

# Executive

| Debtors Update Report |                  |            | Item no: 8                        |
|-----------------------|------------------|------------|-----------------------------------|
| Report by:            | David Sanni      | Job title: | Chief Accountant                  |
| Date:                 | 8 September 2020 |            |                                   |
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|                       |                  |            |                                   |

**Summary** This report details the level of outstanding debt owed to London Councils from all sources as at 31 July 2020. This report also details the reduction in the level of outstanding debt due from boroughs, TfL and the GLA in the period to 31 December 2019.

A summary of the level of London Councils outstanding debts as at 31 July 2020 is shown in Table 1 below:

| Table 1- Summary of London Councils Outstanding Debts at | t |
|--|---|
| 31 July 2020   |   |

| Period   | Borough /<br>TfL / GLA<br>Debts | Other Debts | Total Debts |
|--|---------------------------------|-------------|-------------|
|  | £000                            | £000        | £000        |
| Debts invoiced up to                           |                                 |             | 0           |
| 31/12/2019                                     | -                               | 8           | 8           |
| Debts invoiced between<br>1/1/2020 – 31/7/2020 | 1,830                           | 221         | 2,051       |
| Total  | 1,830                           | 229         | 2,059       |

**Recommendations** The Executive is asked:

- To note that all borough, TfL and GLA debts raised up to 31 December 2019 and reported to the Executive at its meeting on 3 March 2020 have been paid;
- To note the level of outstanding debt of £1.83 million in respect of borough, TfL and GLA invoices raised in the period 1 January to 31 July 2020;
- To note the level of outstanding debt of £229,000 in relation to other debtors invoices raised up until 31 July 2020;
- To note that the impact of the Covid-19 pandemic on the finances

of member boroughs, TfL and GLA has not led to an increase in the value of unpaid invoices; and

• To note the specific action being taken in respect of significant debtors, as detailed in paragraph 5, 6, and 9 of this report.

# Debtors Update Report

# Introduction

 London Councils' Executive received a report at its meeting on 3 March 2020 which detailed the level of outstanding debt due from member boroughs, TfL and the GLA for invoices raised up to 31 December 2019. The position reported to this meeting is illustrated in Table 2 below:

 Table 2 – Outstanding Borough/TfL and GLA debt invoiced up until 31 December

 2019, as reported to the Executive on 3 March 2020

| Debtor          | Debt Amount (£) |
|-----------------|-----------------|
| Member boroughs | 434,607.53      |
| TfL             | -               |
| GLA             | 24,000.00       |
| Total           | 458,607.53      |

2. All the debts have been settled.

#### Borough/TfL/GLA Debt 1 January to 31 July 2020

3. Appendix A to this report shows the level of outstanding debt owed to London Councils by its member boroughs, TfL and GLA issued over the period 1 January to 31 July 2020, which totals £1.83 million. This debt is profiled as illustrated in Table 3 below:

| Debtor   | 0-30 days<br>(£000) | 30-60 Days<br>(£000) | 60-90 Days<br>(£000) | Over 90<br>Days (£000) | Total<br>(£000) |
|----------|---------------------|----------------------|----------------------|------------------------|-----------------|
| Member   |                     |                      |                      |                        |                 |
| boroughs | 1,284               | 26                   | 253                  | 160                    | 1,723           |
| TfL      | 105                 | -                    | -                    | 2                      | 107             |
| GLA      | -                   | -                    | -                    | -                      | -               |
| Total    | 1,389               | 26                   | 253                  | 162                    | 1,830           |

Table 3 – Outstanding Borough/TfL and GLA debt 1 January to 31 July 2020

4. Under the terms of the Financial Services SLA with the City of London, reminders in respect of unpaid invoices are sent out to debtors by the City on behalf of London Councils after 21 and 35 days. If a debt is still outstanding after 42 days, it is handed back over to London Councils for further action to be taken. Finance officers are, therefore, actively pursuing the debt of £415,000 that has been outstanding for over 60 days. The aim is to ensure that the majority of the unpaid debt at any point in time has been outstanding for less than 30 days, with a minimal amount being outstanding for

between 30 and 60 days. Boroughs, TfL and GLA are urged to ensure that any disputed amounts are promptly reported back to London Councils, detailing the full nature of the dispute. In cases where the value and/or number of outstanding invoices owed by a borough are unacceptably high, the debts are referred to the Chief Executive and Borough Treasurer through contact from London Councils Chief Executive and /or Director of Corporate Resources to assist in the recovery of the funds.

#### Significant Borough/TfL/GLA Debtors

5. The significant individual borough, TfL and GLA debtors within the outstanding balances over 60 days are detailed below:

# • LB of Brent - £30,830 - 2 invoices (Now nil)

The balance was made up of two invoices that relate to the subscription to the Taxicard scheme for the first quarter of 2020/21 (£16,850) and annual subscription to London Care Services for 2020/21 (£13,980). Both invoices were paid in August 2020.

