease in the level of reserves to a £264,000 negative balance as at 31 March 2022, inclusive of the IAS19 deficit which is explored from paragraph 7 onwards and the accumulated absence reserve.

Effect of IAS19

- 6. International Accounting Standard 19 (IAS19), Employee Benefits, is an international accounting standard that all authorities administering pensions funds must follow. This includes London Councils through its Admitted Body status as part of the Local Government Pension Scheme (LGPS) administered by the London Pensions Fund Authority (LPFA).
- 7. IAS19 requires an organisation to account for retirement benefits when it is committed to give them, even if the actual giving will be many years to come and is, therefore, a better reflection of the obligations of the employer to fund pensions promises to employees. It requires employers to disclose the total value of all pension payments that have accumulated (including deferred pensions) at 31 March each year.
- 8. This value is made up of:
 - The total cost of the pensions that are being paid out to former employees who have retired; and

- The total sum of the pension entitlements earned to date for current employees –
 even though it may be many years before the people concerned actually retire
 and begin drawing their pension.
- 9. IAS19 also requires London Councils to show all investments (assets) of the Pension Fund at their market value, as they happen to be at the 31 March each year. In reality, the value of such investments fluctuates in value on a day-to-day basis but this is ignored for the purpose of the accounting standard. Setting side by side the value of all future pension payments and the snapshot value of investments as at the 31 March, results in either an overall deficit or surplus for the Pension Fund. This is called the IAS19 deficit or surplus.
- 10. London Councils has to obtain an IAS19 valuation report as at 31 March each year in order to make this required disclosure. This is done through the actuaries of the LPFA fund, Barnett Waddingham. The effect of the standard was reflected in London Councils' accounts for the first time for the 2003/04 financial year and is apportioned across London Councils' three functions this Committee, the Transport and Environment Committee (TEC) and the London Councils Joint Committee (JC) functions, in proportion to the actual employers pensions contributions paid in respect of staff undertaking each of the three functions. IAS19 has no effect on the net position of income and expenditure for the year. However, as detailed in paragraph 8 above, the IAS19 deficit or surplus needs to be reflected in the annual balance sheet. For London Councils Grants Committee, the Pension Fund deficit as at 31 March 2021 was £1.198 million. The deficit on the Pension Fund as at 31 March 2022, as determined from the latest valuation undertaken by the actuary, is £1.051 million, a decrease of £147,000.
- 11. The key financial assumptions required for determining the defined benefit pension obligation under IAS19 are the discount rate, linked to corporate bond yields, and the rate of future inflation. There has been an increase in the discount rate which reduces the value of the pension obligation offset by an increase in the rate of inflation which increases the value of the obligation. The net effect of these changes to the financial assumptions contributes to the overall increase in the defined benefit obligation of £499,000. The return on pension scheme assets during the period was higher than

- the discount rate assumed at 31 March 2022 which contributed to an increase in asset values of £646,000.
- 12. Table 3 clearly demonstrates, therefore, that the Committee's balances are notionally reduced by £1.051 million as a result of the requirement to fully disclose the pension fund deficit on the balance sheet. However, recent and future reviews of the employers pension contribution rate is intended, over time, to assist in reducing the overall deficit and the Committee should, therefore, not view general balances as being a first call on funding the IAS19 pensions deficit. London Councils External Auditors (Grant Thornton) will also test the assumptions made by the actuary in arriving at this valuation in the course of their external audit during October.

Committee Reserves

13. The pre-audited position on the Committee's overall reserves, as at 31 March 2022, is detailed in Table 3 below:

Table 3 – Grants Committee reserves as at 31 March 2022

	General Reserve (£000)	Pension Fund (£000)	Accumu- lated Absences Reserve (£000)	Total (£000)
Balance at 1 April 2021	1,363	(1,198)	(6)	159
Transfer (to)/from Revenue				
Account	(627)	(109)	1	(735)
Movement on Pension Fund	-	256	1	256
(Deficit)/Surplus for Year	56	-	ı	56
Balance at 31 March 2022	792	(1,051)	(5)	(264)

14. The table above indicates that the Committee is projected to have a pre-audited general reserves of £792,000 at the end of March 2022.

Conclusions

15. The pre audited total reserves of £792,000, after considering the projected surplus of £56,000 for the year and applying £327,000 and £300,000 from reserves to cover the priority 1 & 2 payments in relation to no recourse to public funds and the youth homelessness hub respectively. This level of general reserves relating to the S.48

borough funded commissions (Priorities 1&2), equates to 11.9% of the £6.668 million commissions 2022/23 budget. There remains uncertainty surrounding Covid-19 and the impact this may have on the Grants budgets. Potentially unforeseen issues could impact 2022/23 and this will be reported on accordingly.

- 16. Based on an on-going £6.668 million S.48 commissioning budget, estimated reserves of £792,000, equating 11.9% of the total budget, is above the benchmark of £250,000 or 3.75% established by the Grants Executive Committee in September 2013. The Committee may wish to consider how to use the reserves in excess of the benchmark.
- 17. The audit of these accounts by the external auditors, Grant Thornton LLP, will take place during October, with the outcome reported to the Audit Committee. The audited accounts and annual audit report will be circulated to all members of the Grants Committee.

Recommendations

18. The Committee is asked:

- to note the provisional pre-audited outturn position and the indicative surplus of £56,000 for 2021/22, the final year of the extended 5-year programme; and
- to note the provisional level of reserves at paragraphs 13-14 and the financial outlook, as detailed in paragraphs 15-17 of this report.

Financial Implications for London Councils

Financial implications are included in the main part of the report.

Legal Implications for London Councils

None

Equalities Implications for London Councils

None

Background Papers

GC Budget File 2021/22

GC Final Accounts File 2021/22

GC Revenue Forecast File 2021/22



Grants Committee

Performance of Grants Programme 2017-22 April 2017 - March 2022 (End of year five and Item: 13 end of programme)

Report by Feria Henry and Joanne Watson Job title Grants Managers

Date 13 July 2022

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Summary

At its meeting of 8 February 2017 Grants Committee agreed funding for 13 commissions under the following two priorities:

Priority 1 Combatting Homelessness

Priority 2 Tackling Sexual and Domestic Violence

Commissions were agreed for the period 2017 to 2021, subject to delivery, compliance with grant conditions and continued availability of resources.

In response to Covid-19, Grants Committee agreed that the 2017 to 2021 programme be extended until March 2022 to allow time to develop a new programme that reflects a changed London. Delivery under this programme ended on 31 March 2022.

Recommendations for the new programme were approved in November 2021.

This report provides members with:

- the final performance report on the two priorities of the 2017-2022 Grants Programme, for the period April 2017 to March 2022 (quarters one to 20)
- the final report on the youth homelessness hub project, Hotel 1824.

Recommendations

The Grants Committee is asked to note:

- a) outcomes at priority level for quarters one to 20:
 - i) Priority 1, combatting homelessness, overall is five per cent above profile
 - ii) Priority 2, tackling sexual and domestic violence, overall is nine per cent below profile

- b) the number of interventions delivered in the relevant period:
 - i) Priority 1, combatting homelessness 107,739
 - ii) Priority 2, tackling sexual and domestic violence 623,239
- c) project level performance, using the Red, Amber, Green (RAG) performance management system (explained at Appendix 1):
 - i) all projects are rated Green
- d) A final update on the youth homelessness hub project (section 7 and Appendix 5)
- e) the update on closure arrangements for the end of the programme (paragraphs. 9.3-9.4)
- f) the borough maps (Appendix 2)
- g) the project delivery information and contact details (Appendix 3), with up-to-date contact information, as well as an update on performance
- h) the annual borough reports (Appendix 4) (the final annual delivery borough spreadsheet is available here)
- i) the annual performance report provided by London Funders (Appendix 5)

The Grants Committee is asked to agree:

k) that London Councils officers and Grants Committee Members share the London Funders Annual Report with relevant borough officers to ensure they are aware of the activities provided (boroughs pay a reduced subscription to London Funders via London Councils, which is considered in the November budget setting process)

Appendix 1 RAG Rating Methodology

Appendix 2 Borough Maps

Appendix 3 Project Delivery Information and Contact Details

Appendix 4 Borough Delivery Information

Appendix 5 Hotel 1824 - final report

Appendix 6 London Funders Annual Report

1 Background

- 1.1 The 2017 to 2022 Grants Programme focused on the following priorities:
 - **Priority 1 Combatting Homelessness**
 - Priority 2 Tackling Sexual and Domestic Violence
- 1.2 Grants Committee agreed funding to 13 commissions for the period 2017 to 2021, and subsequently extended to March 2022, subject to delivery, compliance with grant conditions and continued availability of resources. Grants are summarised in Table 1.

Table 1: London Councils Grants Programme 2017-22 (Priority 1 and 2)

Service Area ¹	Organisation	Annual Grant Amount
1.1	Shelter - London Advice Services	£1,003,495
1.1	St Mungo Community Housing Association	£251,378
1.2	New Horizon Youth Centre	£1,008,338
1.3	Homeless Link	
1.3	Standing Together Against Domestic Violence	£78,977 ²
Priority 1: Combatting Homelessness		£2,462,427
2.1	Tender Education and Arts	£265,000
	Solace Women's Aid	£1,425,238
2.2	Galop	£146,318
	SignHealth	£148,444
2.3	Women's Aid Federation of England (Women's Aid)	£314,922
2.4	Ashiana Network	£840,000
2.5	Women's Resource Centre	£240,783
2.6	Asian Women's Resource Centre	£320,000
Priority 2	2: Tackling Sexual and Domestic Violence	£3,700,705
Total		£6,163,132

1.3 The London Councils Grants Programme enables boroughs to tackle high-priority social need where this is better done at pan-London level. The programme

¹ See paragraphs 2.1 and 3.1 for a brief description of the service areas

² The annual grant amount in 2021-22 was reduced by £10,000 following the finalisation of non-recurrent evaluation activities

commissions third sector organisations to work with disadvantaged Londoners to make real improvements in their lives. This is the fourteenth and final report covering the performance of the 2017 to 2022 Grants Programme. Case studies of programme activity are available here on the London Councils website.

2 Priority 1: Homelessness

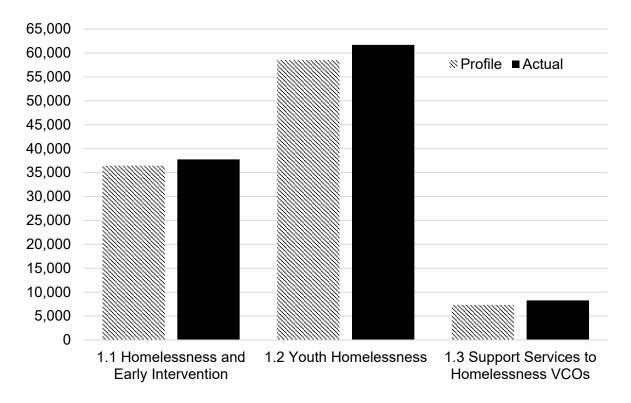
Delivery

- 2.1 The Committee allocated £2.46³ million per year to five projects to Priority 1: Combatting Homelessness for 2017-22 Of these five:
 - Two (with a total value of £1.25 million per year) are delivering against specification 1.1: Prevention and Targeted Intervention
 - One (value of £1 million per year) is delivering against specification 1.2: Youth
 Homelessness
 - Two (value of £0.2 million per year) are delivering against specification 1.3:
 Supporting the Response to Homelessness in London through Support to Voluntary Sector Organisations.
- 2.2 Over quarters one to 20, performance was five per cent above profile. Figure 1 provides further detail across the service areas; specific information on achievement against outcomes at project level is available in Appendix 3.

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³ See note 2 above

Figure 1: Priority 1 Delivery against Profile Aggregate Outcomes by service area 2017-22 Q1 to Q20



	1.1 Homelessness and Early Intervention	1.2 Youth Homelessness	1.3 Support Services to Homelessness VCOs
Profile	36,435	58,508	7,333
Actual	37,765	61,701	8,273
Difference	1,330	3,193	940
Variance	4%	5%	13%
Annual Grants Value (£m)	£1.25	£1.01	£0.21
Number of Providers	2	1	2

- 2.3 As shown in Figure 1, performance is above profile across all service areas at the end of quarter 20.
- 2.4 Providers continue to support vulnerable and disadvantaged service users within the protected characteristics under the Equality Act 2010. By quarter 20⁴:
 - 46.8 per cent were female
 - 45.9 per cent were under 25

⁴ Based on self-declaration; users may declare more than one protected characteristic e.g. disability

- 7.4 per cent were over 55
- 76.3 per cent were ethnic minorities
- 17.9 per cent declared a disability (24.6 per cent excluding prefer not to say)
- 13.4 per cent were LGBT (21.3 per cent excluding prefer not to say)
- 2,584 people had no recourse to public funds (4.1 per cent)
- 2.5 London Councils funded organisations to deliver services across London and implemented a monitoring process that incorporated an assessment of equalities. A report assessing the programmes performance with reference to the requirements of the Equality Act 2010 will be presented to Grants Committee in November 2022.

Policy and wider environment

- 2.6 The Queen's speech this year set out a comparatively large agenda for housing for the coming Parliament. Of greatest relevance to homelessness is the long-awaited Renters Reform Bill which will remove section 21, scrapping 'no-fault' evictions in an effort to afford greater protection to tenants.
- 2.7 New Rough Sleeping Indicators consultation: London is acting as an Early Adopter of the Government's new rough sleeping indicator set, which aims to better define and measure what it means to end rough sleeping. Working with the GLA, Greater Manchester and West Midlands Combined Authorities, Newcastle City Council, and Bournemouth, Christchurch and Poole Council and supported by the Centre for Homelessness Impact eight new indicators will be refined and tested in the coming months. Notably, the Department for Levelling Up, Housing and Communities (DLUHC), will be looking to include a new indicator on the prevention of rough sleeping, potentially using H-CLIC (Homelessness Case Level Collection) data.
- 2.8 In May 2022, DLUHC confirmed that they will be implementing a new end-to-end process for Afghan evacuee households in bridging hotels that refuse offers of settled accommodation. The enhanced matching process includes an aim to increase the capacity for in-depth conversations with families and comes with a

- new funding arrangement for councils providing temporary accommodation as part of their homelessness duties.
- 2.9 The Ministry for Housing, Communities and Local Government's (MHCLG now named DLHUC), most recent update on homelessness data for London shows that between October and December 2021:
 - 12,260 households were assessed, with 11,780 of those households being owed a homelessness duty.
 - There were 59,200 households in temporary accommodation at the end of this period, with 38,840 of those households including children.

These figures represent a small reduction on the previous quarter.

- 2.10 Borough data from April 2022 on emergency provision for rough sleeping shows:
 - The number of people currently reported to be in the rough sleeping cohort (including those in emergency accommodation and still sleeping rough) is 2,310 (down from 2,712 in February)
 - The number of people estimated to be sleeping rough is 565 (up from 399 in February)
 - The number of rough sleepers reported as in emergency accommodation is 1,745 (down from 2,313 in February).
- 3 Key highlights: Successes and challenges at the end of year five of the 2017-22 Grants Programme

Successes

3.1 STAR Partnership, partner Praxis have made a big impact, bringing much needed immigration advice to the partnership which has improved the holistic service offer available from the STAR Partnership. This year Praxis started a second tier advice drop in to staff in the partnership, to better understand the immigration options available for service users, which has been a real success. The partnership with Praxis has been crucial, as Immigration/Home Office policy continues to be changeable and impactful for the client group.

- 3.2 The face to face, outreach element of the partnership offer, and working alongside agencies such as Bromley CAB, Age UK Bexley and South Black Sisters, has enabled the STAR Partnership project to reach more people of differing circumstances and demographics. Other stakeholders including community agencies, resident's associations, GPs, hostels, children's centres, statutory services have been contacted and links have been maintained. Cross referrals with sexual and domestic violence prevention/reduction project, lead by Solace Women's Aid (funded under Priority 2) has continued to generate added benefits.
- 3.3 Effective joint working with a number of community agencies such as Thrive, Home Start, Little Village, Sutton Women's Centre, Sutton Migrant Help, Fair Finance, Nour DV, Tottenham and Euston Foodbank, Enfield CVS, Hounslow IAPT, Barking & Dagenham Talking Therapies and Barking & Dagenham Women's Association has also enabled the STAR Partnership to remain responsive to need and proactive in-service delivery.
- 3.4 The London Youth Gateway's 'hub and spoke' model, providing two clear building-based points of access in north London (the NHYC day centre) and south London (Depaul UK Endeavour Centre), together with satellite services, drop-ins, street and prison outreach, and community-based support across the capital, has provided a robust and far-reaching service. This approach worked very well in engaging young people from across inner and outer London, and particularly those who might not have otherwise found or accessed relevant support.
- 3.5 London Youth Gateway has continued to work tirelessly to 'bring London local authorities around the table', with voluntary and community sector (VCS) organisations and youth homelessness services to increase learning and best practice. This includes the delivery of events, co-produced by young people.
- 3.6 London Youth Gateway has also been able to increase service choice for young people. There has been choice in service points of access, including a mix of hybrid services, both face to face and online. The youth specific service has successfully engaged Lesbian, Gay, Bisexual, Transgender and Queer plus (LGBTQ+) young people, through the service offer. This has been facilitated

- through strong partnerships with Galop, Stonewall Housing and Albert Kennedy Trust (akt).
- 3.7 St Mungo's has been able to establish and strengthen multi-agency partnerships through the Grants Programme. Partnerships include those with the VCS, such as the Change Grow Live (CGL) Project, offering packages of support to those leaving prison. Also, Government schemes to address re-offending and support rehabilitation, as well as working collaboratively with specialist teams within prisons to disrupt and deter violence.
- 3.8 St Mungo's has continued to provide supportive services, despite funding barriers and housing shortage, particularly for ex-offenders under 35, with complex needs. This has been achieved through St Mungo building relationships with high quality landlords who have been able to tailor their accommodation to the needs of the client group. Similarly, to ensure clients are fully supported by their local authorities (and go on to receive appropriate support around mental or physical health needs) St Mungo has liaised with specific ex-offender leads in local authorities and, most recently, has linked in with the Accommodation for Ex-Offenders (AfEO) schemes, to ensure a consistent and holistic recovery journey for some of St Mungo's more complex clients.
- 3.9 Homeless Link's PLUS Project, has continued to focus on innovative and emerging practices, including Trauma Informed Care, Strengths-based work and gender/cultural informed approaches. Partnership work with Women's Resource Centre (WRC) laid the groundwork for a sector-changing piece of research (in 2019) into women and homelessness. Homeless Link and WRC published Promising Practice from the Frontline research documenting the different forms of support available for women experiencing homelessness and multiple disadvantage across England to improve policy and practice in this area. The findings and recommendations from this research, coupled with support galvanised during the Homeless Link conference in 2018, led to the development of the Ending Women's Homelessness Fund (EWHF). In 2019, the EWHF awarded grants from the Tampon Tax Fund totalling £1.85m to twenty-nine projects to develop new initiatives or enhance their existing work in supporting women throughout 2019/2020 by building on recommendations identified in the Promising Practice report.

- 3.10 The PLUS Project has led in cross sector working including work with specialist external partners working with protected equalities groups including LGBTQI (Stonewall Housing), non-UK nationals (Praxis and Doctors of the World), Young people (NHYC), Women (Standing Together against Domestic Violence.), Older People (Age UK and St Mungo's). Over the past year the project had a successful collaboration with Groundswell (on health themed work) and other lived experience focussed organisations, such as Arts and Homelessness International formerly Streetwise Opera.
- 3.11 The PLUS Project has continued to run timely policy/legislation updates and welfare reform events and training. Topics included Universal Credit, The Homelessness Reduction Act, The Domestic Abuse Act, New immigration Rules, and Repeal of the Vagrancy Act.
- 3.12 The work of the Standing Together Against Domestic Violence's (STADV) DAHA Project has been far reaching and highly significant. STADV have 'helped to change the landscape' of response and knowledge of sexual and domestic violence with housing/housing provision; and have also accredited 15 housing providers across London over the five years. This consists of housing associations, ALMO's and local authorities which demonstrated the impact of DAHA across the social housing sector. STADV have ensured that their practice standards can work for all providers and continue to adapt these when necessary. Across the five years STADV had over 300 organisations across London attend their workshops and/or webinars. For a very small organisation this is a significant reach and STADV have been able to continuously improve their services through building relationships and gathering feedback from attendees.
- 3.13 STADV have received very positive testimonials from across the housing sector/housing providers, in response to the effective nature of their standards training. Housing providers benefiting from domestic abuse practice standards training have confirmed that: "The non-judgemental, believing attitude was fully embedded. The desktop evidence, including the polices, training materials, and all the brilliant publicity and awareness (including the many screenshots from Workplace with vital information) were exceptional, and some of the best seen. The case audits demonstrated strong partnership working both internally, and externally despite the complexity of cases. There was also strong knowledge

displayed around the complexities of domestic abuse and the barriers to disclosure which was raised in every interview with all frontline staff. The training was delivered with empathy and compassion. The passion, dedication and commitment STADV have towards fighting for survivors of domestic abuse was 'palpable'."

3.14 STADV continues to link in with the National Housing and Domestic Abuse Policy and Practice Group, led by DAHA, which aims to find consensus, share best practice and influence policy and practice on domestic abuse and housing in England. STADV's work with this policy group has also enabled vital work on Safe Accommodation duties, in regard to perpetrators. STADV has set up a Perpetrator Sub Group to the National Housing and Domestic Abuse Policy and Practice Group, which will meet to look at solutions to housing perpetrators so that victims/survivors can stay safe in their own home. This group includes London providers and boroughs, to ensure a consideration of the unique problems that face London social housing providers. STADV have also set up a new policy group specifically looking at Part 4 of the Domestic Abuse Act and safe accommodation duties.

Challenges

- 3.15 Funded organisations have collectively highlighted challenges of poor access to social housing, and of local boroughs acting to 'gatekeep' properties, from the most vulnerable of their service users. Barriers are particularly prominent in regard to young people, those leaving prison, clients with long-term/complex support needs, including mental health needs, those without recourse to public funds and those subject to benefit 'ceilings'. Organisations also highlight the continued lack of supply of affordable, suitable accommodation in London. As well as poor standards of temporary accommodation. Funded organisations have increasingly had to draw on hardship funds to ensure individuals and families do not sleep rough.
- 3.16 St Mungo has seen rising costs across the five years (including deposits and rent) having an acute impact on their client-group. There has been a lack of holistic support on offer for prison leavers. Re-offending rates have been consistent for over a decade, and it is well documented that the likelihood of persistent offending

is exacerbated by intersecting support needs (especially with regards to substance misuse, mental ill-health, unemployment, and homelessness). St Mungo note that the rollout of Universal Credit at the beginning of the project presented ongoing barriers for their client group, with landlords refusing to accept rent paid in that form. Rising inflation and insecurity within the job market has had a pronounced impact on their client group, many of whom continue to struggle to cover their daily costs and maintain their physical or mental well-being. All of which has been exacerbated by changes across the voluntary sector network and in the Criminal Justice Services, where many services have closed or changed their remit as a result of the financial burden faced during the pandemic.

- 3.17 These challenges are echoed by the London Youth Gateway partnership. Each of the partners continues to report severe difficulties in enabling young people to access stable, long-term accommodation as a direct consequence of a chronic lack of appropriate and affordable housing options in London. Although the London Youth Gateway are working hard at operational, development and policy levels to help to improve provision, the external housing environment is such that 'structural barriers' to rehousing continue to persist.
- 3.18 All London Youth Gateway (LYG) partners report seeing high numbers of young people with undiagnosed and/or untreated mental health problems which require access to statutory specialist mental health support. Such services are however incredibly difficult to access for young people, including LGBTQ+ specific mental health provision. LYG partners support young people through the project's bespoke counselling offer, onwards referral and advocacy, however, partners continue to see that many young people stay unwell for too long because their mental health needs are not met quickly enough through statutory provision.
- 3.19 Homeless Link's PLUS Project has met the challenges of the rapidly changing legislative environment, especially with the introduction of Universal Credit and the Homelessness Reduction Act and with the Covid-19 pandemic in the latter part of the commission. Service delivery methods have had to respond to online provision, with the Pandemic also having detrimental impact on staffing. Staff recruitment has also been placed under considerable pressure. Training on health and wellbeing has been incredibly important to address issues of stress and anxiety.

- 3.20 The PLUS Project also faced challenges in engaging private landlords. This challenge was overcome, to some extent, by running specific events for landlords. Engaging with and making connections with organisations working exclusively with Black, Asian and Minority Ethnic communities has also presented challenges. Homeless Link has sought to explore connections between race and homelessness through their special initiatives research project *Reflections on Race: Peer Support for People of Colour/from the Global Majority, Working in London's Homelessness Sector* (the report will be available on the Homeless Link website shortly).
- 3.21 STADV has recognised the difficulties in delivering the DAHA accreditation training, with a relatively small and under resourced team. Housing providers need high levels of support and guidance to ensure that providers have the best response to issues of sexual and domestic violence. This requires time, expertise and good relationship management. STADV has met this challenge, while also conducting and completing a full and in-depth review of the accreditation framework in response to the wider environment which has seen changes in legislation and media focus.
- 3.22 More broadly, STADV are continuing to see issues around restructures and mergers across the housing sector. STADV has a full plan in place to manage mergers where the integrity of the accreditation might be threatened. STADV meet these challenges through negotiation and good forward planning.

Performance management

3.23 All Priority 1 projects were rated Green at the end of the programme (see Table 2).

4 Priority 2: Sexual and domestic violence

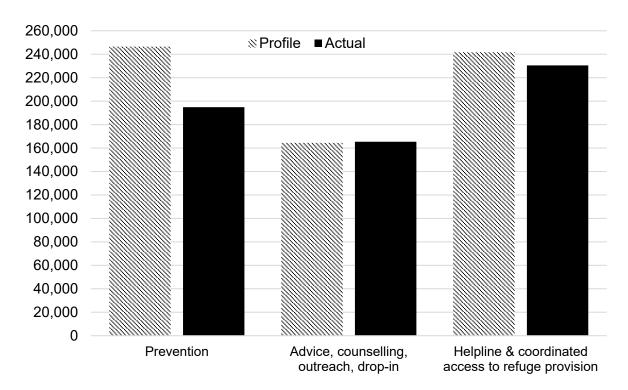
Delivery

- 4.1 The Committee allocated £3.7 million per year to eight projects to Priority 2: Tackling Sexual and Domestic Violence for 2017-22.
 - One (value of £0.26 million per year) is delivering against specification 2.1: Prevention (working with children and young people).
 - Three (total value of £1.72 million per year) are delivering against specification 2.2: Advice, counselling and support to access services (for medium risk post-Independent Domestic Violence Advocate (IDVA) support and target groups not accessing general provision).
 - One (value of £0.31 million per year) is delivering against specification 2.3:
 Helpline, access to refuge provision, support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision.
 - One (value of £0.84 million per year) is delivering against specification 2.4:
 Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups.
 - One (value of £0.24 million per year) is delivering against specification 2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies).
 - One (value of £0.32 million per year) is delivering against specification 2.6:
 Specifically, targeted services for those affected by harmful practices (female genital mutilation (FGM), honour-based violence, forced marriage and other harmful practices).
- 4.2 Over quarters one to 20, overall performance was 9 per cent below profile. Figures 2 and 3 provide further information at a service area level. Outcome targets have been met or been surpassed in four out of the six service areas for quarter 20. For the two service areas 2.1 and 2.3 that have performed below target, only service area, 2.1 is outside of the -15 per cent performance tolerance.
- 4.3 Service area 2.1, Prevention: The sole commission in this strand, the VAWG Consortium Prevention Project, led by Tender Education and Arts is outside the 15 per cent performance tolerance. As previously reported to this committee, this

commission experienced unique challenges to its service delivery due to the Covid-19 pandemic which occurred in years four and five. Schools were subject to lockdowns and disruptions caused by pupils having to isolate following Covid-19 outbreaks or operate in a restricted manner to prevent the spread of the virus. Issues affecting this project can be found in the successes and challenges section for Priority two projects (Section 5, Para 5.37 onward)

4.4 Asian Women's Resource Centre (AWRC) remained well above the 15 per cent delivery tolerance. AWRC reported that there continued to be an increased need for direct work with survivors on finding or retaining safe housing by making homelessness applications, applying non-molestation or occupation orders etc. Despite facing challenges in securing specialist and 'trauma informed' services support for survivors and those at risk of harmful practice, the partnership has worked extremely hard not only in delivery of support services to BME women experiencing harmful practices, but also in the creation of sector wide innovations in harmful practices interventions and partnership work.

Figure 2: Priority 2 Delivery against Profile Aggregate Outcomes by service area (2.1, 2.2, 2.3) 2017- 22 Q1 to Q20:

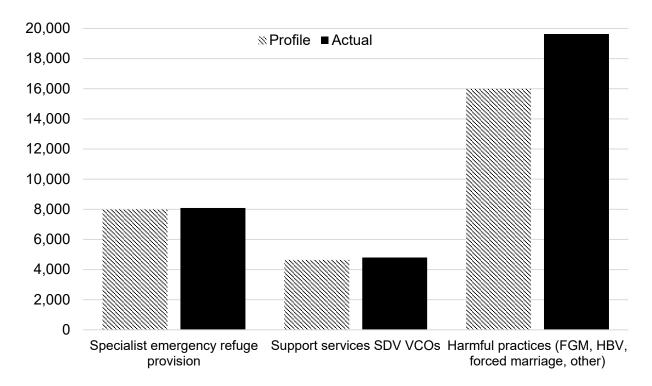


	2.1 Prevention ⁵	2.2 Advice, counselling, outreach, drop- in	2.3 Helpline and coordinated access to refuge provision ⁶
Profile	246,523	164,430	241,699
Actual	194,875	165,378	230,465
Difference	-51,648	948	-11,234
Variance	-21%	1%	-5%
Annual Grants Value (£m)	£0.27	£1.72	£0.31
Number of Providers	1	3	1

⁵ Tender Education and Arts (the only commission in this strand) operates on a rolling programme working with three to four boroughs each quarter. As delivery is aligned to the academic year rather than the committee reporting schedule, delivery can appear to fluctuate

⁶ Women's Aid Foundation (the only commission in this strand) records high numbers of callers where their borough of residence is unknown, or unreported. Due to the nature of the service, domestic and sexual violence helplines where callers may be unwilling or too distressed to give this information.

Figure 3: Priority 2 Delivery against Profile Aggregate Outcomes per service area (2.4, 2.5, 2.6) 2017-22 Q1-Q20



	2.4 Specialist emergency refuge provision	2.5 Support services SDV VCOs	2.6 Harmful practices (FGM, HBV, forced marriage, other)
Profile	7,995	4,640	15,993
Actual	8,086	4,800	19,635
Difference	91	160	3,642
Variance	1%	3%	23%
Annual Grants Value (£m)	£0.84	£0.24	£0. 32
Number of Providers	1	1	1

- 4.5 Providers continue to support vulnerable and disadvantaged service users within the protected characteristics under the Equality Act 2010. By quarter 20⁷:
 - 88.4 per cent were female
 - 28.6 per cent were under 25
 - 8.2 per cent were aged over 55
 - 75 per cent were ethnic minorities⁸

⁷ Based on self-declaration; users may declare more than one protected characteristic e.g., disability

⁸ Includes Asian - all, Black - all, Chinese, Latin American, Middle Eastern, mixed ethnicity, white European, white Irish and white other

- 13.5 per cent declared a disability (28.9 per cent excluding prefer not to say)
- 3.9 per cent were LGBT⁹ (13.4 per cent excluding prefer not to say)
- 4,828 people had no recourse to public funds (3 per cent)
- 4.6 London Councils funded organisations to deliver services across London and implemented a monitoring process that incorporated an assessment of equalities. A report assessing the programmes performance with reference to the requirements of the Equality Act 2010 will be presented to Grants Committee in November 2022.

Policy and wider environment

- 4.7 The Draft Victims' Bill was published for Pre-legislative Scrutiny on 25th May 2022 and will be scrutinised by the Justice Committee.
- 4.8 Key Provisions include:
 - Putting the Victims' Code on Statutory Footing; creating a duty on the Secretary of State to issue a code of practice reflecting the principles specified in the Bill.
 - Creating a duty for Police and Crime Commissioners to review compliance of criminal justice agencies with the Code.
 - Creating a joint Statutory duty on PCCs, local authorities (in London, the GLA)
 and health bodies (Integrated Care Boards,) to collaborate when
 commissioning support for victims of domestic abuse, sexual violence and
 other serious violence.
 - Creating a standard Definition of Independent Sexual Violence Advocates (ISVAs) and Independent Domestic Violence Advocates (IDVAs)
- 4.9 London Councils is working with the borough leads for Community Safety and Violence Against Women and Girls to develop our lobbying position on the Victims' Bill. Key concerns include ensuring that community-based services for survivors of domestic abuse and sexual violence are adequately funded and ensuring that boroughs are recognised as key commissioners of services.

⁹ Lesbian, gay, bisexual, identify as trans or a person with trans history or declared other

- 4.10 On 25th March 2022, the government announced a three-year funding package for Victim support services of at least £147million per year up to 2025, which included ringfenced funding for maintaining and expanding IDVA/ISVA services (£27m and £3.75m per annum respectively). Providers in London, including local authorities, submitted expressions of interest via MOPAC and are currently awaiting the Ministry of Justice's decision on funding allocations.
- 4.11 Duty 4 of the Domestic Abuse Act MOPAC is implementing duty 4 of the Domestic Abuse Act on behalf of the GLA, to provide support services for victims and survivors of Domestic Abuse in safe accommodation. MOPAC has completed the first round of bidding and has announced that £11.3 million of the £20.6 million allocated to London for 2022/23 has been awarded, with the rest to be awarded through future small commissioning rounds. The full list of commissioned services will be published once all contracts are finalised. Services commissioned include Refuge, IKWRO, Ashiana Network, Sister System and Nia.
- 4.12 The London Domestic Abuse Partnership Board has established four thematic Task and Finish Groups, all of which have now met for the first time. London Councils has representatives on each group. The groups are:
 - Preventing Homelessness looking at early forms of intervention to prevent homelessness
 - Pathways improving provision of information on available services to survivors and improving communication
 - Data and Need exploring improvements in the collection and use of data, to better understand gaps in provision
 - Funding exploring how better to align funding for safe accommodation services (Chaired by London Councils).
- 4.13 The Mayor published his <u>Violence Against Women and Girls Strategy</u> in June 2022. The Strategy sets out four priority areas:
 - Preventing and reducing VAWG
 - Supporting all victims and survivors
 - Holding perpetrators to account

- Building trust and confidence (with the Metropolitan Police Service)
- 4.14 Commitments included in the VAWG strategy include closer working with public health and NHS leaders on preventing VAWG, working with partners to support the development of the VAWG workforce, and commissioning research to understand more about interventions that work for tackling VAWG perpetrators.
- 4.15 The Home Office published its Tackling Domestic Abuse Plan on 30th March 2022. The plan provides a comprehensive overview of recent and upcoming government activity to tackling Domestic Abuse. Priorities identified in the Plan include prevention and early intervention, the effective management of perpetrators and programmes to change perpetrator behaviour, and tackling systematic challenges, including co-operation between organisations. Insight and improved research into effective interventions are highlighted as government priorities. The London Councils Member Briefing summarising the Plan can be read here.

5 Key highlights: Priority 2 Successes and Challenges at the end of Year Five of the 2017-22 Grants Programme

Successes

- 5.1 The VAWG Consortium Prevention Project, led by Tender Education and Arts reported a number of successes including:
 - That the targeted element of the project allowed it to be inclusive and adaptable to the needs of each group.
 - Relationships built with some schools continued after the project had finished,
 including inviting young people to attend other services.
 - Being a member of a partnership enabled the exploration and development of new skills.
- 5.2 The Pan London Sexual and Domestic Violence Helplines and Data Collection Project, led by Women's Aid reported that as a result of the challenges of the Covid-19 Pandemic, all of the helplines dealt with an extraordinarily high demand for their services but continued to provide high level support to survivors of domestic and sexual violence.

- 5.3 The pandemic and resulting lockdown led partners to make technical advancements to improve the service and accessibility. Women and Girls' Network (WGN), for example, introduced Web Chat to provide online immediate support in London. And, the National Domestic Abuse Helpline (NDAH) transformed its website to inform survivors about their rights and options. It now supports women over the phone, on its live chat service, through webforms and its British Sign Language Interpreter service. New features also include a language selector enabling women to read vital information in Bengali, Polish and Spanish transitioning smoothly between languages.
- 5.4 Similarly, partners enhanced their procedures and system to address the changing needs of service users. For example, WGN provided training in response to the increase in survivors presenting with suicidal ideation since Covid-19 pandemic.
- 5.5 Success in the form of the partnership sharing skills and best practice was reported. The Rape Crisis partners delivered a skills sharing session to NDAH staff to inform their work in regard to working with survivors of sexual abuse. NDAH also found it very useful to work with WGN on volunteering best practice and managing repeat callers.
- 5.6 The Specialist Refuge Network led by Ashiana Network reported that it has received positive outcomes on all applications for settlement made to the Home Office and clients have been guided, where appropriate, on the right course of action when considering their options.
- 5.7 The partnership reported improved relationships/ links with stakeholders; the Ashiana Network and IKWRO, for example, stated that remote working/ technical advancement had countered geographical distance issues enabling improved relationships/ referrals from boroughs they traditionally found more difficult to engage. Solace reported that it has engaged with two housing associations and liaised with MACE, a housing cooperative, who have added Solace as one of their partnerships so they can apply for properties when they become available. Solace also established a new partnership with Hodge Jones & Allen resulting in service users getting legal support in a much quicker time frame. Solace's new

- service level agreement with Barnsbury Housing Association (in LB. Islington) will give them a direct offer of 2-3 properties every year.
- 5.8 IKWRO advised that a BBC reporter, Athar Ahmed, interviewed two service users about their experiences of fleeing domestic violence and staff members about their experiences of taking Domestic Violence referrals during pandemic. The interview was broadcasted on 21/12/21 on BBC Asian Network.
- 5.9 The ASCENT Project led by Women's Resource Centre (WRC) report improved engagement with stakeholders. It notes that a number of borough officers and members of the Metropolitan Police were in attendance at its events. The increased engagement and outreach in many boroughs resulted in the provision of tailored support based on local need.
- 5.10 WRC's transition to remote working allowed the service to continue delivery throughout the pandemic. Many benefits of working in partnership have been recorded. For example, partners were able to support each other develop a new strategy and share learning and ideas. The partnership was able to successfully host deliverables online and responded swiftly to the changing landscape by developing several new courses to address emerging needs.
- 5.11 The Solace led Ascent Advice and Counselling partnership has been able to reach some of the most marginalised and vulnerable women in London, including migrant women, women with No Recourse to Public Funds (NRPF) and women experiencing sexual exploitation. The project has been able to achieve excellent outcomes for service users including supporting women to access refuge, temporary accommodation, and non-molestation orders. All services have consistently received very favourable feedback from service users.
- 5.12 Project partner, Rights of Women won the <u>LexisNexis Family Law Award</u> for the Community Interaction category in December 2021. This was awarded as a result of significant contribution to supporting women survivors in the community which included recognition of how Rights of Women 'went above and beyond' to continue delivering funded advice services during the pandemic.
- 5.13 Project partner, Latin American Women's Rights Service (LAWRS) was able to provide food vouchers for sexual and domestic abuse survivors with NRPF making a tremendous difference to their lives. The food vouchers meant that

- survivors were not so dependent on their perpetrators and had 'food on their table without having to beg anyone'.
- 5.14 The Ascent Advice and Counselling Project also had the added value of being able to attract additional funding from other sources. This included Ministry of Justice (MoJ) funding due to the track record of delivery through London Councils funding. Partners were able to secure Covid-19 emergency grants to better support service users during that time. A number of partners also noted that their involvement in this project has allowed them to expand their support for the communities they support as they had an evidence base of the demand.
- 5.15 During the 2017-22 programme, Galop as Lead Partner of the Domestic Abuse Project (DAP) has cemented its reputation as the primary LGBT+ domestic abuse service in London. The experience of the DAP has enabled partners to grow their domestic violence and abuse prevention services and enabled staff to develop professionally. For example, the DAP now has accredited Independent Domestic Violence Advisors (IDVAs) and are better able to work with high risk victims and receive referrals for high risk victims from Multi-Agency Risk Assessment Conferences (MARACs¹⁰) across London. Additionally, more key services and stakeholders are aware of the DAP as a specialist 'by and for' service, ranging from government and regional stakeholders to borough based and Violence Against Women and Girls/Domestic Violence and Abuse (VAWG/DVA) services.
- 5.16 The DAP has established a number of successful partnerships. For example, Galop and Stonewall Housing worked in partnership with the Outside Project (an LGBT+ winter shelter) and Hestia to obtain Mayor's Office for Policing and Crime (MOPAC) funding to provide some additional safe space/refuge accommodation that could be accessed by LGBT+ survivors. Galop also received a small amount of funding for the Ascent PLUS Project, which enabled the DAP to train and consult with VAWG partners.
- 5.17 As Lead Partner of the DAP, Galop were involved in a number of high-profile campaigns, such as the Home Office's You Are Not Alone campaign, as well as

¹⁰ A MARAC is a meeting where information is shared on the highest risk domestic abuse cases between representatives of local police, health, child protection, housing practitioners, Independent Domestic Violence Advisors (IDVAs), probation and other specialists from the statutory and voluntary sectors.

