



London Cultural Improvement Programme Key Achievements 2008-9

- **Improved CPA scores in Culture Block**

- Merton moved from 2 to 4 stars, which enabled the Council to move to 4 Stars. Merton's Cabinet Member for Culture cited their involvement with the LCIP as the main reason for their success
- Harrow moved from 2 to 3 stars in its culture block, the Council remained at 2 stars. Harrow received direct intervention support on performance management of the culture block and engagement with the LCIP was cited as a major factor in their improvement
- With the support of the LCIP a number of other Councils worked hard to maintain their Culture Block rating. Culture Block indicators were critical to the overall success of the Council in several councils, including Waltham Forest, Lambeth, Barking and Dagenham Redbridge and Enfield. Although this is not reflected in published information the achievement of these Councils is still significant.
- One Council from 4 to 3 stars overall because of a culture indicator. This Council had not engaged with the LCIP.

- **Impact on Audit Commission Inspection**

As part of the LCIP Lambeth undertook a CSIT self-assessment to help them prepare for the inspection and develop an improvement plan. They were able to demonstrate to audit commission inspectors that Lambeth was aware of its improvement areas and had already begun delivering on implementing an improvement plan. Lambeth maintained their improved culture block score

- **Improved investment**

As a direct result of attending the LCIP "Culture Connects" event Harrow officers were able to make a case for £40m investment in re-providing the Arts Centre.

- **Local Authority Cultural Improvement Programme**

London is the only region to implement the Culture and Sport Improvement Tool (CSIT) across the whole region, to date 28 London Councils have signed up to the programme. This has led to increased collaboration and sharing of good practice between boroughs. It has also ensured that Culture services prepare for CAA by taking ownership of sector led improvement.

- Developed an improvement programme utilising CSIT and peer challenge methodology
- Trained a bank of over 60 peers accredited by the I&DeA. London 's peers have been utilised within the Capital
 - Waltham Forest established a peer reference group to develop their new Cultural Strategy
 - Peers from City of London acted as critical friend to Bexley's Library service
 - London Peers have been approached to take part in a peer review of Sandwell Museum

- **Museum Improvement Programme**

As a result of developing improvement plans through the programme Twelve Local Authority museum services have been funded a total of £50K by the London Museum's Hub to deliver improvement projects. These include collaborative initiatives across a number of Local Authorities such as

- –Audience Development
- –Non user engagement
- –Data Analysis
- –Training and workforce development

- **Library Change programme**

- All London Boroughs engaged with the programme
- Feasibility study delivered
- Three efficiency projects underway to lead to potential for efficiencies at phase three of the programme (2010 - 11)

- **Improved Collaboration and Co ordination**

- Improved relationships and co ordination of effort between Cultural Agencies and other key partners, such as London Councils, GOL and GLA, leading to a more coordinated approach to interfacing with Local Authorities
- Over 50 officers regularly attend quarterly meetings of the London Improvement Group and London Chief Culture and Leisure Officers. ensuring continued engagement and a sector led approach to the programme
- Secured match funding of £283,000 (£197,000 in cash and £86,000 in kind) to date, to match Capital Ambition's investment in the programme
- Organised two successful events, Culture Connects and Cultural Improvement in London, focusing on Culture in Local Area Agreements, leading to Culture NI's being included in Local Area agreements in a number of boroughs across London

- **Improved profile of London RIEP**

- LCIP cited as best practice case study in review of National Cultural Strategy " A Passion for Excellence One year on"

- Museum improvement Programme mentioned at national Museums Conference March 2009 and being evaluated as national case study for I&DeA
- Library Change Programme to feature in National Library Conference June 2009-
- LCIP to feature in National Cultural Conference September 2009