# • LB of Camden - £138,574 – 2 invoices (Now nil)

The balance was made up of two invoices that relate to the Non-TfL concessionary fares charge for the first quarter of 2020/21 (£97,988) and the subscription to the Taxicard scheme for the first quarter of 2020/21 (£40,586). Both invoices were paid in August 2020.

# RB of Greenwich - £17,580 – 2 invoices (Now £13,980 – 1 invoice) The balance was made up of two invoices that relate to the annual

subscription to London Care Services for 2020/21 (£13,980) and annual contribution to the HR metrics service (£3,600). The invoice for HR Metrics was paid in August 2020. The borough's Director of Finance has been informed of the outstanding balance and finance officers shall continue to liaise with colleagues in the borough to ensure the debt is settled.

- LB of Havering £58,517.35 4 invoices (Now £24,814 1 invoice) The balance was made up of four invoices that relate to the subscription to the Taxicard scheme for the first quarter of 2020/21 (£24,814), TEC parking services for the fourth quarter of 2019/20 (£18,223.35), annual subscription to London Care Services for 2020/21 (£13,980) and the annual parking core subscription for 2020/21 (£1,500). Three of the invoices were paid in August 2020 with only the TEC parking services still outstanding. The borough's Chief Operating Officer has been informed of the unpaid invoice and finance officers shall continue to liaise with colleagues in the borough to ensure the debt is settled.
- LB of Hillingdon £12,544 1 invoice (Now nil)

The balance was made up of one invoice that relates to the registration of PCN debts at Northampton County Court for April 2020. The invoice was paid in August 2020.

• LB of Islington - £ 45,880 – 2 invoices (Now £45,640 – 1 invoice)

The balance was made up of two invoices that relate to the registration of PCN debts at Northampton County Court for April 2020 (£45,640) and job evaluations (£240). The invoice for job evaluations was paid in August 2020 and the borough's Corporate Director, Resources has been informed of the outstanding balance and finance officers shall continue to liaise with colleagues in the borough to ensure the debt is settled.

- RB of Kensington and Chelsea £ 29,231 1 invoice (Now nil) The balance was made up of one invoice that relates to the Grants Committee subscription for the first quarter of 2020/21. The invoice was paid in August 2020.
- London Borough of Tower Hamlets £50,679 1 invoice (Now nil)

The balance was made up of one invoice that relates to the Non-TfL concessionary fares charge for the first quarter of 2020/21. The invoice was paid in August 2020.

- City of Westminster £14,377 1 invoice (Now nil)
   The balance was made up of one invoice that relates to the subscription to the
   Taxicard scheme for the first quarter of 2020/21. The invoice was paid in
   August 2020.
- 6. The total value of the debts detailed in paragraph 5 above is £398,212.35 and consists of 16 invoices. If these amounts are excluded from all the debts that are over 60 days old which total £414,714.97 a sum of £16,502.62 remains outstanding in respect of four invoices, an average of £4,125.66 per invoice outstanding. In addition to the reminders sent out by the City of London, the borough officers have also been contacted by email and telephone but some of the debts remain unpaid. Finance officers will continue to chase up these debts with the relevant borough officers with a view to clearing as much as possible in the period up until 30 September 2020.
- 7. The impact of the Covid-19 pandemic on the finances of member boroughs, TfL and GLA has not led to an increase in the value of unpaid invoices. Borough officers have continued to pay invoices on a timely basis. The equivalent value of debts over 60 days old at 31 July 2019 was £578,697.67 which is £163,982.70 more than the position at 31 July 2020.

### **Other Debtors**

8. Appendix B to this report shows the level of outstanding debt owed to London Councils by third parties other than member boroughs, TfL and the GLA at 31 July 2020. An aged analysis of these debts is summarised in table 4 below:

|                                 | Total Debt (£) | No. of invoices |
|---------------------------------|----------------|-----------------|
| 2014/15 debts                   | 2,256.00       | 1               |
| 2019/20 debts                   | 7,677.60       | 5               |
| 2020/21 debts 61 to 90 days old | 150.00         | 1               |

Table 4 – Non-borough/TfL/GLA outstanding debt as at 31 July 2020

| 2020/21 debts 31 to 60 days old | 135,336.60 | 5  |
|---------------------------------|------------|----|
| 2020/21 debts 30 days or less   | 83,483.30  | 16 |
| Total                           | 228,903.50 | 28 |

9. The significant individual debtors within the outstanding balances over 60 days are:

### • Kimbanguist Association of London - £2,256.00 – 1 invoice

The balance was made up of one invoice that relates to the refund of unused ESF community grant funding. The organisation was awarded a community grant of £12,019 under the discretionary ESF co-financing programme in February 2014 and was paid an initial advance of £6,009.50. Community grants are awarded to voluntary organisations for projects which help unemployed and economically inactive people move into or closer to the labour market. The organisation failed to comply with the terms of the grant and was asked to refund the advance it received. The organisation claimed that it was unable to settle the debt in one payment and agreed to pay monthly instalments of £100.00. Finance officers will continue to monitor the repayment of this debt.