- campaigns from Women's Aid, Hestia, and Metropolitan Police Service (MPS)/MOPAC. Similarly, during the 16 Days of Action to End VAWG, over the past four years, Galop has ran their own community campaigns and LGBT+ DVA conferences and online events to raise awareness of LGBT+ DVA.
- 5.18 SignHealth's Domestic Abuse Service (formerly known as DeafHope London) are incredibly proud that the project has been able to continue ongoing face to face support and delivering workshops to the Deaf community in London. During the ongoing covid-19 pandemic and resultant lockdown, it managed to adapt services to remote delivery immediately. The staff team has demonstrated much resilience and has adapted both the project's learning and working style.
- 5.19 The Ascent Ending Harmful Practices (EHP) partnership, led by Asian Women's Resource Centre (AWRC) has created significant impact on service delivery and influencing policy around equity and commissioning decisions that have sought to increase the availability, quality and cultural appropriateness of services for women and girls particularly impacted by harmful practices. The Ascent EHP partnership and report making small but important steps in reversing the longstanding inequalities faced by the Black and Minority Ethnic (BME) specialist sector and the women and girls from global majority communities who "suffer exclusion from mainstream service provision; becoming 'invisible' to policy makers and commissioners in London and throughout the UK".
- 5.20 To support survivors' financial stability, strong partnerships have also been forged with national banks, to open bank accounts for women with NRPF or no fixed abode. This has enabled service users to receive benefits and subsistence directly and in a reasonable timeframe.
- 5.21 The EHP Project have been able to recruit and retain staff with specialist knowledge with the service being fully responsive and adaptive to support needs during the Pandemic. The project continued to deliver impactful outcomes 80 percent of clients reported incidences of harmful practice/sexual and domestic abuse to the police after involvement from EHP staff. All clients with unstable immigration status that received support from the project to apply under the Destitute Domestic Violence Concession (DDVC) to the Home Office, received their Indefinite Leave to Remain (ILR) between two to four months.

Challenges

- 5.22 Solace Ascent Advice and Counselling continued to face challenges in supporting women with NRPF who continue to have a lack of safe reporting mechanisms to the police which is limiting their ability to seek justice. In one of LAWRS¹¹ cases, a high risk and vulnerable survivor reported a case of stalking and harassment from her previous partner. When the police officers attended her house after the report, they quickly dismissed her case as a non-crime incident, and they called the Home Office in front of her 'saying that she should pack and be ready to leave (to be deported) at any moment'. A formal complaint was made to the Metropolitan Police.
- 5.23 Solace Ascent Advice and Counselling also reported difficulties in receiving timely response from housing departments to the enquiries made for survivors who were homeless due to domestic abuse. Solace has raised concerns about housing officers' 'encouraging' survivors to stay in unsafe and/or unsuitable accommodations, due to the unavailability of accommodation. There is also concern that survivors with multiple children have been offered studio flats with extremely poor conditions and threatened with making themselves intentionally homeless if they refuse such accommodation.
- 5.24 The lack of refuge spaces remains increasingly challenging and housing support for women with mental health, complex needs, disabilities, and women who have more than two children; large amounts of time are required to locate limited accommodation.
- 5.25 IMECE have noted an increase in NRPF cases related to EECA/Turkish Businessperson Visa as known as Ankara Agreement. It has been very challenging to find immigration solicitor support for this type of visa due to the solicitors' lack of knowledge to provide legal support and how to process their relevant applications.
- 5.26 Many Priority two projects have found challenges in recruiting to advice projects as many skilled workers have been re-evaluating their wellbeing needs over the

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¹¹ Latin American Women's Right Service – a delivery partner in this service.

- last year and a half, and no longer wish to engage with high pressure, high demand and trauma focused work.
- 5.27 Galop and DAP partners have also identified challenges in receiving help/contact with statutory services, such as housing, the Criminal Justice System (CJS) and social services, as these services were severely stretched due to Covid and the longer-term impact of austerity.
- 5.28 The DAP also noted that although recent legislation, in regard to Domestic Abuse, increasingly recognises the needs of LGBT+ victims/survivors, there still remains barriers to accessing some services, for example, safer accommodation for those fleeing domestic violence and abuse. The DAP note that the lack of safer accommodation may be hardest felt by trans+ women fleeing abuse. There is increased hostility towards trans+ people brought on by the proposed changes to the Gender Recognition Act as well as concerted campaigns to restrict women only services based on biological sex assigned at birth.
- 5.29 Meeting the requirements of service adaptation due to pandemic restrictions was also challenging. DAP partner Switchboard experienced some challenges with managing volunteer led services remotely. London Friend reported barriers, for example, the need for counselling rooms to be Covid compliant and the switch to remote services presented challenges to client/counsellor relationships. The Pandemic also saw increased numbers of vulnerable clients contacting DAP in crisis, with mental and physical health issues, financial hardship/homelessness and problematic use of substances.
- 5.30 SignHealth identified failures to provide appropriate services to Deaf clients as a significant challenge. The failure to provide interpreters is still a major barrier, particularly in court cases and police interviews. Child protection cases are continually delayed due to the failure of providing interpreters. The team still advocate regularly to ensure interpreters are booked. SignHealth often remind and empower their clients to ask interpreters for proof of their registration with their interpreting body NRCPD which is a yellow card for fully qualified interpreters and purple for trainees. SignHealth also ensure that where clients are not able to use interpreters effectively, relay interpreters are booked as additional support to ensure effective communication.

- 5.31 SignHealth's clients, due to their specialist needs and lack of access to services, also require lengthy casework support, which could extend beyond years, rather than six weeks to three months. Delays are typically caused by difficulties in access for Deaf people, including when attending courts and police not booking interpreters; in addition, not all digital platforms or phone calls work well for Deaf people or professionals. Access can be hindered by digital platforms that are not considerate to people who may have additional needs when accessing their software.
- 5.32 The AWRC Ascent EHP partnership has highlighted a number of service and wider challenges. Challenges are faced in attempting to contact and provide support for women still living with perpetrators. There have been challenges in trying to secure Legal Aid for property, civil divorce and tenancy transfer. Supporting single women with NRPF has been a particular challenge.
- 5.33 Waiting lists for counselling have also remained long, including accessing therapy support sessions for children who have witnessed or experienced abuse.
- 5.34 EHP partners have also raised challenges regarding the lack of safe police reporting mechanisms, as highlighted above. Also, the lack of trauma informed approaches from police officers when collecting victim's statement presents a real challenge.
- 5.35 As for interpreter services for Deaf survivors, there is also a lack of interpreters for victim who do not speak English and wish to report sexual and domestic violence crimes. This causes significant trauma to the victim, decreases their trust in the police and makes them even more vulnerable to the perpetrator. EHP partners have identified this as happening more often in cases where the perpetrator is English, and the survivor is Latin American with a language barrier.
- 5.36 EHP partners have also had to overcome challenges of setting up new systems to respond to London Councils monitoring requirements; and ensuring continued pan London borough engagement. Challenges have been faced in getting 'buy-in' and commitment from boroughs to refer women to the EHP support services. Despite several interactions with the Violence Against Women and Girls (VAWG) borough leads, safeguarding leads, social services officials, health professions (including GPs) the EHP partners have struggled to get any substantial numbers

- of referrals from these sources. Partners have had to rely heavily on self-referrals directly from the women and some from refuges and other community organisations and the FGM specialist support clinics. EHP partners recognise that austerity, Brexit and Covid have also been impactful external factors that have continued to present challenges and strains also on statutory provision.
- 5.37 The VAWG Consortium Prevention Project, led by Tender Education and Arts report a number of challenges including the Covid 19 pandemic which had a devastating impact on the project because the partnership's core work is designed to be delivered via face-to-face activities in schools and youth settings. The core activities either ceased or were restricted as a result of the pandemic.
- 5.38 Once schools reopened following the lockdown, the partnership remained impacted as schools prioritised Maths and English rather than Relationships and Sex Education (RSE). The project moved to virtual delivery in response, however, this mode of delivery contributed to the 'Zoom fatigue' experienced by disengaged students and staff. Schools could not enforce attendance for online classes, which meant beneficiary numbers were low during virtual delivery.
- 5.39 Moreover, schools reduced mass gatherings and meetings. Assemblies, a significant portion of how the partnership achieves outcomes, did not exist for a large period of time. In some cases, the partnership revisited settings to ensure beneficiary numbers were as expected.
- 5.40 The requirement to self-isolate led to a significant further reduction in beneficiaries, project cancellations, postponements, and disruptions. In one incident, a staff training due to be attended by 90 members of staff was attended by only 6 people. The self-isolation rules also impacted freelance workshop leaders too, with facilitators having to give up important work in order to stay home and isolate.
- 5.41 The partnership also report that domestic violence services have been overwhelmed by an increase in demand during the pandemic. Women, men and children impacted by domestic violence have sought support in higher numbers than previously recorded and the onus has been on many of partners that make up the VAWG Consortium Prevention Project to provide support. The resource

- available were stretched beyond what was ever expected, and this has had a knock-on effect on staff availability and turnover.
- 5.42 In addition to Covid-19, the VAWG Consortium Prevention Project report the following challenges:
 - Staff turnover presented a range of issues that hindered progress. Induction and training impacted on time to develop materials and co-ordinate projects.
 - Negotiating relationships with partners (each experiencing many staffing changes). At times there were communication breakdowns, challenges with data collection and conflicts in delivery-style.
 - Booking in dates with schools was a challenge for some partners who report that some schools were initially very excited and enthusiastic, but then struggled to prioritise the project throughout the rest of the year. The capacity of schools has been a challenge which came to a head when the schools realised that project success relied on them taking students off timetable or booking staff time.
 - The amount of work compared to funding was a challenge, and the administrative burden of co-ordinating and evaluating projects made it very difficult to complete alongside the rest of individual organisation output.
- 5.43 The Pan London Sexual and Domestic Violence Helplines and Data Collection Project, led by Women's Aid, reported that the Covid 19 pandemic both created and exacerbated issues. Partners report an increased demand for their services for which there has been no cessation. Women and Girls Network, for example, report there was a 40% increase in calls during the pandemic and that 2021-22 has seen a 22% increase in calls compared to pre pandemic year of 2019/20. Respect also report that demand for its service significantly increased through all streams of support and remains high to date. Refuge note that the combination of Government and others signposting to the National Domestic Abuse Helpline (NDAH) when many other services had reduced hours meant significantly increased demand and diversity of needs from callers. The NDAH also explain that there appears to be an increased reliance on its service from housing professionals following the Domestic Abuse Act (DA) implementation.

- 5.44 The partnership report that the increased demand for calls was matched with restricted staffing levels. RASASC explained that it experienced staff sickness and staff leaving as well as being unable to run its full staff training programme. Its staff complement has still not fully recovered. Similarly, Refuge advise that, initially, its large volunteer team (which supports its staff team) reduced because of issues such as volunteers being unable to create confidential spaces to work in from home, childcare responsibilities following the lockdown of schools and the availability of equipment etc.
- 5.45 The wider environment of austerity (2017-20) has also impacted the level of volunteers as less women are able to afford to volunteer in the daytime due to needing to work full time or needing to take up paid employment. This has resulted in the model of delivery utilised by Women and Girls Network (WGN), which is based predominantly of volunteers, becoming unsustainable.
- 5.46 Refuge report that, in addition to an increase in the volume of calls, the complexity and length of calls increased as service users had fewer places to turn and more callers needed mental health support. It also advised that the number of safeguarding reports made by the Helpline increased. Similarly, WGN report an increase in calls from survivors with multiple, intersecting oppression and discrimination, which resulted in complex presentation and multifaceted layers of support needs. This included survivors who presented with high level of mental health support needs, as well as activated suicidal ideation.
- 5.47 It was also mentioned that the year on year increasing cost of running the service has not been matched with funding levels that are increasing at the same rate.
- 5.48 The ASCENT Project led by Women's Resource Centre (WRC) report that the biggest challenge was Covid 19 which caused a sudden disruption of service delivery and required that staff had to work from home.
- 5.49 Difficulties regarding getting people to sign up to training and attendance have also been a challenge for the partnership. Low sign ups and high dropout rates are commonplace when free training is offered within a sector that is overstretched. However, the issue intensified with the move to online training. With the partnership learning to expect a large number of dropouts/late cancellations and accepting higher numbers on to the training. Some partners

- started introducing a nominal refundable booking fee and penalty in case of no shows in order to discourage non-committal sign ups.
- 5.50 The partnership report that collecting feedback forms for online training has been difficult which made it difficult to record outcomes.
- 5.51 London Councils reporting processes and requirements were thought to be onerous, especially given that the charities managing this commission are small. The high work pressure and staff disruption caused by Covid 19 made this worse.
- 5.52 The Specialist Refuge Network led by Ashiana report that asylum clients often have a lengthy waiting period before their claims are heard which can lead to increased frustration and anxiety.
- 5.53 The partnership has grappled with substantial Home Office delays in particular, delays to clients Biometric Residence Permits (BRP) and Application Registration Card (ARC) cards arriving. Clients are left without any form of ID because of this, especially where their passports have either expired or where they do not have any other form of ID.
- 5.54 Nia, a partner of the Specialist Refuge Network report multiple recruitment attempts before successfully appointing an Outreach & Inclusion worker. It also advises that Covid-19 was costly and required that resources were deployed ways that prioritised the safety of all; which impacted on the services and capacity to meet KPI's.
- 5.55 As with many other projects in priority two Solace, a partner of the Specialist Refuge Network, report that staff turnover did not go well this year. Its Head of Service left in June 2021 and the service manager had a period of long-term leave among several other staffing issues. Other priority two project reported staff wellbeing, burnout, illness and bereavement as a challenge for the partnership and the organisations they support. WRC reported an increase in requests for training on drug and alcohol use, mental ill-health, suicidal ideations and homelessness as the sector attempts to cope with a more challenging environment.

Performance management

5.56 All Priority 2 projects were rated Green at the end of the programme (see Table 2).

6 Evaluation and feedback from funded partners

6.1 The impact of the 2017- 2022 programme is also illustrated below in a selection of findings from external evaluations and feedback from funded partners.

6.2 'They saved my life': Evaluation of Ascent Advice and Counselling (A&C) and Ascent Advice Plus Evaluation - Final report 2017-22

- Findings show the value and impact of the pan-London approach to supporting women and girls affected by VAWG. The specialist Ascent A&C partnership is hugely successful in supporting a diverse range of women and girls across the whole of London, irrespective of postcode.
- The funding... it gives access to black and minority ethnic women, specialist support in particular, and it provides a medium to long-term casework that's required in the majority of cases... because of the intersectionality of the work that we do.
- I think it's a huge, huge difference. This is because before Ascent, it was just kind of different organisations in different parts of London. Ascent brings this support to whole pan-London and Greater London together; it will be easier for women to get the support. (Partners feedback)
- It feels valuable to be part of a group of organisations all pushing in the same direction and seeking the same end for our callers. It is a shame that we are not able to meet the demand, but the project is a valuable way of working together and ensuring women are supported in as many ways as possible (Staff feedback)
- It complements them by enabling more women who may not access mainstream services to be supported. It means that women are less likely to face the additional barriers they may have with mainstream services, e.g., language or cultural barriers. (Stakeholder feedback)

6.3 An Evaluation of DAHA Accreditation - Final Report October 2021

- Housing providers reported a sense that their systems for effectively responding to domestic abuse had been enhanced by DAHA Accreditation, there was a greater sense that they knew what to do and that what they were doing was effective
- Risks to life, health and wellbeing can be reduced by DAHA Accreditation enabling someone to keep their home or to move quickly and safely to another settled home when that is necessary
- Many costs can be associated with domestic abuse for housing providers, including rent arrears (linked to economic abuse) and disruption and noise that can be misinterpreted as 'anti-social' or 'nuisance' behaviour. By putting proper monitoring, referral and services in place to understand where domestic abuse was occurring and respond more effectively to it, housing provider operating costs were reduced.

6.4 Feedback from partners and the Cross-Priority Group (London Councils facilitated)

- The biggest achievement was getting partners and stakeholders on board with regard to having a separate Youth Homelessness stream. We had to endeavour to make it clear how necessary a youth specific stream/support was needed and with the success of getting people on board and the support of London Councils, we have been able to help around thirty thousand young people (New Horizon)
- London Councils funding of the STAR Partnership has helped around 29,000 people. Once we started work with Praxis, their expertise on immigration was a significant help and we are now also working with non-formal partners, lots of community agencies, to the extent of co-locating in offices (Haringey, Ealing, Age Concern) (Shelter)
- We have seen a massive increase in organisations participating at our events and over the course of the programme have gone from two hundred and fifty to six hundred and fifty members. The pandemic forced everyone to adopt new ways of working which have increased the number of people engaging and these have been positive changes. (Homeless Link)

- The DAP was the first dedicated 'by and for' LGBT+ Domestic Abuse Partnership in London and the first advocacy service. The continued funding by London Councils has enabled Galop to build an evidence base and hopefully, a solid reputation for a dedicated service for LGBT+ survivors of DVA in London and we continue to support hundreds of Londoners every year who might otherwise not approach services for help and support.
- Whilst the increase in remote networking, meetings, campaigns etc. were helpful in raising the profile of our services/experiences of our survivors, the overall demand for information and consultancy from external partners increased significantly and put a lot of pressure on managers and other staff who were tasked with responding particularly for Galop as Lead Partner. We were grateful to London Councils Team for their more measured support during this period, as we felt they understood the pressure services were under'. (Galop)
- Solace has supported approximately thirty-six thousand women and girls and through their efforts have now embedded their advice service in many partner organisations who see the value of the services. They also received further funding from other partners, such as MOPAC/VAWG and the Ministry of Justice. (Solace)
- It has been a struggle over the past five years but it has been brilliant, helping seven hundred organisations working with women and girls with free support. There has been a good increase in borough officers attending events. They feels they offer something valuable, acting as a net by offering support to help people stay afloat. (Women's Resource Centre)
- This was not a strand when the programme first started and now we work with nine groups, bringing together specialisms, providing counselling and one to one support. Five years on we feel we have really embedded in local authorities by finding the right individuals within these organisations and building relationships. Although a small organisation, London Councils funding has allowed them to hone their skills along with being able to collate and analyse data.
- London Councils funding has helped secure other partners funding meaning even more people have been helped. (**Asian Women's Support Centre**)

Our work has seen the coming together of four specialist organisations and has had a significant impact working with a whole range of, and meeting, a variety of complex needs. London Councils funded a project for bed spaces for women with NRPF. It has been a huge benefit of funding to deliver specialist services in a co-ordinated way, specifically to those presenting with complex needs (Ashiana).

7 Youth Homelessness Hub

- 7.1 In March 2021, London Councils, and the Greater London Authority (GLA) agreed to co-fund a pilot project for emergency accommodation designed around the needs of young people (£300,000 per organisation). New Horizon Youth Centre and Depaul UK, working with Cardinal Hume Centre, were commissioned to run the pilot for a 12-month period. Depaul UK provided the accommodation and support at the hotel, New Horizon Youth Centre led on move-on and holistic support and the Cardinal Hume Centre provided immigration advice when needed.
- 7.2 The hub was open to any young person aged 18-24 years of age who was rough sleeping or at immediate risk of doing so. Young people accommodated at the hub had their own en-suite room, providing a Covid-compliant, safe and welcoming environment and where provide with three meals a day. The hub had two floors (16 beds) for young women and three floors (24 beds) for young men.
- 7.3 Twenty of the beds were allocated to the London Youth Gateway partnership with referrals coming through the voluntary sector and council housing option services. The other twenty beds were allocated to referrals from statutory-funded street outreach teams. Many young people were able to access beds the same night as being referred.
- 7.4 Young people were supported to move on into private rented properties, supported accommodation, local authority housing, accommodation projects run by New Horizon, and to return to their families (where appropriate).
- 7.5 By the end of April 2022, 185 young people had stayed as guests at Hotel 1824 with 132 of them having moved on positively. The Department for Levelling up Communities and Housing is considering a grant via the Rough Sleeping Initiative

- and if successful this will ensure longer term three year security for the provision.
- 7.6 Attached at Appendix 5 is the final report for the project from New Horizon Youth Centre.

8 Risk-based performance management (RAG rating) - Project level performance

- Project performance is measured using the programme-wide Red-Amber-Green (RAG) rating system. The RAG rating system forms part of the Commissioning Performance Management Framework agreed by members in February 2017¹². The methodology for the system is set out in **Appendix 1** of this report. The rating system shows whether a project's performance is going up, going down or is steady across quarters.
- 8.2 The RAG ratings for quarter 20 (January to March 2022) are set out in the table below. The Committee will note that all projects in quarter 20, at the end of the programme, are rated Green. The direction-of-travel indicators show that the performance of most the projects is steady or improved. Detailed information on the RAG scoring methodology is provided in **Appendix 1**.

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¹² Commissioning Performance Management Framework, Item 5, Grants Committee, meeting on 8 February 2017

Table 2: RAG Results

Service area	Organisation (lead)	Project	Partners	RAG Rating Q19	RAG Rating Q20
1.1	Shelter	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)	Thames Reach, Stonewall Housing, St Mungo's	Green	Green ↔
1.1	St Mungo Community Housing Association	Housing Advice, Resettlement and Prevention Connect (HARP)	n/a	Green	Green ↔
1.2	New Horizon Youth Centre	London Youth Gateway	Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust, Shelter	Green	Green ↔
1.3	Homeless Link	PLUS Project	Shelter	Green	Green ↔
1.3	Standing Together Against Domestic Violence	Domestic Abuse Housing Alliance	n/a	Green	Green ↔
2.1	Tender Education and Arts	London Councils pan- London VAWG Consortium Prevention Project	IMECE, Women and Girls' Network, The Nia Project, Solace Women's Aid, Latin American Women's Rights Service, FORWARD, Ashiana Network, Iranian and Kurdish Women's Rights Organisation	Green	Green ↔
2.2	Solace Women's Aid	Ascent: Advice and Counselling	ASHIANA Network, Asian Women's Resource Centre, Chinese Information & Advice Centre, Ethnic Alcohol Counselling in Hounslow, Iranian and Kurdish Women Rights Organisation, IMECE Turkish Speaking Women's Group, Jewish Women's Aid, Latin American Women's Rights Service, The Nia Project, Rape and Sexual Abuse Support Centre, Rights of Women, Southall Black Sisters, Women and Girls Network	Green	Green ↔

Service area	Organisation (lead)	Project	Partners	RAG Rating Q19	RAG Rating Q20
2.2	Galop	The LGBT DAP (Domestic Abuse Partnership)	Stonewall Housing, London Friend, Switchboard	Green	Green ↔
2.2	SignHealth	Domestic Abuse Service (formerly known as DeafHope London)	n/a	Green	Green ↔
2.3	Women's Aid	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project	Refuge, Women and Girls Network, Rape and Sexual Abuse Support Centre, Respect	Green	Green ↔
2.4	Ashiana Network	Specialist Refuge Network	Ashiana Network, Solace Women's Aid, The Nia Project, Iranian and Kurdish Women's Rights Organisation	Green	Green ↔
2.5	Women's Resource Centre	The ASCENT project	Respect (perpetrators), Imkaan, Rights of Women, Against Violence, Abuse and Women and Girls Network	Green	Green ↔
2.6	Asian Women's Resource Centre	Ascent Ending Harmful Practices project	Ashiana Network, Latin American Women's Rights Service, Iranian and Kurdish Women Rights Organisation, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD, Domestic Violence Intervention Project	Green	Green ↔

9 Value for Money

- 9.1 London Councils Grants Programme administers public money on behalf of, and with, the London boroughs and therefore must ensure value for money - the optimal use of resources to achieve intended outcomes. The National Audit Office model of value for money focuses on three E's:
 - Economy: minimising the cost of resources used or required (inputs);
 - Efficiency: the relationship between the output from goods or services and the resources to produce them; and
 - Effectiveness: the relationship between the intended and actual results of public spending (outcomes)
- 9.2 The Commissioning Performance Management Framework (agreed by members in February 2017) sets out the controls used to ensure value for money for the programme. This includes checks on audited accounts, a review of annual budgets and, where underspend has been identified, deductions from payments. A 15 per cent cap is in place with regards to projects' overhead costs.
- 9.3 Officers continue to work on the closure of the 2017-22 programme in line with the commissioning and monitoring arrangements policy to ensure the safeguarding of public money invested in the programme by the boroughs. The final grant instalment is being paid in two instalments to allow for adjustments for any under-delivery and/or underspend. The first payment relating to the final quarter (quarter 20) were released in early 2022, on satisfactory submission of returns relating to the period October to December 2021. The second payments are being made following receipt of a satisfactory final return after 31 March 2022, including an evaluation report and a report on any anticipated underspend.
- 9.4 Where there is underspend, the final payment has been reduced, or if the figure is greater than the final payment an invoice will be issued. Where there is significant under-delivery (greater than the agreed 15 per cent tolerance), officers have reduced the final payment proportionally in line with the level of under-delivery. Lead partners were notified of these proposed steps in advance and officers informed the commissions at risk of the predicted reduction.

- 9.5 London Councils operated a robust monitoring system to ensure figures reported are verifiable; the work commissions undertake has a far wider benefit and impact than is often shown through the figures. For example, a frontline organisation may support a service user through multiple interventions across the whole partnership. A second-tier commission may record work with one organisation but provide services to high numbers of their staff across separate departments or branches and so have a much greater reach in upskilling the voluntary and community sector than the figures indicate.
- 9.6 Most commissions have performed well against targets. Where issues with delivery arose, officers worked closely with the providers to ensure these were addressed and reported to committee throughout the programme. At the end of year three, the programme was particularly affected by the Covid 19 pandemic e.g., due to school closures, suspension of face-to-face delivery; the grants team worked with providers to find alternatives to enable delivery and the providers proved themselves to be extremely flexible and innovative.
- 9.7 Improved partnership and cross priority working have led to better outcomes for service users. Where relevant, commissions work towards certain quality standards, and involve service users in the design and adaptation of the projects.
- 9.8 Information and data provided through the programme has been used by the policy team at London Councils, and by other stakeholders, to inform the strategic response to these priority areas.

10 Recommendations

- 10.1 The Grants Committee is asked to note:
 - a) outcomes at priority level:
 - i) Priority 1, combatting homelessness, overall is five per cent above profile for quarters one to 20
 - ii) Priority 2, tackling sexual and domestic violence, overall is nine per cent below profile for quarters one to 20
 - b) the number of interventions delivered in the relevant periods:

- i) Priority 1, combatting homelessness 107,739
- ii) Priority 2, tackling sexual and domestic violence 623,239
- c) project level performance, using the Red, Amber, Green (RAG) performance management system (explained at Appendix 1):
 - i) all projects are rated Green
- d) A final update on the youth homelessness hub project (section 7)
- e) the update on closure arrangements for the end of the programme (paragraphs 9.3-9.4).
- f) the borough maps (Appendix 2)
- g) the project delivery information and contact details (Appendix 3), produced as a separate resource to provide members with a directory of services, with upto-date contact information, as well as an update on performance
- h) the annual borough reports (Appendix 4) (the annual delivery borough spreadsheet is available here)
- i) the annual performance report provided by London Funders (Appendix 5)

The Grants Committee is asked to agree:

k) that London Councils officers and Grants Committee Members share the London Funders Annual Report with relevant borough officers to ensure they are aware of the activities provided (boroughs pay a reduced subscription to London Funders via London Councils, which is considered in the November budget setting process)

Appendix 1 RAG Rating Methodology

Appendix 2 Borough Maps

Appendix 3 Project Delivery Information and Contact Details

Appendix 4 Borough Delivery Information

Appendix 5 Hotel 1824 - final report

Appendix 6 London Funders Annual Report

Financial Implications for London Councils

Funding for commissions was agreed at the meeting of the Grants Committee in February 2017, within the budget envelope agreed at London Councils Leaders' Committee in November 2016. The London Councils Grants Committee considered proposals for expenditure in 2022-23 at its meeting in November 2021, and Leaders' Committee agreed a budget at its meeting in December 2021.

Legal Implications for London Councils

None

Equalities Implications for London Councils

London Councils' funded services provide support to people within all the protected characteristics (Equality Act 2010), and specific targets groups highlighted as particularly hard to reach or more affected by the issues being tackled. Funded organisations are also required to submit equalities monitoring data, which can be collated across the grants scheme to provide data on the take up of services and gaps in provision to be addressed. The grants team reviews this annually.

Background Documents

Performance of Grants Programme 2017-22, Item 4, 16 March 2022

Extension to the Current 2017-21 Grants Programme, Item 13, 11 November 2020

Commissioning Performance Management Framework: Grants Committee Reporting Plan 2017-18 – Grants Committee, Item 14 12 July 2017

London Councils Grants Programme 2017-21, Item 4, London Councils Grants Committee, 8 February 2017

RAG Rating Appendix 1

London Councils officers report quarterly to the Grants Committee on the performance of the grants programme, based on the Commissioning Performance Management Framework agreed by Grants Committee in February 2017.

The cornerstone of this at project level is a Red, Amber or Green (RAG) rating of all projects:

Green	80-100 points
Amber	55-79 points
RED	0-54 points

The RAG rating is made up of:

- Performance delivery of outcomes, 70 per cent
- Quality provider self-assessment and beneficiary satisfaction, 10 per cent
- Compliance timeliness and accuracy of reporting, responsiveness and risk management, 20 per cent.

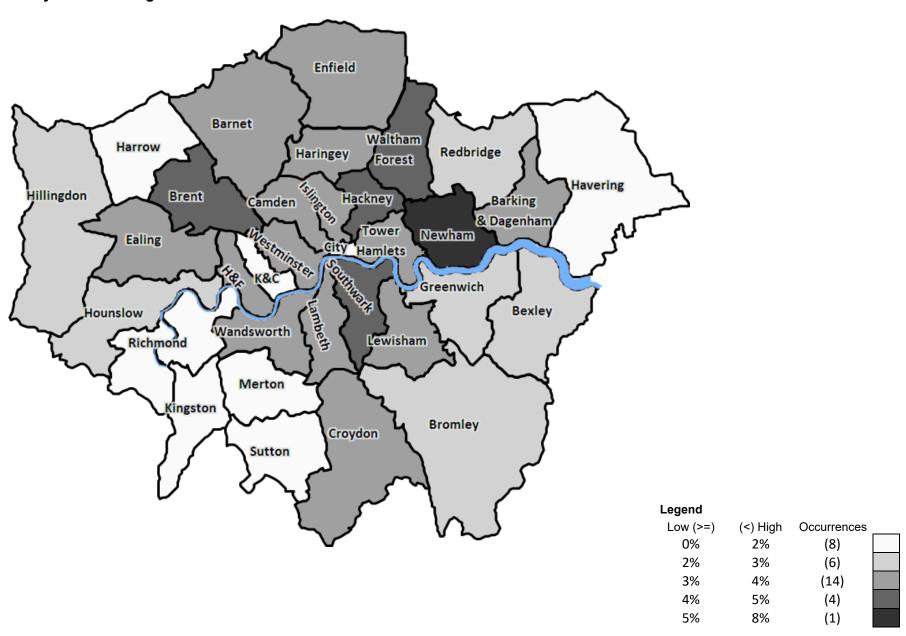
The requirement to meet at least 80 points to achieve a Green rating was agreed at the March 2018 Grants Committee, following a review by officers to ensure that the RAG rating system was appropriately highlighting performance issues.

The framework also sets out a risk-based approach to monitoring in which levels of monitoring are varied dependent on the RAG score of the project.

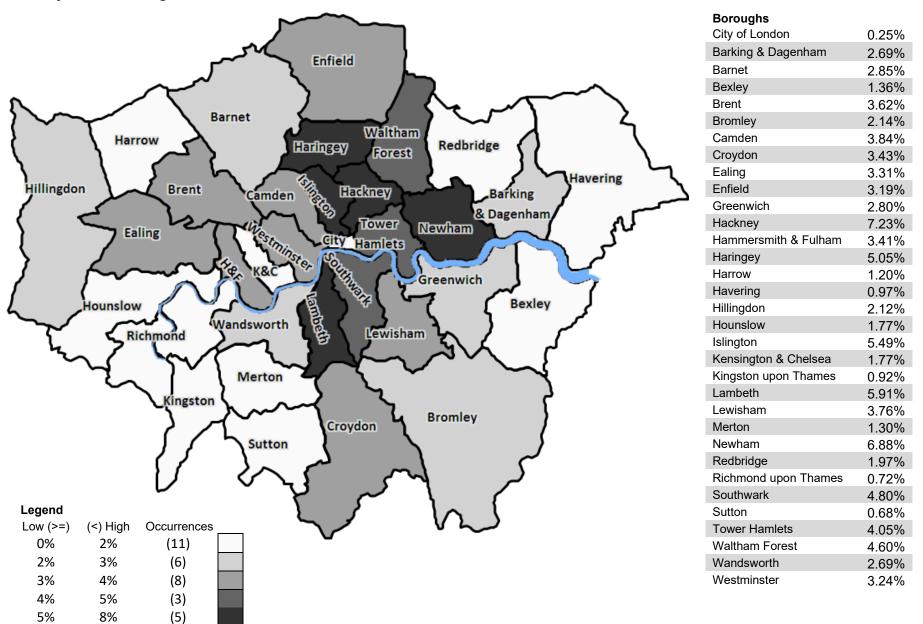
Performance change indicators (changes from one reporting quarter to the next)

↑	an increase of five or more percentage points
7	an increase of more than two percentage points but less than five
\leftrightarrow	The score has remained relatively static with no significant change allowing for minor fluctuation between -two and +two percentage points
7	a decrease over two percentage points but less than five
\downarrow	a decrease of five or more percentage points

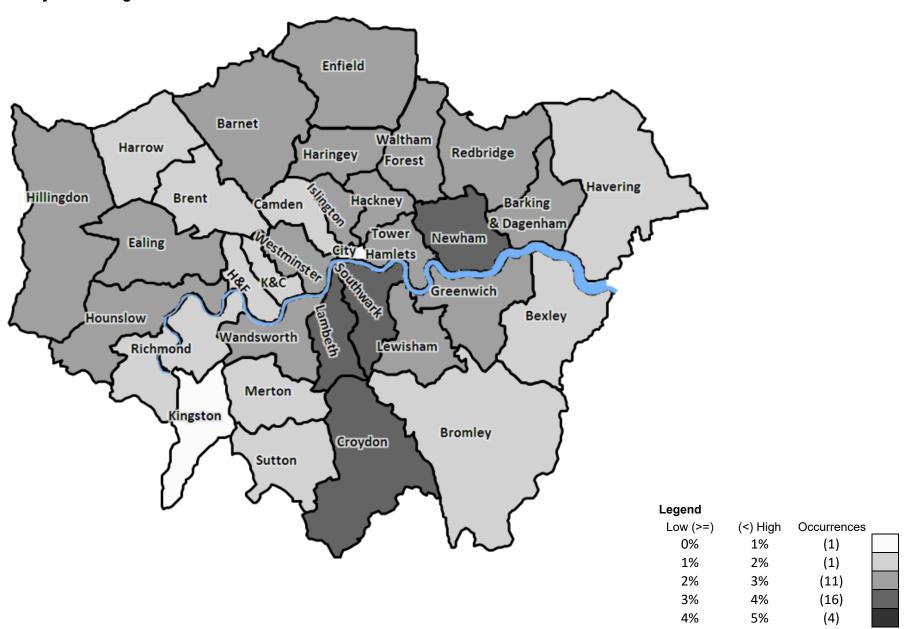
Priority 1: Combatting Homelessness indicative level of distribution based on need



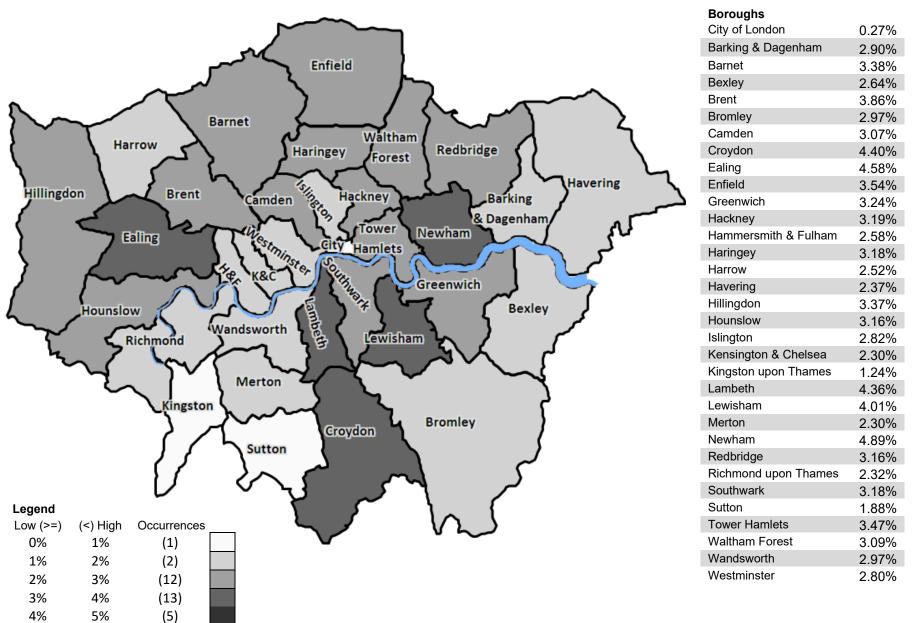
Priority 1: Combatting Homelessness actual distribution to March 2022



Priority 2: Tackling Sexual and Domestic Violence - indicative level of distribution based on need



Priority 2: Tackling Sexual and Domestic Violence - actual distribution of delivery to March 2022



See separately produced Appendix 3

See separately published Appendix 4

New Horizon Youth Centre



Final Hotel 1824 report For the London Councils May 2022





Hotel 1824 youth homelessness hub – end of project report

Covid has changed everything, but a central truth remains in the capital. Far too many young people find themselves unhoused, unsupported and unsafe. Last year 13,000 young Londoners approached their council at risk of homelessness and over 1,000 under-25s slept rough in the capital. Worryingly many of these numbers are growing and may continue to grow.

Against this challenging backdrop, New Horizon Youth Centre has been reflecting on how we can best respond to these uncertain and rapidly evolving times. Central to our plans during, and as we emerge from the pandemic, has been Hotel 1824 – London's first and only dedicated hub for young people who finds themselves sleeping rough. As the project reaches the end of its pilot year, we can say without doubt that the project has been transformational for the 185 guests that have stayed there, so many of whom have regained their independence and only two of whom have ended up back on the streets.

Thank you for coming on the journey with us and for believing that our vision could be realised. We know that many challenges lie ahead but we are fortunate to have so many partners to face them with. The last 12 months have not only shown that the model can work, but also that seemingly complex solutions are possible when we all pull together. A year in and with the backing of the, London Councils, the Greater London Authority and private funders, we are now at a turning point with a chance to change the rough sleeping infrastructure of London for good.

Project Summary

Recap of the model:

- The hub was open to any young person aged 18-24 years of age who was rough sleeping or at immediate
 risk of doing so.
- Young people accommodated at the hub had their own en-suite room, providing a Covid-compliant, safe and welcoming environment.
- Three meals a day were provided free of charge, including a hot evening meal with vegetarian, vegan, gluten free and halal options.
- The hub had two floors (16 beds) for young women and three floors (24 beds) for young men. All young people received a welcome pack on arrival.
- The hotel had support staff on-site 24 hours a day, seven days a week.
- Depaul provided the accommodation and support at the hotel, New Horizon led on move-on and holistic support, and Cardinal Hume Centre provided immigration advice when necessary.
- New Horizon provided advocacy with local authorities for young people who were owed a housing or leaving care duty and supported many to get replacement ID documents.
- Twenty of the beds were allocated to the London Youth Gateway partnership with referrals coming
 through the voluntary sector and council housing option services. The other twenty beds were allocated
 to referrals from statutory-funded street outreach teams. Many young people were able to access beds
 the same night as being referred.
- Young people were supported to move on into private rented properties, supported accommodation,
 Local Authority housing, accommodation projects run by New Horizon, and to return to their families.
- We have collaborated with several other local and pan-London agencies including local health and wellbeing services.
- Young people also accessed the wide suite of Lifeskills and Independent Living services offered by the project delivery partners.



Winding down the project

In February 2022, the site owners, LHA contacted us to offer a short extension to the lease due to some delays to their own redevelopment plans for the site. We were very grateful to receive a further donation from the GLA to cover the cost of running the model for an additional six weeks. Once the extension was secured, our attention had to turn virtually immediately to winding down the project and ensuring all young people had sufficient time to develop appropriate and realistic move-on plans. All new referrals were stopped on 18th March ahead of the hub finally closing its doors on 22nd April.

By the end of April 2022, 185 young people had stayed as guests at Hotel 1824 with 132 of them having moved on positively.

The final quarter of the project continued to see high demand for the service up until referrals closed, with the greatest proportion of new referrals being received from partners across the London Youth Gateway. Unfortunately, the building maintenance issues reported throughout the year continued to impact the total number of rooms available and several had to be put out of use permanently before the project closed.

One of the achievements we are most proud of is that the project consistently reached groups of young people who are often excluded or heavily underrepresented in mainstream, adult homelessness provision. The demographics summary below highlights the success of our dedicated female bed spaces in engaging high numbers of young women, and the impact of our focus on creating an inclusive environment in ensuring young people who identify as LGBTQ+ were made to feel welcome and safe.

Demographics, March 2021 – April 2022

- On age distribution, 20-21 year olds made up the highest proportion of guests at 35%, followed by 22-23 year olds at 29%, 18-19 year olds at 26% and over 24s at 10%.
- 61% of guests were male, 35% were female and 2% were non-binary. 8 individual young people identified as being transgender of having a trans history.
- Young people who identified as from Black or Asian backgrounds made up the highest proportion of guests overall at 63%. 20% of young people identified as White.
- 73% of young people identified as heterosexual and 16% as LGBTQ+.
- 61% of young people were UK nationals and a further 16% were EU Nationals with either pre-settled or settled status.
- 25% disclosed having previous experience of the care system, although this figure is likely to be higher due to the disrupted nature of young people's housing histories.
- 19% of young people disclosed having an offending history.
- Young people accessing the project represented every London borough with the exception
 of the City of London. The highest numbers were from Camden, Lambeth and Wandsworth.
 A full breakdown is provided below.