### • Sylhet Bawl Shangith Ghosti - £6,225.00 – 1 invoice

The balance was made up of one invoice that also relates to the refund of unused ESF community grant funding. The organisation was awarded a community grant of £12,450 under the discretionary ESF co-financing programme in April 2018 and was paid an initial advance of £6,225.00. In September 2019, an invoice was issued to recover the advance funding as the organisation failed to comply with the terms of the grant. The organisation disputed the invoice claiming that it had complied with the requirements of the funding agreement. Grants officers are reviewing the evidence submitted by the organisation to support the delivery of the project and will continue to liaise with the debtor to resolve the matter.

• Tanium UK Ltd - £1,425.60 – 3 invoices

The balance was made up of three invoices that relate to the hire of meeting rooms at the Southwark Street offices. Finance officers are liaising with the company to ensure the debt is settled as soon as possible.

10. The City of London's role in raising London Councils' debtor invoices is detailed in paragraph 4 of this report. For those debts that have reached the 42 day cut-off point, letters or emails are issued to the debtor seeking immediate payment, otherwise London Councils will consider taking further action. The Finance Section undertakes prompt follow up action as soon as the debt is referred back by the Corporation.

#### Summary

- 11. This report details the level of outstanding debt owed to London Councils from all sources as at 31 July 2020. This report also details the reduction in the level of outstanding debt due from boroughs, TfL and the GLA in the period to 31 December 2019.
- 12. A summary of the level of London Councils outstanding debts as at 31 July 2020 is shown in Table 1 below:

|                                 | Borough / TfL / |             |             |
|---------------------------------|-----------------|-------------|-------------|
| Period                          | GLA Debts       | Other Debts | Total Debts |
|                                 | £000            | £000        | £000        |
| Debts invoiced up to 31/12/2019 | -               | 8           | 8           |
| Debts invoiced between          |                 |             |             |
| 1/1/2020 – 31/7/2020            | 1,830           | 221         | 2,051       |
| Total                           | 1,830           | 229         | 2,059       |

Table 1- Summary of London Councils Outstanding Debts at 31 July 2020

#### Recommendations

The Executive is asked:

- To note that all borough, TfL and GLA debts raised up to 31 December 2019 and reported to the Executive at its meeting on 3 March 2020 have been paid;
- To note the level of outstanding debt of £1.83 million in respect of borough, TfL and GLA invoices raised in the period 1 January to 31 July 2020;
- To note the level of outstanding debt of £229,000 in relation to other debtors invoices raised up until 31 July 2020;
- To note that the impact of the Covid-19 pandemic on the finances of member boroughs, TfL and GLA has not led to an increase in the value of unpaid invoices; and
- To note the specific action being taken in respect of significant debtors, as detailed in paragraph 5, 6, and 9 of this report.

#### **Financial Implications for London Councils**

The financial implications are incorporated into the body of the report.

#### Legal Implications for London Councils

None.

#### **Equalities Implications for London Councils**

None.

#### Appendices

Appendix A:Outstanding Borough/TfL/GLA debts invoiced from 1 January to 31 July 2020Appendix B:Outstanding Other Debts at 31 July 2020

#### **Background Papers**

London Councils Debtors working papers 2020/21

Report to Executive on 3 March 2020

Appendix A - Outstanding Borough/TfL/GLA debts invoiced from 1 January to 31 July 2020