Housing histories

Borough	No. YP	Borough	No. YP	Borough	No. YP
Barking and Dagenham	3	Hammersmith and Fulham	8	Newham	6
Barnet	6	Haringey	1	Redbridge	1
Bexley	5	Harrow	2	Richmond	1
Brent	5	Havering	3	Southwark	5
Bromley	3	Hillingdon	3	Sutton	1
Camden	12	Hounslow	3	Tower Hamlets	9
City of London	0	Islington	4	Waltham Forest	7
Croydon	9	Kensington & Chelsea	1	Wandsworth	10
Ealing	5	Kingston Upon Thames	3	Westminster City Council	6
Enfield	6	Lambeth	13	Outside London	12
Greenwich	3	Lewisham	6	Outside UK	2
Hackney	4	Merton	3	Unknown	17

- 94% of the young people did not have anywhere stable to live when they first arrived at the hub. 44% had experienced rough sleeping and 22% were sofa surfing.
- 52% of young people had already approached their Local Authority about their living situation before accessing Hotel 1824, of whom only 32% were assessed under the Homelessness Reduction Act and only 5% received a personalised housing plan.
- The majority of young people accessing the project had been homeless for less than 3 months (55%) before moving in. The table below provides the breakdown for the full project.

Length of time homeless	% of Young People
Under 1 month	38%
1-3 months	17%
3-6 months	12%
6-12 months	4%
More than 12 months	17%
N/A	12%

Move on

We are very proud of our final move-on outcomes for the project. Our Advice and Accommodation service teams worked particularly hard over the last 3 months to provide all young people with thorough and tailored assessments and offer a number of appropriate move-on options. They also ensured young people had the practical resources needed for independent living, working to secure funding for photo ID, register young people for benefits, and link young people in with primary health care services. This work all took place during a period of uncertainty on the future of the model and as the closure date for the current site drew ever closer.

A key challenge noted by the move-on team was around managing young people's expectations. A trend we have noted both at Hotel 1824 and within our broader New Horizon services is the anxiety



many feel around moving into shared accommodation due to previous negative experiences. Self-contained accommodation in London is of course, scarce and well out of financial reach for many. We also found it particularly difficult to match young people with more complex support needs with appropriate accommodation, particularly those with a history of mental health issues. An additional and growing challenge was securing accommodation for some European Nationals. For example, one young person who moved into the hub during the final quarter was yet to gain full EU settled status and therefore, not entitled to receive benefits or to access work. This made them ineligible for both supported and privately rented accommodation. There are currently long processing delays for EU settled status applications, leaving several young people in limbo and significantly increasing overall length of stay.

Looking back at the full year, we have seen the highest numbers of young people moving into supported accommodation such as YMCAs. We were able to develop a number of new referral partnerships at the end of 2021, including Lotus Sanctuary and Kickstart Homes, enabling many more young people to access accommodation that offered vital wraparound support. We continued to see young people who were already in employment accessing private rented accommodation, supported with this transition via our rent deposit scheme. Several young people returned to family and one young person was supported through a reconnection scheme to return to the Caribbean.

Of the 185 young people who stayed at Hotel 1824:

- 132 achieved a positive move on
 - o 10 moved into short-term accommodation
 - 113 secured long-term accommodation
 - 9 returning to live with family
- 7 returned to staying with friends/sofa surfing
- . 30 young people abandoned the project and 16 were asked to leave

Regarding the pace of move-on

- 16% moved on within 28 days
- 33% moved on within 56 days
- 24% moved on within 90 days
- 27% moved on in more than 90 days

Rates of abandonment and being asked to leave were fairly reasonable given the length of the project, the nature of the environment and the proportionately low number of new referrals that were declined. Situations where young people were asked to leave were primarily due to a lack of engagement with the team, declining move-on options, or challenging behaviour. A small number of young people were admitted to hospital for their mental health and it was not deemed safe for them to return. On abandonment, some young people decided the hotel environment was not for them, struggled with the location, or found alternative temporary arrangements with friends.

As previously reported, the rates of move-on were slower than the expectations we set before the project began. Rates slowed down particularly during the final quarter of the project, with many young people staying until the final week of opening whilst they waited for long-term options to come through. This was to avoid young people having to move into alternative emergency



accommodation as a stop-gap, which would have caused unnecessary stress given we would not be reopening their bed spaces to any new referrals.

We now have a much more accurate picture of young people's typical journeys through projects of this nature and are confident that if rolled out with a similar level of staffing capacity, an average stay of 8 weeks is more realistic. The pace of move-on was even slower during the final six weeks of the project as so many of the young people had newly moved in when referrals were reopened after a short pause.

Safeguarding

Many of the safeguarding concerns shared in the last report continued into the final quarter of the project. Primarily, those resulting from gaps in mental health provision. Our new partnership with the Enabling Assessment Service, London (EASL) was invaluable, ensuring efficient mental health assessments for any young people who directly disclosed symptoms or existing diagnoses, and for those exhibiting concerning behaviour. Young people could then be quickly linked into specialist services and in some cases, provided with further evidence needed for their Local Authority to accept a housing or adult social care duty.

We had two particular individuals who were identified as having high risk around their mental health that could not be safely managed in the hotel environment. The team worked throughout the final quarter to advocate to their respective Local Authorities and try to secure engagement from other professionals. One required an urgent homelessness assessment and priority need referral due to the complexity of their mental health and their unwillingness to continue taking required medication. The other was a pregnant young woman, also with significant mental health problems and risk in the community from previous abusive relationships. The first young person has since been placed in temporary Local Authority accommodation and the other has been placed under a mental health section in order for vital treatment to be offered before the birth of their child. Examples such as these are more extreme, but certainly demonstrate the need for any ongoing model to be run alongside specialist mental health provision.

Other delivery updates

During the final quarter of the project, we really stepped up delivery of lifeskills and independent living sessions at the hub. New Horizon's Youth Work team attended on a weekly basis to deliver sessions around physical health, sexual health, employability and money management. Young people were also able to participate in various trips and activities led by the team across London, including visits to the theatre and art galleries. A celebration event was held for International Women's day at the main New Horizon day centre, with young women from the hub attending to access mindfulness sessions, record interviews for a podcast, listen to inspirational talks from some of our corporate partners and access supplies of new clothing and toiletries. During the final few weeks of the project, young people who were observing Ramadan (and others who were interested) were invited to break their fast at group Iftar sessions hosted both in the community and day centre.

The sense of community and belonging that these various activities created should not be underestimated as a means of contributing to young people's positive experiences at Hotel and

London Councils Hotel 1824 – end of project report May 2022



their progression towards independent living. Given the constraints on physical space at the site in Hounslow, the team did a fantastic job to find creative ways to deliver sessions. We are hopeful that in the next phase of the project, we are able to secure a site that can offer greater communal spaces for delivering workshops, eating together and allowing for informal learning.

I have actively participated in workshops which have enabled me to understand more things about myself, how to move forward in life, and how to keep informed. I now understand the importance of talking things through and not keeping things to myself. Understanding about loss is a good thing. I have met many people from different backgrounds that can understand where you are coming from. I feel more able to ask for help when I need to.

I have been helped by having an emergency accommodation place at Hotel 1824, and have now moved into a volunteer placement with included accommodation. NHYC also helped by being understanding and not being harsh as I was not feeling like I could do anything at the time I came to the organisation. I felt supported with help to find accommodation for the longer term.

I am volunteering at LHA as a kitchen porter, mainly because I am interested in, and need to learn how to cook much better. I have been applying for jobs and have been successful finding work – I have been offered a job as a barista in a well-known high street coffee shop on their shift leader programme.

- Ivo, young person

External Evaluation

The external evaluation of the project being conducted by Homeless Link is now almost complete. During the final quarter, the evaluation team held further interviews with street outreach teams, Local Authority representatives and wider London Youth Gateway partners. They also held a number of focus groups with young people at the hub. Thanks to further support from Progress Foundation, we were also able to commission an additional cost-benefit analysis study. The team held extensive interviews with and analysed data from six homelessness services in order to compare outcomes and impact to Hotel 1824. We will be meeting with Homeless Link on 18th May and look forward to sharing all final evaluation reports with you following this.

Future plans

For the last four months we have been proactively searching for a new venue in which to host Hotel 1824. The current site, which was given to us as meanwhile use, being up for redevelopment from April 2022. This search has taken us across London, viewing ex care homes, newly developed supported accommodation, international student flats and hotels. Finding a site has proved to be especially challenging for a number of reasons. The pandemic easing has coincided with a war in Ukraine and growth in tourism and the hotels that are available are in high demand from Councils and the Home Office, pushing prices up on the limited options that are available.

Our search has led back and forth amongst a number of sites. Initially we were considering two conjoining hotels in Camden with capacity for 27 guests on a much-increased room charge of £37 per person per night and we have been modelling our costs and service on this basis. The Camden



site has felt like a downgrade to the current Hounslow hotel but benefited from an excellent location, with New Horizon's drop-in just a 10-minute walk away. While exploring this, it became apparent that the Hounslow site may become available for an extended period, with an additional one or even two-year lease possible. LHA Ltd who own the building have currently paused their redevelopment plans given rising costs and difficulty of sourcing materials. However when proposing the extension to the council, Hounslow Council were very clear that they no longer want to host. We do not believe this is a reflection of our service or impact on the borough, but rather the extraordinary external pressures they are under from an influx of refugees and asylum seekers in the area and the strain on their public purse. Hounslow now have the highest per capita population of refugees and are the first council to ever have refugees make up more than 1% of their population.

The picture is however fast moving and as of two weeks ago, another site in Islington is fast becoming a firm favourite. Originally run as a care home, the 28 bed site ticks many of the boxes in terms of location, set up and size. We believe we have now agreed a workable price and assuming we can operate under current planning terms, we should have the political backing to move to the area.

At present, the Department for Levelling up Communities and Housing are considering a grant via the Rough Sleeping Initiative and if successful this will ensure longer term —three year - security for the provision. As this will initially be passed on via a grant in year one and then through a formal commission thereafter (where other providers will also tender to lead the work), we will have to make medium terms plans before some much longer term ones, where the vision is still very much to find a permanent site. In headline terms, the model will stay largely unchanged. We will continue to host guests in their own private rooms, with ensuite bathrooms and three meals a day with support being provided by Depaul and New Horizon as before. We will just be better at working together, have further developed working practices and in turn be able to provide better support to any young person who finds themselves sleeping rough.

We look forward to updating you – and thanking you again – when we next meet.



Case Studies

Maz originally came to the UK from Egypt as a minor, aged 14. He was placed in foster care, but ran away after a couple of weeks. He was found rough sleeping by an older man who went onto exploit him by making him do unpaid work in return for a space sleeping on the floors of work sites and food. Maz was then dumped back onto the street when the pandemic hit. He was eventually picked up by New Horizon's street outreach team and referred to Hotel 1824. Upon assessment, it was evident that Maz should be entitled to National Asylum Support Service (NASS) accommodation and had been a victim of Modern Slavery. Maz's level of English was very basic and he disclosed being unable to read or write in any language. Maz had no ID and had no recourse to public funds.

His New Horizon caseworker did a lot of joint working with the Red Cross to pick up with solicitors on Maz's pending immigration case. Maz engaged with the New Horizon Jobs, Education and Training team for ESOL support, was supported to register with a GP and access vaccinations, and referred to specialist counselling services for suspected PTSD. Maz was successfully accommodated with a host family via Refugees at Home on the same date as the hotel closing on 22nd April and is continuing to be supported by the Red Cross on his ongoing legal case.

JD lived in the UK between the ages of 5 and 15. They were then recalled by their parents and left for a period of a few years. Feeling isolated and lacking a sense of connection, they were keen to return as an adult and did so on an emergency travel document. They were able to self-fund short-term accommodation for a period, but their money soon ran out and with no real support network, no valid ID and no National Insurance Number, they became street homeless with no means to work. JD was found by Streetlink outreach service and referred to Hotel 1824.

Both Depaul and New Horizon supported JD to fund replacement ID, top-up their mobile phone in order to be able to engage with relevant agencies, and to register with a GP. JD was then referred to a vacant place at New Horizon's accommodation project — Youth Community Home. Now in settled accommodation, JD is building on their self-confidence and engaging with ongoing support towards securing employment.



London Funders Grant Report to London Councils – July 2022

London Councils Grant April 2021 to March 2022

The London Councils Grants Committee pays £60,000 in subscriptions on behalf of all London boroughs. As well as providing a 50% saving to local government in London (compared to the cost of each individual borough arranging membership separately), the subscriptions pay for a range of services open to local authority members and staff.

Furthermore, having all 33 London local authorities and London Councils within the membership of London Funders enables us to leverage additional funding to undertake pan-London initiatives. In 2020-21 this included the final grants of the covid-19 London Community Response funding programmes (totally £57.7m of grants to groups across every London borough), and £5.5m through London's Giving schemes (harnessing the power of cross-sector collaboration at a borough level).

About London Funders

We bring funders together from across the public, private and philanthropic sectors to build a better London by taking action on what matters to our city and our communities.

London Funders is the only cross-sector membership network for funders and investors in London's civil society. With 174 members London Funders is unique in bringing together public sector funders and commissioners, with independent trusts and foundations, social and corporate Investors, Lottery funders and others. Since April 2021 we have had seven new members join us: Barnardo's Foundation, Smallwood Trust, Lightbulb Trust, The Albert Hunt Trust, AB Charitable Trust, The National Lottery Heritage Fund and Lewisham Local.

Our organisational aims are, that:

- We convene, creating the space for productive conversations and collaborations. Our aim is to use the space we create for cross-sector dialogue as a vehicle for: sharing information, approaches and ideas; developing a shared understanding of need; collaboration; and trust-building.
- We connect, bringing people and organisations together with the ideas and tools they
 need to be effective. Our aim is to develop and showcase practical ways for doing things
 differently and in such a way as to strengthen civil society and create a better London.
- We contribute, shaping policies that affect Londoners through our informed voice. Our aim is to play a constructive role in policy development and to ensure that the combined intelligence, experience and views of our members are represented to strengthen civil society in London.

• We **cooperate**, enabling funders to commit to working together to tackle the issues facing London. Our aim is to strengthen practice, increase the impact of assets and resources through aligning these effectively across funders, and create the mechanisms that enable collaboration to work.

We do all this whilst aiming to be an exemplar organisation ourselves – with a focus on ensuring our own ways of working are effective and efficient, and that we celebrate the diversity of the funding community and of the city we love in all that we do. London Funders has tangible examples of how we have convened (through our wide-ranging events programme), connected (bringing together funders with equity partners to ensure fairness in fund distribution), contributed (sharing best practice with the funding sector and beyond), and cooperated (through funder collaborations) with colleagues.

The last year at a glance

Here are some of the headline achievements from London Funders over the last year:

- <u>174 member organisations</u> from across public, independent, housing and corporate sectors coming together through London Funders to look at the most effective use of funding in the capital.
- 118 events held on topics varying from refugee response to how funders can support communities through and beyond covid-19
- Three curated meetings exclusively for local authority colleagues working in grants and commissioning to share, discuss and collaborate together
- 50+ policy briefings covering latest government legislation, important data sets and London specific news to inform the more strategic and effective use of funding for communities
- Work with colleagues across the breadth of our membership to shape our new strategy for 2022 onwards, to ensure we remain responsive to the needs of funders from across sectors
- Holding our first <u>Festival of Learning</u> focusing on five key themes of collaboration, community, equity, leadership and process we hosted over 40 sessions with over 900 attendees to share their learning from the pandemic, including Councillors reflecting on the leadership challenges of the pandemic. (We're hosting another Festival this year, exclusively for members, more on this later...)
- We produced <u>four Learning Reports</u> from the London Community Response (our collaborative cross-sector funding programme responding to the covid-19 pandemic). These reports looked at <u>equity-centred grantmaking</u>, <u>scenarios for London's</u> <u>communities in 2023</u>, <u>improving the process of funder collaboration</u>, and <u>how civil</u> <u>society delivered differently</u>.
- Our Strategy for Funding Immigration Advice in London brought together evidence of the need for further investment in immigration advice, the opportunities and priorities for funders, and what good funder practice looks like in this area.
- In our second <u>Camference</u> we hosted three online panel sessions, and relaunched our network group meetings in person. Speakers covered collaboration, participation and recovery as we looked forward to how we can come together and what we need to build back better. Over 100 London Funders members attended each session, and the Camference was well-received by <u>sector press</u>.

- Following the crisis in Afghanistan we convened funders to share intelligence and explore collaborative responses to support our communities (our learnings can be found here. During this time, we also developed a Refugee Resource Hub for funders on our website. We also supported the GLA and London Community Foundation to develop and launch the London Refugee Response appeal.
- We published our report on 'What's Next for Place-Based Funding in London?' showcasing many examples from the London Funders membership of cutting-edge approaches to place-based change at local authority level.
- And last month we launched our own interactive <u>Data Dashboard</u> in partnership with DataKindUK to show you where the 3,000+ grants worth over £57m from the London Community Response went, what the ask was from communities and who the grants went to.

Summary of Outputs

Activity	Total	Boroughs	Individuals
Events – Networks, Funder Forums & Roundtables Secretariat to Borough Grants Officer Forum	 118 events overall. Including: Festival of Learning, Funder Forums, Roundtables and Camference 2.0 3 Borough Grants Officers Forum Meetings (fortnightly from April to May then moved back to regular schedule) 	All London boroughs + London Councils	61 borough attendees
Meetings – Bespoke support for London Councils and borough members*	 3 Camden Funders Meetings (chaired by London Funders, secretariat provided by Camden Council) 2 Lambeth Funder Forums (chaired by London Funders, secretariat provided by Lambeth Council) 3 Southwark Funder Forums (London Funders took over Chairing and secretariat of this in November 2021) 4 Tower Hamlets Funder Forums (Set up Spring 2021 and chaired by London funders) 2 Newham Funder Forums (Set up autumn 2021 and chaired by London funders) 	9 & London Councils	32 borough attendees

	 1 Hackney Funder Forum (First meeting chaired by London Funders) 1 Hounslow Funder Forum and a cold spot workshop (chaired by London Funders) 3 RBK&C Funder Forums (chaired by London Funders) Funding London's Civil Society: what have we learnt, and what's next? Immigration Advice Strategy: Launch 6 meetings on funding support for London's Afghan community and refugees We hosted a learning session with Southwark and Lambeth funders around racial equity, highlighting approaches taken by Black Thrive and Guys and St Thomas' Charity to supporting community-led funding among black and 		
	St Thomas' Charity to supporting community-led		
Email briefings	 55newsletters 3 London's Giving newsletters to promote the benefits of borough- based giving. 	33 & London Councils	600+
Publications	 Meeting notes, research pieces, policy submissions and blogs 	33 & London Councils	600+

London Funders – key links to the boroughs

Borough involvement in London Funders:

- 31 Boroughs participated in one or more of London Funders' Networks, Funder Forums or Roundtables during the year;
- 212 individuals from local authorities participated in one or more London Funders Networks, Funder Forums or Roundtables during the year;
- Over 600 borough Members and Officers receive our weekly email;
- A co-opted Officer from London Councils and Officers from four boroughs (Hounslow, Islington, Redbridge and Southwark) were members of the Board of London Funders during the year.

And London Funders' involvement with boroughs:

- During the pandemic and through recovery we have sat on several London wide boards
 with representatives from London Councils and boroughs, including: the London
 Recovery Board and mission groups, Borough Food Groups fortnightly calls, Funders
 Community and Voluntary Sector Group weekly calls, London's Communities Strategy
 Group Meetings, Homelessness and DA Cross Priority monthly meetings.
- Borough and location-specific recovery conversations e.g. Hounslow Culture Recovery Taskforce and the East London Recovery Board.
- Key stakeholder in the Violence Reduction Unit Advisory Board.

NB A borough by borough list of engagement is attached as an appendix.

Purpose of the Grant

The London Councils grant provides Borough members and staff with access to the following activities and services.

Annual programme of events for all local authority members and officers

We have convened, hosted and run 118 events in 2021-22. These range from specific programme of events such as our work on violence affecting young people, our first ever Festival of Learning, and our second annual conference — 'The Camference' — which combined were attended by over 1,000+ colleagues from across the London Funders membership.

Our events provide a space for members to be briefed on significant issues facing the capital, and to contribute to long-term thinking on the sustainability of civil society in London. Meetings in 2020-21 have covered:

<u>Increasing cross-sector working to better resource the sector</u>

- 1 London Funders Camference a two week event looking at the 'collaboration, power & recovery and bringing back our networking groups from Healthy London to Violence Affecting Young People
- 8 London's Giving Development Leads meetings, with representatives from 15 schemes across London looking at strengthening place-based giving in boroughs
- 1 London's Giving place based giving networking day to support the governance of placebased giving schemes, in addition to masterclass series for place based giving schemes to support their development
- 8 Local funder forums, with initial discussions underway with two more boroughs to establish forums, where funders can focus attention on increasing the impact of their investments in place
- 4 London Funders board meetings to look at the strategic development of funding in London

 Multiple meetings and learning events to begin planning a long-term collaborative initiative to build on the London Community Response to better channel funding to groups across London.

Regular Networks and Forums

- 1 Advice Funders Network on the broader theme of recovery
- 1 Children and Young People network meeting focused on enabling and empowering youth voice. and what is needed to empower young people to engage with the democratic process.
- 2 Housing & Homelessness Network meeting on current issues in funding this sector
- 1 Research and Evaluation Network on funders reporting of Equity, Diversity & Inclusion (EDI) data
- 3 Borough Grants Officers Forums to share intelligence and ideas between boroughs.

Specialist services to meet the needs of London's diverse communities

- 6 meetings and 1 roundtable on the Afghan crisis response
- 3 one-off events on topics including the cost of living crisis, climate and healthy London

Ensuring London is a resilient city

- 2 masterclasses for schemes in the London's Giving network about how to develop stronger communications about place-based giving and their role within the community
- Participation in workshops on the development of longer-term community resilience infrastructure for London, supported by funders alongside public bodies and the voluntary/community sector

Reports, research and publications

We have published:

- 50+ 'Funder Fives' our weekly email to members filled with policy updates, intelligence and data analysis to help inform their funding decisions. Occasionally these were sent more than weekly to reflect the immediacy of pandemic-related news.
- 52 meeting reports, submissions, research pieces and blogs including:
 - A strategy for funding immigration advice in London
 - Reflecting on our Festival of Learning a booklet bringing together all the learning from a one-week virtual festival with members
 - 4 learning reports from the London Community Response, focused on learning from taking an equity-centred approach, recommendations for improving processes behind funder collaboration, how civil society delivered differently during the pandemic and scenarios for London

- 13 blogs from funders and key voices in the sector contributing to our 'Reports Reloaded' series looking back at London Funders' archive of publications and examining what remains relevant
- 7 learning blogs capturing key lessons from the London Funders team and our members on everything from making funding more equitable to lessons from coordinating a funder response for Afghan refugees
- What next for place-based funding in London we commissioned Renaisi to examine the role of place-based funding in the capital
- 4 learning blogs published during our Festival of Learning from different stakeholders including Southwark Council and Barking & Dagenham Giving on what they've learnt on community participation and supporting Black and ethnic minority groups

Secretariat to the Borough Grants Officers Forum

We provide the secretariat to the group that brings together the officers from all boroughs and London Councils which has met three times during the year. These meetings are open to all 33 of London's local authorities and regularly attract over half of London boroughs, with a spread of representatives from both inner and outer London. In addition to servicing the actual meetings, preparing the agenda and papers, London Funders also maintains the database of Borough Grants Officers, and works between meetings in supporting boroughs with information, sharing innovation, good practice and connecting borough officers with colleagues in different authorities who are working on similar issues and challenges.

When the first lockdown began in March 2020 we moved to virtual meetings with Borough Grants Officers, we have stayed online since as borough colleagues found it easier to attend on a more consistent basis. As well as providing a space for boroughs to discuss how they are engaging with the local voluntary sector, these meetings provide staff with the opportunity to share resources, wider strategic thinking and to identify opportunities for collaboration.

We know that boroughs are data-driven, and how important it is that decision making in local authorities is evidence-based. To support our local authorities to know 'what' and 'where' our members from across all sectors fund, we publish an annual member audit. The audit identifies themes of funding and boroughs supported by our members, and our ambition is through sharing this data, collaborations will happen organically. This year we have used the data collected from the London Community Response to share with boroughs where the 'hot and cold' spots are in the city. We also commissioned an <u>interactive data</u> dashboard so boroughs are able to look closer at the landscape of funding in their local area.

Key outputs in 2021-22

London Community Response

Launched four days after the start of lockdown one in 2020, the London Community Response grew through to 2021-22 to bring in 67 funders who delivered £57.7m of funding to over 3,000 community groups in every part of London.

The final wave of funding, which was delivered in the 2021-22 year, saw one year grants linked to the London Recovery Board missions being made available, to support civil society groups across every borough in London to re-launch services, refine their approaches based on what worked during the pandemic, and begin to develop the strategies and plans that will ensure their longer-term recovery and resilience through and beyond covid-19.

During the year the work we did with local authorities and funders across London was recognised through being shortlisted for the Third Sector Awards, winning at the Charity Awards, and being selected by Charity Times magazine as one of the 20 "Pandemic Pioneer" initiatives that achieved the greatest impact.

To ensure this work acts as a catalyst for longer-term strengthening of our collective work to support London's civil society, we commissioned independent learning reports (referenced earlier in this report), and also published open data dashboards (also linked to earlier) which enable an analysis of the funding distribution by borough, by sub-region of London, by theme, by size of grant, with further functionality to compare similar areas and issues where this would be helpful to funders and commissioners.

We are building from this work in our plans for 2022-23, where we are aiming to build a longer-term collaborative funding vehicle for London that enables funders from across sectors to share intelligence, ideas and investments into civil society over a longer time period, so that London's recovery and renewal over the decade ahead can be strengthened and sustained, and so that we can collectively tackle some of the more challenging issues our communities face.

Open and trusting grantmakers

Building on the success of the "We Stand With The Sector" statement we launched during the pandemic, where over 400 funders (including many of London's local authorities and London Councils) committed to offer greater flexibility through covid-19, we co-commissioned IVAR (the Institute of Voluntary Action Research) to look at how the learning from these pledges could translate into longer-term grantmaking reform to ensure funding better serves the needs of communities.

This has led to the "open and trusting" grantmakers movement, which now has over 100 funders working to strengthen their work through more flexible approaches, driven by feedback from the voluntary and community sector groups we engaged with in London who wanted greater access to unrestricted/core funding, greater dialogue and engagement through the process of obtaining and managing funding, and greater transparency about how funding programmes were being designed and delivered. We have worked to engage our members in this initiative, including through delivering updates on the work through the Borough Grants Officers Forum, and will continue to do so as the movement grows.

Emergency Planning and Preparedness

We have been involved since the beginning of the pandemic in the resilience, response and recovery structures put in place to support cross-sector working across London. This has

included through the Strategic Coordinating Group, the Civil Society workstream, and the London Recovery Board. We have been able to share data and analysis of needs emerging in communities in real time through these networks, and also gather intelligence about the public sector response so that the funding sector through the London Community Response can best target resources to maximise impact. On a practical level this enabled urgent funding to support food projects at the start of the pandemic, and has enabled more recent funding to be linked to the ambitions of the recovery missions set by the GLA and London Councils, so that civil society is actively engaged alongside other sectors in both emergency response and recovery work.

We've also been using our experiences as the holding organisation for the London Emergencies Trust (which distributed funding following the Grenfell Tower Fire, and the London Bridge, Westminster and Finsbury Park attacks) to inform national developments with the Charity Commission and others over the past year, including working closely with the new National Emergencies Trust (NET). Furthermore, NET funds have flowed through to London's civil society through the London Community Response programme we have coordinated, to ensure individual giving was aligned with institutional support. London Funders has taken a leadership role to influence that the sector's funding and fundraising initiatives are 'joined up', so that both charities and funders were able to use resources quickly and effectively.

Looking ahead, we have taken part in resilience reviews conducted through groups convened by Kim Smith (LB Hammersmith & Fulham) and John Barradell (City of London), and are continuing to engage with work underway alongside London Plus and the London Emergencies Partnership to ensure that funders play their part in supporting work that promotes the long-term resilience of London's communities so that our city can respond effectively when challenged, and recover longer-term.

London's Giving

London's Giving is a project of London Funders, inspired by the work of Islington Giving and funded by the City Bridge Trust, established in 2014 to provide practical support to borough-based place based giving schemes ("PBGS"). There are now 15 active borough schemes in London, and several in development. In 2020/21, schemes collectively distributed £7.9m to nearly 900 local groups in their communities. In addition, they brokered volunteering and in-kind support totaling over £425k.

Place based giving is more than grant making: it is also about leveraging the many other assets within a local place and working collaboratively on the best way to use these. It is about being a platform for local voice and working inclusively to find solutions for local issues. This might be through brokering volunteering between local businesses and grass roots groups; providing capacity building support to local charities; or bringing stakeholders together to improve local knowledge about what communities need. We are seeing a shift within the PBGS movement towards more participatory ways of working, with organisations involving local residents in deciding how money should be spent, as well as in the design of funding and wider strategic programmes. Barking and Dagenham Giving and Camden Giving are two examples of schemes working in this way.

We have supported the growth and development of schemes this year, including in outer London boroughs which historically have had less activity. Of particular note is the launch of a new strategic development fund from City Bridge Trust which will bring up to £5m additional investment into the place based giving movement in London. In addition, we have launched regular toolkits and resources, a newsletter, and publications. We have led specific programmes of support around corporate engagement, and launched a new action learning set to support senior staff develop their strategic thinking for the future.

Representatives from London's local authorities continue to be strong advocates for place based giving, and in many boroughs the relationships between the PBGS and councils have become stronger. We are linking the work of London's Giving across to our other work with local funders via our borough Funder Networks. We've also focussed on developing and sharing learning about the strategic partnerships formed between PBGS and councils as part of our learning programme

Supporting Infrastructure

London Funders has taken an active role in supporting London's civil society infrastructure building on The Way Ahead project we initiated – a cross sector collaboration on civil society support which proposed a system that puts London's communities at the heart of the way we all work.

One of the key legacies from the Way Ahead project, the Cornerstone Fund is a pooled and aligned fund led by City Bridge Trust with National Lottery Community Fund, Trust for London, John Lyon's Charity and the GLA. London Councils and London Funders support the collaboration on decision making as advisors, and participate in a learning partnership delivered by Collaborate. Following a successful first round of funding, a second tranche of funds was co-designed through a series of workshops with current and new funders and grantees, and launched in February 2021. The focus is on supporting civil society infrastructure organisations to lead collaborations working on systems change initiatives, with an additional priority in Round 2 for collaborations that are led by those with lived experience. The GLA's Civil Society Infrastructure Incubator acts as a 'feeder' to the Cornerstone with applications to one shared with the other. Twelve collaborations were awarded a development grant in 2021 and are working up full bids.

Over the past year, we have worked with London's civil society infrastructure in a variety of different ways to support Londoners. Following on from our partnership with equity-led infrastructure organisations on the London Community Response (Ubele, LGBT+ Consortium, Inclusion London, Womens' Resource Centre), we have continued to engage with these partners and our members during 2021-22 to reflect on the learning generated by the LCR, and to co-design future collaborative funder initiatives which have equity at the centre. We have launched a joint statement with funders from across sectors (which included consultation with local authorities, the City of London, and London Councils), and will be working through 2022/23 to turn these commitments to longer-term collaboration into new funding programmes linked to London's recovery and the years ahead.

Moreover, we have been encouraging collaborations between infrastructure organisations and place-based funders through our local funder forums, have been working with the Greater London Authority and others to develop a Civic Strength Index, are part of the 'Engagement Collaborative' (which includes many local authorities) that considers how to mainstream the engagement of Londoners in policy development, and have been having weekly calls with national and local infrastructure organisations to share intelligence since March 2020 so that this informs our work with the funding community in London.

Other Cross-Sector Initiatives

Alongside our core work, we aim to respond effectively to meet the needs of London's funders from all sectors, and London's civil society. Over the last year this has included work on:

- **Covid-19 Resource Hub** Available to all of London's charities, London Funders has created a Resource Hub to help organisations think through their response to big issues intersecting with the pandemic such as mental health, debt and food shortages.
- Immigration advice strategy Written and launched to provide a clear plan for how funders from across sectors can invest in immigration advice services to support London's communities.
- Resilience in community facing organisations Recognising that the pandemic is leading to extreme pressure on frontline staff and community-facing organisations, we continue to work with and offer support to funders who are interested in how they can support the resilience of the people delivering the work that they fund. We're currently meeting regularly with City Bridge Trust and London Councils about effective approaches to piloting and developing support. London Funders has also used the opportunity provided by the London Community Response to collect data on how organisations are supporting the resilience of their staff and volunteers, how this links to budget requests, and what costs funders are willing to include in a grant. This will provide a rich data set to underpin future funder action.
- Violence affecting young people London Funders has continued to sit on the steering group of the London Violence Reduction Unit, and has worked with members to encourage taking up the recommendations of 'To Begin at the Beginning' and work collaboratively through a public health approach to reducing violence.
- London refugee response Following the crisis in Afghanistan we convened funders to share intelligence and explore collaborative responses to support our communities (our learning can be found here). During this time, we also developed a Refugee Resource Hub for funders on our website. We also supported the GLA and London Community Foundation to develop and launch the London Refugee Response appeal.
- Learning reports A year and half after the first lockdown, we produced <u>four Learning Reports</u> from the London Community Response. These reports looked at <u>equity-centred grantmaking</u>, <u>scenarios for London's communities in 2023</u>, <u>improving the process of funder collaboration</u>, and <u>how civil society delivered differently</u>.
- Advisory group on place Recognising the increased importance of place to London's communities, we have convened an advisory group of funders from across sectors, think tanks, policy-makers, corporates, and community groups to explore the future of placebased working so that money invested in place can be effectively used to address local

needs and enhance local opportunity. Work emerging from this group can be <u>found on our website</u>, and has been integrated into our wider learning programme, including through our Festival of Learning.

Plans for 2022-23

We will:

- Convene, host and run events, being a combination of Funder Forums and Roundtables in response to the needs and interests of borough representatives;
- Publish 50+ editions of our e-bulletin; a weekly member-exclusive email and reports from all of our meetings (and a monthly newsletter for the wider sector);
- Continue to convene conversations to take forward the learning about collaboration at scale generated by the London Community Response, and to consider how these lessons can be applied to long-term and systemic collaboration;
- Take forward the work on equity in funding started during the London Community Response, seeking to shift funder practice and knowledge across sectors;
- Provide the Secretariat to the Borough Grants Officers Forum;
- Continue to deliver the London's Giving project working with boroughs;
- Work alongside London Councils and other stakeholders to create and launch our new strategy; and
- Work closely with London Councils and the GLA to support the needs of Londoners.

More information

All of London Funders' publications, including data on funding in London, research on needs and solutions, and plans and ideas for the years ahead, can be found at www.londonfunders.org.uk

All Members and officers of London's local authorities can sign up for the weekly email with links to the five key reports, datasets or ideas we think funders need to be aware of that week by emailing jessica.herbert@londonfunders.org.uk

For all the latest blogs, insights and funding news you can also follow us on LinkedIn and Twitter @LondonFunders

Appendix – individual borough representation at events organised by London Funders

Authority	Number of events attended	Number of Attendees
City of London Corporation	8	8
City of Westminster	O	0
London Borough of Barking & Dagenham	7	5
London Borough of Barnet	2	. 2
London Borough of Bexley	2	2
London Borough of Brent	1	. 1
London Borough of Bromley	O	0
London Borough of Camden	9	11
London Borough of Croydon	3	3
London Borough of Ealing	2	. 2
London Borough of Enfield	2	2
London Borough of Hackney	8	12
London Borough of Hammersmith and Fulham	4	5
London Borough of Haringey	7:	5 4
London Borough of Harrow	1	. 1
London Borough of Havering	80	6 8
London Borough of Hillingdon		0
London Borough of Hounslow	5	6
London Borough of Islington	13	13
London Borough of Lambeth	7	8
London Borough of Lewisham	12	2 14
London Borough of Merton	3	3
London Borough of Newham	9	13
London Borough of Redbridge	18	123
London Boroughs of Richmond Upon Thames and Wandsworth	6	8
London Borough of Southwark	17	24
London Borough of Sutton	4	5
London Borough of Tower Hamlets	9	11
London Borough of Waltham Forest	:	1 1
London Councils	22	. 29
Royal Borough of Greenwich	1	. 1
Royal Borough of Kensington & Chelsea	8	12
Royal Borough of Kingston upon Thames	4	4
Total	183	212

^{*}The London Borough of Wandsworth shares grantmaking staff with the London Borough of Richmond



London Councils Grants Programme 2017 to 2022 Performance of Commissions April 2017 – March 2022

(Includes contact details for each project)

Priority 1 – Combatting Homelessness

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Project name: STAR Partnership (Supporting Tenancies, Accommodation and

Reconnections)

Priority: Priority 1: Combatting Homelessness

Specification: 1.1 Homelessness: Early intervention and prevention

Amount (1 year): £1,003,495

Delivery partners: Thames Reach, Stonewall Housing, St Mungo's

Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing, St Mungo's, Praxis. This is a Pan-London housing and homelessness advice and support service for people Londoners over 25 needing help to access safe, secure and affordable housing.

Through this partnership we aim to:

- Help secure short- and long-term accommodation
- Help to resolve disputes putting tenancies at risk
- Help with financial resilience
- Help to improve physical and mental health
- Help to access education, training and employment
- Help for migrants to access immigration advice and support

We do this through:

- Free housing, welfare benefit, debt and immigration advice
- Face to face and telephone advice appointments
- Specialist, confidential housing advice and advocacy for LGBTQ+ people
- Practical tenancy sustainment support
- Assertive and targeted outreach direct to rough sleepers especially in hotspots and encampments
- Support for people directly into the private rented sector
- Personal resilience and independence planning to secure a long-term, healthy and happy home
- Support to access health and other community services
- Support to access employment and training
- London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs.

Contact Details	Referrals
Karen Davey, London Hub Manager Karen. Davey@shelter.org.uk 07901 514 255 26-28 Ramsgate Street, London E8 2NA	https://england.shelter.org.uk/get_help/local_ser_vices/london STAR Video: https://www.youtube.com/watch?v=mT4Q-Z9yKnM&list=PLrybnVaUKJhDptYtJlckblfN77m XMyIQT&index=1

Outcome		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new service users	25,000	27,365	
Number assisted to obtain crisis or intermediate short-term accommodation	1,750	2,024	
Number assisted to obtain suitable settled accommodation	1,835	2,403	
Number with one/more protected equalities characteristic (Equality Act 2010)	1,906	3,670	
Number of rough sleeper hotspot closures	250	188	
Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues	1,800	3,189	
Numbers with disrepair resolved and able to maintain tenancy	2,000	1,208	
Number supported to successfully sustain tenancies/accommodation for 6 months	504	575	
Number supported to successfully sustain tenancies/accommodation for 12 months ¹	576	614	
Number with resolved debt, benefits and financial hardship issues	2,875	3,013	
Number with improved physical health	1,000	1,586	
Number with improved mental health	2,300	2,729	
Numbers referred successfully onto an employment project ²	850	675	
Number with increased employability skills (including apprenticeships)	425	278	

Disrepair resolved and able to maintain tenancy – This outcome remained a challenge as those with disrepair have often wanted assistance not to repair but to find alternative accommodation or claim compensation. Advertising the STAR Partnership helpline has proved successful. Although the five year variance remains below target, 212 service users were supported to resolve disrepair/maintain tenancy, against this guarter's profile of 90 service users.

Numbers referred successfully onto an employment project and those with increased employability skills (including apprenticeships) - Although outcome numbers have increased in the past few quarters, there was another 'dip' in the numbers of those referred to employment projects. As highlighted previously, this is due to lower numbers than expected taking up offers of a referral and a high proportion of clients who are not employment ready.

Number of rough sleeper hotspot closures - Thames Reach have made attempts over the past quarters to increase referrals by engaging with boroughs and other agencies, but, this has not had an impact on referrals, both in terms of volume and quality. Most referrals are sleep sites of only 1 or 2 individuals when visited, which does not constitute a hotspot, or encampment and therefore cannot be recorded in the outcome figures.

¹ Reporting started from Q5

² London Councils Priority 3 referrals ended from Q10

St Mungo's

Project name: Housing Advice, Resettlement and Prevention Connect (HARP)

Priority: Priority 1: Combatting Homelessness

Specification: 1.1 Homelessness: Early intervention and prevention

Amount (1 year): £251,378

Delivery partners: N/A

St Mungo's will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:

- A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities.
- A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region.
- A Central Hub providing access to intervention for people through self-referral route
- A Helpline for outside London Prisons and probation/CRCs discharging people returning to London.
- Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, no recourse to public funds and complex needs inclusive of mental health and substance use.
- A catalogue of services and private landlords within each borough to support better outcomes.
- An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc.
- Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities.

Contact Details	Referrals
Samantha Cowie, Head of Criminal Justice samantha.cowie@mungos.org 020 7023 7010/ 020 3856 6000	All referrals must be made through a secure email address. Please contact our HARP service manager Ogechi.ojihi@mungosofs.cjsm.net
3 Thomas More Square, 5 th Floor, Tower Hill London E1W 1YW www.mungos.org	Advice line: 020 85257710 Website: https://www.mungos.org/ourservices/offender-services/

0		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new users	6,425	6,431	
Number assisted to obtain crisis or intermediate short term accommodation	2,500	2,460	
Number of tenancies brokered	250	224	
Number assisted to obtain suitable settled accommodation	1,500	1,514	
Number with one/more protected equalities characteristic (Equality Act 2010)	750	1,149	
Number reconnected with stable family /friends accommodation	1,000	965	
Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues	960	907	
Number supported to successfully sustain tenancies/accommodation for 6 months	1,728	738	
Number supported to successfully sustain tenancies/accommodation for 12 months ³	1,536	664	
Number with resolved debt, benefits and financial hardship issues	1,800	1,616	
Number with improved physical health	1,920	1,628	
Number with improved mental health	1,050	1,054	
Number with improved life skills (can include independent living and be measured through distance travelled tool)	1,920	1,683	
Numbers referred successfully onto an employment project ⁴	250	129	
Number with increased employability skills (including apprenticeships)	960	739	
Number successfully obtaining work placements, volunteering opportunities ⁵	140	109	

Sustained tenancies/accommodation for 6 and 12 months – This outcome remained a challenge for St Mungo, even after engaging a dedicated staff member for tenancy sustainment 'tracking'. A significant minority of clients stopped engaging after securing accommodation (especially where their immediate needs had been met). This figure is also low as a result of historic lower quarterly figures and low referral numbers throughout the pandemic (and in the past six months especially, after the closure of the Community Rehabilitation Companies (CRCs).