| Number Customer Name                 | Customer Number | Transaction Date | Original Amount (£) | Balance Due (£) Da | iys Late | 0 - 30 days | 30 - 60 days | 60 - 90 days | Over 90 days |
|--------------------------------------|-----------------|------------------|---------------------|--------------------|----------|-------------|--------------|--------------|--------------|
| 4273247 LB of Barking & Dagenham     | 83338           | 15/06/2020       | 2,000.00            | 2,000.00           | 46       |             | 2,000.00     |              |              |
| 4274892 LB of Barking & Dagenham     | 83338           | 23/07/2020       | 15,284.21           | 15,284.21          | 8        | 15,284.21   |              |              |              |
| LB of Barking & Dagenham Total       |                 |                  | 17,284.21           | 17,284.21          |          | 15,284.21   | 2,000.00     | 0.00         | 0.00         |
| 4272668 London Borough of Barnet     | 65237           | 03/06/2020       | 13,980.00           | 13,980.00          | 58       |             | 13,980.00    |              |              |
| 4274893 London Borough of Barnet     | 65237           | 23/07/2020       | 35,531.97           | 35,531.97          | 8        | 35,531.97   |              |              |              |
| London Borough of Barnet Total       |                 |                  | 49,511.97           | 49,511.97          |          | 35,531.97   | 13,980.00    | 0.00         | 0.00         |
| 4270959 London Borough of Bexley     | 82583           | 21/04/2020       | 7,307.62            | 7,307.62           | 101      |             |              |              | 7,307.62     |
| 4274894 London Borough of Bexley     | 82583           | 23/07/2020       | 6,890.39            | 6,890.39           | 8        | 6,890.39    |              |              |              |
| London Borough of Bexley Total       |                 |                  | 14,198.01           | 14,198.01          |          | 6,890.39    | 0.00         | 0.00         | 7,307.62     |
| 4271289 London Borough of Brent      | 80673           | 29/04/2020       | 16,850.00           | 16,850.00          | 93       |             |              |              | 16,850.00    |
| 4272363 London Borough of Brent      | 80673           | 27/05/2020       | 13,980.00           | 13,980.00          | 65       |             |              | 13,980.00    |              |
| 4273820 London Borough of Brent      | 80673           | 02/07/2020       | 61,905.00           | 61,905.00          | 29       | 61,905.00   |              |              |              |
| 4274002 London Borough of Brent      | 80673           | 06/07/2020       | 4,585.00            | 4,585.00           | 25       | 4,585.00    |              |              |              |
| 4274888 London Borough of Brent      | 80673           | 22/07/2020       | 3,600.00            | 3,600.00           | 9        | 3,600.00    |              |              |              |
| 4274895 London Borough of Brent      | 80673           | 23/07/2020       | 24,104.96           | 24,104.96          | 8        | 24,104.96   |              |              |              |
| London Borough of Brent Total        |                 |                  | 125,024.96          | 125,024.96         |          | 94,194.96   | 0.00         | 13,980.00    | 16,850.00    |
| 4271292 London Borough of Bromley    | 78518           | 29/04/2020       | 6,195.00            | 6,195.00           | 93       |             |              |              | 6,195.00     |
| 4274896 London Borough of Bromley    | 78518           | 23/07/2020       | 7,817.33            | 7,817.33           | 8        | 7,817.33    |              |              |              |
| London Borough of Bromley Total      |                 |                  | 14,012.33           | 14,012.33          |          | 7,817.33    | 0.00         | 0.00         | 6,195.00     |
| 4271295 London Borough of Camden     | 73305           | 29/04/2020       | 40,586.00           | 40,586.00          | 93       |             |              |              | 40,586.00    |
| 4271799 London Borough of Camden     | 73305           | 13/05/2020       | 97,988.00           | 97,988.00          | 79       |             |              | 97,988.00    |              |
| 4274897 London Borough of Camden     | 73305           | 23/07/2020       | 38,170.17           | 38,170.17          | 8        | 38,170.17   |              |              |              |
| London Borough of Camden Total       |                 |                  | 176,744.17          | 176,744.17         |          | 38,170.17   | 0.00         | 97,988.00    | 40,586.00    |
| 4274898 Croydon Council              | 71501           | 23/07/2020       | 22,344.45           | 22,344.45          | 8        | 22,344.45   |              |              |              |
| 4275436 Croydon Council              | 71501           | 31/07/2020       | 550.00              | 550.00             | 0        | 550.00      |              |              |              |
| Croydon Council Total                |                 |                  | 22,894.45           | 22,894.45          |          | 22,894.45   | 0.00         | 0.00         | 0.00         |
| 4274901 London Borough of Ealing     | 88277           | 23/07/2020       | 35,312.92           | 35,312.92          | 8        | 35,312.92   |              |              |              |
| London Borough of Ealing Total       |                 |                  | 35,312.92           | 35,312.92          |          | 35,312.92   | 0.00         | 0.00         | 0.00         |
| 4274902 London Borough of Enfield    | 95679           | 23/07/2020       | 15,195.44           | 15,195.44          | 8        | 15,195.44   |              |              |              |
| London Borough of Enfield Total      |                 |                  | 15,195.44           | 15,195.44          |          | 15,195.44   | 0.00         | 0.00         | 0.00         |
| 4271425 Royal Borough of Greenwich   | 124082          | 04/05/2020       | 3,600.00            | 3,600.00           | 88       |             |              | 3,600.00     |              |
| 4272412 Royal Borough of Greenwich   | 124082          | 27/05/2020       | 13,980.00           | 13,980.00          | 65       |             |              | 13,980.00    |              |
| 4273826 Royal Borough of Greenwich   | 124082          | 02/07/2020       | 53,557.00           | 53,557.00          | 29       | 53,557.00   |              |              |              |
| 4274005 Royal Borough of Greenwich   | 124082          | 06/07/2020       | 37,575.00           | 37,575.00          | 25       | 37,575.00   |              |              |              |
| 4274903 Royal Borough of Greenwich   | 124082          | 23/07/2020       | 4,319.58            | 4,319.58           | 8        | 4,319.58    |              |              |              |
| Royal Borough of Greenwich Total     |                 |                  | 113,031.58          | 113,031.58         |          | 95,451.58   | 0.00         | 17,580.00    | 0.00         |
| 4274904 London Borough of Hackney    | 37291           | 23/07/2020       | 24,630.95           | 24,630.95          | 8        | 24,630.95   |              |              |              |
| London Borough of Hackney Total      |                 |                  | 24,630.95           | 24,630.95          |          | 24,630.95   | 0.00         | 0.00         | 0.00         |
| 4274010 L. B. Hammersmith and Fulham | 101404          | 06/07/2020       | 15,114.00           | 15,114.00          | 25       | 15,114.00   |              |              |              |
| 4274905 L. B. Hammersmith and Fulham | 101404          | 23/07/2020       | 26,240.79           | 26,240.79          | 8        | 26,240.79   |              |              |              |
| 4275434 L. B. Hammersmith and Fulham | 101404          | 31/07/2020       | 925.00              | 925.00             | 0        | 925.00      |              |              |              |

| Number  | Customer Name                              | Customer Number | Transaction Date | Original Amount (£) | Balance Due (£) Da | ys Late | 0 - 30 days | 30 - 60 days | 60 - 90 days | Over 90 days |
|---------|--|-----------------|------------------|---------------------|--------------------|---------|-------------|--------------|--------------|--------------|
|         | L. B. Hammersmith and Fulham Total         |                 |                  | 42,279.79           | 42,279.79          |         | 42,279.79   | 0.00         | 0.00         | 0.00         |
| 4274015 | London Borough of Haringey                 | 79442           | 06/07/2020       | 14,714.00           | 14,714.00          | 25      | 14,714.00   |              |              |              |
| 4274907 | London Borough of Haringey                 | 79442           | 23/07/2020       | 28,069.70           | 28,069.70          | 8       | 28,069.70   |              |              |              |
|         | London Borough of Haringey Total           |                 |                  | 42,783.70           | 42,783.70          |         | 42,783.70   | 0.00         | 0.00         | 0.00         |
| 4274908 | London Borough of Harrow                   | 79451           | 23/07/2020       | 24,768.23           | 24,768.23          | 8       | 24,768.23   |              |              |              |
|         | London Borough of Harrow Total             |                 |                  | 24,768.23           | 24,768.23          |         | 24,768.23   | 0.00         | 0.00         | 0.00         |
| 4270905 | London Borough of Havering                 | 67402           | 20/04/2020       | 1,500.00            | 1,500.00           | 102     |             |              |              | 1,500.00     |
| 4270979 | London Borough of Havering                 | 67402           | 21/04/2020       | 18,223.35           | 18,223.35          | 101     |             |              |              | 18,223.35    |
| 4271338 | London Borough of Havering                 | 67402           | 29/04/2020       | 24,814.00           | 24,814.00          | 93      |             |              |              | 24,814.00    |
| 4271977 | London Borough of Havering                 | 67402           | 18/05/2020       | 13,980.00           | 13,980.00          | 74      |             |              | 13,980.00    |              |
| 4272897 | London Borough of Havering                 | 67402           | 08/06/2020       | 2,000.00            | 2,000.00           | 53      |             | 2,000.00     |              |              |
| 4273834 | London Borough of Havering                 | 67402           | 02/07/2020       | 48,246.00           | 48,246.00          | 29      | 48,246.00   |              |              |              |
| 4274018 | London Borough of Havering                 | 67402           | 06/07/2020       | 12,654.00           | 12,654.00          | 25      | 12,654.00   |              |              |              |
| 4274909 | London Borough of Havering                 | 67402           | 23/07/2020       | 16,690.60           | 16,690.60          | 8       | 16,690.60   |              |              |              |
|         | London Borough of Havering Total           |                 |                  | 138,107.95          | 138,107.95         |         | 77,590.60   | 2,000.00     | 13,980.00    | 44,537.35    |
| 4271559 | London Borough of Hillingdon               | 71486           | 05/05/2020       | 12,544.00           | 12,544.00          | 87      |             |              | 12,544.00    |              |
| 4274910 | London Borough of Hillingdon               | 71486           | 23/07/2020       | 9,527.40            | 9,527.40           | 8       | 9,527.40    |              |              |              |
|         | London Borough of Hillingdon Total         |                 |                  | 22,071.40           | 22,071.40          |         | 9,527.40    | 0.00         | 12,544.00    | 0.00         |
| 4274911 | London Borough of Hounslow                 | 67448           | 23/07/2020       | 19,600.20           | 19,600.20          | 8       | 19,600.20   |              |              |              |
|         | London Borough of Hounslow Total           |                 |                  | 19,600.20           | 19,600.20          |         | 19,600.20   | 0.00         | 0.00         | 0.00         |