Referrals to an employment project and with increased employability skills (including apprenticeships)– St Mungo have built some very strong relationships with ETE services, both internally and externally, to respond to low employability figures. However, the broader economic environment has produced long waiting lists and significantly reduced employment referrals/opportunities across the partner agencies.

Work placements, volunteering opportunities – As above, there have been very few employment opportunities for the client group in the present economic climate. This continues to be affected by the impact of the pandemic and economic uncertainties.

⁴ London Councils Priority 3 referrals ended from Q10

³ Reporting to start from Q5

⁵ Number successfully gaining employment included from Q13

New Horizon Youth Centre

Project name: London Youth Gateway (LYG)

Priority: Priority 1: Combatting Homelessness

Specification: 1.2 Youth homelessness

Amount (1 year): £1,008,338

Delivery partners: Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter

The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.

The joint work will provide:

- direct access to emergency accommodation
- affordable accommodation options, delivered in innovative new partnership models, and PRS access
- family mediation and reconnection support
- youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision
- youth homelessness prevention sessions in schools and colleges
- outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support
- satellite services and a telephone advice line to reach young people across London
- independent living skills and financial literacy workshops
- counselling, communication and interpersonal skills support
- 7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme

Contact Details	Referrals
Phil Kerry, CEO phil.kerry@nhyouthcentre.org.uk	General Info. 020 7388 5560 Youth Work 020 7388 5570 Advice 020 7388 5580
020 7388 5560 68 Chalton St, London, NW1 1JR www.nhyouthcentre.org.uk	http://www.londonyouthgateway.org.uk/get- help/

Outcome		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of users	33,680	29,310	
Number assisted to obtain crisis or intermediate short-term accommodation	2,205	3,183	
Number supported to obtain suitable safe settled accommodation	3,225	2,585	
Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)	2,830	2,266	
Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)	2,575	1,361	
Number supported to successfully sustain suitable safe accommodation for 6 months	684	913	
Number supported to successfully sustain suitable safe accommodation for 1 year or more ⁶	212	417	
Number with resolved debt, benefits and financial hardship issues	2,975	4,466	
Number with increased knowledge of housing options	24,100	26,861	
Number with improved mental health	6,225	6,518	
Number completing independent living skills workshops/course (incl. budgeting/money management)	3,455	2,816	
Number with improved interpersonal skills (incl. behaviour, conflict and relationships)	3,705	4,720	
Number successfully obtained employment for six months (including apprenticeships)*	522	440	
Number with increased employability skills	3,395	3,482	
Number successfully obtained a training opportunity (accredited)	2,400	1,673	

Number supported to obtain suitable safe settled accommodation- LYG have seen improvement this quarter, which reflects the expertise of LYG partners in supporting young people around tenancy sustainment; especially given increasingly challenging external circumstances including universal credit, unemployment and the cost of living crisis.

Family mediation/reconnection – In Q20 the Alone in London new family mediation team was able to continue to focus on delivering family reconnection work, as reflected in the ongoing performance improvement against the target this quarter (125 young people reconnected, against a profile of 129). The cumulative variance is therefore historic due to the previous difficulties in tracking young people's final status, following service delivery and the impact of the pandemic.

Number completing living skills workshops/courses and obtaining training opportunities (accredited)- As previously reported, despite moving some delivery online, NHYC has had to severely reduce its accredited training programme due the restricted use of its day centre. Outcome achievements have however increased to between 70%-82% of delivery target.

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⁶ Reporting to start from Q5

Homeless Link

Project name: PLUS Project

Priority: Priority 1: Combatting Homelessness

Specification: 1.3 Support services to homelessness voluntary sector organisations

Amount (1 year): £120,239

Delivery partners: Shelter

To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.

Activities:

- providing specialist advice, support, training, information, good practice spotlights and policy forums
- supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs.
- improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks
- providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins
- testing new models through special initiatives responding to the London specific context.

Outcomes delivered:

- Higher quality, more responsive and effective service delivery (measured against a baseline, and using an external evaluation)
- More effective cross sector/priority collaboration to deliver more effective services
- Improved and focussed response to prevention
- A better equipped sector to develop creative interventions and solutions responsive to the specific London context.

Contact Details	Referrals
Natalie Allen- Head of National Partnerships Natalie.Allen@homelesslink.org.uk	www.homelesslink.org.uk
07958 135804	
Vicky Album – London Development Manager Vicky.Album@homelesslink.org.uk	
020 7840 4458	
2 nd Floor Minories House, 2-5 Minories, London EC3N 1BJ	

		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new organisations	557	644	
Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	635	642	
Number with improved working relationships with local services	585	518	
Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change	450	466	
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	290	589	
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.	405	576	
Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms	200	257	
Number of housing professionals who feel better informed of funded services and how they assist local delivery	315	342	
Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms	40	43	
Number of organisations with more diverse funding streams	50	69	
Number with a wider understanding of funding processes and opportunities	625	433	
Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.	50	52	

Number with a wider understanding of funding processes and opportunities -There were very few funding opportunities this quarter. Four organisations that have received support/ advice from the PLUS Project were successful in gaining London Councils funding for the 2022-2026 Grants Programme.

Standing Together Against Domestic Violence

Project name: Domestic Abuse Housing Alliance (DAHA)

Priority: Priority 1: Combatting Homelessness

Specification: 1.3 Support services to homelessness voluntary sector organisations

Amount (1 year): £88,977

Delivery partners: N/A

The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing: Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.

STADV works on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.

Contact Details	Referrals
Guddy Burnet, CEO	Deidre Cartwright – DAHA Development Manager (London)
g.burnet@standingtogether.org.uk	d.cartwright@standingtogether.org.uk
246 King Street	0208 748 5717
Ravenscourt Park	02007100711
W6 0RF	www.dahalliance.org.uk/events for general
020 8748 5717	information and events details
www.standingtogether.org.uk	https://form.jotformeu.com/72763233547359 to book to attend workshops
	http://accreditation.dahalliance.org.uk/ to sign up to online self-assessment toolkit

Outcome		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new organisations	320	153	
Number of frontline organisations with increased awareness of specialist/equalities needs of clients	400	406	
Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients	200	341	
Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	400	373	
Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services	400	396	
Number of housing providers acquiring DAHA accreditation	25	15	
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	200	366	
Number of housing organisations with increased awareness of specialist /equalities needs of clients	400	405	
Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC	200	344	
Number of housing professionals who feel better informed of funded services and how they assist local delivery	400	390	
Number of housing providers with improved ability to form partnerships/work collaboratively	200	369	
Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice	400	406	
Number of housing providers with documented evidence that they are progressing in 4 of 8 DAHA National Standards ⁷	48	46	
Number of housing providers with increased awareness of tenancy sustainment options for residents affected by domestic abuse ⁸	320	318	

New organisations - As there is a finite number of housing providers to engage with in the capital and accreditation can be a lengthy process, it has been agreed that focus should shift to supporting organisations already engaged in the process, as long as project outcomes continue to be met.

DAHA Accreditation – Two organisations achieved accreditation this quarter, having evidenced that DAHA standards have been embedded within their services. Section 3 of the main report provides further information on challenges in achieving this outcome.

⁷ New outcomes from Q5

⁸ As above

Priority 2 – Tackling Sexual and Domestic Violence

Tender Education and Arts

Project name: London Councils pan-London VAWG Consortium Prevention Project

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.1 Sexual and Domestic Violence: Prevention

Amount (1 year): £265,000

Delivery partners: IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)

The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender-based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.

This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.

This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.

Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and can comment on national policy and programmes of work.

Contact Details	Resource
Susan Moore, Head of Programmes	www.tender.org.uk
susanmoore@tender.org.uk	
020 7697 4275 (direct line)	
The Resource Centre, 356 Holloway Road, London N7 6PA	

Outcome		2017-2022 Q20	
		Delivered	
Number of new users	102,405	83,446	
Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence	5,873	5,468	
Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse	3,720	3,346	
Healthy Relationship Project participants state sexual and domestic violence is unacceptable	6,219	4,945	
Children and young people report feeling confident to support a friend following school assembly	65,128	57,834	
Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly	69,780	52,939	
Children and young people can now make positive relationship choices following school assembly	74,432	51,989	
Healthy Relationship Project participants can identify appropriate support channels and services	6,219	5,294	
Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships	2,089	2,361	
Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project	215	209	
Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)	3,840	3,120	
Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)	3,360	2,884	
Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups	3,968	2,983	
Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships	840	747	
Participants in Champion Schools (targeted group) report feeling more confident to seek support	840	756	

The project's delivery was strong prior to the covid-19 pandemic however as its core work is mainly delivered via face to face activities in schools and youth settings, it was significantly adversely affected by the pandemic both during the lockdown and once schools reopened, as access to schools was restricted in order to prevent the spread of the virus. The impact of the pandemic on schools also meant that teachers, who play an important part in the delivery/ assessment of the project were unable to offer the same level of commitment. Section 5 of the main report provides further information on challenges in achieving this outcome.

Solace Women's Aid

Project name: Ascent: Advice and Counselling

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.2 Sexual and Domestic Violence: Advice, counselling, outreach,

drop-in and support for access to services

Amount (1 year): £1,425,238

Delivery partners: Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women(ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)

The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.

The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:

- Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation.
- One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations.
- A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse.
- No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation.
- Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians.

The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.

Contact Details

Rebecca Goshawk, Head of Public Affairs and Partnerships

r.goshawk@solacewomensaid.org ascenta&c@solacewomensaid.org

07854 968970

Solace Women's Aid, 2 Angel Square, Torrens Street, London, EC1V 1NY www.solacewomensaid.org East London (Solace Women's Aid): 0808 802

5565; advice@solacewomensaid.org

West London (Women and Girls Network): 0808 801 0660; advice@wgn.org.uk

London Legal Advice (Rights of Women): 0207 608 1137

Outcome		2017-2022 Q20	
		Delivered	
Number of new users	31,150	36,803	
Number of service users reporting reduced fear/ greater feelings of safety	21,805	21,013	
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	17,140	16,731	
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	12,020	13,315	
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	8,900	9,873	
Number of service users with continuing support to sustain new lives	10,680	10,992	
Number of service users with safety plan	13,250	12,915	
Number of tenancies secured	5,340	3,857	
Number of service users accessing legal advice and/or with increased understanding of the law	9,345	10,271	
Number of service users supported to access other services including Health and Children's services.	19,075	18,816	
Service users with increased knowledge of options to exit prostitution	150	195	
People from the protected characteristics report increased safety/knowledge of their rights	12,460	13,070	
People from the protected characteristics report satisfaction with services	15,575	16,057	
Number of service users successfully referred from Local Authority and local IDVAs	4,680	4,540	
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	2,221	2,314	
Service providers are better equipped to support SUs with VAWG and/ or legal issues	1,100	1,124	

Tenancies secured - The commission continues to highlight the challenges faced by survivors in accessing safe and stable housing, including due to the unavailability of housing stock and issues with housing allocation, and what the project state to be 'gatekeeping' by local authorities. There are particular difficulties faced by women with No Resource to Public Funds (NRPF).

Galop

Project name: The LGBT DAP (Domestic Abuse Partnership)

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.2 Sexual and Domestic Violence: Advice, counselling, outreach,

drop-in and support for access to services

Amount (1 year): £146,318

Delivery partners: Stonewall Housing, London Friend and Switchboard

The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.

As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and signposting into DAP services.

The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.

Contact Details	Referrals
Peter Kelley, Head of Domestic Abuse Services & Deputy CEO peter@galop.org.uk 020 7697 4081 (office)	Survivors and professionals can refer through the DAP website using the electronic referral form: www.lgbtdap.org.uk Referrals can also be made via www.galop.org.uk and via email: referrals@galop.org.uk Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428

Outcome		2017-2022 Q20	
		Delivered	
Number of new users	2,710	3,045	
Number of service users reporting reduced fear/ greater feelings of safety	500	601	
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	335	371	
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	285	323	
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence		205	
Number of service users with continuing support to sustain new lives	300	310	
Number of service users with safety plan	240	299	
Number of tenancies secured	200	220	
Number of service users accessing appropriate health services or other services including children's services	400	438	
Number of service users accessing legal advice	270	286	
People from the protected characteristics report increased safety/knowledge of their rights	785	829	
People from the protected characteristics report satisfaction with services	400	438	
Number of service users successfully referred from Local Authority and local IDVAs	100	113	
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	60	81	

Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence – In quarter 20, the outcome figures have been impacted by a small number of clients who disengaged from counselling and slightly fewer group attendees, despite three groups being held.

SignHealth

Project name: Domestic Abuse Service (formerly known as DeafHope London)

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.2 Sexual and Domestic Violence: Advice, counselling, outreach,

drop-in and support for access to services

Amount (1 year): £148,444

Delivery partners: n/a

Signhealth's Domestic Abuse Service is a specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages.

Signhealth's Domestic Abuse Service will deliver:

- Specialist D/deaf referral for all London Borough Officers and IDVAs
- IDVA and outreach 1-2-1 support for deaf women and young people
- Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope)
- Psychological Therapy for clients with complex needs, anxiety and/or depression
- Survivors' Workshops Deaf-led support groups
- British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community
- Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers

This will achieve all specification outcomes:

- Reduced levels/ repeat victimisation of sexual and domestic violence
- Improves wellbeing
- Increases safety and independence
- London Borough Officers and IDVAs have a quality Deaf referral route
- Multi-agency providers have a better understanding of how to meet Deaf access
- Supports BAMER, LGBT and Multiple Complex Needs Deaf women

Contact Details	Referrals
Marie Vickers – Service Manager mvickers@signhealth.org.uk da@signhealth.org.uk (regularly monitored) 020 3947 2600 (voice) 07800 003421 (text)	Deaf people can self-refer through our email da@signhealth.org.uk or our SMS number 07800 003421
Can Mezzanine Ltd, 7-14 Great Dover Street, London, United Kingdom, SE1 4YR https://signhealth.org.uk/with-deaf- people/domestic-abuse/	Professionals can either contact or email da@signhealth.org.uk to make a referral

Outcome		2017-2022 Q20	
		Delivered	
Number of new users	750	1200	
Number of service users reporting reduced fear/ greater feelings of safety	500	361	
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	500	263	
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	500	310	
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	500	294	
Number of service users with continuing support to sustain new lives	450	256	
Number of service users with safety plan	450	280	
Number of tenancies secured	75	81	
Number of service users accessing appropriate health services or other services including children's services	450	189	
Number of service users accessing legal advice	121	113	
People from the protected characteristics report increased safety/knowledge of their rights	750	1147	
People from the protected characteristics report satisfaction with services	750	1146	
Number of service users successfully referred from Local Authority and local IDVAs	128	132	
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	1350	1209	

The reprofiling of three lifetime targets to better reflect mode of delivery was agreed at the July 2020 Grants Committee meeting:

- Number of tenancies secured from 360 to 61
- Number of service users accessing legal advice from 360 to 94
- Number of service users successfully referred from local authority and local IDVAs from 252 to 102

Outcomes for SignHealth's client group also typically take longer to achieve. Casework support may extend to years, rather than three to six months, due to the specific and complex needs of Deaf service users, regarding issues of sexual and domestic violence prevention, advice and support.

Following profiling issues earlier in the programme, SignHealth made improvements in delivery, however they, as all commissions, have encountered reductions in service activity due to Covid-19 restrictions, Service issues affecting this particular equalities group have been reported previously to this committee, and in Section 5 of the main report. Achievement of outcomes were also impacted by the lack of accessible support, including access to interpreters and inaccessibility of digital platforms, increasingly required to deliver online support/advice.

Women's Aid

Project name: Pan-London Domestic and Sexual Violence Helplines and Data

Collection Project

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.3 Helpline and coordinated access to refuge provision

Amount (1 year): £314,922

Delivery partners: Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse

Support Centre (RASASC) and Respect

This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:

- Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them
- Comprehensive data on London services facilitating immediate refuge referrals
- Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London.

The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.

Routes to Support (formerly known as UK Refuges Online (UKROL)) is an integral part of this project, and the project will work with London Councils,

MOPAC⁹ and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.

The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit

Contact Details	Referrals
Phillipa Thomas, Interim Director of Services p.thomas@womensaid.org.uk	The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247 helpline@womensaid.org.uk www.nationaldomesticviolencehelpline.org.uk
www.womensaid.org.uk	Rape and Sexual Abuse Support Centre Helpline: 0808 802 9999
	Women and Girls Network Dedicated Sexual Violence Helpline: 0808 801 0770
	Respect Men's Advice Line: 0808 801 0327

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⁹ MOPAC – Mayor's Office for Policing and Crime

Outcome		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new users	102,510	127,938	
Number of service users with reduced level of risk	87,500	70,581	
Number of service users referred to a refuge	10,000	9,479	
Survivors of rape and sexual abuse accessing Helpline	22,500	18,288	
Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders ¹⁰	20	20	
New data on housing status of service users on entry and exit is included in quarterly reports	19	18	
Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence	160	224	
Number of successful referrals into counselling or other specialist service provision	7,500	8,281	
People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs	800	872	
Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation).	2,000	2,090	
Service providers (including boroughs and refuges) report being able to respond to service users' needs	400	409	
Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence	400	408	
Number of logins to Routes to Support ([RTS] formerly UKROL [UK Refuges online]) from services in London	110,000	119,359	
Referrals to ISVA and sexual violence-specific support services	400	436	

As part of the reprofiling exercise agreed at the July 2020 Grants Committee Women's Aid included mental health related outputs/activities to the provision undertaken under outcome 3.1.

Number of new users – During the pandemic the helplines reported a significant increase in calls and an increase in survivors seeking support once they were able to.

Number of service users with reduced level of risk -. The pandemic resulted in reduced referral services/ closed waiting lists which impacted the reduction in risk level.

Survivors of rape and sexual abuse accessing Helpline – Staff and volunteer shortages have had an impact. Some callers remain anonymous and their details can't be utilised for monitoring purposes.

Reports and heat maps used by borough officers /stakeholders – A reporting error for several quarters meant an over achievement was reported. The heatmaps are used via RTS reporting and are in fact, on target.

The Routes to Support (RTS) reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers)

Ashiana Network

Project name: Specialist Refuge Network

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.4 Emergency refuge accommodation that offers services to meet

the needs of specific groups

Amount (1 year): £840,000

Delivery partners: Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)

London Specialist Refuge Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:

- Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience
- Resettlement programme to support independence/longer lasting outcomes
- Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living
- Training/awareness raising workshops for professionals to remove barriers/widen access
- Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge
- 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers:
- 6 (24-hour) bed spaces: Problematic substance use
- 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking)
- 8 (24-hour) bed spaces: Women with mental health/problematic substance use
- 7 second-stage bed spaces: Trafficked women
- 6 bed spaces: Middle Eastern and North African women fleeing harmful practices
- 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices

Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF¹¹, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.

Contact Details	Referrals
Shaminder Ubhi, Director	Nia - 07590 712872 (24 hours); 0207 683 1270 info@niaendingviolence.org.uk
shaminder@ashiana.org.uk info@ashiana.org.uk	The Emma Project: 07590 712872 (24 hours)
020 8539 0427	Solace Women's Aid - 0207 328 9117 info@solacewomensaid.org
www.ashiana.org.uk	(The Amari Project): 020 3874 5027
	amari@solacewomensaid.org IKWRO –
	07846 275 246 (Arabic/Kurdish) 24hrs 07846 310 157 (Farsi/Dari/Turkish)24 Hours
	020 7920 6460- <u>info@ikwro.org.uk</u>

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¹¹ No recourse to public funds

Outcome		2017-2022 Q20	
Outcome	Profile	Delivered	
Number of new users	3,777	4,073	
Numbers not returning to a perpetrator	175	200	
Numbers with increased awareness of safety planning	926	748	
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	736	676	
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	152	204	
Numbers of women that demonstrate reduced harmful substance use	237	178	
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	175	118	
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	665	715	
Number of users demonstrating an increased understanding and stabilisation in their mental health	346	321	
Number of users with increased understanding of impact of mental health and substance misuse on their children	80	74	
Service users moved on in a planned way	137	187	
Service users with increased living skills	318	301	
Service users with more stabilised immigration status	213	294	
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	237	176	
Number of referral pathways agreed with registered social landlords and other housing providers	28	27	
Number of service users gaining/maintaining tenancies	156	165	
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	2,256	2,155	
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	403	685	
Number of users with disabilities accessing the service	346	389	

The number of women supported was lower than profiled. Some outcomes may be underachieved in one quarter and met in another. This partnership has been affected by asylum clients waiting for long periods for their claims to be heard and also recruitment issues and with posts having to be advertised a number of times before being filled.

For some outcomes, the project supported more service users than was profiled. The pandemic has led to an increase in callers.

Women's Resource Centre

Project name: The ASCENT project (Amplifying, Supporting, Capacity building,

Engaging, Networking, Training)

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.5 Support services to the sexual and domestic violence voluntary

sector organisations

Amount (1 year): £240,783

Delivery partners: RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and

Abuse and Women and Girls Network

Ascent is part of the Pan London VAWG Consortium project and will specifically address the long-term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&DV).

It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.

Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.

Contact Details	Referrals
Ms Vivienne Hayes, CEO	www.imkaan.org.uk
vivienne@wrc.org.uk	www.respect.uk.net
020 7697 3451	
Project Lead – Nour Gazarin	www.avaproject.org.uk
United House, North Road, London, N7 9DP	www.wgn.org.uk
www.wrc.org.uk	www.rightsofwomen.org.uk

Outcome		2017-2022 Q20	
		Delivered	
Number of new organisations	309	675	
Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently	440	580	
Frontline services/organisations reporting increased ability to be more financially sound and efficient	195	142	
Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification		212	
Frontline services/organisations report greater ability to work in partnership	500	533	
Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services	500	470	
Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services	200	303	
Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)		697	
Frontline services/organisations better able to monitor and evaluate impact of services	300	340	
Frontline organisations/services with increased ability to meet their service users' needs	750	822	
Borough officers, health professionals, social housing landlords, housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways.	100	124	
Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010	600	495	
Frontline organisations with increased diversification of boards of trustees	100	82	

High levels of over-delivery in earlier quarters caused overachievement of targets in the later quarters. Some outcomes targets have not been achieved because of the difficulty getting participants to return feedback forms for online activities. One special event had 77 participants but only 43 feedback forms were returned.

Asian Women's Resource Centre (AWRC)

Project name: Ascent Ending Harmful Practices project

Priority: Priority 2: Tackling Sexual and Domestic Violence

Specification: 2.6 Specifically targeted services FGM, Honour based violence

(HBV), forced marriage and other harmful practices

Amount (1 year): £320,000

Delivery partners: Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)

The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.

Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.

These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.

Contact Details	Referrals
Sarbjit Ganger, Director	Ascent:
sarbjit@asianwomencentre.org.uk	0208 961 6549
info@asianwomencentre.org.uk	0208 961 5701
020 8961 6549	
http://asianwomencentre.org.uk/	refferals@asianwomencentre.org.uk

Outcome		2017-2022 Q20	
		Delivered	
Number of new users	3115	3062	
Service users have improved self-esteem, confidence and emotional health and well being	2360	2476	
Service users have improved mental health	398	584	
Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements	2240	2718	
Service users have an increased ability to communicate their needs and views to service providers	945	1362	
Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services	650	1734	
Service users report increased feelings of safety	2360	2493	
Service users have an increased level of understanding regarding options available to help their decision making	2360	2498	
Service users have enhanced coping strategies	1455	1674	
Service users make changes to their living situations and exit violence	1535	1677	
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes	330	441	
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes	330	375	
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops	330	421	
Local authority officers are able to access support to wrap around existing support or make referrals into the service.	300	463	
Referrals from IDVAs and sexual health clinics	200	273	
Service users accessing other support	200	446	

AWRC are the sole commission in Service Area 2.6. In the final quarter and at the end of the five year commission, the partnership has worked extremely hard not only in delivery of support services to BME women experiencing harmful practices but also in the creation of a sector wide 'footprint' in pioneering innovation in Harmful practices interventions and partnership work.



London Councils Grants Programme 2017–22 Borough Reports April 2017 – March 2022

Introduction

The London Councils Grants Programme, overseen by the Grants Committee, enables boroughs to tackle high-priority social need where this is better done through commissions at a pan-London level. In April 2017 London Councils launched the new 2017-21 Grants Programme following co-design of services with boroughs and key stakeholders.

In response to Covid-19, Grants Committee agreed that the 2017 to 2021 programme be extended until March 2022 to allow time to develop a new programme that reflects a changed London. Delivery on this programme ended on 31 March 2022.

Priorities 1 and 2:

Commissions were awarded to 13 organisations to deliver services to combat homelessness and tackle sexual and domestic violence. For the majority of service areas borough targets were agreed with commissions based on needs datasets (for example domestic violence crime statistics) as agreed by Grants Committee in the service specifications. Where relevant datasets were not available, targets are based on spread across the 33 boroughs and the projects' experience of need.

Note:

- 1. * Figures represent the number of organisations based in the respective borough that have been supported.
- 2. The grants programme operates across London as needs dictate, with projects supporting highly vulnerable people. Borough data is gathered through individuals self-declaring their borough of residence; therefore, borough level information should be treated with caution.
- 3. For further data on outcomes delivered at a borough level please see the London Councils website.

Following the Covid-19 Pandemic and the resulting lockdown in year four, the majority of these services were delivered virtually, with staff working from home. In year five, services were offered on a hybrid basis with a mixture of face to face and online provision. Projects provided boroughs with updates on their Covid-19 provision throughout.

Area	Organisation (lead)	Project	Partners
1.1	Shelter	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)	Thames Reach, Stonewall Housing, St Mungo's
1.1	St Mungo Community Housing Association	HARP Connect (Housing Advice, Resettlement and Prevention Connect)	n/a
1.2	New Horizon Youth Centre	London Youth Gateway (LYG)	Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust, Shelter
1.3	Homeless Link	PLUS Project	Shelter
1.3	Standing Together Against Domestic Violence	DAHA (Domestic Abuse Housing Alliance)	n/a
2.1	Tender Education and Arts	London Councils pan-London VAWG Consortium Prevention Project	IMECE, Women and Girls' Network, The Nia Project, Solace Women's Aid, Latin American Women's Rights Service, FORWARD, Ashiana Network, Iranian and Kurdish Women's Rights Organisation
2.2	Solace Women's Aid	Ascent: Advice and Counselling	ASHIANA Network, Asian Women's Resource Centre, Chinese Information & Advice Centre, Ethnic Alcohol Counselling in Hounslow, Iranian and Kurdish Women Rights Organisation, IMECE Turkish Speaking Women's Group, Jewish Women's Aid, Latin American Women's Rights Service, The Nia Project, Rape and Sexual Abuse Support Centre, Rights of Women, Southall Black Sisters, Women and Girls Network
2.2	Galop	The LGBT DAP (Domestic Abuse Partnership)	Stonewall Housing, London Friend, Switchboard
2.2	SignHealth	Domestic Abuse Project ¹	n/a
2.3	Women's Aid	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project	Refuge, Women and Girls Network, Rape and Sexual Abuse Support Centre, Respect
2.4	Ashiana Network	Specialist Refuge Network	Ashiana Network, Solace Women's Aid, The Nia Project, Iranian and Kurdish Women's Rights Organisation
2.5	Women's Resource Centre	The ASCENT project	Respect (perpetrators), Imkaan, Rights of Women, Against Violence, Abuse and Women and Girls Network
2.6	Asian Women's Resource Centre	Ascent Ending Harmful Practices project	Ashiana Network, Latin American Women's Rights Service, Iranian and Kurdish Women Rights Organisation, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD, Domestic Violence Intervention Project

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¹ Formerly known as DeafHope, renamed in 2020.

Barking & Dagenham

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
Combatting Homelessness	1.1 Prevention and targeted intervention	1160	888	3.69%	2.66%
	1.2 Youth homelessness	815	768	2.42%	2.76%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	24	12	2.55%	1.51%
olence	2.1 Prevention (working with children and young people)	2610	2511	3.53%	3.01%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1065	875	3.08%	2.18%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3530	3469	3.44%	3.08%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	123	3.77%	2.71%
Tackling \$	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	4	18	1.29%	2.70%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	95	91	3.05%	2.97%

Projects delivering in Barking & Dagenham				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 STADV² worked with the domestic violence lead at LBBD to deliver workshops for housing management, housing options staff and local specialist service. Workshops were attended by the MARAC coordinator and Swan Housing and in year 3 one was hosted by the borough. In year 4 DAHA hosted a case management webinar for frontline staff and underwent DAHA assessment. LBBD passed accreditation standards for policies and procedures, perpetrator management and publicity awareness, but required further improvement on the remaining DAHA standards. LBBD were due to be assessed in February 2022, but some delays have been experienced. Stonewall Housing³ conduct a weekly drop-in alongside The Outside Project in LBBD, are currently sitting as special community adviser to LBBD and provide support to young people through the London Youth Gateway (LYG) Project⁴. Shelter holds a monthly appointment only outreach at Barking & Dagenham Learning Resource Centre. Thames Reach run a weekly drop-in a weekly drop-in service in partnership with the Salvation Army, Boundary Road Hostel and Starting Point. Shelter has previously held meetings with LB Barking & Dagenham domestic abuse commission to share information about the STAR Partnership and discuss referral pathways. St Mungo's delivered fortnightly Community Rehabilitation Company (CRC) surgeries and client assessments in Probation as part of its work to support people leaving prison at risk of homelessness. New Horizon delivered youth homelessness prevention workshops at B&D Youth Centre and Vibe Youth Centre and set up referral pathways with a referral Housing Association Youth Network. In year 5 updates were also provided on 'Hotel 1824' emergency project referral for rough sleepers. Homeless Link regularly attends the East London Housing Partnership meeting based vCOs including Romford YMCA and Gateway Service have attended Homeless Link training events. 		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid Galop SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Galop attended the steering group for the LGBT Needs Assessment, delivered LGBT DV awareness training and attended a meeting at Barking Town Hall on the LGBT needs assessment. Galop also conducted several visits to a pilot LGBT winter shelter, called The Outside Project based at LBBD CVS. Presented to the Domestic Violence and abuse//VAWG Forum. Previously delivered a session at the DVA/VAWG MARAC. Ashiana delivered training entitled supporting women facing multiple disadvantages and provided outreach to professionals from the borough throughout the programme. Tender Education and Arts delivered two-day Healthy Relationship projects at All Saints Catholic School Sixth-Form, Great Fields Secondary School, All Saints Catholic and Technology School and Godwin Primary. It also completed Champion School work in All Saints Catholic and Technology School. Expert led training sessions were delivered by the Ascent project⁵ to one or more borough organisations. Borough based organisations accessing the project's services include Huggett Women's centre and Chadwell Heath Women's Network. The Ascent Advice and Counselling project⁶ delivered counselling services from Becontree Children's Centre and the Huggett Women's Centre, a Moving Forward group work programme and training to professionals on DV injunctions and survivors' access to family law legal 		

² STADV supports the housing sector to improve its response to domestic violence
 ³ Stonewall Housing is a partner under the STAR Partnership, led by Shelter
 ⁴ The London Youth Gateway Project is led by New Horizon Youth Centre
 ⁵ The Ascent second tier project is led by Women's Resource Centre
 ⁶ The Ascent: Advice and Counselling project is led by Solace Women's Aid

aid, Evidencing domestic violence in family courts, Child contact arrangements and domestic violence. A night-time outreach via Nia's outreach van up has been up and running successfully, supporting women engaged in prostitution on the streets. In year 5, the majority of in-borough services were delivered remotely. A performance update newsletter was sent to the VAWG lead. Ashiana made new links with Barking & Dagenham's Social Services. Nia have engaged with the Barking and Dagenham Collective and Integrated Sexual and Reproductive Health Board. Partners have engaged with Moms on a Mission. Family law legal training also delivered.

- SignHealth met with the adult safeguarding team to discuss services.
 Attempts have been made to hold workshops in Eastbury Comprehensive School.
- The Ascent EHP project⁷ presented to the Domestic Violence Forum, and Riverside school. Delivered Moving Forward group work in the borough, provided outreach surgeries from Huggett women's Centre, Becontree Children's Centre, and partner FORWARD delivered session at the Excel Women's Centre. In year 5, partners delivered 1:1 Counselling and one to one advocacy support services (safety planning, risk assessments, support plans and referrals) partners also facilitated women's support groups. Ashiana also provided specialist training on harmful practices to frontline practitioners.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers including about its new BSL interpreter service.

⁷ EHP is the Ascent Ending Harmful Project led by Asian Women's Resource Centre (AWRC)

Barnet

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1215	940	3.87%	2.82%
Combatting Homelessness	1.2 Youth homelessness	1345	802	3.99%	2.88%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	26	23	2.76%	2.90%
	2.1 Prevention (working with children and young people)	2815	2503	3.80%	3.00%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1040	1666	3.00%	4.15%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	3752	3.47%	3.33%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	125	184	3.14%	4.06%
Tackling S	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	17	21	5.50%	3.15%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	105	127	3.37%	4.15%

Projects	delivering in Barnet	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter conduct fortnightly outreach at Hendon CAB and Burnt Oak Library and is co-located in the Customer Service Centre. Thames Reach (Star Partnership) run a weekly satellite session at Homeless Action Barnet. In year 5, attended the New Beginnings Centre to create new referral pathways. Galop is a member of the Barnet Hate Crime Forum, where the project raised issues relating to LGBT hate crime. New Horizon and partner Shelter provided youth homelessness prevention information at the College of North West London, Middlesex University and Finchley Catholic High School and Alone in London delivered off-site counselling to young people. In year 5 updates were also provided on 'Hotel 1824' emergency project referral for rough sleepers. Barnet's VAWG lead set up a meeting between STADV and Barnet Homes who attended a training workshop. Further training was cancelled due to covid-19. They have attended workshops and have implemented recommendations such as introducing a housing abuse lead in the Homeless Options Department. STADV also work intensively with Optivo, Genesis and Metropolitan RSLs⁸. In year 5, borough leads, including contacts from Barnet Homes were sent quarterly bulletins and information about upcoming webinars. St Mungo's conduct client assessments through the local authority and at surgeries at probation. as part of its work to support people leaving prison at risk of homelessness. Barnet was one of Homeless Link's priority boroughs in year three and received enhanced support including in-house and multi-agency training including the establishment of the Barnet Homelessness Forum.
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid Galop SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Ashiana delivered outreach training sessions to professionals on VAWG and Multiple Disadvantage. In years 4 and 5, these training sessions were delivered online. Solace Women's Aid⁹ networked with contacts in the borough for year two. In addition to this, borough links made with Barnet mental health complex care team and Barnet Homes. Tender delivered two-day Healthy Relationship projects in St Mary's and St John's CE School and Pavillion PRU. It also completed Champion School work in Archers Academy. GALOP attended the Central London Community Healthcare NHS Foundation Safeguarding team meeting, Barnet's One Stop Shot and presented to Barnet, Enfield and Haringey Community Mental Health Team in year 3; also, attendance at WAWG Forum and MARAC. In year 5, there has been continued attendance at MARAC. The EHP project10 delivers regular outreach surgeries at Barnet 'One Stop Shop', and regularly attends Barnet VAWG forum referring high risk clients to Barnet MARAC¹¹ and IDVAs. In year 5, AWRC attended Barnet VAWG Forum. AWRC continue to attend virtual one stop shops every Thursday. And continue to receive safeguarding MARAC & IDVA referrals. During year 5, a decision was made to recommence face to face one stop shop advice. Attended the Launch of Barnet's DA and VAWG Strategy 2022-2025 on 8th of March 2022. Imkaan¹² has promoted the service to borough leads, local commissioners, VAWG leads. Expert led training sessions delivered by the Ascent project were oversubscribed by borough organisations. Partner Respect worked intensively with Youth Realities supporting young people (and gangs) who were previously unaware of their work and have now accessed further training and are benefiting from awareness of Respect's resources. Borough 0-9 Early Help Practitioner attended expert led training on women

 ⁸ Registered Social Landlord
 ⁹ Solace Women's Aid is a partner under the Specialist Refuge Network Project led by Ashiana
 ¹⁰ The Ending Harmful Practices (EHP) project is led by Asian Women's Resource Centre
 ¹¹ MARAC – Multi Agency Risk Assessment Conference
 ¹² Imkaan is a partner in the Ascent Project led by Women's Resource Centre

- using violence and abuse in 2020. Borough based organisations who accessed the project's service include Home Start Barnet, Barnet and Southgate College, Barnet Homes and Stand Tall.
- The Ascent: Advice and Counselling project deliver counselling and a Moving Forward group at Solace's offices (and also at the Greek Cypriot Centre), a one to one DV surgery at the One Stop Shop, advice at Hyde URC Church, a monthly legal surgery by Duncan Lewis and a family law clinic. Healthy relationships training was delivered to Jewish youth groups including rabbinic training and schools and DV awareness training to local Jewish groups. Training to professionals on Evidencing domestic violence in family courts. In year 5, the majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum was attended, as was an event for International Women's Day. Work continued with NOA Girls, Jewish Care and JAMI. Educational sessions in Jewish schools and youth organisations, by Jewish Women's Aid. AWRC attended Barnet's One Stop Shop. Family law legal training delivered.
- SignHealth delivered a Healthy Relationship workshop as part of a Wellbeing day event for the deaf community in year 2. In year 3 they provided a Healthy Relationship workshop to Jewish Deaf Association
- Women's Resource Centre circulated all training dates to the borough lead and training sessions were delivered to one or more borough organisations that also received briefings, newsletters.
- The Domestic Violence Helpline partnership, led by Women's Aid, offered free helplines in all London boroughs and sent updates to borough officers including about its new BSL interpreter service.

Bexley	

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	530	556	1.69%	1.67%
Combatting Homelessness	1.2 Youth homelessness	880	281	2.61%	1.01%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	18	4	1.91%	0.50%
	2.1 Prevention (working with children and young people)	2195	3283	2.96%	3.93%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	720	699	2.08%	1.74%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	2380	2336	2.32%	2.08%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	75	94	1.88%	2.07%
Tackling S	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	2	9	0.65%	1.35%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	50	37	1.61%	1.21%

Projects delivering in Bexley				
Priority	Project	E	xamples of activities undertaken	
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	•	St Mungo's delivered fortnightly Community Rehabilitation Company (CRC) surgeries and delivered a Homelessness Reduction Act workshop as part its work to support people leaving prison at risk of homelessness. In year 5, client assessments and tenancy support took place. Hyde Housing attended a DAHA workshop run by STADV. LB Bexley Domestic abuse and strategy manager attended a workshop on Policy and Procedures. This was to be hosted by the borough but had to be moved due to a meeting clash. In year 5, Bexley Council attended DAHA webinars. Borough leads were also sent the quarterly bulletin and information about further upcoming webinars. Shelter (leading the Star Partnership) conduct monthly outreach sessions co-located at Bexley Age UK, met with the borough to discuss referral pathways and were invited to be part of the Councils' Property and Licensing Scheme Panel. New Horizon ran a youth homelessness prevention stall at Bexley College, set up mutual referral pathways and information sharing with Porchlight and Bexley Voice. Homelessness prevention sessions took place at Chislehurst School for Girls and referral pathway development with LB Bexley Staying Together Team. In year 5 updates were also provided on 'Hotel 1824' emergency project referral for rough sleepers. Borough officer attended Homeless Link's spotlight on Alcohol event in year 3. Mind in Bexley and Bexley alcohol and Drug alliance have also accessed their services.	
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	•	Ashiana delivered outreach training to professionals on Refuge move on, domestic abuse; and multiple disadvantage and trauma informed practice. In years 4 and 5, training/ outreach was delivered online which included Immigration Law and DV awareness, and outreach to Bexley professionals. In year two, Tender delivered a 2-day Healthy Relationship project at Wilmington Academy and Orchard Park schools. Champion School activity was completed at St Catherine's School. Although disrupted by school closures, Tender delivered champion school activity in Welling School in Year 4. In year 5 the project continued work with Bexley Grammar delivering a 2-day Health Relationship project, Champion school assemblies and training to 80 staff members. It also delivered the Primary School Project in Orchard Primary School. The Ascent Advice and Counselling project 13, delivered one to one counselling sessions held at Nexus drug and alcohol service and St Augustine's Children and Family Centre and specialist advice from the East hub. Solace were successful in their bid to run future borough VAWG services and met with Ascent partners to increase awareness of the service and referral pathways. Training to professionals on DV injunctions and access to family law legal advice and Evidencing domestic violence in family courts was also delivered. In year 5, the majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered. Galop delivered training and a presentation with Porchlight in year 4. Women's Resource Centre circulated all training dates to the borough leads. Borough based organisations accessing the project's services included Bexley Women's Aid, Act for Change and London and Porchlight. Borough officers attended expert led training on Coercive control Law and Harmful Practices. The Ascent Ending Harmful Practices Project led by AWRC has focused on raising awareness in the borough by holding coffee mornings and engaging professionals, t	

 $^{^{\}rm 13}$ The Ascent Advice and Counselling project is led by Solace Women's Aid

	resident was referred from Woman's Trust was assisted with
	immigration work and referred to the FGM clinic. In year 5, WGN
	delivered a workshop and awareness raising presentation to
	professionals in the borough.
•	The Domestic Violence Helpline partnership, led by Women's Aid.

 The Domestic Violence Helpline partnership, led by Women's Aid, offered free helplines in all London boroughs and sent updates to all borough officers including about its new BSL interpreter service. It also posted publicity materials to the Domestic Abuse Co-ordinator and service information was emailed.