| 4271561 | London Borough of Islington                | 5693            | 05/05/2020       | 45,640.00           | 45,640.00          | 87      |             |              | 45,640.00    |              |
| 4272370 | London Borough of Islington                | 5693            | 27/05/2020       | 240.00              | 240.00             | 65      |             |              | 240.00       |              |
| 4272905 | London Borough of Islington                | 5693            | 08/06/2020       | 2,000.00            | 2,000.00           | 53      |             | 2,000.00     |              |              |
| 4273837 | London Borough of Islington                | 5693            | 02/07/2020       | 44,752.00           | 44,752.00          | 29      | 44,752.00   |              |              |              |
| 4274026 | London Borough of Islington                | 5693            | 06/07/2020       | 9,233.00            | 9,233.00           | 25      | 9,233.00    |              |              |              |
| 4274076 | London Borough of Islington                | 5693            | 07/07/2020       | 23,584.00           | 23,584.00          | 24      | 23,584.00   |              |              |              |
| 4274418 | London Borough of Islington                | 5693            | 13/07/2020       | 3,600.00            | 3,600.00           | 18      | 3,600.00    |              |              |              |
| 4274912 | London Borough of Islington                | 5693            | 23/07/2020       | 39,972.24           | 39,972.24          | 8       | 39,972.24   |              |              |              |
| 4274974 | London Borough of Islington                | 5693            | 23/07/2020       | 13,980.00           | 13,980.00          | 8       | 13,980.00   |              |              |              |
|         | London Borough of Islington Total          |                 |                  | 183,001.24          | 183,001.24         |         | 135,121.24  | 2,000.00     | 45,880.00    | 0.00         |
| 4270196 | Royal Borough of Kensington & Chelsea      | 111455          | 06/04/2020       | 29,231.00           | 29,231.00          | 116     |             |              |              | 29,231.00    |
| 4273838 | Royal Borough of Kensington & Chelsea      | 111455          | 02/07/2020       | 29,231.00           | 29,231.00          | 29      | 29,231.00   |              |              |              |
| 4274923 | Royal Borough of Kensington & Chelsea      | 111455          | 23/07/2020       | 23,750.90           | 23,750.90          | 8       | 23,750.90   |              |              |              |
|         | Royal Borough of Kensington & Chelsea Tota | al              |                  | 82,212.90           | 82,212.90          |         | 52,981.90   | 0.00         | 0.00         | 29,231.00    |
| 4274031 | Royal Borough of Kingston                  | 75215           | 06/07/2020       | 46,399.00           | 46,399.00          | 25      | 46,399.00   |              |              |              |
| 4274926 | Royal Borough of Kingston                  | 75215           | 23/07/2020       | 13,844.94           | 13,844.94          | 8       | 13,844.94   |              |              |              |
|         | Royal Borough of Kingston Total            |                 |                  | 60,243.94           | 60,243.94          |         | 60,243.94   | 0.00         | 0.00         | 0.00         |
| 4273840 | London Borough of Lambeth                  | 3330            | 02/07/2020       | 60,992.00           | 60,992.00          | 29      | 60,992.00   |              |              |              |
| 4274932 | London Borough of Lambeth                  | 3330            | 23/07/2020       | 36,317.66           | 36,317.66          | 8       | 36,317.66   |              |              |              |
|         | London Borough of Lambeth Total            |                 |                  | 97,309.66           | 97,309.66          |         | 97,309.66   | 0.00         | 0.00         | 0.00         |
| 4274937 | London Borough of Lewisham                 | 39651           | 23/07/2020       | 9,013.94            | 9,013.94           | 8       | 9,013.94    |              |              |              |
|         | London Borough of Lewisham Total           |                 |                  | 9,013.94            | 9,013.94           |         | 9,013.94    | 0.00         | 0.00         | 0.00         |