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1390	1125	4.42%	3.37%
Combatting Homelessness	1.2 Youth homelessness	1235	1101	3.67%	3.96%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	29	19	3.08%	2.40%
	2.1 Prevention (working with children and young people)	1305	3182	1.76%	3.81%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1225	1363	3.54%	3.40%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3615	4509	3.53%	4.01%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	135	2.51%	2.98%
Tackling 9	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	18	18	5.83%	2.70%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	215	232	6.90%	7.58%

Projects delivering in Brent				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Thames Reach (STAR Partnership) delivered weekly satellite outreach sessions around tendency sustainment and health, held at Livingstone House and Poundlane hostels. Shelter attended and fed into LB Brent's consultation on selective licensing for PRS accommodation and referred into the Social Isolation in Brent Initiative (SIBI) which was well received. In year 5, Shelter attended Brent Irish Centre to create referral pathways and to discuss housing trends seen in the borough. St Mungo's provided client assessments as part of its work to support people leaving prison at risk of homelessness and hold fortnightly meetings with HPU teams and probation surgeries. In year 5, St Mungo continued to provide advocacy on behalf of clients. Brent's Housing management and Housing needs signed up for DAHA accreditation and assessment took place in May 2020 but on this occasion was not passed. The two directorates agreed to proceed with reassessment separately. Brent Housing Needs successfully passed the accreditation process in October 20. DAHA workshops have been attended by council and Sapphire Independent Housing staff. In year 5, Brent Housing Management went for assessment in October 2020 and did not pass. They were advised they were not ready but went for it to get an indication of how much work there is. New Horizon provided youth homelessness prevention outreach at the College of North West London and a NHYC workshop at VCS partnership event by Young Brent Foundation. Partners Alone in London deliver a mediation surgery at Willesden Hostel and Children's Services and Albert Kennedy Trust provide co-located advice at Crisis Skylight. In year 5 updates were provided on 'Hotel 1824' emergency project referral for rough sleepers. Homeless Link presented at Brent Homelessness Forum and borough officers and local VCOs such as Safe Start Foyer and Brent Irish Advisory Service (BIAS) have attended their training events. In year 5, designed and delivered a futu		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Ashiana delivered outreach training on Refuge Move on and multiple sessions on Harmful Practices. In years 4 and 5 training was delivered remotely on subjects such as complex needs and multiple disadvantage, Harmful Practices to professionals such as the Community Safety team and Brent police. Tender, in year two, delivered its Healthy Relationships project in Wembley High Technical College and Mitchell Brook Primary school. Champion School activity was delivered in Alperton School. In year four delivered a healthy relationship project online with Brent Care leavers service (targeted setting) and champion school activity in Queens Park Secondary. In year 5 they delivered a 2-day Healthy Relationship Project, Assemblies and staff training in the Champion School. It also provided Healthy Relationship sessions to Wembley High and St Andrew & St Francis CoE Primary School. The Ascent Ending Harmful Practices (EHP)¹⁴ project is led by AWRC who is based in Brent as is one of the partners FORWARD providing 1-2-1 support services from their offices. Training was provided to 60 professionals at Curzon Crescent Children's Centre and FORWARD provided one to one advice on de-infibulation and held a parent session at Wykeham School. Continues to chair the VAWG Forum. FORWARD provide weekly advice session from Brent One Stop Shop which have been provided virtually since lockdown. Also had stalls at Women's event at Kilburn Community Hall and the Civic Centre. In year 5, AWRC continue to be involved in the Brent VAWG Forum and the VAWG steering group meeting. Also involved in the Brent E- One Stop Shop Every Tuesday 		

¹⁴ The Ending Harmful Practices (EHP) project is led by Asian Women's Resource Centre

between 9.30am to 12.30pm, now seeing clients face to face at the surgery. EHP have a good relationship with Advance, MARAC Coordinator, Brent Social Service, Eastern European Refuge, Brent Refuge, lead the Brent VAWG Forum. Hestia has been awarded the contract to deliver the IDVA services in the borough from April onwards. AWRC also run a harmful practices helpline.

- Galop continues to attend and/ or be in regular contact with Brent MARAC¹⁵
- The Ascent project ¹⁶ circulated training dates to the borough lead. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. The Equality Officer and Service Improvement Officer attended an Equality Act 2010 Workshop. Borough organisations attended training on negotiation skills and Child Sexual exploitation. Borough officers attended training on working with male victims of domestic violence. Borough based organisations who accessed the project's services included B3, Elders Voice, Brent Parent Carers Forum.
- SignHealth ran a healthy relationship workshops at the Jewish Deaf Association, in a supported housing facility in the borough and at Asian Women's Resource Centre. Presented at the Adults Safeguarding board and NHS North West Safeguarding Conference. In year 5, completed a 5-week Healthy Relationship programme with Kingsbury Green Primary School.
- Ascent: Advice and Counselling project led by Solace delivered one to one counselling and Moving Forward group work sessions from AWRC's location and partner Each provided one to one counselling and attended Brent's White Ribbon event. In year 5, majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum was attended as well as the VAWG Strategic partnership meeting and Brent community domestic violence forum. EACH attended Brent's Domestic Abuse Operational Group VAWG consultation for International Women's Day. Nia attended Brent Community Practitioner Forum, Brent Homelessness Forum and Brent Forum. Nia's outreach team operated in Brent. Family law legal training delivered.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers including about its new BSL interpreter service. It also posted publicity materials and service information. Additionally, awareness session for the helpline service to frontline workers were delivered

¹⁵ MARAC: Multi Agency Risk assessment Conference

¹⁶ The ASCENT 2nd Tier Project led by the Women's Resource Centre

Bromley	
Dicinic	

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	730	700	2.32%	2.10%
Combatting Homelessness	1.2 Youth homelessness	985	609	2.92%	2.19%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	24	14	2.55%	1.77%
	2.1 Prevention (working with children and young people)	1305	2887	1.76%	3.46%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1005	1011	2.90%	2.52%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	2870	3270	2.80%	2.90%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	130	56	3.27%	1.24%
Tackling S	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	7	7	2.27%	1.05%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	35	32	1.12%	1.05%

Projects delivering in Bromley				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter conduct monthly appointment only outreach sessions at Bromley Citizens Advice Bureau and partner Thames Reach met with Bromley officers to plan the implementation of No First Night Out in South-East London. St Mungo's hold fortnightly Community Rehabilitation Company (CRC) surgeries as part its work to support people leaving prison at risk of homelessness and receive regular referrals from the borough. New Horizon LYG partner Alone in London deliver family mediation surgeries at the Safeguarding and Care Planning Team. Youth homelessness prevention workshops were held at Chislehurst School sixth form and Tutorial Foundation School and drop-in advice at London and Southeast Colleges. In year 5 provided updates on 'Hotel 1824' emergency project referral for rough sleepers. Stonewater Housing has successfully passed DAHA accreditation delivered by STADV. Keniston Housing Association also attended a DAHA workshop (both have housing schemes in the borough). STADV met with borough leads to go through DAHA accreditation process. In year 5, information circulated about DAHA webinars and regional group. Homeless Link attended Bromley's rough sleeping count in year 3 and locally based VCOs such as Bromley Homeless Shelter have accessed their services. Borough attended the Spotlight on Alcohol in year 3. 		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Ashiana led Specialist Refuge Network, Ashiana delivered outreach training on complex needs and working with women experiencing multiple disadvantage, in years 4 and 5, the training and outreach to professionals was delivered remotely. The Ascent Ending Harmful Practices (EHP) project, led by AWRC continue to deliver one to one specialist counselling at the Burnt Ash Children's Centre. Extensive outreach work provided via Bromley GP Alliance, Community Links Bromley, Family Justice Centre and Bromley Children's Centre. Tender, in year two, delivered a 2-day Healthy Relationship projects in Harris Academy Beckenham, Harris Aspire and St James RC Primary schools. Champion School activity was completed at Charles Darwin School. Although year 4 delivery was disrupted by school closures, champion school work was delivered in Langley Park School for Girls. In year 5 Tender delivered a 2-day Healthy Relationship Project to Charles Darwin secondary School and Harris Beckenham Academy as well as assemblies and staff training to Langley Park School for Girls. Galop has had contact with Bromley's LGBT liaison officers regarding client referrals from the police. The project has also delivered training to Bromley and Croydon Women's Aid. Following discussions with VAWG leads and a number of presentations to the borough, referrals from the borough increased. Met with Bromley Children's Project in year 3. Women's Resource Centre circulated all training dates to the borough lead and the Domestic Abuse Strategy Coordinator attended training on Migrant Women and Immigration Control. Early intervention and Family Support Team manager attended training on better engagement with perpetrators. In year 5, a children and family centre support work attended expert led training on coercive control law. Borough based organisations who accessed the projects services included Constanze Sen, Bromley and Croydon Women's Aid and Bromley safeguarding and Care Planning. The Ascent: Advice an		

- majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- SignHealth presented to professionals at a Bromley and Croydon Women's Aid Event about DeafHope¹⁷ and Young DeafHope. Delivered a deaf awareness and DV to Refuge staff in Bromley. Liaised with Bromley Well. The Remark!¹⁸ Over 55 club has been closed until further notice due to the covid-19 lockdown.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers. It also delivered training to Eden Park school and visited a Bromley secondary school to raise awareness of the helplines. In year 5 awareness session for the helpline service were delivered to Bromley CAB advisors.

¹⁷ Renamed the Domestic Abuse Project in 2020

¹⁸ A deaf led organisation supporting the community across London

Camden

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	1075	1180	3.42%	3.54%
Combatting Homelessness	1.2 Youth homelessness	1220	1137	3.62%	4.09%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	49	61	5.21%	7.69%
	2.1 Prevention (working with children and young people)	2195	2760	2.96%	3.31%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	995	1603	2.87%	4.00%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	2410	2801	2.35%	2.49%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups		180	3.77%	3.97%
Tackling §	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	28	61	9.06%	9.15%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	105	97	3.37%	3.17%

Projects delivering in Camden			
Priority	Project	Examples of activities undertaken	
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter (STAR Partnership lead) conduct fortnightly appointment only outreaches at the London Irish Centre and were invited to be part of the Councils' Health and Housing Network to discuss barriers to services for people sleeping rough in the borough. Partners Thames Reach run weekly satellite sessions at Camden Spectrum Centre and Stonewall Housing operate regular drop in services at London Friend. Shelter staff provided emergency response drop-ins to the Chalcott Estate residents evacuated as a result of fire concerns. London Youth Gateway (LYG) partners attend the Serious Youth Violence Panel and met with Camden's Advice for Young People focus group. A youth homelessness prevention session was held at St Margaret's School. In year 5 updates were provided on 'Hotel 1824' emergency project referral for rough sleepers. Shelter attended the PRS best practice meeting. St Mungo delivered client assessments, meeting with the borough as part of its work to support people leaving prison at risk of homelessness. In year 5, St Mungo continued to receive referrals from probation and provided advocacy on behalf of clients to landlords and the local authority. STADV delivered training as support towards One Housing meeting the DAHA accreditation including sessions to their steering group. One Housing has also decided to trial applying for non-molestation orders on behalf of survivors and are in the process of drafting their first one and hosted a perpetrator workshop around enforcement and positive engagement. STADV also advised Guinness Housing on setting up a steering group and cascading changes across their organisations. Council and Innisfree Housing Association staff attended DAHA workshops. Camden also hosted a DAHA Masterclass. In year 4, The Guinness Housing Partnership successfully passed accreditation. Borough leads are keen to proceed with accreditation but will require senior level buy-in. DAHA will work with Camden to encourage sign up in the next quarter.	
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid	The Specialist Refuge Network led by Ashiana delivered outreach training on DV and Housing Options, Psychologically Informed Environments; and Multiple disadvantage and Trauma informed Practice. In years 4 and 5, training/ outreach to professionals was delivered remotely	
nestic	GALOP	• Tender, in year 2, delivered 2-day Healthy Relationship project at Parliament Hill Secondary school, Argyle Primary and also a SEN school in Swiss Cottage. Champion School activity was completed at	
Jor	SignHealth	William Ellis School. Although delivery was disrupted by school	
al and [Women's Aid Ashiana	closures in year 4, they delivered healthy relationship work with a targeted group at WAC Arts and champion school activity at Regents High school. In year 5 Tender delivered a 2-day Healthy Relationships	
ng Sexua	Women's Resource Centre	Project, a 5-week (2h each week) core group project, assemblies and staff training in Haverstock School. As attendance at the staff training was low, staff in Camden were invited to an online staff session. This was also attended by staff from Parliament Hill School.	
Tacklir	Asian Women's Resource Centre	 a 2 day Healthy Relationship project to Parliament Hill school and an online staff training session was also provided. Galop attended the MARAC¹⁹ and delivered a presentation to Camden police, CSU and other staff. Galop did a session for the Victim Support 	

¹⁹ Multi-Agency Risk Assessment Conference

- DV event at Friends House in Euston, Camden. Continued contact with Camden Safety Net regarding referrals. In year 5, Galop did a presentation at Camden and Islington NHS Trust.
- The Ascent: Advice and Counselling project led by Solace Women's Aid delivered one to one counselling and a Moving Forward group from their head office, as well as advice from three local libraries and their head office. A regular surgery was held at Holborn police station. In addition, specialist one to one advice, counselling and group work was delivered from the offices of their partner, IMECE. They also delivered training to professionals on domestic violence injunctions, accessing family law legal aid, youth healthy relationships, evidencing domestic violence in the family courts, child contact arrangements and domestic violence, as well as liaison with borough Jewish and Irish groups and worked with the Public Interest Law Centre. In years 4 and 5 most inborough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- DVIP²⁰ Provided 1:1 safety planning, advocacy and support liaised with local groups such as London Central Mosque and Midye Somali group, in year 4 delivered virtual talks and consultations, including one on zero tolerance to FGM in March 2021. DVIP continued to offer women's support in an integrated service with Violence prevention programme, YUVA (young persons support) and the children's therapy service within the boroughs and staff delivering this work present all DVIP services as part of their outreach work. AWRC disseminated information leaflets, toolkit and referral forms via email to Refuge, the Adult and Children's Services, Bangladeshi, Somali Community Centre, Hopscotch Women's Centre, the South Sudan Skills Development and South Sudanese Youth Group. Partners have supported women from the FGM practicing communities. Remotely, gave consultations and attended virtual workshops/events on zerotolerance to FGM and International Women's Day. Partners also attended West London's Migrant Support Group to share information on the EHP partnership support. In addition, partners have created new partnerships with local woman's groups such as the West Hampstead Women's Centre.
- Expert Led Training sessions were delivered by the Ascent project (led by the Women's Resource Centre) on coercive control: law and developments. Training sessions were also delivered to one or more borough organisation that also received briefings and newsletters. Borough based organisations who accessed the project services include Women against Rape, Sapphire independent Housing, Women at the Well, Art against Knives and University College London.
- SignHealth ran a Healthy Relationship workshop with Remark!²¹ and Royal Association for Deaf People in the borough, held Healthy Relationship classes at Frank Barnes School, deaf awareness training for Solace Refuge staff, had stall at Annual Deaf Day at City Lit. and presented to borough staff about services and deaf awareness. In year 5, in collaboration with RAD, SignHealth delivered a workshop on Healthy Relationships. SignHealth were scheduled to deliver their Domestic Abuse in the Deaf Community workshop to the staff at North London Rape Crisis.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers including about its new BSL interpreter service.

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²⁰ Delivery partner in Ending Harmful Practices (EHP) project, led by Asian Women's Resource Centre (AWRC)

²¹ A deaf led organisation supporting the community across London

City of London

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	110	89	0.35%	0.27%
Combatting Homelessness	1.2 Youth homelessness	35	46	0.10%	0.17%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	20	17	2.13%	2.14%
	2.1 Prevention (working with children and young people)	0	0	0.00%	0.00%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	100	123	0.29%	0.31%
ial and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	115	342	0.11%	0.30%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	125	117	3.14%	2.58%
Tackling Sexu	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	0	11	0.00%	1.65%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	60	60	1.93%	1.96%

Projects delivering in City of London				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter met with the Maximus Family Works Employment, Training and Education service operating in the borough to promote the STAR partnership and discuss referral pathway and attended the quarterly No First Night Out meeting. St Mungo's have attended meetings with housing options managers, Community Rehabilitation Company (CRC) and worked closely with City Police department as part its work to support people leaving prison at risk of homelessness. London Youth Gateway had organised a VAWG and Housing group event on partnership working within the context of the Homelessness Reduction Act and domestic abuse in the borough. In year 5 updates were provided on 'Hotel 1824' emergency project referral for rough sleepers. City of London have signed up to the DAHA accreditation process run and supported by STADV. DAHA attended their DAHA steering group and has delivered training to staff on domestic abuse. The Council, Southern Housing Group and Pinnacle ALMO staff attended DAHA workshops. In year 4, DAHA met with City of London staff about how they are progressing through DAHA accreditation. In year 5, webinar links were disseminated, as well as information about the regional group. As well as disseminating information about DAHA membership. Borough officers attended Homeless Link's presentation at East London Housing Partnership and Systems Leadership Masterclass in year 3. In year 4, local professionals attended the London Funding Consultation and the London PLUS Community of Practice on new Immigration Rules. 		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 As part of the Ashiana Specialist Refuge Network, Solace deliver training to professionals on subjects such as Introduction of Domestic abuse, Multiple disadvantage and trauma; Domestic Abuse and Housing Options and Awareness of Services for Women with Multiple Needs. In years 4 and 5, this training and outreach to professionals was delivered online. The Ascent Ending Harmful Practices (EHP) project, led by AWRC, delivered a women's support activity at Barbican Estate, monthly sessions at Doctors of the World and continues its weekly surgery at St. Bart's Sexual Health clinic, LAWRS provides an outreach surgery focusing on Brazilian women sex workers (ended before 2020 lockdown but women from the borough continued to be supported), counselling director attended VAWG Forum. In year 5, LAWRS attended VAWG Forum where the Intergeneration Protocol was discussed. Galop delivered a session on LGBT DV and hate crime to HSBC Bank Pride and Diversity Network, this presentation went out to approximately 300 attendees. The project also liaised with Lloyds TSB regarding their forthcoming guidance to staff on tackling domestic abuse. Also presented to A&E and other staff at Royal London Hospital (which covers City of London). Liaised with borough lead regarding VAWG strategy. Contact has continued to be made with the VAWG Forum. Expert led training sessions were delivered by the Ascent project (led by the Women's Resource Centre) to one or more borough organisations; that also received briefings and newsletters. Borough based organisations that accessed the project's services included Women's Aid, SafeLives and Victim Support Ascent: Advice and Counselling project led by Solace Women's Aid, delivered one to one counselling from partner IKWRO's City offices. The project also delivered training on domestic violence injunctions, child contact arrangements and domestic violence and evidencing domestic violence in the family courts to professionals and had held a meeting with City pol		

	meeting coordinated with Safer London. In year 5, the majority of in- borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training
	delivered.
	The partnership led by Women's Aid offered free helplines (including National Demostic Violence Helpline, rone and sexual violence).

- The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and updates were sent to all borough officers.
- SignHealth publicised services at A&E departments in the City of London and contacted safeguarding department regarding services offered. In year 5, SignHealth were invited to join the City of London VAWG Forum.

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	1235	1013	3.93%	3.04%
Combatting Homelessness	1.2 Youth homelessness	1280	1099	3.80%	3.95%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	19	14	2.02%	1.77%
	2.1 Prevention (working with children and young people)	3020	2566	4.08%	3.08%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1685	1367	4.87%	3.41%
ual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4820	6620	4.70%	5.88%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	116	2.51%	2.56%
Tackling Sex	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	15	23	4.85%	3.45%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	95	62	3.05%	2.03%

Projects delivering in Croydon			
Priority	Project	Examples of activities undertaken	
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 St Mungo's holds fortnightly meetings with the Croydon Support Needs Assessment & Placement Team (SNAP) to support people leaving prison at risk of homelessness and conducts client assessments. A VAWG and Housing group event on partnership working within the context of the Homelessness Reduction Act and domestic abuse was organised in the borough. Optivo Housing and Homeless Options staff attended DAHA workshops delivered by STADV. Borough staff have met with STADV and were keen to go for DAHA accreditation but needed to present a business case to senior management to approve this. In year 5, STADV continued to email borough leads with quarterly bulletin and information about upcoming webinars. Shelter set up referral pathways with Croydon HomeStart and met to discuss pathways with the casework team for the Croydon North MP. They also set up referrals with Migrant Help UK & Reed and hosted a popup information stall in Croydon Town Centre for World Homelessness Day. In year 4, the STAR Partnership ran a print advertisement in the Croydon & Sutton Guardian to promote the STAR Partnership service. Thames Reach met with borough officers in LB Croydon to discuss rough sleeping in the borough which led to new referrals being made to the service. New Horizon receive referrals from Croydon Probation and Croydon Turnaround Centre. Partners Alone in London (AIL) run a family mediation surgery at Norbury Manor Business and Enterprise College for Girls and Albert Kennedy Trust deliver an advice service at Crisis Skylight. AlL also ran a homelessness prevention workshop for Barnardo's. In year 5 updates were also provided training to local VCOs such as Croydon Reach, a branch of Thames Reach, The Link, Croydon Association for Young Homeless (CAYSH). Borough officers have attended their Trans Awareness Spotlight (in year 2), Tenancy Status and Rights Course and HRA call for Evidence Policy forum (Year 3). In year 5, LB Croydon officers attended Reflections on R	
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 The Ascent Ending Harmful Practices (EHP) project²², delivered workshops to women affected by FGM in Croydon, ran stall at DASV partnership forum. They attend the Croydon DA Forum quarterly and delivered a workshop at Croydon Voluntary Action. In year 5, Partners have attended meetings held by the BME domestic abuse forum to consult on BME women's safety. Partners have built on work in the borough on FGM and other VAWG issues. The Specialist Refuge Network led by Ashiana, delivered training to professionals on Refuge Move on with Multiple Needs, Domestic abuse and Housing options; and introduction of Domestic Abuse, Multiple disadvantage and trauma. In years 4 and 5, this training and outreach to professionals were delivered remotely. In year 2 Tender delivered, a two-day Healthy Relationship project at Orchard Park secondary school, South Norwood primary school and in a targeted setting with an all-female group. All Champion School activity was completed. In year 4, Although delivery was disrupted by school closures, healthy relationship work was delivered at Thomas More school and Champion school work at Archbishop Tenison. In year 5 Tender delivered staff training and assemblies in Orchard Park High School. Galop met with borough domestic violence lead and the Family Justice Centre where they gave a presentation on their Domestic/ Sexual abuse services. Took part in Family Justice Centre Planning day in January 	

²² Ascent Ending Harmful Practices (EHP) project is led by Asian Women's Resource Centre (AWRC)

- 2020; spoke to borough staff LGBT+ network in year 4 and continues to attend MARAC²³.
- The Ascent: Advice and Counselling project ²⁴delivered one to one counselling at the Family Justice Centre and one to one counselling sessions and Moving Forward group work at the Biggins Family & Children Centre. Counselling and women's group work were also delivered out of their partners, RASASC offices. The project also provided training on domestic violence injunctions, legal training and Evidencing domestic violence in the family courts to professionals as well as regular meetings with other talking therapies in the borough. In year 5, the majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered. The Project lead met with the Croydon's VAWG team.
- Women's Resource Centre circulated training dates to borough leads.
 Training sessions were delivered to one or more borough organisations.
 Student social worker attending expert-led training on women using violence and abuse and working with male victims of domestic abuse.
- The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) and quarterly updates were sent to borough officers. It distributed helpline information at FGM steering group, harmful Practices group and Croydon Talking Therapies.
- SignHealth delivered Healthy Relationships Workshops with Royal Association for the Deaf (RAD) in the borough and presented at the Domestic Abuse and Sexual Violence (DASV) Forum. Continued to work with RAD in year 4.

²³ MARAC – Multi Agency Risk Assessment Conference

²⁴ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Ealing	

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1190	1025	3.79%	3.07%
Combatting Homelessness	1.2 Youth homelessness	1270	1002	3.77%	3.60%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	26	23	2.76%	2.90%
	2.1 Prevention (working with children and young people)	3020	3829	4.08%	4.59%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1295	1866	3.74%	4.65%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3730	5194	3.64%	4.61%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	75	109	1.88%	2.40%
Tackling §	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	13	16	4.21%	2.40%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	185	187	5.94%	6.11%

Projects delivering in Ealing			
Priority	Project	Examples of activities undertaken	
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter conduct monthly outreach sessions at Southall Black Sisters and fortnightly co-located outreach in partnership with Ealing in the Housing Options service. Shelter also hosted a 'pop-up' advice stall in partnership with Ealing Advice Plus and attended Ealing Advice and Homelessness quarterly forums. In year 5, Shelter delivered a housing awareness workshop to parents of the John Hilton School. Parents feedback that the event was engaging an informative. St Mungo's delivered probation surgeries and client assessments as part its work to support people leaving prison at risk of homelessness. In year 5, St Mungo provided advocacy on behalf of clients to landlords, local authority, and health agencies. Galop's young people's worker has worked closely with the MARAC (Multi-Agency Risk Assessment Conference) as part of its activities supporting LGBT people affected by sexual and domestic violence. Attended the Priority Plus Project New Horizon delivered a youth homelessness prevention session West London college and a prevention workshop at Southall College. Their partner, Alone in London provided community-based counselling sessions and prevention work at Ealing Green College. In year 5, updates also provided on 'Hotel 1824' emergency project referral for rough sleepers. Shelter also delivered a housing session to a young parents' groups Ealing expressed an interest in considering DAHA accreditation delivered by STADV following the borough's implementation around the Homelessness Reduction Act. In year 5, DAHA disseminated their information bulletin and information about DAHA webinars. Ealing was one of Homeless Link's three outer London priority borough in year 2 and received enhanced support including in-house and multi-agency training such as training on Duty to refer at Ealing Town Hall. They regularly attend Ealing Homelessness Forum at Ealing Town Hall and borough staff have attended various Homeless Link training events acros	
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 The Specialist Refuge Network led by Ashiana, delivered outreach to professionals including Safeguarding team and Ealing Advice Forum on immigration law and policy and honour-based violence and Forced marriage, in year 4, training was delivered remotely. In year 5 online training on Immigration Law and domestic violence and the Ashiana Network was delivered to Ealing CACHE network. In year one, Tender delivered 2-day Healthy Relationship projects in a Perivale Primary School, Featherstone High School and SEND Ealing College. Champion School work was completed in Northholt High and the 2-day Healthy Relationship project was cancelled due to covid-19. Galop's Young People's Worker has worked closely with the Ealing MARAC. Gave a presentation to Ealing DVA Forum. Attended Central London Community Healthcare NHS Foundation Safeguarding Team Meeting; continues regular contact with MARAC²⁵. The Ascent Ending Harmful Practices (EHP) project, led by AWRC²⁶, delivered one-to-one safety planning, advocacy and emotional support phone/face-to-face sessions, weekly support group, outreach activities and continues to attend MARAC meetings. Partners DVIP and Southall Black Sisters provide services in this borough. In year 5, 	
Ë	. 155541 99 9911119	and Southall Black Sisters provide services in this borough. In year 5, partners have disseminated information; leaflets, toolkit and referral forms to the VAWG manager and Children's Services. Also, Partners	

²⁵ MARAC – Multi Agency Risk Assessment Conference²⁶ Asian Women's Resource Centre

supported women from the FGM practicing communities this quarter. The three organisations delivering on FGM in the partnership (Al-Aman, FORWARD and IKWRO) continue to work together in supporting women and their families. Partners also attended Ealing MARAC. The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. Presented at Ealing Children and Young Peoples Forum.

- The Ascent: Advice and Counselling project²⁷delivered one to one counselling at the West London Rape Crisis Centre and services at Southall Black Sisters including advice surgeries with Shelter and solicitors. The partnership also ran Moving Forward group work and training to professionals on Domestic violence and legal advice, child contact arrangements and domestic violence and Evidencing domestic violence in the family courts. They also attended a local Gurdwara's religious women only event, met with a local GP's surgery and practice nurses and attended MARAC's and NRPF advisory groups and were the keynote speaker on domestic violence at the International Women's Day Community Event. In year 5 the majority of in-borough services were delivered remotely. Performance update newsletter was sent to the VAWG lead. Ascent: Advice and Counselling Project staff attended Ealing MARAC steering group and Ealing MARAC meetings. Ascent: Advice and Counselling hosted a focus group for Ealing Council's Safer Ealing consultation. Ascent also attended the Ealing Council Safeguarding Forum and Ealing Mental Health Forum. Family law legal training delivered. Southall Black Sisters undertook outreach sessions.
- Expert led training sessions were delivered by the Ascent project²⁸ on Immigration Law and Policy. Early Start workers attended sustainability training on wellbeing in year 4. Borough based organisations that accessed the project's services include CAME women and girls Development Organisation, YMCA and Horizon Ealing.
- SignHealth hold drop in sessions twice monthly to the Ealing BME Women's Group, these moved to the Salvation Army Centre in year 3, this group was postponed due to lockdown and remote services were not suitable for this group, they resumed when face to face workshops are possible.
- The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line). Updates were sent to borough officers including a copy of the Men's Advice Line poster for dissemination.

²⁷ The Ascent Advice and Counselling Project is led by Solace Women's Aid

²⁸ led by Women's Resource Centre (WRC)

Enfield

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	1045	1109	3.33%	3.33%
Combatting Homelessness	1.2 Youth homelessness	1305	850	3.87%	3.06%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	17	14	1.81%	1.77%
	2.1 Prevention (working with children and young people)	3020	2568	4.08%	3.08%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1175	2466	3.39%	6.15%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3585	3326	3.50%	2.95%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	130	2.51%	2.87%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	3	13	0.97%	1.95%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	125	150	4.01%	4.90%

Projects delivering in Enfield					
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 The STAR partnership has met with the anti-social behaviour team at Enfield, All People All Places 29, police and the security operations supervisor at the North Middlesex University Hospital NHS trust to promote the partnership. They were invited to attend Enfield CVS's Quarterly members meetings are discussed referral pathways with Enfield Women's Centre and OJN Solicitors. They worked closely with a new Thames Reach pilot project working in the borough to support CEE30 nationals into work or accommodation. Thames Reach attended the Enfield Rough Sleeper encampment group meeting to discuss rough sleeping strategies across the borough and attend monthly LB Enfield outreach teams meeting. In year 4 Thames Reach re-engaged its previous links with the borough Rough Sleeping Coordinator and joint working with local outreach teams was conducted. There are on-going plans to work together to support those on squatting sites. Thames Reach also met borough officers to discuss rough sleeping in the borough leading to new referrals being made to the service. St Mungo's delivered probation housing surgeries and client assessments as part its work to support people leaving prison at risk of homelessness. In year 4, St Mungo received new probation referrals and made contact made a drugs programme as part of client work. London Youth Gateway (LYG) works with Enfield Gangs Panel, partner Alone in London, has arranged to deliver homelessness preventions sessions at a Young Carers Group of Enfield Carers Centre and partner Shelter supported LB Enfield homelessness services reconfiguration consultation. In year 5 updates also provided on 'Hotel 1824' emergency project referral for rough sleepers. STADV provided consultancy work for LB Enfield, who commissioned them to conduct an audit of their response to DA and to provide a set of recommendations for improvement. STADV work intensively with main RSL31s in the borough - St Mungo's, Gateway Housing Association and Arhag Housing to improve their			

²⁹ a small homeless charity which takes referrals from agencies in Enfield ³⁰ Central and Eastern Europe ³¹ Registered Social Landlords

	ackling Sexual and Domestic Violence
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- The Specialist Refuge Project, led by Ashiana, delivered training to professionals in the borough on awareness of Services for Women with Multiple Needs and DV and housing options, Domestic Violence and trauma informed practice. In year 4 and 5, training was delivered remotely.
- The Ascent: Advice and Counselling project delivered one to one counselling at Craig Park Youth Centre and Tottenhall Children's Centre, Advice, counselling and specialist groupwork at partner's IMECE's offices, Moving Forward group work from the Trinity at Bowes Methodist Church and delivered training to professionals on domestic injunctions, access to family law legal aid, child contact arrangements and domestic violence and Evidencing domestic violence in the family courts. In Year 5, 1:1 counselling and advice services are being delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- Tender delivered 2-day Healthy Relationship projects in Enfield County School for Girls, Brimsdown Primary, St Ignatius College, Orchardside PRU and Champion School work was completed in Heron Hall.
- AWRC's Ending Harmful Practices project, provides a weekly advice surgery from Enfield Women Centre (by phone during lockdown) also a perpetrator service with integrated women's support and children's therapy service. Delivered community engagement workshops and worked with Enfield Saheli.
- Galop met with borough, local police and probation representatives and the Family Justice Centre to discuss the services the project provides. Presented to Barnet, Enfield and Haringey Community Mental Health Team in year 3; met with DVA lead in year 4 to discuss future collaborative opportunities.
- Expert led training sessions were delivered by the Ascent project³² to one or more organisations in the borough. Borough based organisations who accessed the project included Enfield Homeless and immigration services, Enfield Saheli and Change and Challenge.
- SignHealth ran an assertiveness workshops in the borough in year 1, Their Healthy Relationship Workshops have been attended by young people from the borough.
- The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line). Updates were sent to borough officers including a copy of the Men's Advice Line poster for dissemination.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

Asian Women's Resource Centre

32 led by Women's Resource Centre (WRC)

Greenwich

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	595	689	1.89%	2.07%
Combatting Homelessness	1.2 Youth homelessness	1110	1032	3.30%	3.71%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	20	16	2.13%	2.02%
	2.1 Prevention (working with children and young people)	1995	3067	2.69%	3.68%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1225	988	3.54%	2.46%
al and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	3663	3.47%	3.25%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	130	86	3.27%	1.90%
Tackling Sexu	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	11	10	3.56%	1.50%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	135	93	4.33%	3.04%

Projects delivering in Greenwich				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Star Partnership partner Thames Reach met with LB Greenwich and their outreach team to discuss encampments in the borough. In year 4, Shelter met with the Greenwich Navigators and London Street Rescue teams to share information about our services and discuss referral pathways. Standing Together Against Domestic Violence worked intensively with the main RSL³³s in the borough: Wandle & Optivo to improve their response to domestic violence. Greenwich hosted a DAHA workshop and 13 staff members attended. Greenwich received funding through MHCLG to gain DAHA accreditation and signed up to the process. They recruited a Domestic Abuse Response improvement officer Lead on this but DAHA assessment planned for March was postponed due to Covid-19. In year 4, Greenwich successfully passed DAHA accreditation. In year 5, STADV has contacted Greenwich for the yearly 'check'. St Mungo's delivers regular housing surgeries and client assessments as part of its work to support people leaving prison at risk of homelessness. New Horizon partner Alone in London deliver family mediation at HMPS/YOI Isis and a counselling satellite at Shooter's Hill, Creekside Foyer and Anchor & Hope. They also delivered drop-in advice and conflict resolution sessions at London South East College. A youth homelessness prevention workshop took place at John Roan School. In year 5 updates were also provided on 'Hotel 1824' emergency project referral for rough sleepers. New Horizon also presented at Greenwich Homelessness Forum. Homeless Link provided training to Thames Reach – Greenwich in year 		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 2. Locally based VCOs such as London Housing Trust have attended Homeless Link events such as the Spotlight on alcohol in year 3. In year 5, Homeless Link attended LB Greenwich's Homelessness Forum. The Ascent: Advice and Counselling project 34delivered one to one counselling at the Rachel McMillan Children's Centre and Greenwich Hub and a Moving Forward group at Cardwell Children's Centre (from January 2020) and the Greek Cypriot Centre. They provided training to professionals on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and Evidencing domestic violence in family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Nia's outreach team operated in Greenwich. Family law legal training delivered. The Specialist Refuge Project35 provided sessions of outreach and training on Services for Women with Multiple Needs and Domestic Abuse, Multiple Disadvantage and trauma informed practice. In years 4 and 5, training was delivered remotely. Tender, in year two delivered two-day Healthy Relationship projects at Rockliffe Manor Primary school, John Roan Secondary school and Full Circle (a targeted setting). delivered at Woolwich Polytechnic. Although delivered healthy relationship work to a targeted group at Street Vibes and champion school work at Plumstead Manor school. In year 5 Tender delivered a Healthy Relationship Project in Eglington Primary School and a 2-Day Healthy Relationship project, Assemblies and Staff training within Plumstead Manor. The school could not accommodate further work so they also delivered a 5 week core group project to Serenity School Eltham. AWRC's 36 Ending Harmful Practices project, delivered FGM and HBV workshops at the Greenwich Safeguarding conference, held group sessions with women at Greenwich Community Centre and Greenwich 		

 ³³ Registered Social landlords
 34 The Ascent Advice and Counselling Project is led by Solace Women's Aid
 35 The Specialist Refuge Network is led by Ashiana
 36 Asian Women Resource Centre

Migrant Hub and continue to deliver support and advice to GPs and social workers in the borough. Delivered Weekly empowerment sessions and ongoing support to women from the borough. In year 5, the EHP Project managed to create more connections in the borough which resulted in three outreach workshops being planned and delivered, as a result the EHP Project had self-referrals from women who needed advice and support on Mental Health and Domestic Abuse. The EHP Project have also continued to liaise with Her Centre, the Domestic Abuse lead organisation in the borough increased referrals to our support service. EHP Project partners continue to link up with the VAWG team officials to find new ways of working including linking up with Children's Centres in order to engage with parents on FGM and other harmful practices.

- Galop presented at the Greenwich DV Forum on experiences of older LGBT people and contacted the new LBT women's project worker (who covers Lewisham, Greenwich and Merton). Galop ran x2 LGBT workshops for a DVA Conference run by Adult Safeguarding as part of the UN 16 days of action. Provided report on LGBT+ statistics to Housing and Safer Communities Team. Continued regular attendance at MARAC³⁷
- Expert led training sessions were delivered by the Ascent project (led by the Women's Resource Centre) to one or more borough organisations. Borough staff attended training on family law and better engagement with Perpetrators in year 4 and Migrant women and Immigration control and 4-day accredited Domestic Violence perpetrator programme in year
- SignHealth attended the Royal Greenwich Women's Safety Charter Launch Event in September 2017 and the Sexual Violence and young people workshop organised by the borough in March 2019. Presented to Greenwich Sensory Service and local Deaf unit staff in October 2019. Delivered workshops on sexting and consent to Thomas Tallis school in year 4
- Domestic Violence Helpline partnership led by Women's Aid, offered free helplines in all London boroughs and sent updates to all borough officers.
 The Men's Advice Line poster was disseminated.

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³⁷ MARAC – Multi Agency Risk Assessment Conference

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Hackney		

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	1975	2675	6.28%	8.02%
Combatting Homelessness	1.2 Youth homelessness	1160	1767	3.44%	6.35%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	38	36	4.04%	4.54%
	2.1 Prevention (working with children and young people)	1785	2088	2.41%	2.50%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1340	1639	3.87%	4.09%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3845	3806	3.75%	3.38%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	130	122	3.27%	2.69%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	7	34	2.27%	5.10%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	60	96	1.93%	3.14%

Projects delivering in Hackney				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter holds weekly outreach sessions at their Hackney hub and staff deliver a regular service user group. They hosted a domestic violence support outreach session with Solace Women's Aid so service users from the STAR Partnership/London Youth Gateway can access that support. Shelter fed into the Hackney Food Poverty Alliance report and are part of the working group putting together actions around addressing food poverty in the borough; had referral rights into the Winter Night Shelter; have set up referrals with Hackney's Psychotherapy Service and worked with JustLife and Homeless Link to form the Hackney Temporary Accommodation Advice Group (TAAG). In year 4, Shelter attended the quarterly London Fields neighbourhood meeting and the Hackney Advice Group partnership meetings. Shelter also met with LB Hackney's head of homelessness to discuss temporary accommodation in the borough and delivered training on evictions & section 21 notices to volunteers at East End Citizens Advice. Homeless Link presented at the Hackney Council Grants Programme Launch on London Councils Grants Programme (Year 1). Borough staff attended training courses such as Eligibility and Housing Rights, leadership skills in year 3. locally based VCOs such as Crisis Skylight, Food for all and Choice in Hackney have accessed services. In year 5, borough staff attended the access to health services for non-UK Nationals event and the PLUS Reflections and Celebrations event. Hackney have signed up to DAHA accreditation and DAHA attended their first steering group. STADV work intensively with main RSLs in the borough Guinness Gateway and Peabody, and ISHA.³⁸ to improve their response to domestic violence. Hackney has committed to achieving DAHA accreditation for both the Housing Needs and Housing Homes departments and Council staff attended DAHA workshops. In year 5, STADV met with Hackney for 'check-in'. Hackney explained that there has been a delay in accreditation development due to a cyber-attack on Hackney council		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana	 Ashiana delivered training outreach to professionals on: Refuge Move on with Multiple Needs and Awareness of Services for Women with Multiple Needs, introduction of Domestic Abuse, Multiple disadvantage and trauma informed practice. In year 4 and 5 services were delivered remotely. Tender, in year one delivered 2-day Healthy Relationship project at St Monica's primary, one secondary, a targeted setting. Champion School activity was delivered at Haggerston secondary school. Although year 4 delivery was severely affected by school closures, healthy relationship work was delivered in Mossbourne Academy in year 4. In year 5 Champion School work was delivered in Haggerston School (core group project, 2-day HR, assemblies and staff training). As they were low on beneficiary numbers a further assembly was completed in Mossbourne Victoria Park Academy. A 5 week (2h per week) targeted project also took place in Pearson Street Adventure Playground. Additionally, a 5 week (2h per week) Primary project took place in Homerton Grove Adventure Playground. 		

 $^{^{\}rm 38}$ ISHA, Islington and Shoreditch Housing Association

Women's Resource Centre

Asian Women's Resource Centre

- AWRC's Ending Harmful Practices project delivered training to frontline practitioners at Homerton Hospital, as well as one to one advice and counselling at IMECE's premises in the borough³⁹, IMECE also co-chair the local VAWG forum and member of VAWG Strategic Board. Presented at VAWG Strategy Launch in 2019. In year 5, the Harmful Practice specialist delivered a presentation on the bespoke service provisions IKWRO offers with emphasis on harmful practices and need for awareness. Project partners continue to attend the VAWG in Hackney VAWG Service Manager attended the VAWG Operational Group Meeting to discuss plans for the International Women's Day Event. The VAWG operational Group were asked to contribute to an online event for professionals across the Hackney system to hear from local VAWG agencies about racism and socioeconomic factors.
- Galop delivered LGBT domestic violence awareness training in the borough as part of the UN 16 days of action in year one and had a stall at event in year 3 (online presentation in year 4). Also had extensive contact with the LGBT Forum in Hackney. Trained team members from the Domestic Abuse Intervention Service (DAIS) in year 2 and continues to have contact. Attended the VAWG strategy launch in year 3. Continued regular contact/attendance with the local MARAC⁴⁰. In year 5, Galop did a short presentation as part of Hackney VAWG Forum International Women's Day Event.
- As part of the WRC led Ascent project, training dates to the borough lead were circulated. An Intervention Officer attended training on Cross Cultural Working with Perpetrators and the Training Intervention Officer attended Training on Supporting Women & Girls at risk of Forced Marriage and Female Genital Mutilation. Officers from the borough have also attended training on working with women using violence and abuse, child/adolescent to parent violence and abuse and sustainability training project management.
- The Ascent: Advice and Counselling project 41delivered one to one counselling and a Moving Forward Group at the Linden Children's Centre and Jewish specific advice at The Bremner and Norwood Children's Centres, one to one counselling and advice from IMECE offices and advice surgeries in the Shelter homeless hub. Training was delivered to Jewish security groups (Shomrim) and to professionals on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Jewish Women's Aid presented to the borough's VAWG forum on domestic abuse and the Jewish community. Nia attended Hackney's Street User Outreach Meeting. Family law legal training delivered. Solace delivered a VAWG and housing event in Hackney with Shelter.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers.
- From year 3 SignHealth regularly attended the Hackney VAWG coordinators meeting. They presented to Adult social care Meeting and had a stall at Hackney Learning Centre to mark the end of 16 Days of Action 2019. Delivered a talk at the VAWG Practitioners Forum in November 2020.

³⁹ IMECE Women's Centre is a partner in the Ending Harmful Practices project led by Asian Women's Resource Centre.

⁴⁰ MARAC: Multi Agency Risk assessment Conference

⁴¹ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Hammersmith and Fulham

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	1325	1323	4.22%	3.97%
Combatting Homelessness	1.2 Youth homelessness	765	769	2.27%	2.76%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	34	19	3.61%	2.40%
	2.1 Prevention (working with children and young people)	1100	2001	1.49%	2.40%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	805	1359	2.33%	3.39%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	2410	2710	2.35%	2.41%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	106	3.77%	2.34%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	23	17	7.44%	2.55%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	105	105	3.37%	3.43%

Projects del	ivering in Hammers	mith and Fulham
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter conduct weekly drop-in sessions at Shelter's offices in the borough and have set up a referral partnership with Shepherd's Bush Families Project. They also attended Hammersmith & Fullham's homelessness forum to discuss shaping homelessness prevention services across the borough, the Prevention Taskforce looking at gaps in services and the quarterly advice forums. In year 4, Shelter's GROW trainee met with the Fullham Good Neighbours project to exchange information about project services and hear more about their Covid-19 support and befriending services. Shelter also attended the quarterly Hammersmith & Fullham advice forum and met with the borough to discuss their Covid hotel accommodation provision and rough sleeping strategy for the borough. St Mungo's deliver weekly housing advice surgeries at Wormwood Scrubs Prison and provided client assessments at probation as part of its work to support people leaving prison at risk of homelessness. The borough has hosted a DAHA workshop attended by 5 staff members and Council and Shepherds Bush Housing Group staff attended other workshops. H&F are keen to sign up for accreditation with housing options and housing management functions and would like to identify a lead before starting the process. STADV's Housing Team also coordinates H&F's Sanctuary Scheme and delivered 4x 1/2-day DA awareness raising sessions attended by 43 Housing Solutions staff. This included an introduction to DAHA and the Whole Housing Approach. In year 5, STADV attended webinars and DAHA London regional group. New Horizon delivered youth homelessness prevention sessions and outreach at William Morris School, Hammersmith College and West London College. In year 5 updates were also provided on 'Hotel 1824' emergency project referral for rough sleepers. New Horizon also attended a Homelessness Forum. Borough staff attended Homelessness Law Introductory training in year 3. Locally based VCOs such as Stoll, Streetlytes UK have ac
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Ashiana delivered training outreach to professionals on: Awareness of Services for Women with Multiple Needs, working with women experiencing multiple disadvantage and introduction to NIAs outreach services. In year 4 and 5 services were delivered remotely. Tender, in year two, delivered Healthy Relationship project at Melcombe Primary, West London Free School and one targeted setting (TBAP). All Champion School activity was completed at West London Free School. Although delivery was severely affected in year 4, a healthy relationship project was delivered with a targeted group from Action on Disability. In year 5 assemblies were completed in Lady Margaret School. A 2 day HR project took place in West London Free School, and 2x 2 day Primary School projects took place in St Peter's Primary School and Avonmore Primary School. DVIP and FORWARD - partners in AWRC's Ascent Ending Harmful Practices project deliver one-to-one safety planning, advocacy and emotional support, weekly support group, outreach activities at various venues including White City community Centre, Bloemfontein Centre, St. Mungo's and DVIPs office. In year 5, disseminated information referral forms to Adult and Children's Services. EHP partners also worked with the Anti-Tribalism movement. Worked with Community Safety, Housing and Mental Health to rehouse local women. EHP partners worked with the local CAB and Back-on-Track, delivering workshops and making referrals for support. EHP partners also regularly deliver, attend and participate in events and workshops, including STADV Faith Forum's events, workshops on BAME Reconnect to provide sexual health support. Attended the Accelerating African Led FGM change Makers and Zero Tolerance to FGM events. Also delivered peer education workshops to young women. EHP partners continued to offer women's

- support in an integrated service, including with the children's therapy service within the borough.
- Galop has maintained continued contact with Standing Together regarding MARAC referrals (LGBT) and are part of the Angelou DV/VAWG partnership. Presented at CNWL⁴² NHS Trust and the Triborough conference. Delivered training to Minerva Project and contributed to some LGBT+ guidance for health professionals for the Pathfinder project delivered by Standing Together. In year 4 continued contact with Angelou and MARAC⁴³, presented on a DHR⁴⁴ in the borough.
- Imkaan⁴⁵ has liaised with local commissioners and VAWG leads. project partner Rights of Women delivered expert led training sessions and an Equality Act 2010 workshop was held, both specifically targeted at organisations in the borough. Women's Resource Centre circulated all training dates to the borough lead, training on Coercive Control was provided. Borough staff attended 4 day accredited Domestic Violence Perpetrator Programme in year 5.
- The Ascent: Advice and Counselling project ⁴⁶delivered 1:1 counselling and Moving Forward groupwork at partner's Women and Girls Network offices, a monthly one to one surgery at Shepherd's Bush Families and Children's Centre and training to professionals on access to family law legal aid, child contact arrangements and domestic violence, the VAWG forum for the tri-borough and an International Women's Day event. In year 5, counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- SignHealth gave a presentation about their Domestic Abuse service at the MARAC Standing Together Domestic Violence Forum. Presented to London MARAC Coordinators Forum at Standing Together's offices in the borough. In year 4, the healthy relationship workshop with Action on Disability has been postponed until further notice due to the covid-19 lockdown. Attended the Specialist Service Group meeting for triborough.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. An Advance DVA team meeting was attended to promote the helpline services.

⁴² CNWL: Central and Northwest London NHS Foundation Trust

⁴³ MARAC – Multi Agency Risk Assessment Conference

⁴⁴ DHR – Domestic Homicide Review

⁴⁵ Imkaan is a partner in the Ascent 2nd Tier Project led by Women's Resource Centre

⁴⁶ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Haringey	
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Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
Tackling Sexual and Domestic Violence Combatting Homelessness	1.1 Prevention and targeted intervention	1480	1746	4.71%	5.24%
	1.2 Youth homelessness	1020	1352	3.03%	4.86%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	37	32	3.93%	4.04%
	2.1 Prevention (working with children and young people)	2610	2842	3.53%	3.41%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1225	1639	3.54%	4.09%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	2982	3.47%	2.65%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	165	3.77%	3.64%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	14	29	4.53%	4.35%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	125	126	4.01%	4.12%

Projects de	livering in Haringey	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter is co-located with Haringey in the Customer Service Centre and conduct weekly appointment only sessions at Marcus Garvey House. They worked closely with a new Thames Reach pilot project (partner in the STAR Partnership) working in the borough to support CEE nationals into work or accommodation. Thames Reach met with the borough and outreach team to discuss encampments and also supported residents of St Ignatius based in Haringey towards prevention of eviction. Stonewall Housing worked closely with the borough on setting up an LGBT forum and continue to work with the borough to deliver it. In year 4, Shelter provided Tottenham Foodbank Volunteers with a referral awareness workshop and training to Haringey Citizens Advice staff on Covid-19 and homelessness. Shelter also attended a public meeting to support the proposal from LB Haringey to build modular homes in the borough to accommodate rough sleepers. It was agreed the scheme would go ahead. St Mungo's delivered a housing surgery and client assessments as part of its work to support people leaving prison at risk of homelessness. The borough has signed up to the DAHA accreditation process and hosted a workshop focused on training. Homes for Haringey's assessment was postponed until June to ensure the process was fully embedded. STADV have held a one to one meeting with senior housing staff at Homes for Haringey and attended their Steering group. A workshop was also attended by Industrial Dwelling Society. In year 4, Homes for Haringey successfully passed DAHA accreditation. DAHA invited Homes for Haringey to be part of the panel of accredited providers for the launch of their interim evaluation report by the University of York and they also attended the London Regional Group and providing valuable insight on meeting the training standard successfully. In year 5, Homes for Haringey have been keeping up the great work since passing accreditation. Homes for Haringey accreditation. Meetings will be held separately, with STADV and H

- Ashiana delivered outreach training sessions to borough professionals including An Introduction to VAWG and Multiple Disadvantage and domestic abuse and housing options; and Multiple Disadvantage and trauma informed practice. In years 4 and 5 training and outreach were provided virtually.
- The Ascent advice and Counselling project ⁴⁷delivered one to one counselling and a Moving Forward group at Solace's Hornsey Road office, one to one advice and counselling from IMECE Services and delivered training to professionals on access to family law legal advice, child contact arrangements and domestic violence and Evidencing domestic violence in the family courts. LAWRS provided an outreach surgery. Solace attended a MARAC meeting as adviser to Turkish, Kurdish and Turkish Cypriot client's cases, set up a referral pathway with The Grove drug service and organised a VAWG awareness session at BOZCA-DER community centre attended by 29 people. In year 5, 1:1 counselling, advice and outreach was delivered remotely. Performance update newsletter was sent to the VAWG lead. Attended the borough's VAWG forum. Family law legal training delivered.
- Tender delivered its two-day Healthy Relationship projects in Dukes Aldridge Academy, Campsbourne Primary, Woodside High and completed Champion School work in Harris Academy Tottenham.
- GALOP met with borough officers to discuss integrated referral pathways, including taking MARAC⁴⁸ referrals; attended a 16 Days of Action White Ribbon Event in the borough. Stonewall Housing liaises with the LGBT Forum. Presented to Barnet, Enfield & Haringey Community Mental Health Team in year 3. Continued attendance at MARAC and LGBT forums, met with VAWG commissioners to discuss services
- The Ascent Project led by Women's Resource Centre circulated all training dates to the borough lead and training on Coercive Control was provided. Training sessions were also delivered to one or more borough organisations. Employment advisor attended expert led training on women using violence and abuse, training also attended by social workers and Community Catalyst. In year 5 borough staff attended training on the Domestic Abuse Act 2021 and Supporting women and girls at risk of Forced Marriage and FGM
- AWRC continues to provide 1:1 support from women in the borough, attends VAWG advisory and strategic board meetings. Partner, IMECE co-chairs the Harmful Practise Working Group and attends the MARAC. Delivered training at Home Start. In year 5, AWRC have begun to build contacts with new community organisations working with women on the ground, such as the London Black Women Trust, which runs refuges in Haringey and in other parts of London.
- SignHealth continues to work with the Haringey Harmful Practices Working Group, meeting quarterly. Delivered Young DeafHope⁴⁹ workshop on cyber bullying and online safety for Blanche Neville students (school for deaf children). In year 3 provided workshops at St John's Deaf Club, and Deaf awareness to Solace refuge staff. Delivered training to borough professionals in year 4. In year 5, SignHealth delivered their five-week programme to the students of Blanche Neville Primary School.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

⁴⁷ The Ascent Advice and Counselling Project is led by Solace Women's Aid

⁴⁸ MARAC – Multi Agency Risk Assessment Conference

⁴⁹ Renamed the Domestic Abuse Project in 2020

Hallow

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
Combatting Homelessness	1.1 Prevention and targeted intervention	315	384	1.00%	1.15%
	1.2 Youth homelessness	810	336	2.40%	1.21%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	22	2.34%	2.77%
Tackling Sexual and Domestic Violence	2.1 Prevention (working with children and young people)	2610	2509	3.53%	3.01%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	670	759	1.94%	1.89%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1720	2643	1.68%	2.35%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	125	155	3.14%	3.42%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	11	10	3.56%	1.50%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	65	78	2.09%	2.55%

Projects del	ivering in Harrow	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 As part of the STAR Partnership and London Youth Gateway Stonewall Housing have met with the West London LGBT Forum which covers seven boroughs including Harrow. Harrow Council hosted a DAHA case Management workshop which 13 members of Harrow's Housing service attended. Other DAHA workshops were attended by staff from Harrow East Community Mental Health Team (CMHT) and Mind Harrow branch. STADV work intensively with Hyde a main RSL in the borough. In year 5, continued to regularly email borough leads with quarterly bulletin and information about upcoming webinars. St Mungo deliver Housing surgeries with probation and client assessments as part of its work to support people leaving prison at risk of homelessness as well as meet with housing leads and the integrated Offender Management (IOM) Team. In year 5, links have been made with the Bentley House Mental Health team. Harrow was one of Homeless Link's priority boroughs in year one and received enhanced support including in-house and multi-agency training on the Homelessness Reduction Act, DV and Housing. Homeless Link regularly attends the Harrow Homelessness Forum. Local VCOs such as Age UK Harrow attended events in year 3. In year 4 borough staff attended online events on Harassment, Unlawful Eviction: Civil and Criminal Remedies and Partnership Work to Support Women. In year 5, borough staff attended the PLUS Reflections and Celebrations event. New Horizon and partners liaised with the West London Housing Partnership, Youth Offending Services and North West Healthcare to share information on London Youth Gateway. Partner, Depaul met with Harrow Youth Stop. New Horizon delivered information and advice stalls at Harrow College and Stanmore college and youth homelessness prevention support and information and a workshop at VCS partnership event by Young Harrow Foundation. In year 4 updates were also provided on 'Hotel 1824' emergency project referral for rough sleeping and a referral pathway was setup with Harrow ca
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 The Specialist Refuge Network, led by Ashiana, delivered outreach training sessions on VAWG and Multiple Disadvantage, Domestic Abuse and Housing Options and introduction to domestic abuse, multiple disadvantage and trauma-informed practice. In years 4 and 5, training and outreach to professionals were delivered online. Tender delivered two-day Healthy Relationship projects in Avanti House Secondary School, Bentley Wood, Krishna Avanti Primary and completed Champion School work in Bentley Wood secondary. AWRC's Ascent Ending Harmful Practices project, are members of the VAWG Forum. They deliver monthly outreach surgery at Harrow Civic Centre (1:1s delivered virtually since lockdown). In year 5, EHP staff attended the Harrow VAWG Forum. The Ascent EHP, as one of the leading BME women organisation in Harrow, are receiving high numbers of external and self-referrals of Domestic Abuse and Harmful Practices cases. The EHP partnership have a good relationship with Hestia, MARAC Coordinator, and Harrow Social Service. Galop liaised with the local domestic violence lead to update the Harrow DV website to include info about the DAP⁵⁰ project. Ran a stall at the Harrow Champion Diversity Day and attend the SDV Forum. Women's Resource Centre circulated all training dates to the borough lead, an additional needs assessment took place, 2 Social Workers and 1 Early Support Practitioner attended the training: Better Engagement With Perpetrators, 1 Social worker attended the training: Working with Male Victims, 1 Early Support Practitioner attended

 $^{^{\}rm 50}$ DAP, Domestic Abuse Project, led by GALOP

- Cross Cultural Working with Perpetrators and finally 1 Social Worker attended training Working with Women using Violence. Borough practitioners and social workers attended training in year 4 on cross cultural working with perpetrator of domestic abuse. In year 5 the DV lead attended DV Lead attended Expert Led Training Working with Women Using Violence and Abuse
- The Ascent: Advice and Counselling project 51 delivered one to one counselling and a Moving Forward group at The Bridge, a one to one surgery at Harrow Civic Centre and a monthly advice surgery at Mosaic Synagogue. Training was delivered to HomeStart Harrow and to professionals on access to family law legal advice, child contact arrangements and domestic violence and Evidencing domestic violence in the family courts. Partner AWRC works closely with Harrow Social Services on cases. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum was attended. Family law legal training delivered.
- SignHealth ran a Young DeafHope workshop on online safety and sexting at Hatch End School. Presented to the Safeguarding team in and to Harrow Children Sensory Team, continues to be in contact with safeguarding team.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. It continued to publicise the service throughout lockdown and undertook desk based promotion in year 5.

⁵¹ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Havering

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	265	347	0.84%	1.04%
Tackling Sexual and Domestic Violence Combatting Homelessness	1.2 Youth homelessness	850	241	2.52%	0.87%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	13	2.34%	1.64%
	2.1 Prevention (working with children and young people)	2610	2746	3.53%	3.29%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	920	803	2.66%	2.00%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	2410	2168	2.35%	1.93%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	53	3.77%	1.17%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	2	9	0.65%	1.35%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	20	21	0.64%	0.69%

	ivering in Havering	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Star Partnership partner Stonewall Housing⁵² has been part of The Outside Project offering advocacy and advice. Partner Thames Reach met with LB Havering rough sleeping coordinator to assist with a street count and to discuss joint working opportunities and hotspot referrals. Thames Reach have started attending multi-agency meetings in Havering which are hosted and facilitated by the Salvation Army in Romford and the monthly LB Havering outreach teams meeting to discuss outreach services across the borough. New Horizon⁵³ have met with borough leads and the East London Housing Partnership (ELHP) to share information on services and partners liaised with Youth Offending Services. They have also held a youth homelessness prevention and awareness raising stall at Havering College and set up referral pathways Housing Association Youth Network. In year 5, updates were also provided on 'Hotel 1824' emergency project referral for rough sleeping. Presentation to pan-London DWP Homeless Outreach Workers; Presentation to Pan-London Homeless Health Leads; attendance at the Havering Homeless Forum. STADV work intensively with the main RSLs⁵⁴ in the borough Swan, Hanover and Hyde to improve their response to domestic violence. STADV met with Havering for their first DAHA Steering Group led by their Housing Solutions Manager and staff attended DAHA Workshops including a DAHA Perpetrator management workshop. In year 4, borough plans to set up a steering group were initially paused due to Covid-19. When first group meeting took place with DAHA Havering stated they felt ready to commit to accreditation process. In year 5, contact has been made with the DAHA regional lead. St Mungo has delivered client assessments as part of its work to support people leaving prison at risk of homelessness and multi-agency training on the Homelessness Reduction Act, DV and Housing. Homeless Link regularly attends Havering Homelessness Forum and has supported locally based groups such as Ho

Stonewall Housing is a partner under the STAR Partnership Project led by Shelter.
 The London Youth Gateway Project is led by New Horizon Youth Centre.
 Registered Social Landlords

Tackling Sexual and Domestic Violence

- Nia⁵⁵ delivered training to professionals: Links between Male Violence and Problematic Substance Use, working to support homeless women with multiple disadvantages in year one and on links between domestic violence and problematic substance use to local Rape Crisis. In year 5, the partnership delivered online training and outreach to borough professionals
- Tender delivered two-day Healthy Relationship projects in Saunders School, Frances Bardsley Academy and Rainham Village Primary. Champion School work was delivered in Frances Bardsley.
- GALOP attended Romford Pride Event and met VAWG and Equality and diversity teams; attended the DiversiTEA event in June 2019 run by Havering Volunteer Centre, Havering Older LGBT+ Community group and Queen's Hospital LGBT+ staff Network in November 2019. In year 5, GALOP attended Havering MARAC.
- Women's Resource Centre circulated training dates to the borough lead. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Borough staff attended expert led training on better engagement with perpetrators and Child Adolescent Parent violence and abuse.in year 5 community safety officers attended training on working with male victims, working with women using violence and abuse and coercive control law
- The Ascent: Advice and Counselling project ⁵⁶delivered one to one counselling and a Moving Forward group at the Elm Park Children's Centre, counselling at MIND Havering and a specialist advice surgery at Norwood Children's Services in neighbouring borough Redbridge. The Moving Forward group also ran at Chippenham Road Children's Centre. Solace have also liaised with Chabad/ Romford Synagogue/ Essex DV Services/ IDVA's at Romford Police Station and delivered training to professionals on access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. They attended Prevention and Community Engagement Working Group of Havering's Safeguarding Adults Board and worked closely with local police. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum was attended. Family law legal training delivered.
- The EHP⁵⁷ practice project provided safety planning, risk assessments and 1:1 advocacy and counselling services to women in the borough (over secure online platform in year 4). In year 5, Ashiana is the delivery partner in the borough and have provided advocacy and casework support to a client.
- The Domestic Abuse Project led by SignHealth continues to be in contact with safeguarding team about their services.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. In year 5 it undertook deskbased promotion.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

⁵⁵ NIA is a partner under the Ashiana Project

⁵⁶ The Ascent Advice and Counselling Project is led by Solace Women's Aid

⁵⁷ Ending Harmful Practises Project, led by Asian Women's Resource Centre (AWRC)

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Priority	Service Area	Number of people	Number of people	Per cent of total pan-	Per cent of total pan-
		(target)	(actual)	London (target)	London (actual)
essness	1.1 Prevention and targeted intervention	495	489	1.58%	1.47%
Combatting Homelessness	1.2 Youth homelessness	1315	813	3.90%	2.92%
Combat	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	23	13	2.44%	1.64%
Tackling Sexual and Domestic Violence	2.1 Prevention (working with children and young people)	2610	2474	3.53%	2.96%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1075	1269	3.11%	3.16%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3530	4315	3.44%	3.83%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	75	81	1.88%	1.79%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	4	7	1.29%	1.05%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	90	90	2.89%	2.94%

Projects delivering in Hillingdon					
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Stonewall Housing⁵⁸ have met the West London LGBT Forum which covers seven boroughs including Hillingdon. Thames Reach (STAR Partnership partner) attended a joint meeting with LB Hillingdon Council members to discuss hotspot closures. Shelter also met with LB Hillingdon to share and promote the STAR partnership project and to build a close joint working relationship with the borough and promoted the STAR Partnership and London Youth Gateway at Hillingdon Shopping Centre, 'The Pavilion' for world Homelessness Day. DAHA spoke at a training day for council staff about domestic abuse and interest has been expressed in starting DAHA accreditation. Staff were due to attend workshops cancelled due to Covid-19. STADV⁵⁹ work intensively with the main RSLs⁵⁰ in the borough Hanover, Peabody and Notting Hill and staff from Notting Hill Genesis attended a DAHA workshop. In year 4, Hillingdon officially signed up to the DAHA accreditation process and DAHA will follow up proposals for a meeting in Q17. In year 5, the borough lead attended the DAHA London Regional Group. Hillingdon paid for accreditation membership and are moving well through accreditation. Ongoing support will be provided by STADV. New Horizon⁶¹ has discussed project services (LYG) with Hillingdon Hospital to address the needs of homeless young people. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. St Mungo's delivered probation surgeries, appointments and Client assessments, referrals and client support as part of its work to support people leaving prison at risk of homelessness. In year 5 links were made with Uxbridge probation. Hillingdon was one of Home			

⁵⁸ Stonewall Housing is a partner under the STAR Partnership Project led by Shelter.
59 STADV supports the housing sector to improve its response to domestic violence.
60 Registered Social Landlords
61 The London Youth Gateway Project is led by New Horizon Youth Centre.

Tackling Sexual and Domestic Violence

- Tender delivered its two -day Healthy Relationship projects in Haydon School, Harmondsworth Primary, Guru Nanak Sikh Academy and completed Champion School work in a secondary Haydon School). The targeted setting project was cancelled due to Covid-19.
- Partners in The Ascent Ending Harmful Practices (EHP) project⁶² delivered one to one casework support to women affected by honour-based violence and forced marriage at the MPs surgery and the one stop shop and Hillingdon Outreach Surgery. Counselling has continued by secure online platform during lockdown. In year 5, Southall Black Sisters have established strong referral pathways in Hillingdon. The IDVA service and MARAC routinely refer into the service.
- The Specialist Refuge Network partnership, led by Ashiana delivered outreach and training to professionals on Immigration Law and DV awareness and Intro to Ashiana Network
- Galop attended a domestic violence event in 2017 on Hillingdon mapping of services, gave input on LGBT provision and presented to at the Hillingdon Civic Centre DVA learning event for professionals. Started monthly stall at Brunel University in year 3. Attended MARAC⁶³ in year 4.
- Women's Resource Centre circulated training dates to the borough lead. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Borough staff attended expert led training on Supporting women and girls at risk of FGM, working with Male victims and coercive control law and developments.
- The Ascent: Advice and Counselling project 64delivered one to one counselling at Hillingdon Women's Centre, counselling and a specialist group at REAP and a one to one advice surgery once a month at MIND Hillingdon. Training was delivered to NHS staff at Hillingdon Hospital on domestic abuse, barriers and challenges BME women face when accessing services and a referral pathway created with Fountains Mill Young People's Centre in the Sexual Health and Wellbeing Department. They also held a meeting with practice managers in GP surgeries to promote DV and group support for their clients, took part in an International Women's Day event on Black and Migrant Women NRPF and delivered training to professionals on domestic violence injunctions, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. One to one support was provided at MIND in Hillingdon by AWRC. Family law legal training delivered. Southall Black Sisters undertook outreach sessions.
- SignHealth delivered presentation to borough staff. Planned presentation to Hillingdon Women's Centre postponed from year 3 was delivered in year 4.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. In year 5 desk based promotion was undertaken.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

⁶² The Ascent Ending Harmful Practices (EHP) Project is led by AWRC.

⁶³ MARAC – Multi Agency Risk Assessment Conference

⁶⁴ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Hounslow

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	755	568	2.40%	1.70%
Combatting Homelessness	1.2 Youth homelessness	990	521	2.94%	1.87%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	23	9	2.44%	1.13%
	2.1 Prevention (working with children and young people)	1995	2102	2.69%	2.52%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1200	1343	3.47%	3.35%
ual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3615	4080	3.53%	3.62%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	113	2.51%	2.49%
Tackling Sex	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	5	6	1.62%	0.90%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	85	88	2.73%	2.88%

Projects delivering in Hounslow				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter have attended the West London Homelessness Group meeting and presented information about the STAR project. The partnership placed print ads in the local press to promote its services. Shelter also met with LB Hillingdon to promote the STAR partnership project and build a close working relationship and set up referral pathways with Hounslow citizens advice, Twinnings enterprise, Hounslow IAPT Services and Hounslow Jobcentre. In year 4, a successful referral pathway was set up with Hounslow IAPT services. Shelter aim to operate a monthly co-located outreach service here once face to face services resume. St Mungo's hold housing surgeries and has conducted borough visits as part its work to support people leaving prison at risk of homelessness. Alone in London, partner in the London Youth Gateway, deliver a family mediation service at YOI Feltham and New Horizon provide young offenders outreach. New Horizon also ran a youth homelessness prevention stall and workshop and session at West Thames College. In year 5, updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. STADV work closely with the VAWG coordinator and liaised to hold a Masterclass DAHA workshop in the borough attended by council staff. Charity of Elizabeth Jane Jones also attended. The Shepherd's Bush Housing Group attended workshops including Case Management and hosted a DAHA Workshop. In year 4, on 10/03/21 DAHA continued to email borough leads with quarterly bulletin and information about upcoming webinars. In year 5, STADV emailed borough leads with quarterly bulletin and information about upcoming webinars. Borough staff attended motivation interviewing training provided by the Homeless Link led PLUS Project. The Thornbury Lodge Hostel received intensive support from the project. 		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 The EHP project⁶⁵, delivered one to one sessions via the Civic Centre and Treaty Centre in year one; and from the One Stop Shop from year two onwards. Surgeries ceased in year 4. In year 5, Southall Black Sisters have established strong referral pathways in Hounslow. The IDVA service and MARAC routinely refer into the service. The Specialist Refuge Network, led by Ashiana, delivered outreach training sessions to professionals on VAWG and Multiple Disadvantage, Domestic Abuse and Housing Options and Introduction to Domestic Abuse, Multiple Disadvantage and Trauma-Informed Practice. In years 4 and 5, training and outreach was delivered online. Tender, in year 2, delivered a two-day Healthy Relationship project in one primary school and one secondary school and one targeted setting. Champion school activity was completed at Green School for Girls. Despite delivery been affected by school closures, in year 4 healthy relationship work was delivered at Smallberry green primary and staff training at the champion school, The Green School. In year 5 due to no school being able to accommodate for all aspects of the champion school work, assemblies were completed in the borough across The Green School, Rivers Academy West and The Heathland School. A 2 day HR project also took place in Spring West Academy. A core 5 week (2 hr per week) project took place in Nishkam School West. Galop attended the Hounslow Hate Crime forum and presented service information. Attended MARAC⁶⁶ and liaised with local organisations. The Ascent Advice and Counselling project⁶⁷, delivered monthly support to victims of domestic and sexual violence at the One Stop 		

The Ascent Ending Harmful Practices (EHP) Project is led by AWRC.
 MARAC – Multi Agency Risk Assessment Conference
 The Ascent Advice and Counselling Project is led by Solace Women's Aid.

Shop, one to one counselling and Moving Forward groups at iHear Partnership. Counselling was also held at CAN Mezzanine, Treaty Centre. Partner EACH has delivered a well-received presentation to 300 young people in Lampton School about domestic abuse, signs of abuse, who can be affected by abuse, and the impact in the BAMER community. The project also fed into borough's consultation on priorities for the new VAWG strategy and attended and had a stall at Hounslow Parent Carer forum, networking with other professionals and organisations like IAPT, Women's Refuge, Women's Temporary Accommodation resulting in increased referrals and awareness in the local community, the 16 days of Activism event and the borough's International Women's Day event. They have also met with doctors and practice manager to engage and offer services to local residents; They have attended Hounslow VAWG Strategy Meeting, Hounslow MARAC and delivered training to professionals on domestic violence injunctions, access to family law legal advice, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Attended Hounslow DVA Strategic Partnership. Family law legal training delivered. Southall Black Sisters delivered outreach sessions.

- WRC⁶⁸ circulated all training dates to the borough lead. The
 Understanding Forced Marriage & 'Honour-based' Violence training
 was attended by two Parent and Child DV workers. The Business
 Support Officer attended Supporting Women & Girls at Risk of Forced
 Marriage and Female Genital Mutilation. Training sessions were
 delivered to one or more borough organisation that also received
 briefings and newsletters. Early help Domestic Abuse Lead attended
 sustainability training on wellbeing. In year 5 borough staff attended
 sustainability training Unconscious bias.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers.

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⁶⁸ Women's Resource Centre leads the ASCENT 2nd tier project supporting the women's sector

Islington

Priority					Per cent of
		people (target)	people (actual)	total pan- London (target)	total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	840	1250	2.67%	3.75%
Combatting Homelessness	1.2 Youth homelessness	1190	2086	3.53%	7.50%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	62	67	6.59%	8.45%
	2.1 Prevention (working with children and young people)	2200	1519	2.97%	1.82%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1070	2337	3.09%	5.83%
al and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	2600	3.47%	2.31%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	267	3.77%	5.89%
Tackling Sexu	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	23	65	7.44%	9.75%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	100	95	3.21%	3.11%

Projects delivering in Islington				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 St Mungo's⁶⁰ delivered weekly housing advice surgeries at Pentonville Prison and regular client assessments as part of its work to support people leaving prison at risk of homelessness. Stonewall Housing ⁷⁰run fortnightly drop-in sessions in partnership with Union Chapel. Shelter has developed links with Catch 22 Employment Support Services, has met with Maximus Family Works Employment and Training, Prisoners Abroad, BEAM, Footsleps and Housing4Women to discuss and set up referral pathways. They also hosted a coffee morning and set up referral pathways with Pakeman primary school. Shelter are part of the planning Committee for Streets Fest (health & well-being event) arranged by LB Haringey, LB Islington and Streets Kitchen and all STAR partners have taken part in the event and supported with street outreach on the day. They also co-hosted a series of events across London Challenge Poverty week as part of the London Child Poverty Alliance (LCPA) and attend group meeting. Partner Thames Reach attends regular meetings with LB Islington to discuss the Stroud Green Road hotspot. In year 4, Shelter attended the LB Islington Homelessness Forum, was part of the Winter Planning group. It worked with the LCPA t to put together a manifesto in advance of the London Mayoral Elections and contributed to the housing section of the manifesto and coordinate World homeless Day events. In year 5, Shelter provided a housing awareness workshop to Popham Academy in Islington to upskill people on housing rights. Islington have officially signed up to the DAHA process and have incorporated DAHA⁷¹ accreditation into their wider borough transformation plans following engagement with STADV and achieved Stage One DAHA accreditation. They have also hosted DAHA Workshops including a Masterclass attended by seven members of the Housing Options Team, Partners Islington and ISHA. Following a restructure, Islington continued to work on training for staff and internal strategies and planned to comple		

⁶⁹ St Mungo's run the HARP Connect Project.
⁷⁰ Stonewall Housing is a partner under the STAR Partnership Project led by Shelter.
⁷¹ STADV runs the Domestic Abuse Housing Alliance project which supports the housing sector to improve its response to domestic violence.
⁷² The London Youth Gateway Project is led by New Horizon Youth Centre.

Tackling Sexual and Domestic Violence

•	Tender delivered 2-day Healthy Relationship projects in St Joan of Arc
	Primary and Lift Youth Centre. Champion School work was in Beacons
	High. In year 5 Tender delivered a 2-day Healthy Relationships project
	to Hargrave Park Primary with a sharing assembly. Further Assemblies
	were completed in the borough to counter under-delivery. These
	assemblies took place in City of London Academy Islington.
•	The EHP ⁷³ project, delivered one to one support to women at

- The EHP⁷³ project, delivered one to one support to women at IMECE's⁷⁴ offices, Holborn Police Station, and Islington College, Anchor First stop shop and delivered a VAWG and harmful practices awareness session to parents and guardians at Conewood Children's Centre; regular advice sessions at Whittington Hospital continue. Partner, IMECE is a member of the Safer Islington Board and attend the Practitioner Working Group. VAWG service continued during year 4 at full capacity through phone service attended Covid-19 VAWG group. In year 5, EHP project staff supported disabled service users through the Criminal Justice System. One of the EHP partners have an IDVA in Islington which has helped to generate referrals in the partnership.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs. Quarterly updates and promotions were sent to borough officers.
- The Specialist Refuge Network delivered training on a number of topics such as Homelessness Reduction Act, sexual violence and housing, the Ascent partnership and refuges, Domestic abuse and housing options to borough professionals at a number of venues including Islington Civic Centre, PAUSE Islington and Islington SASS⁷⁵. In years 4 and 5, training and outreach to professionals were delivered online.
- Women's Resource Centre circulated all training dates to the borough lead, training on Coercive Control was provided. The Anti-Bullying Coordinator & DV Prevention Officer attended training on Working with Male Victims. The Senior Practitioner and Family Intervention Practitioner attended Expert Led Training: Cross Cultural Working with Perpetrators of Domestic Abuse. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Borough officers attend sustainability training on negotiation skills, and training on the Equality Act 2010. In year 5 borough staff attended accredited training on gender responsive trauma, best practise in working with child survivors of domestic abuse and working with victims of male violence.
- GALOP, Stonewall Housing and London Friend⁷⁶ are based in the borough and offer 1-2-1 appointments. Stonewall Housing's DVA drop in is held weekly at London Friend (delivering remotely in yr4 due to pandemic). Presented to Camden and Islington NHS Trust event in year two; continued regular contact with MARAC⁷⁷, met with borough VAWG lead for potential joint training. In year 5, GALOP attended the daily MARAC.
- The Ascent: Advice and Counselling project ⁷⁸delivered 1-2-1 counselling at Solace's office, a Moving Forward group at the Hornsey Road site and counselling, advice and specialist group work at partner's IMECE's offices and an advice surgery at Whittington Hospital. Surgeries have also taken place at Holborn Police Station and Anchor First Stop Shop as well as active participation in BAMER Women Network meeting; The project delivered training to professionals on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. Solace co-chaired the Safer Islington Board and organised an International Women's Day event which the Head of Islington VAWG was a speaker at and was attended by 50 women. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Solace ran three virtual family law surgeries in partnership with a law firm. Family law legal training delivered.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

Projects de	Projects delivering in Islington				
Priority	Project	Examples of activities undertaken			
		SignHealth ran a workshop for Remark! Olients. Delivered a training session to Solace Staff in November 2019. Information shared with Islington Sensory Team; planned coffee morning could not take place due to lockdown. Delivered DA in the Community workshop to professionals working in the borough in October 2020 and a virtual workshop to Deaf Ethnic Women Association (DEWA) in March 21. In year 5, SignHealth gave a presentation to the Housing Tenancy Services which contains 25 DVA Champions to talk about the London Councils funded project, DAP. Additionally, SignHealth also attended Islington's virtual International Women's Day event, to talk about DAP services. SignHealth were also in talks with DEWA (Deaf Ethnic Women's Association) with a view to delivering more workshops and training their staff.			

 ⁷³ The Ascent Ending Harmful Practices (EHP) Project is led by AWRC.
 ⁷⁴ IMECE is a partner under the Ascent Ending Harmful Practices (EHP) Project.

⁷⁵ SASS – Solace Advocacy and Support Service
76 London Friend and Stonewall Housing are partners under the Domestic Abuse Partnership (DAP), led by GALOP
77 MARAC – Multi Agency Risk Assessment Conference
78 The Ascent Advice and Counselling Project is led by Solace Women's Aid
79 A Deaf led organisation supporting the deaf community around London

Kensington And Chelsea

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	730	751	2.32%	2.25%
Combatting Homelessness	1.2 Youth homelessness	480	327	1.43%	1.18%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	30	18	3.19%	2.27%
	2.1 Prevention (working with children and young people)	2200	2147	2.97%	2.57%
Violence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	575	801	1.66%	2.00%
and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1465	2461	1.43%	2.19%
_	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	135	2.51%	2.98%
Tackling	support and alternative housing options to meet the needs of specific groups 2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	5	17	1.62%	2.55%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	60	61	1.93%	1.99%

Projects delivering in Kensington And Chelsea				
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 The STAR Partnership® provided rapid response to the tragedy at Grenfell. Shelter staff had a permanent presence at the Westway Centre and in the community. The project worked closely with North Kensington Law Centre, Kensington CAB. The project set up drop-in outreaches at key community locations e.g.: Latymer Christian Centre, Tabernacle Centre and the Midaye Somali development network. Shelter also established drop in and outreach sessions in North Kensington with partners including CAB and the Westway Trust. Shelter provided training around rent arrears and homelessness to Clement James Service. In year 4, Shelter provided community organisation 'The Space' who were at risk of closure with a supporting letter and met with K&C to discuss borough homelessness and housing. In Year one STADV reported the borough were engaged and progressing in the individual standards run by STADV®1 and were expected to gain DAHA accreditation in Year two. K&C Tenancy Management Organisation merged back into the Council following Grenfell. The borough has hosted a well-attended workshop on Training and staff have attended various other workshops. DAHA attended their first steering group, but work was paused due to a restructure. RBKC have been in regular contact with DAHA and now report being ready to start the process post lockdown. In year 4, Kensington and Chelsea officially singed up to DAA accreditation. DAHA attended the Housing Social Investment and Property Directors Meeting to reiterate the importance of senior buy in. Monthly meetings are now arranged with staff to see how DAHA can be of support. Southwark who have passed accreditation have linked in and sharing information with the borough. In year 5, RBKC provided their policies & procedures to DAHA to review. STADV have contacted RBKC to arrange a meeting to discuss next steps and transition to membership. St Mungo's have delivered local authority housing assessment and client assessments as part of its work to support people		
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP	Galop liaised around a client who lived in Grenfell Tower and attended the LGBT forum and MPS Gold Group. They delivered training on LGBT DVA to healthcare professionals at the Chelsea & Westminster hospital. The partnership presents at the Tri-borough conference.		

 ⁸⁰ The STAR Partnership Project is led by Shelter.
 81 STADV runs the Domestic Abuse Housing Alliance (DAHA) project which supports the housing sector to improve its response to domestic violence.