| Number  | Customer Name                          | Customer Number | Transaction Date | Original Amount (£) | Balance Due (£) Da | ays Late | 0 - 30 days  | 30 - 60 days | 60 - 90 days | Over 90 days |
|---------|--|-----------------|------------------|---------------------|--------------------|----------|--------------|--------------|--------------|--------------|
| 4270925 | City of London                         | 5408            | 20/04/2020       | 1,500.00            | 1,500.00           | 102      |              |              |              | 1,500.00     |
| 4275007 | City of London                         | 5408            | 23/07/2020       | 25,092.10           | 25,092.10          | 8        | 25,092.10    |              |              |              |
| 4275051 | City of London                         | 5408            | 24/07/2020       | 2,000.00            | 2,000.00           | 7        | 2,000.00     |              |              |              |
|         | City of London Total                   |                 |                  | 28,592.10           | 28,592.10          |          | 27,092.10    | 0.00         | 0.00         | 1,500.00     |
| 4274938 | London Borough of Merton               | 65185           | 23/07/2020       | 18,105.77           | 18,105.77          | 8        | 18,105.77    |              |              |              |
|         | London Borough of Merton Total         |                 |                  | 18,105.77           | 18,105.77          |          | 18,105.77    | 0.00         | 0.00         | 0.00         |
| 4272884 | London Borough of Newham               | 54574           | 08/06/2020       | 2,000.00            | 2,000.00           | 53       |              | 2,000.00     |              |              |
| 4274037 | London Borough of Newham               | 54574           | 06/07/2020       | 17,065.00           | 17,065.00          | 25       | 17,065.00    |              |              |              |
| 4274998 | London Borough of Newham               | 54574           | 23/07/2020       | 33,629.58           | 33,629.58          | 8        | 33,629.58    |              |              |              |
|         | London Borough of Newham Total         |                 |                  | 52,694.58           | 52,694.58          |          | 50,694.58    | 2,000.00     | 0.00         | 0.00         |
| 4275000 | LB of Richmond Upon Thames             | 92507           | 23/07/2020       | 12,133.69           | 12,133.69          | 8        | 12,133.69    |              |              |              |
|         | LB of Richmond Upon Thames Total       |                 |                  | 12,133.69           | 12,133.69          |          | 12,133.69    | 0.00         | 0.00         | 0.00         |
| 4275001 | London Borough of Southwark            | 8589            | 23/07/2020       | 18,212.23           | 18,212.23          | 8        | 18,212.23    |              |              |              |
| 4275442 | London Borough of Southwark            | 8589            | 31/07/2020       | 550.00              | 550.00             | 0        | 550.00       |              |              |              |
|         | London Borough of Southwark Total      |                 |                  | 18,762.23           | 18,762.23          |          | 18,762.23    | 0.00         | 0.00         | 0.00         |
| 4271879 | London Borough Tower Hamlets           | 9237            | 14/05/2020       | 50,679.00           | 50,679.00          | 78       |              |              | 50,679.00    |              |
| 4273854 | London Borough Tower Hamlets           | 9237            | 02/07/2020       | 59,455.00           | 59,455.00          | 29       | 59,455.00    |              |              |              |
| 4274049 | London Borough Tower Hamlets           | 9237            | 07/07/2020       | 17,426.00           | 17,426.00          | 24       | 17,426.00    |              |              |              |
| 4274572 | London Borough Tower Hamlets           | 9237            | 15/07/2020       | 3,600.00            | 3,600.00           | 16       | 3,600.00     |              |              |              |
| 4275003 | London Borough Tower Hamlets           | 9237            | 23/07/2020       | 17,614.96           | 17,614.96          | 8        | 17,614.96    |              |              |              |
|         | London Borough Tower Hamlets Total     |                 |                  | 148,774.96          | 148,774.96         |          | 98,095.96    | 0.00         | 50,679.00    | 0.00         |
| 4275004 | London Borough of Waltham Forest       | 39794           | 23/07/2020       | 33,320.54           | 33,320.54          | 8        | 33,320.54    |              |              |              |
| 4275048 | London Borough of Waltham Forest       | 39794           | 24/07/2020       | 2,000.00            | 2,000.00           | 7        | 2,000.00     |              |              |              |
|         | London Borough of Waltham Forest Total |                 |                  | 35,320.54           | 35,320.54          |          | 35,320.54    | 0.00         | 0.00         | 0.00         |
| 4274079 | London Borough of Wandsworth           | 93501           | 07/07/2020       | 32,000.00           | 32,000.00          | 24       | 32,000.00    |              |              |              |
| 4275005 | London Borough of Wandsworth           | 93501           | 23/07/2020       | 24,730.39           | 24,730.39          | 8        | 24,730.39    |              |              |              |
|         | London Borough of Wandsworth Total     |                 |                  | 56,730.39           | 56,730.39          |          | 56,730.39    | 0.00         | 0.00         | 0.00         |
| 4271371 | City of Westminster                    | 65194           | 30/04/2020       | 14,377.00           | 14,377.00          | 92       |              |              |              | 14,377.00    |
| 4273405 | City of Westminster                    | 65194           | 22/06/2020       | 3,600.00            | 3,600.00           | 39       |              | 3,600.00     |              |              |
| 4274052 | City of Westminster                    | 65194           | 07/07/2020       | 3,807.00            | 3,807.00           | 24       | 3,807.00     |              |              |              |
| 4275433 | City of Westminster                    | 65194           | 31/07/2020       | 550.00              | 550.00             | 0        | 550.00       |              |              |              |
|         | City of Westminster Total              |                 |                  | 22,334.00           | 22,334.00          |          | 4,357.00     | 3,600.00     | 0.00         | 14,377.00    |
| 4270926 | Transport For London                   | 382905          | 20/04/2020       | 1,500.00            | 1,500.00           | 102      |              |              |              | 1,500.00     |
| 4275008 | Transport For London                   | 382905          | 23/07/2020       | 105,992.21          | 105,992.21         | 8        | 105,992.21   |              |              |              |
|         | Transport For London Total             |                 |                  | 107,492.21          | 107,492.21         |          | 105,992.21   | 0.00         | 0.00         | 1,500.00     |
|         | Grand Total                            |                 |                  | 1,830,174.41        | 1,830,174.41       |          | 1,389,879.44 | 25,580.00    | 252,631.00   | 162,083.97   |