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

- Continued regular contact with MARAC⁸² and the Borough DVA Commissioner. Delivered presentation to LGBT+ Forum.
- Tender delivered two-day Healthy Relationship projects in Burdett Coutts Primary and TBAP Latimer. Champion School work was in Chelsea Academy.
- The EHP83 project, delivered one to one advice services to women at the Civic Centre and Al Manaar Community Centre; a monthly surgery at Cheyne children's Centre and one at Violet Melchett Children's Centre, these ended in year two but currently see clients mostly in Hospitals Schools, council offices or at the AWRC office and are working with the Borough Lead to establish a new surgery site. In year 5, information leaflets, toolkit and referral forms have been disseminated to the VAWG Coordinator and Adult and Children's Services. Also, to pan-London organisations including; Sudanese Community Association and information centre, Sudanese Youth Group, the Youth Factor, Midaye Women's Centre and the Nubian Women's Association. EHP staff attended the harmful practices operational group meetings. The EHP project have also delivered training and joint workshops on Harmful Practice professionals and community members. As well as attending virtual meetings and community events on zero-tolerance to FGM, organised by Midaye and the Sudanese Community. EHP project staff have also attended events on women's equality and human rights during the 8th of March celebration organised by the Sudanese Women's Union and the Sudanese Community. The EHP project are members of the Angelou Partnership and regularly attend meetings. EHP partnership also deliver community workshops to women. The EHP project also deliver Al-Aman women's support and a children's therapy service in the borough and provide outreach support. A presentation has also been given at the Risk and Review Operational Group.
- The Ascent: Advice and Counselling project 84 delivers one to one counselling and a Moving Forward Group at partners' WGN's offices and has run a monthly surgery at Cheyne Children's Centre. Solace delivered a sexual violence awareness raising presentation to the Al-Aman Women's group, chaired the tri-borough specialist services meeting and group and met with the Single Homeless Team to advise on VAWG briefing/guidance. They also delivered training to professionals on access to family law legal aid and child contact arrangements and domestic violence. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- SignHealth's Children and Family worker delivered a presentation with the borough's Disabled Children's Team in November 2018. From October 2019 they have been attending the monthly RAD⁸⁵ drop in at Kensington Town Hall, and gave a talk at the Domestic Abuse Operation group in November 2019. RAD drop in has been postponed in year 4 due to lockdown but have been regularly updated on SignHealth's continuing services.; attended specialist services group meeting for the Tri-borough with Standing Together.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent quarterly updates to all borough officers. It continued to publicise the service throughout lockdown and undertook desk based promotion in year 5.
- WRC circulated all training dates to the borough lead. The Senior Detached and Outreach Worker attended the seminar Talking Children and Young People's Experiences of Gender Based Violence. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Organisations from the borough attending training on Meeting the mental health needs of

⁸² MARAC – Multi Agency Risk Assessment Conference

⁸³ The Ascent Ending Harmful Practices (EHP) Project is led by Asian Women's Resource Centre.

⁸⁴ The Ascent Advice and Counselling Project is led by Solace Women's Aid

⁸⁵ Royal Association for Deaf People

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Kingston Upon Thames

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	325	302	1.03%	0.91%
Combatting Homelessness	1.2 Youth homelessness	735	247	2.18%	0.89%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	19	2.34%	2.40%
	2.1 Prevention (working with children and young people)	1580	931	2.13%	1.12%
/iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	525	406	1.52%	1.01%
al and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1205	1638	1.18%	1.46%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	110	41	2.76%	0.90%
Tackling Sexu	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	2	3	0.65%	0.45%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	10	16	0.32%	0.52%

Projects delivering in Kingston Upon Thames					
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 SPEAR has referred rough sleeping hotspots to the STAR Partnership⁸⁸ and met with Shelter to share information about their services and to discuss referral pathways. Shelter met with Kingston Churches Action on Homelessness to discuss referral pathways. Kingston was one of Homeless Link's priority boroughs in year one and received enhanced support including in-house and multi-agency training on the Homelessness reduction act, DV and an Introduction to Trauma and Trauma Informed Care. Homeless Link continues to attend the Kingston Homelessness Forum. Local VCOs such as Kingston Churches Action on Homelessness and Joel project have received intensive support. In year 4, borough officers attended the London Funding Consultation, Stress Vicarious Trauma and Wellbeing Training and London PLUS Community of Practice on the new immigration rules. In year 5 there was attendance at Online Welfare Benefits Update and Homelessness Case law training. St Mungo's⁸⁷ attend probation to carry out client assessments as part of its work to support people leaving prison at risk of homelessness. They have also delivered a housing surgery and worked closely with Kingston Churches to signpost people on. New Horizon⁸⁸ contacted borough leads and to promote the London Youth Gateway but had not received a direct response by Quarter 3 (Q3) so focused on developing local VCS networks in Q4. They met with borough leads in Year two and three and continued to make regular contact with them and grants officers providing information on services. They have met with and set up referral pathways with Housing Association Youth Network and Evolve. Partner, Alone in London⁸⁹ have a referral link with Kingston College where they had delivered weekly family mediation surgeries to provide early youth homelessness prevention support and information. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LY			

The STAR Partnership Project is led by Shelter.
 St Mungo's run the HARP Connect Project.
 The London Youth Gateway Project is led by New Horizon Youth Centre.
 Alone in London is a partner in the London Youth Gateway project.

Violence
Domestic
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Tackling

Tender, in year two, delivered two-day Healthy Relationships projects at St Philips SEN School and Chessington Community College, which also received the Champion Schools programme. Despite delivery being severely affected by school closures in year 4, training for teachers was delivered at the champion school and work with a targeted group in a youth service. In year 5 Tender delivered a 2-day Healthy Relationships project in Limetree Primary School. A Secondary School project as well as staff training was delivered in St Philips SEN School.

- The Ascent Advice and Counselling project⁹⁰ delivers fortnightly advice surgery from Milaap Centre and counselling and Moving Forward group support at Kingston Children's Centre. Groupwork started from Guildhall in Year 3 and communications were taking place with the VAWG lead about delivery of counselling groups in the borough. Referral pathway were established with the new Kingston DV hub manager, for Ascent casework provision in year two. The project also delivered a course on domestic violence injunctions and training on Evidencing domestic violence in the family courts and child contact arrangements and domestic violence. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered. The Richmond, Kingston and Wandsworth DV Operational Group meetings were attended.
- Galop has worked with the local LGBT Forum. Presented at VAWG Conference in November 2019 and 2020.
- Women's Resource Centre circulated all training dates to the borough lead. Training on Coercive Control: Law and Developments was provided. Training sessions were also delivered to one or more borough based organisations.
- SignHealth attended Surbiton deaf club to speak about their services and provide 1-2-1 sessions. Continues to inform safeguarding teams of their services.
- AWRC's⁹¹ Ending Harmful Practices Project delivered a perpetrators service with integrated women's support and a children's therapy service in the borough. currently offers 1:1 safety planning, advocacy, outreach and emotional support. In year 4, support was offered through phone support and video conferencing.
- The Specialist Refuge Network, led by Ashiana, delivered training sessions to professionals on working with women experiences multiple disadvantage. In year 5 training and outreach to professionals was delivered online.
- The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. In year 4, they also gave a presentation and Q&A at South West BCU and a workshop on male victims at Kingston Universities online conference on Domestic Abuse. Desk based promotion was undertaken in year 5.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

 $^{^{\}rm 90}$ The Ascent Advice and Counselling Project is led by Solace Women's Aid.

⁹¹ Asian Women's Resource Centre

Lambeth

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1195	2016	3.80%	6.05%
Combatting Homelessness	1.2 Youth homelessness	1215	1608	3.61%	5.78%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	40	38	4.25%	4.79%
Tackling Sexual and Domestic Violence	2.1 Prevention (working with children and young people)	2405	2615	3.25%	3.13%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1685	1561	4.87%	3.89%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4790	5947	4.67%	5.28%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	310	3.77%	6.84%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	6	57	1.94%	8.55%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	175	171	5.62%	5.59%

Projects delivering in Lambeth					
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter⁹² holds fortnightly appointment only outreach sessions at Lambeth & Merton's Citizens Advice Bureau. Partner Thames Reach⁹³ held regular weekly satellite sessions at Webber Street on the border of Lambeth and Southwark which have now ended. In year 4, Shelter met with LB Lambeth's homelessness prevention teams to share information about our services and discuss future joint working between our teams. Shelter met with Finance First and Stockwell Community Partnerships team to discuss an upcoming financial inclusion project. Thames Reach met with borough officers in LB Lambeth to discuss rough sleeping in the borough which subsequently led to new referrals being made to the service. Partner Alone in London delivers a weekly family mediation service at Kingston College and family mediation surgeries at Lambeth College and galop partner with the Metropolitan Police. In year two Stonewall Housing⁹⁴ facilitated a webinar on housing, health inequalities and LGBT+communities for the borough and LYG partners maintain close links with Lambeth Law Centre to improve outcomes for young people who require specialist help around their migration status. Alone in London ran a youth homelessness session at Lambeth College as well as youth homelessness prevention stall at their Freshers Fair. In year three Depaul delivered homelessness prevention sessions at UEA Brixton UTC and Lilian Baylis School, and referral pathways were set up with Housing Association Youth Network. In year 5, updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. St Mungo's⁵⁵ conducted client assessments at Probation and housing advice at HMP Brixton when referrals were received, and client support on release in the community, as part of its work to support people leaving prison at risk of homelessness. A published Domestic Homicide Review recommended Lambeth consider DAHA accreditation as the victim's domestic violence abuse was unknown through contact with s			

⁹² The STAR Partnership Project is led by Shelter.
93 Thames Reach is a partner under the STAR Partnership Project led by Shelter.
94 Stonewall Housing is a partner under the London Youth Gateway Project (LYG) is led by New Horizon Youth Centre.
95 St Mungo's run the HARP Connect Project.

Projects	rojects delivering in Lambeth					
Priority	Project	Examples of activities undertaken				
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Galop delivered a domestic violence workshop for gay and bi men's groups at the Metro Centre and training to the Gaia Centre. Attended MARAC and continues to liaise with Gala Centre. Delivered training on Young LGBT+ people's experience of violence in December 2019. Attended VAWG Forum, contact with MARAC and carried out training on Young LGBT+& people experience of violence in year 4. In year 5, Galop attended the Lambeth VAWG Forum and contacted the Gaia Centre regarding giving a presentation. Ashiana Specialist Refuge Project delivered sessions of outreach training on subjects such as Domestic Abuse & Housing Options, multiple disadvantage and trauma-informed practice; in year 4 and 5 training and outreach was provided remotely on topics including trafficking and modern slavery. Tender, in year two, delivered a 2-day relationship project in Archbishop Sumner primary school, The Elmgreen Secondary School. Champion School activity was completed at St Martin in the Field for girls' school. Despite delivery being severely affected by school closures, champion school activity took place in St Gabriel's College. In year 5 assemblies were delivered to St Martin in the Fields High School and the Norwood School. A Firmary 2 Day HR project took place in Bonneville Primary School, A 5 week targeted project took place in Elm Court and a secondary 2 day HR project was also completed in Lilian Baylis. Women's Resource Centre circulated all training dates to the borough lead. The Senior Detached and Outreach Worker attended the seminar Talking about Children and Young People's Experiences of Gender Based Violence. Training sessions were also delivered to one or more borough organisations. Borough officers attended event on fair commissioning for all and expertly led training on child exploitation, a trauma focused approach. In year 5 borough staff attended training on coercive control Law, working with male victims of domestic abuse and the 4-day accredited domestic viole				

⁹⁶ The Ascent Ending Harmful Practices (EHP) Project is led by AWRC.⁹⁷ AVA is a partner under the Ascent second tier project led by the Women's Resource Centre.

Projects delivering in Lambeth				
Priority	Project	Examples of activities undertaken		
		 The Ascent: Advice and Counselling project ⁹⁸delivered one to one counselling at the Baytree Centre, advice and a Moving Forward group at the Gaia Centre as well as an ongoing support group for women. Training was delivered to professionals on Domestic violence injunctions, Access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. The project has established referral pathways with the probation Young Women lead worker and created referral pathways for the pan London role. They also contributed to the consultation around the VAWG strategy at the VAWG Forum and made contact with Respeito, a Portuguese speakers organisation and provided referral information for Brazilian women requiring VAWG advice. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered. The Women's Aid partnership offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. It continues to publicise the service. In year 4 and 5 attended Lambeth VAWG Forum. 		

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⁹⁸ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Lewisham

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1175	1357	3.74%	4.07%
Combatting Homelessness	1.2 Youth homelessness	1215	958	3.61%	3.44%
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	24	16	2.55%	2.02%
Tackling Sexual and Domestic Violence	2.1 Prevention (working with children and young people)	2405	2093	3.25%	2.51%
	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1380	1462	3.99%	3.64%
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4705	6009	4.59%	5.34%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	60	88	1.51%	1.94%
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	24	23	7.77%	3.45%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	125	133	4.01%	4.35%

Projects del	livering in Lewisham	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter⁹⁹ conduct fortnightly outreach at Lewisham Central Community HUB. They have used the local press to promote its services and address low take up. Thames Reach¹⁰⁰ (STAR Partnership partner) met with the borough to plan the implementation of No First Night Out in South-East London in year two. In year four, Shelter met with Lewisham Foodbank to share information about our services and set up referral pathways. Lewisham has signed up to DAHA accreditation and are interested in doing this jointly with Lewisham Homes. DAHA attended their first steering group meeting and are supporting them through the process. Workshops were also attended by Phoenix Housing Association. In year 4, DAHA have emailed borough officers as they have been unable to arrange a meeting since Lewisham's sign up to accreditation. DAHA aim to make contact in Q17. In year 5, further attempts at contact have been made, with information sent about the DAHA webinar link and launch of the new DAHA standards framework. New Horizon¹⁰¹ worked with the Lewisham Gangs Team and partner Albert Kennedy Trust supported the Young LGBTQ People of Colour Group. meeting and referral pathways Housing Association Referral pathways were set up with the Housing Association Youth Network. Partner Alone in London have delivered a youth homelessness prevention information and advice stall at Lewisham Southwark College. In year 5 updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. A presentation was also given to the borough's Homelessness Forum. St Mungo's delivered client assessments at probation as part of its work to support people leaving prison at risk of homelessness. Locally based VCOs such as London Housing Trust, Bench Outreach and 999 Club have received intensive support from the Homeless Link PLUS project. In year four there was borough attendance at a coproduction during Covid-19 online meeting.
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Tender, in year two, Delivered a Healthy Relationship project at Haseltine primary school and Prendergast Ladywell Secondary school and Lewisham Young Women's Resource Centre. Champion school activity was delivered at Addey & Stanhope school. In year 4, delivery was severely affected by school closures. In year 5 a 2-day Healthy Relationships Project was delivered in St Bartholomew's Primary. A targeted 5 week project was completed with Young Womens Hub and staff training was provided for Saint Matthew Academy. The EHP¹⁰² project, led by AWRC delivered specialist one to one advice and support with the women's group activities, at the 190 Centre in Evelyn Street. These activities continue to at Lewisham Refugee and Migrants Network and the project regularly attend the DV Forum. In year 4 VAWG service has continued support at full capacity through phone service. In talks to delivered training on Harmful practises to borough. In year 5, participated in International Women's Day. This provided an opportunity for the EHP project Harmful Practice specialist to advertise IKWRO services to the local community and also extended referral pathways. IKWRO attended the Lewisham's woman's drop-in session which was an amazing opportunity to share services not only with members of the public but also with local professionals in VAWG fields and stakeholders. Galop presented at Goldsmiths University regarding LGBT domestic Violence and abuse. Contact with MARAC¹⁰³ in year 4.

⁹⁹ The STAR Partnership Project is led by Shelter.
100 Thanes Reach is a partner under the STAR Partnership 47
101 The London Youth Gateway (LYG) Project is led by New Horizon Youth Centre.
102 The Ascent Ending Harmful Practices (EHP) Project is led by AWRC.
103 MARAC – Multi Agency Risk Assessment Conference

- The Ascent: Advice and Counselling project 104 delivered one to one counselling and a Moving Forward group at the Elliot Bank Children's Centre, weekly specialist advice at Lewisham Refugee & Migrant Network Centre and the Women Together Project women's group. A referral pathway was set up the Migrant Hub. They also delivered training to professionals on domestic violence injunctions, access to family law legal aid and evidencing domestic violence in the family courts and child contact arrangements and domestic violence. In year 5. most in-borough activates continued to be delivered remotely. Performance update newsletter was sent to the VAWG lead. Family law legal training delivered.
- The National Domestic Violence Helpline partnership led by Women's Aid offered free helplines (including, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs. It also publicised the service.
- The Ascent project (led by the Women's Resource Centre), circulated all training dates to the borough lead. Borough Officers attended training including Coercive Control: law and developments, Better Engagement with Perpetrators and Working with Male Victims etc. Training sessions were also delivered to one or more borough organisation that also received briefings and newsletters. Borough staff attended sustainability training on wellbeing. 22 organisations based in the borough accessed the project's services.
- The Specialist Refuge Network, led by Ashiana, delivered outreach training sessions to professionals on honour-based violence and forced marriage, Multiple disadvantage and trauma informed practice; and trafficking and modern slavery. In years 4 and 5, training and outreach to professionals was delivered remotely.
- SignHealth delivered Healthy relationship workshops for Remark! 105
 Youth football club. Presented to the VAWG Forum and delivered a
 deaf awareness session to the Social Care Advice and Information
 Team, both in December 2019. Services are publicised in borough
 professional monthly newsletter. In year 5, SignHealth attended the
 Lewisham VAWG Forum.

¹⁰⁴ The Ascent Advice and Counselling Project is led by Solace Women's Aid

¹⁰⁵ A Deaf led organisation supporting the community across London

Merton

Priority	Service Area Number of Number of Per cent of Per cent of					
riionty	Service Area	people (target)	people (actual)	total pan- London (target)	total pan- London (actual)	
Combatting Homelessness	1.1 Prevention and targeted intervention	330	512	1.05%	1.54%	
	1.2 Youth homelessness	625	271	1.86%	0.97%	
	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	23	23	2.44%	2.90%	
	2.1 Prevention (working with children and young people)	2405	2630	3.25%	3.15%	
Tackling Sexual and Domestic Violence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	590	557	1.70%	1.39%	
	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1260	2328	1.23%	2.07%	
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	100	76	2.51%	1.68%	
	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	3	11	0.97%	1.65%	
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	35	26	1.12%	0.85%	

Projects	delivering in Merton	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Stonewall Housing continued to attend and work closely with Merton LGBT forum as part of the STAR Partnership and London Youth Gateway. SPEAR has referred rough sleeping hotspots to the STAR Partnership led by Shelter. Shelter held fortnightly outreach sessions at Merton and Lambeth Citizens Advice Bureau. London Youth Gateway partner Alone in London ran a homelessness prevention advice surgery at South Thames College'. Referral pathways were set up with Evolve, SPEAR Outreach and the Housing Association Youth Network. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. STADV worked intensively with main RSLs in the borough Optivo and Wandle to improve their response to domestic violence. The Council, Metropolitan and Evolve housing staff attended DAHA's case management workshop. Evolve used the accreditation resources from the online DAHA toolkit to improve their practice. DAHA, continued to email borough leads with quarterly bulletin and information about upcoming webinars. In Year 5 a keen interest in accreditation was given but due to restructures and current staffing this will need to be in the future. STADV agreed to continue to provide information and progress this when ready. Merton was one of Homeless Link's priority boroughs in year 3 and receive enhanced support including in-house and multi-agency training. Homelessness and Rough Sleeping Strategy Consultation event held in October 2019 which brought over 50 people together to discuss the 5 strategy priorities. Locally based groups such as YMCA Wimbledon, Faith in Action and Merton Winter Night Shelter has received intensive support. Continued support in year 4 included a r

•	Tender, in year two, delivered a 2-day Healthy Relationship project at
	Haslemere primary and Ursuline High Schools. Champion school activity
	was completed at Raynes Park school. Targeted setting activity was also
	delivered at Carers Support. In year 4, delivery was disrupted by school
	closures however 2-day Healthy relationship work was delivered with a
	targeted group (young carers) and staff training at the champion school,
	Raynes School. In year 5 assemblies and a 2 Day HR project were
	completed in Rutlish School. Garfield Primary School received a 2-day
	Primary School Project.
_	The Ascent Ending Harmful Practices 106 project, provides an outreach

- The Ascent Ending Harmful Practices¹⁰⁶ project, provides an outreach surgery at Wimbledon Hall. Delivered awareness raising session for staff at Hillcross Primary School, working to set up a referral pathway with Social Services and medical practice. Delivered training to newly recruited social workers, continue to work with VAWG coordinator, sexual health clinics and GP surgeries to increase referrals. In year 5, EHP partners delivered training to Hestia staff in both Merton and Sutton. Also visited Modern Islamic Community Centre, they run a weekly coffee morning, which EHP partner FORWARD is considering participating in. EHP partners have also attended and participated in the VAWG events in the borough, as well as delivering training to professionals on harmful practices.
- Galop did some outreach in the Merton as part of hate crime week and contacted the new LBT women's project worker (who covers Lewisham, Greenwich and Merton). Carried out LGBT awareness training for borough staff, which also included domestic violence awareness in year 2. Continued attendance at VAWG Strategic Board and Mental Health Safeguarding Team in years 3 and 4.
- The Ascent: Advice and Counselling project delivered one to one counselling at Riverside Community Centre and training to professionals on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. 11 local groups were also visited and provided with service information at a Merton outreach day¹⁰⁷. In Year three referral pathways were created with Mitcham Job Centre and information was shared at Merton's Mental Health Fair. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Re-established contact with Merton's MARAC Co-ordinator. Family law legal training delivered.
- SignHealth did a presentation about their service at Merton CVS and at a social services Domestic Abuse event. Delivered a Healthy Relationships Workshop. Continued to inform safeguarding team on service delivery during year 4.
- The Women's Aid-led National Domestic Violence Helpline partnership offered free helplines (including rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. Presentation and Q&A to South West BCU in year 4. In year 5 RASASC attended Merton VAWG Strategic Forum.
- Ashiana delivered outreach training on VAWG & Multiple Needs and DV and housing options, Multiple disadvantage and trauma informed practice and trafficking and modern slavery. In years 4 and 5, training and outreach to professionals was delivered remotely.
- Women's Resource Centre circulated all training dates to the borough lead. A Councillor attended the seminar on Talking Children and Young People's Experiences of Gender Based Violence. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Parenting coordinator attended webinar on promoting best practise in peer support services for women; Family Wellbeing parent practitioner attended training on better engagement with Perpetrators.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

¹⁰⁶ This project is led by Asian Women's Resource Centre

¹⁰⁷ The Ascent Advice and Counselling Project is led by Solace Women's Aid

Newham

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	2130	2872	6.78%	8.62%
Combatting Homelessness	1.2 Youth homelessness	1755	1355	5.21%	4.87%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	34	33	3.61%	4.16%
	2.1 Prevention (working with children and young people)	2195	5126	2.96%	6.14%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1545	1305	4.46%	3.25%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4705	5168	4.59%	4.59%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	175	160	4.40%	3.53%
Tackling \$	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	20	21	6.47%	3.15%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	170	170	5.46%	5.56%

Projects delivering in Newham					
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 St Mungo's delivered fortnightly meetings with clients at Community Rehabilitation Company (CRC) surgeries, client assessments at probation, referrals and client support as part its work to support people leaving prison at risk of homelessness. The borough expressed an interest in working closely with St Mungo's on the Homelessness Reduction Act and works closely with the team to identify borough referrals. Shelter 108 has delivered co-located outreach services within Children's Services. Fortnightly drop-in sessions take place at Stratford Advice arcade and partner Thames Reach provided intensive support in Stratford Shopping Centre to support people into short term accommodation in Year one. Thames Reach also attended the monthly LB Newham outreach teams meeting to discuss outreach services across the borough and met with borough officers in LB Newham to discuss rough sleeping in the borough which subsequently led to new referrals being made to the service. In year 5 Shelter attended LB Newham's Homelessness Forum and provided feedback on the borough's Draft Homelessness Strategy and met with the London Renters union to discuss PRS issues. DAHA met L&Q tog ot through the accreditation process and establish this will work as they have over 95,000 homes, so assessment will be longer and require more resource to effectively support them. L&Q have coordinated well and discussed going for accreditation in May/June 2020. STADV'09 worked intensively with main RSLs in the borough SWAN, Gateway HA, Guinness and Clarion. Senior housing management staff from Newham Council met with STADV and attended DAHA's accreditation workshops. Workshops have also been attended DAHA's conditional regional Group and proposed to coordinate a group of London providers focused on perpetrator management. Newham base signed up for DAHA's membership framework and STADV will offer continued support towards accreditation. Newham's Homelessness Forum. In year 5 intensive borough support was			

The STAR Partnership Project is led by Shelter.

109 STADV runs the Domestic Abuse Housing Alliance (DAHA) project which supports the housing sector to improve its response to domestic violence.

110 Homeless Link lead the PLUS Project.

		emergency project referral for rough sleeping. In year 5, updates
		continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. Also attended Borough Homelessness Forum and participated in the borough stakeholder consultation.
Tackling Sexual and Domestic Violence	Tender Education and Arts Solace Women's Aid GALOP SignHealth Women's Aid Ashiana Women's Resource Centre Asian Women's Resource Centre	 Ashiana delivered outreach training sessions on Awareness of Services for Women with Multiple Needs and working with women with multiple disadvantage. In years 4 and 5, training and outreach was provided remotely. Counselling and Cognitive behavioural therapy is provided in the borough. Tender delivered two-day Healthy Relationship projects in Rokeby School. In year 4 an online healthy relationship project wad s delivered with School 21 and champion schools work was undertaken in Chobham Academy. In year 5 a 2-day Healthy Relationships Project was delivered in Rokeby School and Earlham Primary School. A core group project (2 hrs x 5 weeks) and assemblies took place in New Vic, as well as another 5 week targeted project in Eko Pathways (Newham). The Ascent EHP project 1"1/delivered one to one support, offers counselling, safety planning, risk assessments and Moving Forward support groups. In year 4, due to Covid-19, counselling provision continued over a secure online platform and advice provision over phone or video conferencing. Galop met with the commissioner for DV services to discuss LGBT representation with MARAC112 and sexual violence provision, gave presentation on the DAP113 to the MARAC steering group. Regularly attends Domestic and Sexual Violence Forum and had stall at 16 Days of Action event in year three. Continued attendance at DSV Forum. SignHealth gave a presentation to Hestia staff in year 3. Planned healthy relationship workshop with Deafblind UK in year 4 has been postponed until face to face workshops can be held. In year 5, SignHealth have been invited by the Well-Being Deaf Group in Stratford to deliver a domestic abuse workshop. Expert led training sessions were delivered by the Ascent project 114 to one or more borough organisations. It also circulated all training dates to the borough lead. Training on Coercive Control: Law and Developments was provided. Borough staff attended expert led training on women usin

¹¹¹ The Ascent Ending Harmful Practices (EHP) Project is led by Asian Women's Resource Centre.
112 MARAC – Multi Agency Risk Assessment Conference
113 The Domestic Abuse Partnership (DAP), is led by GALOP
114 The Ascent second tier project is led by the Women's Resource Centre.
115 The Ascent Advice and Counselling Project is led by Solace Women's Aid.

Redbridge

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	610	747	1.94%	2.24%
Combatting Homelessness	1.2 Youth homelessness	1050	460	3.12%	1.65%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	13	2.34%	1.64%
	2.1 Prevention (working with children and young people)	2195	3117	2.96%	3.74%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1095	918	3.16%	2.29%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	3432	3.47%	3.05%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	171	3.77%	3.77%
Tackling \$	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	10	10	3.24%	1.50%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	65	65	2.09%	2.12%

Projects de	Projects delivering in Redbridge				
Priority	Project	Examples of activities undertaken			
		 New Horizon (London Youth Gateway) and Homeless Link (PLUS Project) and Shelter (STAR Partnership) agreed a joint approach to improve delivery in the borough and met with Redbridge CVS to identify ways of working together with their priority three commissions. Further discussions on referral pathways between projects and improved ways of working have taken place in Year two. Partner Stonewall attended the Redbridge LGBT+ event. Shelter have a referral pathway with Redbridge Action on Hearing Loss and have met with Havering's DWP partnerships manager to discuss joint working opportunities and referral pathways between services. They operate a tri-borough system including Waltham Forest and Redbridge. In year 5 Shelter attended a meeting with the Occupational Therapy (OT) team in Redbridge to promote the STAR partnership and better understand the OT team and how it functions in the borough. STADV have run an accreditation workshop for the East London 			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 STADV have run an accreditation workshop for the East London Housing Partnership and SWAN Housing attended a DAHA workshop. DAHA had contacted Redbridge Council throughout the years regarding workshops but had no response. In year 4, 15 staff members attended DAHA webinars. In year 5 discussions took place on seeking accreditation and a presentation was made to the Executive Board on the DAHA process. STADV has offered continued support towards accreditation through their membership framework. In year 2 Redbridge was one of Homeless Link's three outer London priority boroughs to receive enhanced support including in-house and multi-agency training and training on the facilitation of peer support networks in the borough. Homeless Link continued to be involved in the Homelessness Forum, borough staff attended death on the streets Spotlight and HRA call for Evidence Policy, London PLUS Community of Practice on the new Immigration Rules events and Telephone Skills and Aggressive and Difficult Behaviours training and Introduction to Universal Credit During Covid-19 webinars. In year 5, there was also attendance at the Inclusion Health event. New Horizon has set up and receives referrals from Redbridge Probation and Redbridge YOS. Referral pathways were set up with Housing Association Youth Network and New Horizon delivered youth homelessness prevention workshops at Caterham College. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. Referral pathways were set up with the Exit Foundation for young offenders. 			

- Ashiana delivered training on NRPF and on NRPF & Remedy, working with women experiencing multiple disadvantage and, immigration law and DV Awareness. In years 4 and 5 training and outreach (including to Mossford Green primary school) were delivered remotely.
- Tender, in year two, delivered a 2-day Healthy Relationship course at Mayfield Secondary school and in Oaks Park which was also the champion. The 2-day targeted setting course was delivered at Redbridge Youth Centre. Tender delivered champion school assemblies and core group work at Oaks Park in year 4. In year 5 a core group 5 week project and a 2-day HR project were delivered in Oaks Park High School. A further 5 week Targeted Project was delivered to Hainault Youth Centre.
- Under the DAP project, led by Galop, Stonewall Housing had contact with Rainbow Redbridge Coordinator, an LGBT organisation in Redbridge. Attended the Borough Command Serious Crime Unit, to promote awareness of their services. Contact. Contacted Vision RCL regarding LGBT History month in year 3. Attended MARAC¹¹⁶ in year 4. In year 5, Galop attended a MARAC.
- Women's Resource Centre circulated training dates to the borough lead. Training sessions were delivered to one or more borough organisations that also received briefings and newsletters. Borough staff attended expert led child adolescent Parent Violence and abuse, special event on fair commissioning for all and Working with women using violence and abuse.
- The Ascent: Advice and Counselling project 117 and partner Ashiana delivered counselling at the Albert Road Children's Centre, a fortnightly advice surgery from Norwood Children's Service and advice at Sinclair House. A Moving Forward group is run at the Alderbrook Children's Centre. Referral routes have been set up with Terrence Higgins Trust and they are working with the police to deliver outreach in Redbridge. Training to professionals was delivered on domestic violence injunctions, child contact arrangements and domestic violence and access to family law legal aid. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. The borough's VAWG forum and VAWG strategy Forum was attended. Project partners met with the VAWG lead to discuss an issue with a high-risk service user. Worked with Redbridge Jewish Community Centre. Meetings have also taken place with the police regarding on street and indoor prostitution. Nia's outreach team operated in Redbridge and they met with sexual health services and the Single Housing Project. Family law legal training delivered.
- SignHealth continued to organise Healthy Relationships Workshops at Suvai Café with Deaf Empowerment Society in years 1 and 2. Had a stall at the Deaf street party at Perrymans Farm Road, Ilford in July 2019. Virtual workshop to Empowering Deaf Society was held in October 2020 and workshops for year 4 to 6 members on online safety, and sexual education will be provided early in year 5.
- The Ending Harmful Practices¹¹⁸ project provides 1:1 counselling service from Alderbrook and Loxford Children's Centres; and a quarterly Women's Support group. In year 4, due to Covid-19, counselling provision continued over a secure online platform and advice provision over phone or video conferencing. In year 5, Ashiana delivered a training session on Healthy Relationships.
- The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers. It also publicised the service.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

¹¹⁶ MARAC – Multi Agency Risk Assessment Conference

¹¹⁷ The Ascent Advice and Counselling Project is led by Solace Women's Aid

¹¹⁸ Led by Asian Women's Resource Centre (AWRC)

Richmond Upon Thames

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssness	1.1 Prevention and targeted intervention	380	241	1.21%	0.72%
Combatting Homelessness	1.2 Youth homelessness	500	201	1.48%	0.72%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	4	2.34%	0.50%
	2.1 Prevention (working with children and young people)	2610	2977	3.53%	3.57%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	475	480	1.37%	1.20%
ual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1260	2148	1.23%	1.91%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	60	38	1.51%	0.84%
Tackling Sex	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	2	4	0.65%	0.60%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	10	13	0.32%	0.42%

Projects delivering in Richmond Upon Thames						
Priority	Project	Examples of activities undertaken				
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Homeless Link's PLUS project has attended the borough homelessness forum and provided an update on homelessness issues and policy developments. Locally based VCO SPEAR has received intensive support from this project. Borough officer attended Stress Vicarious Trauma and Wellbeing Training and London PLUS Community of Practice on the new immigration rules. In year 5, further training included Professional Boundaries, Domestic Abuse: Seeking Help, Homelessness Law and events on the Domestic Abuse Act and Understanding and Influencing the Integrated Care Systems (ICS). The STAR Partnership¹¹⁹ has used the local press to promote its services and address low take up. The project has met the Head of Housing to discuss closer working and agreed referral mechanisms to the service. Referral partnerships have also been set up with Richmond Well-being Service, Richmond Carers and Vineyard Community Centre. Shelter also met with SPEAR to discuss referral pathways and the London Food Poverty project to discuss collaborative working. London Youth gateway partner Alone in London 120 has provided youth homelessness prevention sessions at Ham Youth Club, Power Station, and Whitton Youth Club. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping and referral pathways set up with SPEAR Outreach and Evolve. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. STADV worked intensively with main RSLs 121 in the borough, Optivo and Wandle. Wandsworth Council have signed up to joint accreditation for the Housing and Regeneration Department which serves Wandsworth and Richmond Council In Richmond, this is for their Housing Service function only (Homelessness and Allocations). A staff member attended a DAHA work				

 ¹¹⁹ The STAR project is led by Shelter.
 120 Alone in London is a partner in the London Youth Gateway project
 121 Registered Social Landlords

- In Tender delivered two-day Healthy Relationship projects in St Mary's and St Peter's Primary, Twickenham Academy and NESSS PRU. The Champion School work was completed in Waldegrave School.
- The EHP project 122 delivered training on harmful practices through the safeguarding team and MARAC 123 coordinator. Provide 1:1 support service to residents. Member of new Harmful Practices Operational Group; delivered training on harmful practices as part of 16 days of activism. In year 5, EHP project staff delivered a workshop on Harmful Practices, as part of the International Women's Day activities.
- The Ascent Advice and Counselling project¹²⁴, delivered one to one counselling and Moving Forward group work at Heathfield Children's Centre. Reinstating their contact with One Stop Shop in Richmond has resulted in increased in referrals. The project also provided training on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and Evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Attended Richmond and Wandsworth DAOG partnership meeting, and 16 Days of Activism events. Nia contacted services providing support to women involved in prostitution in the borough to identify any unmet needs.
- Expert led training sessions were delivered by the Ascent project, led by Women's Resource Centre, to one or more borough organisation. It circulated all training dates to borough leads.
- SignHealth presented their service to Richmond MARAC. And a
 presentation and Deaf Awareness session to the CGL Integrated Drug
 and Alcohol Recovery Service. Presented to the "Servicing Richmond
 and Wandsworth Councils" Team meeting and discuss ways of
 working together. Have continued to inform borough about services
 during lockdown.
- Galop met with LGBT+ lead from Hestia, attended VAWG Strategic Group and Central London Community NHS Foundation Safeguarding Team in year 3; attended MARAC and delivered presentation for in borough 16 Days of Action event.
- The Specialist Refuge Network led by Ashiana delivered training on working with women experiencing multiple disadvantage and outreach to professionals in the borough. In years 4 and 5, these activities were delivered remotely.
- The Women's Aid-led National Domestic Violence Helpline partnership offered free helplines (including rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. It continues to publicise the service in year 4 and 5.

Tender Education and Arts

Solace Women's Aid

GALOP

SignHealth

Women's Aid

Ashiana

Women's Resource Centre

¹²² The Ascent Ending Harmful Practices (EHP) project is led by Asian Women's Resource Centre (AWRC)

¹²³ MARAC – Multi Agency Risk Assessment Conference

¹²⁴ The Ascent Advice and Counselling project is led by Solace Women's Aid.

Southwark

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	1385	1260	4.41%	3.78%
Combatting Homelessness	1.2 Youth homelessness	1395	1652	4.14%	5.94%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	47	59	4.99%	7.44%
	2.1 Prevention (working with children and young people)	2405	1940	3.25%	2.32%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1470	2050	4.25%	5.11%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4705	3272	4.59%	2.91%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	125	321	3.14%	7.08%
Tackling \$	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	3	31	0.97%	4.65%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	245	168	7.87%	5.49%

	elivering in Southwark	
Priority	Project	Examples of activities undertaken
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Southwark Council passed DAHA accreditation in September 2015 supported by STADV, becoming the first local authority housing department to achieve this. Council staff attended DAHA workshops as have Peabody and Safer London staff. Discussions and support from DAHA have been ongoing in preparation for re-accreditation. Southwark would like to do this jointly with their housing options and Managemen Teams. Southwark presented at the DAHA London regional group meeting on meeting the new Domestic Abuse Act duties. Southwark Housing Solutions and Housing Management plan to go for re accreditation and accreditation together and have signed up for STADV membership services. Shelter (STAR Partnership) run a Trailblazer advice and advocacy service in the Housing Solutions office. Shelter set up and agreed reciprocal arrangements with Robes Project, a winter night shelter oper from October. Referrals are usually only accepted via nominated partners. A referral pathway has been agreed and a service leve agreement put in place to facilitate on-going joint working partnership Shelter staff met with pupils and staff from Beormund Primary School in Southwark to talk about housing and homelessness and share information about our services and delivered training around housing 8 homelessness to junior doctors at Guys & St Thomas's hospital. Referra pathways were refreshed with Southwark Law Centre and Shelte attended Southwark's Homelessness Forum. In year 5, referral pathways were agreed with BRIC - Building Recovery in the Community, who support those with issues around alcohol and drug use Homeless Link ran a series of events on implementing the Homelessness Reduction Act (HRA) in London and the Southwark spoke at all events about their HRA implementation journey and the culture change in the local authority. Homeless Link regularly attends Southwark have attended events such as the HRA call for Evidence in October 2019 There was borough attendance at a co-production during Covid-15 meet

Tender Education and

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Ashiana

Women's Resource Centre

- Ashiana delivered outreach training on Refuge Move on & Multiple Needs and, DV and housing options and Introduction to Domestic Abuse, Multiple Disadvantage and Trauma-Informed Practice. In years 4 and 5, training was and outreach to professionals was provided remotely.
- Tender, in year two, delivered a two-day Healthy Relationship project in one primary school, one secondary school, one targeted setting and in the Champion School, The Charter School East Dulwich. Although Year 4 work has been affected by school closures, healthy relationship work was delivered at Brunswick Primary and at Ark All Saints (delivered online. Champion school work took place at Harris Academy Peckham. In year 5 a 2 day Healthy Relationships project was completed in John Donne Primary and further assemblies were delivered in Ark Globe Academy.
- Expert led training sessions were delivered by the Ascent project to one or more borough organisations. All training dates were circulated to the borough lead. Training on the Equality Act 2010 and Cross-Cultural Working with Perpetrators of Domestic Abuse was attended. Housing First officer attend expert-led training Working with Male Victims. Borough staff also attended Expert Led Training Crosscultural Working with Perpetrators of Domestic Abuse, Expert Led Training Child/ Adolescent to Parent Violence and Abuse and Sustainability Training Unconscious Bias.
- A partner in the Ascent EHP project¹²⁵ is a member of FGM safeguarding board which has translated into referrals. Also delivering weekly groupwork at the Salvation Army and maintain involvement at the Women's Hub. AWRC also took part in the Southwark Forum for Equalities and Human Rights in September 2019. In year 4, organised virtual communal groups for women to get advice and support. Advice has been delivered by phone or video conferencing. In year 5, EHP project staff held a meeting with the Elephant and Castle Community Project, to agree on referral pathways and ways to expand the outreach with the Latin American community in the Borough.
- Galop has been in contact with the local community safety officer and attended Southwark DV/VAWG forum and distributed information about the DAP project; delivered training session in Southwark Wellbeing Centre. met with Micro Rainbow, who support LGBT+ asylum seekers in the borough; met with probation service regarding LGBT perpetrator work and contact with Social Services Safeguarding unit and MARAC¹²⁶. Continues to liaise with Solace and local VAWG on referrals.
- Ascent: Advice and Counselling project delivered one to one counselling with Southwark SASS at Coin Street and a Moving Forward group. They met with the lead councillor on VAWG, attended the VAWG forum contributing to the new VAWG strategy. Partner LAWRS were invited to the Southwark Forum for Equalities and Human Rights event to present on their work on VAWG and support provided. They also ran Espacio Mama working with young mothers and work with elderly Latin American women at AGE UK. Solace continue to work closely in partnership with Housing Solutions and had been co-located with the Housing Department, working with the Housing Solutions manager to deliver events on partnership, the Homelessness Reduction Act and domestic abuse and liaising around improved outcomes for women presenting as homeless due to VAWG; Training to professionals was delivered on domestic violence injunctions, access to family law legal aid, evidencing domestic violence in the family courts, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Attended Southwark VAWG Forum. Family law legal training delivered. Engaged with local magazine Castle Chronicle and

¹²⁵ The Ascent Ending Harmful Practices Project is led by Asian Women's Resource Centre

¹²⁶ MARAC – Multi Agency Risk Assessment Conference

- promoted services on local Facebook groups. LAWRS undertook a presentation to the Latin-American and Latin-Caribbean Network
- SignHealth ran a stall at the WOW festival at the South Bank Centre
 in March 2019, publicised the service with Community Social work
 and safeguarding Team. Held virtual workshop for Solace refuge staff,
 presented at the virtual Deaf Future conference in year four and virtual
 workshops have been booked with St John's & St Clement's Primary
 school for early in year 5.
- The Women's Aid-led National Domestic Violence Helpline partnership offered free helplines (including rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. In year 5 desk based promotion was undertaken.