## Appendix B - Outstanding Other Debts at 31 July 2020

| Number Customer Name                                     | Customer Number | Transaction Date | Original Amount (£) | Balance Due (£) Da | ays Late |
|--|-----------------|------------------|---------------------|--------------------|----------|
| 4140378 Kimbanguist Association of London                | 583505          | 16/03/2015       | 6,009.50            | 2,256.00           | 1,964    |
| 2014/15 debts  |                 |                  | 6,009.50            | 2,256.00           |          |
| 4255952 Sylhet Bawl Shangith Ghosti                      | 594556          | 11/09/2019       | 6,225.00            | 6,225.00           | 324      |
| 4269655 Barnet, Enfield and Haringey Mental Health Trust | 532074          |                  |                     | 27.00              | 129      |
| 4269837 Tanium UK Ltd                                    | 595770          |                  |                     | 660.00             | 126      |
| 4269838 Tanium UK Ltd                                    | 595770          |                  |                     | 525.60             | 126      |
| 4269990 Tanium UK Ltd                                    | 595770          | • •              |                     | 240.00             | 122      |
| 2019/20 debts  |                 |                  | 7,917.60            | 7,677.60           |          |
| 4271769 Middlesex Learning Trust                         | 591679          | 13/05/2020       | 150.00              | 150.00             | 79       |
| 2020/21 debts over 60 days                               |                 |                  | 150.00              | 150.00             |          |
|  |                 |                  |                     |                    |          |
| 4273249 Blue Prism Ltd                                   | 584757          |                  |                     | 8,400.00           | 46       |
| 4273355 Barnet, Enfield and Haringey Mental Health Trust | 532074          |                  |                     | 297.00             | 44       |
| 4273408 Barnet, Enfield and Haringey Mental Health Trust | 532074          | • •              |                     | 216.00             | 39       |
| 4273515 LEDNET   | 595529          | 26/06/2020       |                     | 122,343.60         | 35       |
| 4273516 Housing Ombudsman Service                        | 573487          | 26/06/2020       | 4,080.00            | 4,080.00           | 35       |
| 2020/21 debts over 30 days                               |                 |                  | 135,336.60          | 135,336.60         |          |
| 4274000 Prevista Ltd                                     | 477088          | 06/07/2020       | 42,919.95           | 42,919.95          | 25       |
| 4274381 Inclusive Media Solutions Ltd                    | 594555          | 13/07/2020       |                     | 3,000.00           | 18       |
| 4274382 The Cornerstone partnership                      | 594418          |                  | •                   | 3,000.00           | 18       |
| 4274385 EveryLife Technologies Ltd                       | 591644          |                  | 3,000.00            | 3,000.00           | 18       |
| 4274388 Xantura Limited                                  | 573216          |                  | 3,600.00            | 3,600.00           | 18       |
| 4274402 The Cornerstone partnership                      | 594418          | 13/07/2020       | 2,000.00            | 2,000.00           | 18       |
| 4274405 Xantura Limited                                  | 573216          |                  |                     | 2,400.00           | 18       |
| 4274406 Inclusive Media Solutions Ltd                    | 594555          | 13/07/2020       | •                   | 2,000.00           | 18       |
| 4274413 EveryLife Technologies Ltd                       | 591644          |                  | 2,000.00            | 2,000.00           | 18       |
| 4274414 Fiscal Technologies Ltd                          | 588363          |                  | 2,400.00            | 2,400.00           | 18       |
| 4274416 Blue Prism Cloud Limited                         | 596013          | 13/07/2020       |                     | 8,400.00           | 18       |
| 4274889 Oxygen Finance Ltd                               | 575294          |                  |                     | 5,238.35           | 9        |
| 4274890 Oxygen Finance Ltd                               | 575294          |                  |                     | 3,000.00           | 9        |
| 4274906 The Whittington Hospital NHS Trust               | 583782          |                  |                     | 135.00             | 8        |
| 4274970 Suffolk (TMO) Tenant Management Organisation     | 593696          |                  | 150.00              | 150.00             | 8        |
| 4274972 Poplar Harca                                     | 430662          | • •              | 240.00              | 240.00             | 8        |
| 2020/21 debts 30 days and below                          |                 |                  | 83,483.30           | 83,483.30          |          |
|  |                 |                  |                     |                    |          |