Sutton

Sullon						
Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)	
ssness	1.1 Prevention and targeted intervention	330	269	1.05%	0.81%	
Combatting Homelessness	1.2 Youth homelessness	605	138	1.80%	0.50%	
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	22	16	2.34%	2.02%	
	2.1 Prevention (working with children and young people)	2610	2556	3.53%	3.06%	
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	605	389	1.75%	0.97%	
al and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	1375	1548	1.34%	1.38%	
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	55	74	1.38%	1.63%	
Tackling Sexu	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	2	5	0.65%	0.75%	
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	15	15	0.48%	0.49%	

Projects de	Projects delivering in Sutton			
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter ¹²⁷ has set up a referral pathway with SPEAR and have used the local press to promote its services and address low take up. Shelter are co-located with LB Sutton in their community hub delivering monthly face to face outreach sessions with Sutton residents. and have attended their team meetings and met with Sutton Housing Partnership's to encourage referrals. Shelter supported LB Sutton to develop and publish a guide for families moving into temporary accommodation. In year 5 Shelter set up referral pathways with Housing for Women. New Horizon have discussed referral pathways with Young Minds. Partner Depaul met with Encompass Housing, and borough residents access Depaul's UK Endeavour Centre. Partner Shelter's monthly advice surgery at Suttons Housing Partnership is open for U25s in crisis situations. Referral pathways were set up with the Housing Association Youth Network and SPEAR outreach. Work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the panLondon DWP Homeless Outreach Workers and Pan-London Homeless Health Leads and Sutton Rough Sleepers forum. Sutton Housing Partnership (SHP) commissioned training in preparation for STADV's DAHA accreditation and has written this into their transformation plan for the borough setting up a Housing operational Group. They invited STADV to deliver a DAHA Masterclass presentation to Sutton's VAWG and Housing meeting and attend their first DAHA steering group. DAHA has met with the new DAHA lead for both SHP and Encompass for Sutton Council who are considering joint accreditation and attended a virtual steering group with Encompass in March. Workshops have been attended by their staff, DWP and Wandle Housing staff. DAHA met with the DAHA borough lead to discuss accreditation in		

 $^{\rm 127}$ Shelter leads the STAR partnership

- Tender delivered two-day Healthy Relationship projects in Barrow Hedges, Limes PRU. The Champion School work was completed in Greenshaw High School and Carshalton High School.
- The Specialist Refuge Network, led by Ashiana, delivered outreach training sessions to professionals on Honour based violence and forced marriage one session was at Sutton civic offices, the other session in year 4 was online due to lockdown. Training and outreach to professionals continued online in year 5; training delivered included Women with women experiencing multiple disadvantage. The partnership met with Sutton business and profession development team about Honour based violence and FGM.
- IKWRO a partner in the EHP¹²⁸ project continue to attend a monthly outreach surgery at the one stop shop. Also delivered an FGM presentation for school children Champions at Wallington Country Grammar School. In year 5, the EHP project continues to assist with the Sutton one-stop-shop to offer and provide specialist casework. EHP project partner also delivered a talk to Year 10 students who have chosen to support Southall Black Sisters, through a programme called First Give, where students choose and support a charity of their choice.
- Galop have had contact with local MARAC¹²⁹; delivered a presentation the VAWG forum in January 2020. In year 4 provided training for Sutton Women's Centre on LGBT+DVA experiences. In year 5, Galop attended a Sutton MARAC.
- The Ascent Advice and Counselling project¹³⁰ deliver one to one counselling and a Moving Forward group at the Riverside Community Centre and attend the One Stop Shop on a monthly basis. Discussions about services have been held with the VAWG lead. The project has also attended the Women's Hub and co-commissioning event with a VAWG commissioner. Training was provided by the project on domestic violence injunctions, access to family law legal advice, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. Established links with Transform Sutton Service and attended Sutton's One Stop Shop. Family law legal training delivered.
- Expert led training sessions were delivered by the Ascent project¹³¹ to
 one or more borough organisations. Social worker attended accredited
 training child to parent violence/abuse. Borough leads continued to
 receive information on the availability of training. Borough based
 organisations who accessed the project's services include Sutton
 Housing partnership and Sutton Reach.
- SignHealth provided an Online Safety Workshop with the Dreaming Tree Project to students between the ages of 9-14. Safeguarding team has been kept informed of the service in year 4.
- The Women's Aid-led Domestic Violence Helpline, partnership offered free helplines (including rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and updates were sent to all borough officers. Presented at Sutton VAWG Forum and undertook desk based promotion in year 5.

Tender Education and Arts

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Ashiana

Women's Resource Centre

¹²⁸ The Ascent Ending Harmful Practices (EHP) project is led by AWRC.

¹²⁹ Multi Agency Risk Assessment Conference

¹³⁰ The Ascent Advice and Counselling project is led by Solace Women's Aid

¹³¹ The Ascent second tier project is led by Women's Resource Centre

Tower Hamlets

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	1040	1216	3.31%	3.65%
Combatting Homelessness	1.2 Youth homelessness	1460	1237	4.33%	4.45%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	40	53	4.25%	6.68%
	2.1 Prevention (working with children and young people)	2610	2909	3.53%	3.49%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1355	1381	3.92%	3.44%
and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	4015	3853	3.92%	3.42%
_	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	175	193	4.40%	4.26%
Tackling Sexua	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	7	42	2.27%	6.30%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	85	90	2.73%	2.94%

Projects deli	Projects delivering in Tower Hamlets				
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter have delivered an advice drop-in and workshop for residents in partnership with LB Tower Hamlets environmental health team and a local councillor. They attend the borough's quarterly Private Renters Charter Forum which they were invited to be part of and have provided a briefing on the new Fitness for Habitation Act. Partner Thames Reach met with the No Second Night Out teams to share information and provide updates and with the London Credit Union and to up a pathway with them to help their clients open bank accounts. Shelter discussed future joint working opportunities with Praxis who delivered specialist Immigration training to partnership staff in November 2019. In year 4, Shelter met with Solace Women's Aid in Tower Hamlets of discuss referral pathways and in year 5 attended the borough's PRS and homelessness forums. Both Tower Hamlets Council and Tower Hamlets Homes have signed up for joint DAHA accreditation and received extensive support from STADV. DAHA have attended separate steering groups and a joint one. STADV delivered a breakfast session to 13 Tower Hamlets Homes staff as part of 16 Days of Activism. Swan Housing booked DAHA to deliver a lunch and learn session for managers. The Council, Tower Hamlets Homes, Centrepoint and One Housing staff attended DAHA workshops. In year 4, following a steering group meeting, Tower Hamlets Homes reported feeling more 'on track' for accreditation than the Council and were aiming for a separate assessment in December 2021. In year 5, their assessment due in February 2022 was delayed due to staff changes. STADV have offered continued support towards accreditation through their membership framework. The London Youth Gateway (LYG) project 132 attended forums such as No First Night Out and the Voluntary Child & Youth Sector Forum meetings in the borough. Partner Albert Kennedy Trust is co-located at Crisis Skylight providing advice and Partner Alone in London has delivered conflict resolution and homelessness prevention			

¹³² The London Youth Gateway (LYG) project is led by New Horizon Youth Centre

- Tender delivered two-day Healthy Relationship projects in Bow School, London Enterprise Academy and Hague Primary. Champion School work was also completed in London Enterprise Academy. An additional assembly was delivered to Oaklands School in year 5.
- Galop attended the Tower Hamlets LGBT Forum, attends MARAC¹³³ regularly. Attended an LGBT housing event in Lime Wharf. Presented to staff at Royal London Hospital and to local housing organisation. Attended Metropolitan Police Service Victims Voice Forum event held at Bethnal Green Police Station and LGBT history month event at Positive East (also in year 4); had stall at Queen Mary University for LGBT+ History month. In year 5, Galop attended a MARAC.
- The Specialist Refuge Network delivered outreach training on Awareness of Services for Women with Multiple Needs and sessions on Supporting Women Facing Multiple Disadvantages. In year 4, training was provided virtually to police and borough VAWG team as well as other professionals. In year 5 training and outreach continued to be delivered online on topics including Introduction of Domestic Abuse, Multiple Disadvantage and Trauma- Informed Practice.
- The Ascent: Advice and Counselling project ¹³⁴delivered one to one counselling at the Poplar Children's Centre and a Moving Forward group at various children centres in the boroughs. Advice and counselling is also delivered from Solace's head office and counselling from IMECE services. A joint cooking workshop has been delivered at the Women's Homeless Hostel with Beyond the Streets. Solace hosted a visit from two councillors to discuss approaches to dealing effectively with VAWG and Housing and delivered training on harmful practices to the No First Night Out team. Training to professionals was also delivered on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. The borough's Homelessness team invited Solace to attend their team meeting. Referral pathways have been provided to the Victim Support IDVA Service. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum and VAWG steering group were attended. Family law legal training delivered.
- SignHealth delivered a Healthy Relationship workshop at DeafPlus, Presented to Tower Hamlets Homes in November 2019. Delivered three virtual workshops to Deafplus members, delivered training to Tower Hamlets Homes' staff on DA in Deaf community. Attended Relationship and Sex Education forum in Year 4
- The Women's Aid-led National Domestic Violence Helpline partnership offered free helplines (including rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent to borough officers. It continues to publicise the service.
- Women's Resource Centre circulated all training dates to the borough lead. Training on Coercive control: law and developments, train the trainer and responding to perpetrators of domestic violence were attended. Training sessions were delivered to one or more borough organisations and staff that also received briefings and newsletters. Training provided on unconscious bias, Equality Act 2010 and cross-cultural working with perpetrators on domestic abuse, Working with male victims of domestic violence and better engagement with perpetrators.
- IMECE, a partner in the Ending Harmful Practices project led by AWRC¹³⁵ continued to provide support and outreach in the borough. In year 4, due to Covid-19, counselling provision continued over a secure online platform and advice provision over phone or video conferencing. In year 5, EHP project staff attended a meeting with Queen Mary University and talked about EHP project services.

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¹³³ Multi-Agency Risk Assessment Conference

¹³⁴ The Ascent Advice and Counselling Project is led by Solace Women's Aid

¹³⁵ Asian Women's Resource Centre

Waltham Forest

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	1580	1530	5.03%	4.59%
Combatting Homelessness	1.2 Youth homelessness	1120	1310	3.33%	4.71%
Combat	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	20	8	2.13%	1.01%
	2.1 Prevention (working with children and young people)	2610	2597	3.53%	3.11%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision) 2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision 2.4: Emergency refuge	1175	1345	3.39%	3.35%
d Domestic V		3555	3307	3.47%	2.94%
	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	175	195	4.40%	4.30%
Tackling Sexual	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	5	12	1.62%	1.80%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	80	88	2.57%	2.88%

Projects del	Projects delivering in Waltham Forest				
Priority	Project	Examples of activities undertaken			
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Shelter met with Havering DWP partnerships manager to discuss joint working opportunities and referral pathways between services and the Director of Housing Solutions and Head of Homelessness Prevention. They operate a tri-borough system including Waltham Forest and Redbridge. They also met with MP Stella Creasey's office to discuss referral pathways and training opportunities and reviewed pathways in year 4 and shared recent data/stats on trends identified through the STAR project. In year 5 they met with the borough Early Help team and the borough Parents forum, agreed a referral pathway with Solace Women's Aid and started face to face outreach form the borough's Community hub. Homeless Link chair the Waltham Forest Homelessness Forum meeting and in year one undertook a mapping exercise with forum members to clarify rough sleeping hotspots. Year two discussions included the rollout of Universal credit in the borough, the progress of Rough Sleeper Initiative (RSI) funded projects. Borough staff attended HRA Call for Evidence Policy forum in year 3. Service providers in the borough have attended Plus project events and in year 5 this included Understanding and influencing London's Integrated Care System (ICS). The borough's Single Homeless meeting was also attended. Shelter¹³⁶ and New Horizon Youth Centre¹³⁷ continue to promote services and meet with the homelessness leads for the East London Partnership to embed complementary services. New Horizon delivered a youth homeless outreach work updates were provided on 'Hotel 1824' emergency project referral for rough sleeping. In year 5, updates continued for Hotel 1824 profiling, LYG remote advice and NHYC youth-focused rough sleeping outreach and face to face outreach for those impacted by youth violence. Presentations were made to the pan-London DWP Homeless Outreach Workers and Pan-London Homeless Health Leads. Partner akt also held a two-weekly drop-in at St Mungo's. STADV held a DAHA accreditation worksho			

Shelter leads the STAR partnership
 New Horizon Youth Centre leads the London Youth Gateway project.
 Registered Social Landlords

- Ashiana delivered outreach to professionals (DDV concession¹³⁹, immigration law update and Ashiana services). In years 4 and 5, outreach and training to professionals on subjects such as multiple disadvantage, Introduction of Domestic Abuse, Multiple Disadvantage and Trauma- Informed Practice and immigration Law and DV were delivered virtually. Professionals trained included housing and social care.
- In year one, Tender delivered its Healthy Relationships project in George Mitchell Primary School, Willowfield School, Hornbeam Academy Trust and its Champion Schools project at Holy Family Catholic School. Tender will also be delivering in Waltham Forest. In year three it delivered two-day Healthy Relationship projects in Willowfield School, Barncroft Primary, Big Creative Education. Some Champion School work was completed in Sir George Monoux College but were unable to finish due to Covid-19. An additional assembly was delivered to Big Creative Education in year 5.
- Galop is a member of the Waltham Forest LGBT Forum, (chaired by Community Safety Partnership) and has been in contact with the Community Safety Officer and met with the LGBT group ELOP. In year 4 presented to boroughwide housing provider as part of 16 days of action, attended MARAC¹⁴⁰.
- Advice, 1:1 counselling and groupwork was delivered from the Ashiana head office and partner IMECE's as part of the Ascent Advice and Counselling project¹⁴¹. VAWG¹⁴² Network advice surgeries were delivered at One Stop Shop and Frederick Bremer School, a community engagement meeting on harmful practices at Wanstead Library and the Family Centre in Walthamstow and workshops and sessions to refuge residents and ABKHAZ Community group. Workshops and staff training on harmful practices and domestic abuse took place at Waltham Forest College, Heathcote High School and Science College and Burnside Secondary PRU They also delivered training to professionals on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, 1:1 counselling, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. The VAWG forum was attended, and Ashiana attended a VAWG Service Providers Network. Training on Female Genital Mutilation was delivered to Waltham Forest community members. Family law legal training delivered.
- SignHealth delivered two training sessions for refuge staff in the borough in year 3, continued to inform safeguarding team of their services during lockdown.
- Expert led training sessions were delivered by the Ascent project¹⁴³ to
 one or more borough organisations. Partners Respect presented at the
 Waltham Forest DA Forum. Rights of Women held expert led training
 specifically targeted at borough organisations and staff such as CPD
 accredited complicated matters training and better engagement with
 perpetrators. Borough officers attended training such as Coercive
 Control Law and developments, gender responsive trauma focused
 approach and sustainability training project management.
- The Ending Harmful Practices project¹⁴⁴ provided 1:1 advice and counselling support in the borough by partners Ashiana and IMECE, the project is also part of the VAWG Forum. In year 4, due to Covid-19, counselling provision continued over a secure online platform and advice provision over phone or video conferencing. In year 5, EHP partners met with Waltham Forest DWP to share information about

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¹³⁹ DDV Concession - to allow people on a UK partner visa to claim public funds while applying to settle in the UK because of domestic violence

¹⁴⁰ MARAC – Multi Agency Risk Assessment Conference

¹⁴¹ The Ascent Advice and Counselling project is led by Solace Women's Aid

¹⁴² VAWG – Violence Against Women and Girls

¹⁴³ Led by the Women's Resource Centre (WRC)

¹⁴⁴ Led by Asian Women's Resource Centre (AWRC)

 EHP project services and to reconnect to the Job centre to re-establish joint work. FGM training was also delivered, organised by Waltham Forest Community Safety. EHP project partner Ashiana is based in the borough, so the project receives a steady flow of referrals. The Domestic Violence Helpline partnership led by Women's Aid offered free helplines in all London boroughs and sent updates to all borough officers. It continued to publicise the service within the borough.
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Wandsworth

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
essness	1.1 Prevention and targeted intervention	965	902	3.07%	2.71%
Combatting Homelessness	1.2 Youth homelessness	1090	753	3.24%	2.71%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	18	13	1.91%	1.64%
	2.1 Prevention (working with children and young people)	2610	2450	3.53%	2.94%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1065	1021	3.08%	2.55%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	3535	3.47%	3.14%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	105	155	2.64%	3.42%
Tackling 5	2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	6	12	1.94%	1.80%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	90	81	2.89%	2.65%

Projects del	Projects delivering in Wandsworth			
Priority	Project	Examples of activities undertaken		
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 The STAR partnership¹⁴⁵ works closely with the borough leads and met to discuss joint working opportunities. Shelter and Thames Reach staff attended a community residents' event to raise awareness of housing and homelessness in the borough organised by a local councillor. Shelter staff met with CALM to talk about mental health resources for clients and with Hestia to promote the STAR partnership and referrals for Hestia's residents in need of housing and homelessness advice and support. In year 5, Thames Reach engaged with SPEAR across south and south west London area contacts including Wandsworth and agreed on referral pathways. St Mungo's provided a housing surgery, probation surgeries, appointments and client assessments as part of its work to support people leaving prison at risk of homelessness. They run weekly advice surgeries at Wandsworth Prison. In year 5 they also delivered a presentation to the authority and met with prison healthcare as well as ongoing client support and probation visits. Richmond and Wandsworth Council have signed up to DAHA accreditation for the Housing and Regeneration Department which serves Wandsworth and Richmond Council and DAHA have attended their joint steering meeting and provided ongoing support. Staff have attended workshops and The Council hosted a DAHA case management workshop attended by seven council staff including senior managers. STADV provided support and met with a local councillor to discuss good practice in relation to domestic abuse and housing and a local Domestic Homicide Review case. Support and reviews of progress continued in year 4, and accreditation was successfully passed in year 5 with Richmond. Attendance at webinars and the regional group also continued. London Youth Gateway146 liaises and promotes its services with Wandsworth's Young People's Services. NHYC has a referral pathway and partnership with Evolve and partner slip with Evolve and partner slip with Evolve and partner slip with Evolve and partner slip		

¹⁴⁵ The STAR partnership is led by Shelter 146 London Youth Gateway is led by New Horizon Youth Centre 147 The PLUS Project is Led by Homeless Link

•	 The Ashiana led Specialist Refuge Project delivered outreach training to
	professionals on subjects such as VAWG & Multiple Needs, Domestic
	abuse and Housing Options, Introduction of Domestic Abuse, Multiple
	Disadvantage and Trauma- Informed Practice. In years 4 and 5, training
	and outreach to professionals were delivered online

- In year one, Tender delivered its Healthy Relationships project in Chestnut Grove, St Faiths Primary, Francis Barber Pupil Referral Unit and its Champion Schools project at Harris Academy Battersea. In year three Tender delivered two-day Healthy Relationship projects in Shaftesbury Park Primary, Chestnut Grove Academy, Saint Cecilias and Francis Barbers PRU. Champion school work was also completed in Saint Cecilias. In year 5, a 2 day healthy relationships project was completed in John Donne Primary and further assemblies were delivered in Ark Globe Academy.
- The Ascent: Advice and Counselling project ¹⁴⁸delivered one to one counselling and a Moving Forward group at Katherine Low Settlement Children's Centre. Group work was also delivered at Victim Support. Referral pathways were set up with the local social prescribing team. The project also delivered training on domestic violence injunctions, access to family law legal aid, child contact arrangements and domestic violence and evidencing domestic violence in the family courts. In year 5, services, advice and outreach were delivered remotely. Performance update newsletter was sent to the VAWG lead. LAWRS delivered a presentation to the Wandsworth and Richmond Domestic Abuse Operations Group. Family law legal training delivered.
- Galop presented to the DV/VAWG Forum to inform local providers of their services. Presented at DVA Conference at St George's Hospital in 2019, attended Central London Community Healthcare NHS Foundation Safeguarding Team meeting. Delivered presentation as part of 16 days of Action 2020 and continued attendance at MARAC¹⁴⁹in year 4. In year 5, Galop attended a MARAC.
- Expert led training sessions were delivered by the Ascent project 150 to one
 or more borough organisations. Partner Rights of Women held expert led
 training that was specifically targeted at borough organisations and staff
 such as better engagement with perpetrators, 4-day accredited domestic
 violence perpetrator programme and Coercive Control Law and
 developments.
- The partnership led by Women's Aid offered free helplines (including National Domestic Violence Helpline, rape and sexual violence helplines and Respect Men's Advice Line) in all London boroughs and quarterly updates were sent quarterly to borough officers. Provided training and workshops at Roehampton university and Harris Academy Battersea. Presentation and Q&A to South West BCU in year 4. In year 5 desk based promotion was undertaken.
- SignHealth is based in the borough; they held a workshop and presentation to CAMHS at Springfield Hospital and continue to hold Healthy Relationships Workshops at Oak Lodge School for deaf children and Survivor workshops. Delivered a summer programme aimed at 11 to 25 year olds on Human rights and Deaf Identity. Have links with Wandsworth Safety Net and 6-week Young DeafHope workshops with a weekly drop in session; AWRC continues to provide outreach activities including holding legal advice coffee morning at ASWAC, a local organisation. Ran a Healthy Relationships workshop for professionals at Springfield hospital in year 3. Delivered a virtual workshop at the Trust Domestic Abuse Conference with South West London and St George's Mental Health NHS Trust in December 2020. In discussions to resume face to face workshops with Oak Lodge for 6th form students in year 5. In year 5, SignHealth delivered their workshop programme to Oak Lodge students.
- FORWARD, a partner in the Ending Harmful Practices project¹⁵¹, delivered quarterly parent sessions on FGM at Gatton Primary School, and maintained the counselling provision at Victim Support until May 2019

Tender Education and Arts

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Women's Aid

Ashiana

Women's Resource Centre

¹⁴⁸ The Ascent Advice and Counselling Project is led by Solace Women's Aid

¹⁴⁹ MARAC – Multi Agency Risk Assessment Conference

¹⁵⁰ The Ascent second tier project is led by Women's Resource Centre

¹⁵¹ The Ending Harmful Practices Project is led by Asian Women's Resource Centre (AWRC)

	providing 1:1 therapy sessions to borough residents. Participated in White Ribbon event in November 2020. In year 5, EHP project staff attended VAWG Forums and events delivered by Wandsworth. EHP project has also made links with South Thames College in Wandsworth, where they will provide information to adult students on harmful practices.
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Westminster

Priority	Service Area	Number of people (target)	Number of people (actual)	Per cent of total pan- London (target)	Per cent of total pan- London (actual)
ssuess	1.1 Prevention and targeted intervention	1525	1264	4.85%	3.79%
Combatting Homelessness	1.2 Youth homelessness	855	688	2.54%	2.47%
Combatt	1.3 Supporting the response to homelessness in London through support to voluntary sector organisations	44	52	4.68%	6.56%
	2.1 Prevention (working with children and young people)	2200	1921	2.97%	2.30%
iolence	2.2 Advice, counselling and support to access services (for medium risk post-IDVA and target groups not accessing generalist provision)	1235	1261	3.57%	3.14%
Tackling Sexual and Domestic Violence	2.3: Helpline, access to refuge provision/ support and advice, data gathering on refuge provision and supporting regional coordination of refuge provision	3555	3337	3.47%	2.96%
Sexual and	2.4: Emergency refuge accommodation and support and alternative housing options to meet the needs of specific groups	150	184	3.77%	4.06%
Tackling (2.5: Strengthening support for frontline sexual and domestic violence (working with voluntary sector organisations, local authorities, and other agencies)	7	35	2.27%	5.25%
	2.6: Targeted services for those affected by harmful practices (FGM, Honour based violence (HBV), forced marriage and other harmful practices)	95	95	3.05%	3.11%

Projects delivering in Westminster			
Priority	Project	Examples of activities undertaken	
Combatting Homelessness	Shelter St Mungo's New Horizon Youth Centre Standing Together Against Domestic Violence Homeless Link	 Partner Thames Reach conduct fortnightly hotspot visits around All Soul Church in partnership with St Mungo's and met with the SOS Westminste team to discuss rough sleeping in the borough and changes to the borough scurrent outreach provision. Stonewall Housing conduct regula drop-in sessions at ClinicQ. Shelter met with the Brazilian consulate to discuss the housing issues affecting their nationals, The Passage and DAHA to promote the STAR partnership. Shelter staff held several pop-up drop in sessions across the borough in support of World Homelessness Day. Shelter presented to the Ministry of Housing Communities and Loca Government on their services. Shelter's fortnightly drop-in sessions a Westminster Reference Library ended and they now have a contract with Westminster to deliver services across the whole borough. They also received dedicated training from borough experts in environmental health to assist in resolving private sector rental issues and Thames Reach me with borough officers to discuss borough rough sleeping in leading to new referrals. In year 5, client access increased through Lotus Sanctuar supported housing within the private sector and One Westminster's agreer referral pathways. St Mungo's conducted local authority visits client assessments as part cits work to support people leaving prison at risk of homelessness. This worincluded referrals from probation, assessments, and advocacy on behalf cilents to local authorities, Department of Work and Pensions and housing associations. In year 5, referrals, assessments and client support continued. Separate DAHA workshops were attended by CityWest Homes, Councand West London Mission staff, as well as The Passage and A2 Dominion Commissioners have included working towards DAHA accreditation in the contract for Housing Options and City West Homes (council stock now merged back). DAHA were in regular contact and discussion with Housing Management and Housing Solutions Residential Management Group (RMG) about the process f	

¹⁵² Led by Ashiana

¹⁵³ The Ascent Ending Harmful Practices (EHP) project is led by Asian Women's Resource Centre

The Ascent Ending Flatillul Flatilities (ETIF) project is led by Asian Women's Resource Confidence
 MARAC - Multi-Agency Risk Assessment Conference
 The Ascent Advice and Counselling project is led by Solace Women's Aid
 Surgeries were delivered at the partner, Chinese Information and Advice Centre's (CIAC) office
 The Ascent second tier project is led by Women's Resource Centre

Projects delivering in Westminster				
Priority	Project	Examples of activities undertaken		
		 SignHealth did a presentation about their service at Westminster DV Forum; and attend the Forced Marriage Protection Unit quarterly meetings at the Foreign and Commonwealth Office. In year 4, attended the Specialist Service Group meeting for the tri-boroughs with Standing Together, have arranged a virtual cyber safety workshop with St Augustine's Secondary school for early in year 5. The Women's Aid-led, Domestic Violence Helpline partnership offered free helplines (including rape and sexual violence and Respect Men's Advice Line) in all London boroughs, updates were sent quarterly to all borough officers. Partners provided training for professionals at London College of Fashion. Desk based promotion was undertaken in year 5. 		



Item:

14

Grants Committee

2022-2026 Pan-London Grants Programme

- Implementation update

Report by Feria Henry/Joanne Watson **Job title** Grants Managers

Date 13 July 2022

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Summary At the November 2021 meeting, Grants Committee agreed

recommendations for grant funding for Priority 1, Combatting Homelessness, and Priority 2, Tackling Domestic and Sexual Violence for the 2022-2026 Pan-London Grants Programme.

This reports updates members on the implementation of the new

programme.

Recommendations Grants Committee is asked to:

 note the activity to-date (section 1) and continuing activity (section 3) to implement the 2022-2026 pan-London Grants Programme

- note the final awarded grant values to partners who are delivering the programme from April 2022 (table 1)
- discuss and suggest aspects of involvement with the programme over the coming year (section 4).

2022-2026 Grants Programme – Implementation update

1 Background

- 1.1 At the November 2021 meeting, Grants Committee agreed recommendations for grant funding for Priority 1, Combatting Homelessness, and Priority 2, Tackling Domestic and Sexual Violence for the 2022-2026 Pan-London Grants Programme.
- 1.2 The total funding available through the prospectus for the life of the programme was £21,100,000; £9,800,000 for combatting homelessness and £11,300,000 for tackling domestic and sexual abuse. Funding was split across nine services areas:

1.2.1 **Priority 1 – Combatting homelessness**

- 1.1 Prevention and targeted intervention £4million
- 1.2 Prevention and targeted intervention for rough sleepers £1million
- 1.3 Prevention and targeted intervention for young people £4million
- 1.4 Improving the response to homelessness in London (working with housing and homelessness organisations and professionals) £800,000

1.2.2 Priority 2 – Tackling domestic and sexual abuse

- 2.1 Prevention (children and young people) £1million
- 2.2 Specialist advice, counselling and support (for medium risk survivors (including post-IDVA/ISVA) and target groups not accessing general provision) £7million
- 2.3 Helpline services (advice and support, access to refuge provision) £1.2million
- 2.5 Improving the response to domestic and sexual abuse in London (working with domestic and sexual abuse organisations and professionals) £800,000
- 2.6 Services for people affected by harmful practices £1.3million

1.3 The <u>prospectus and service specifications</u> are available on the London Councils website.

2 Activity with recommended applicants

- 2.1 Twelve organisations were recommended for 13 grants to deliver the services outlined in the prospectus (see Table 1).
- 2.2 Since the November Committee meeting the grants team has undertaken the following activities:
 - 2.2.1 Pre-agreement meetings to cover a range of pre-award matters including:
 - roles and responsibilities (grant agreement)
 - review of activity, outcomes, and budget profiles
 - monitoring and reporting (including borough level)

2.2.2 Programme assessment

- assessment of outcomes against prospectus
- review of all profiles and budgets to assess pan-London delivery and value
- 2.3 Co-design of reporting arrangements (working with Superhighways) using a collaborative approach to review current system and scope the future system with the aim of:
 - reducing time grants officers spend on collating and analysing information
 - reducing time, and funding, grantees spend on reporting to London Councils
 - sharing collated reporting outcomes with grantees on a more consistent basis.
- 2.4 A key issue the team and new partners have been managing is adjusting projects to match available resources. Following initial negotiations, grants have been reduced proportionally to the funding for programme priority, to avoid reducing smaller grants to the point of non-viability (see Table 1).

Table 1: Applicants and Agreed Awarded amount

Service Area	Organisation	Original requested amount	Agreed awarded amount
1.1	Shelter, The National Campaign for Homeless People Ltd	£3,993,720	£3,706,718
1.1	St Mungo Community Housing Association	£1,455,633	£1,315,749
1.2	St Mungo Community Housing Association	£445,109	£413,021
1.3	New Horizon Youth Centre	£3,999,795	£3,756,866
1.4	Homeless Link	£767,910	£693,509
Priority 1: Combatting Homelessness		£10,662,167	£9,885,863
2.1	Against Violence and Abuse	£998,375	£944,987
2.2	Galop	£643,749	£642,295¹
2.2	Women and Girls Network	£5,820,952	£5,533,157
2.2	SignHealth	£1,171,769	£1,047,148
2.3	Refuge	£1,200,000	£1,139,673
2.5	Women's Resource Centre	£799,996	£758,088
2.6	Asian Women's Resource Centre	£1,300,000	£1,234,646
	Priority 2: Tackling Domestic and Sexual Violence	£11,934,841	£11,299,994

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¹ This is the recommended figure, final budget is still being negotiated, project has started at own risk

3 Activity

- 3.1 Activity for the team since the last report in March has included:
 - 3.1.1 finalising actions from pre-agreement meetings
 - 3.1.2 extending the agreement for the current Grant for specialist refuge services - led by Ashiana Network - to April 2023. This extension is to give time to develop longer term arrangements with the boroughs and the GLA following the introduction of the Domestic Abuse Act.
 - 3.1.3 Finalising the agreement for refuge data services In July 2021, Grants Committee agreed to an award of grant (£100,000 total) for the period 2022 to 2026 to the Women's Aid Federation for continuation of data services related to refuge domestic abuse services and refuge provision.
 - 3.1.4 Agreeing new reporting arrangements work has continued with Superhighways to introduce a new reporting portal to streamline the way partners report on their outcomes to London Councils. Several workshops have been delivered with a to deploying the reporting tool in readiness for the first quarter's return later this month; first quarter performance will be reported to the next Grants Committee meeting in November 2022.
 - 3.1.5 Most funding agreements have been issued with the remainder to be issued shortly.
 - 3.1.6 Projects that have met all provisional requirements have received a first payment.
 - 3.1.7 Since November, the team has worked with Superhighways to develop a more efficient reporting tool for the programme. This work will continue during the remainder of the year.
 - 3.1.8 Work to scope out and commission an evaluator for the 2022-2026 programme will begin over the summer.

4 Year one activity for Grants Committee

- 4.1 Grants Committee members were involved in bringing the new programme to life from developing the prospectus, contributing to workshops through to scoring of applications and engagement with a programme panel.
- 4.2 There will be opportunities for Grants Committee members to find out more about and further develop the programme in year one (2022-2023). For example:
 - 4.2.1 induction sessions for new members
 - 4.2.2 partners presenting to Grants Committee
 - 4.2.3 scoping and commissioning of the 2022-2026 programme evaluation
 - 4.2.4 arranging visits for members throughout year and informing members of opportunities to visit funded projects
 - 4.2.5 continuing to use the evaluation findings from 2017-2022 programme to discuss and agree any programme management changes
 - 4.2.6 reviewing new programme reporting arrangements
 - 4.2.7 scoping and agreeing changes during the life of the programme
 - 4.2.8 agreeing champions for specific aspects of work.
- 4.3 Grants Committee members are invited to discuss the above and suggest any further aspects of involvement with the programme over the coming year.

5 Recommendations

- 5.1 Grants Committee is asked to:
 - 5.1.1 note the activity to-date (section 1) and continuing activity (section 3) to implement the 2022-2026 pan-London Grants Programme
 - 5.1.2 note the final awarded grant values to partners who are delivering the programme from April 2022 (table 1)
 - 5.1.3 discuss and suggest aspects of involvement with the programme over the coming year (section 4).

Financial Implications for London Councils

The budget for 2022-23 was agreed by Leaders' Committee in December 2021.

Legal Implications for London Councils

London Councils manages the London Councils Grants Programme on behalf of all the boroughs and the City of London. The Programme makes grants to voluntary organisations to deliver improved outcomes for Londoners.

The Programme operates within a scheme made under Section 48 of the Local Government Act 1985. It is a collective scheme i.e. all the boroughs fund the Programme, through a levy contribution based on the boroughs proportion of the capital's population. Boroughs must exercise their functions in respect of the scheme 'with due regard to the needs of the whole of Greater London'.

Leaders' Committee determines the principles and priorities of the Programme and the overall budget of the Programme. The Grants Committee commissions services, makes awards of funding, manages projects' performance and may advise Leaders' Committee on the Programme.

The legal requirements of good decision-making by public authorities, in summary, require the following:

1. Declaration of interests: The principle being, a decision maker should not be a "judge in his own cause". Where a decision-maker has an interest in the subject of a decision he is making it is likely to preclude his participation in the decision where – the decision will affect a friend or relation, the decision-maker has a financial interest in its outcome, the decision-maker is a director of an organisation affected by the outcome of the decision, the decision-maker is a member of group campaigning for one outcome or another, the decision maker's spouse, civil partner or other close family member has an interest in the outcome. Although a close connection with the subject of the decision will automatically disqualify a person from making a decision, declaration of a less direct interest before a decision is made may permit them to take part. In the latter circumstances the person concerned and any colleagues participating in the decision-making process must decide whether the connection would lead a fair-minded and informed observer to conclude that there was a real possibility that the decision-maker would be biased

- if they took part. London Councils has policies and procedures to assist in managing these matters, with Members being required to comply with their own authority's Code of Conduct.
- 2. Following correct procedure: A decision-maker will often be required to follow a set procedure for making its decisions, whether set out in statute or set by the decision-maker itself. Any such procedures are usually drafted with the purposes of both ensuring the decision-maker takes into account all relevant considerations as well as ensuring procedural fairness for those affected by the decision. In taking decisions which engage consideration of specific duties, such as the equalities duties, any process must ensure that those duties are also met. In your case, this will ensure that you turn your mind to, and can evidence that you have had due regard to the public sector equality duty in taking the decision. As you know this does not necessarily require a formal public consultation or EIA (but see below). Examples of prescribed procedures for decision-makers include express duties to: consult, give reasons for decisions, be informed of a right to appeal (if there is one), etc. NB: Whilst it is necessary for a public body making decisions to follow a set procedure that will not of itself render the procedure fair, and in certain circumstances it may also be appropriate/fair to depart from the published procedure.
- 3. Consultation: Public bodies are required by law to consult before making decisions, particularly in the context of making policies or issuing guidance. In some cases, there is an express duty to consult and a statutory process which must be followed. There is no express statutory requirement to consult under the Grants Scheme, although in having due regard to the needs of the whole of Greater London in making the scheme and exercising the relevant functions under section 48 of the Local Government Act 1985, and specifically in meeting the duty under subs 48(10) to keep the needs of the whole of Greater London under review, one must have regard to the general public law principles and requirements relating to consultation. There is published government guidance (https://www.gov.uk/government/publications/consultation-principles-guidance) and London Councils should have regard to this guidance

In summary: a public authority has a wide discretion in choosing the options upon which to consult; consultation may be an iterative process; consultation must be lawful (and therefore fair), and such consultation must also be adequate; consultation should be proportionate to the potential impact of the proposal or decision being taken; it should be undertaken at a formative stage in developing the proposals; the timeframe for any consultation should be proportionate and realistic to allow stakeholders an adequate time to consider and respond; the information provided as part of the consultation should be useful and accessible, the objectives of the consultation clear, and the public authority must give sufficient reasons for any proposals being consulted upon to allow for intelligent consideration and response; those consulted should be aware of the criteria that will be applied by the public authority when considering proposals and which factors will be considered decisive or of substantial importance at the end of the process of consultation, such as in evaluating the consultation responses or in taking the decisions informed by the consultation; consultation need not be formal and in writing, and there are a number of ways of engaging with stakeholders which may be appropriate e.g. by email or web-based forums, public meetings, working groups, focus groups and surveys; etc.

If a public authority has promised it will engage in consultation before making a decision it would normally be unfair not to do so. Public bodies should be mindful of any public statements/guidance that may have issued promising consultation e.g. where decisions engage equalities issues. Past practice may imply a promise to consult again on the same type of decision - fairness generally requiring that the practice of consultation is continued. Even if there is no promise or past practice of consultation, the nature and impact of the decision may mean that fairness requires it.

Measures of the severity of a decision's impact include - the extent to which it unexpectedly alters the existing position or legitimate expectations of the affected individuals/groups; or the severity of consequences of the decision on the affected individuals/groups; etc. The product of the consultation must be conscientiously taken into account in finalising proposals.

4. Rational and evidence-based: A public body must take rational decisions. An irrational or unreasonable decision is one that was not objectively rational and reasonably open to the decision-maker. Evidence-based decisions help to ensure that decisions are objectively reasonable.

- 5. All relevant considerations: A decision maker must ensure that it takes into account all relevant considerations in reaching a rational and evidence-based decision. The subject matter of the decision will inform what is relevant. EG: the proposal, response to consultation, guidance on parameters for decision, costs of decision, effects of the decision on others (including, for example, having due regard to the decision-makers' public sector equality duty), advice from officers, etc.
- 6. **Proper purpose:** A public body must act for a proper purpose and in taking their decisions decision-makers must apply their minds to the correct statutory objective. A public body must act in good faith.
- 7. **Proportionate:** Public decision-makers should act in a way that is proportionate. Proportionate decisions are also likely to be rational, evidence-based and reasonable.
- 8. **Properly reasoned:** Procedural requirements on public decision-makers require that reasons must be given for their decisions. Reasons do not need to be excessively detailed but do need to be adequate. Adequate decisions deal with all the substantial points that have been raised; are sufficient for the parties to know whether the decision-maker has made an error of law; set out and explain key aspects of the decision-maker's reasoning in coming to its conclusion; include all aspects of reasoning that were material to the decision; but do not need to set out in detail all the evidence and arguments referred to by the decision-maker. The reasons for decisions should be recorded at the time the decisions are made.
- 9. With reference to the above, the standard grounds for judicial review are on the basis that a decision: was unlawful/ultra vires; was irrational; or was procedurally unfair in that the decision-maker has not properly observed the relevant procedures (whether set by statute or by itself) e.g. it has failed to consult or give reasons for its decision, or there has been a failure to observe the principles of natural justice in the decision-making process e.g. evidence of bias.

Further, a public authority should also be careful not to raise a further ground of challenge if, through their own conduct or statements, they have established a legitimate expectation as to how the public body will act. A legitimate expectation may arise exceptionally in three cases – where the decision-maker has made a clear and unambiguous representation that it will adopt a particular form of procedure above and

beyond that which it would otherwise been required to adopt; where the claimant has an interest in some ultimate benefit that it hopes to attain or retain fairness may require the claimant to be given an opportunity to make representations; and where the decision-maker has a substantive right on which it was reasonable for the claimant to rely. Public bodies may change their policies or depart from them (and so not fetter their discretion), and so a legitimate expectation will only arise if departure from the existing polices was an abuse of power.

Equalities Implications for London Councils

In reaching decisions for the implementation of any future grants programme, the Committee is required to have due regard to its obligations under the Equalities Act 2010, particularly the Public Sector Equalities Duty.

London Councils' funded services provide support to people within all the protected characteristics (Equality Act 2010), and targets groups highlighted as particularly hard to reach or more affected by the issues being tackled. Funded organisations are also required to submit equalities monitoring data, which can be collated across the grants scheme to provide data on the take up of services and gaps in provision to be addressed. The grants team reviews this data annually.

Background Documents

Grants Committee (AGM), 11 November 2020, Item 13, Extension to the current Grants Programme; Item 14 New grants programme 2022-2026: Planning and implementation

Grants Committee, 17 March 2021, Item 6, Grants Programme 2022-26: Planning and implementation

Grants Committee, 14 July 2021, Item 14, Grants Programme 2022-26: New programme prospectus

Grants Committee, 24 November 2021, Item 8, 2022-2026 Pan-London Grants Programme: Recommendations for award of grant

Grant Committee 16 March 2021, item 12, 2022-2026 Pan-London Grants Programme: Implementation Update