



London Councils

Grants Programme 2017 – 21

Performance of Commissions

April 2017 – March 2019

(Includes contact details for each project)

Priority 1 – Combatting Homelessness

Shelter	
Project name:	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£1,003,495
Delivery partners: Thames Reach, Stonewall Housing, St Mungo's	
<p>Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing and St Mungo's. Through this partnership the following will be provided:</p> <ul style="list-style-type: none"> - An integrated multiple point of access for all users, enabling rapid response triage and advice. - London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs. - Support for users to directly access the PRS and innovative housing solutions. - Assertive and targeted outreach direct to street homeless people especially in hotspots and encampments. - Safe and secure pathways into emergency accommodation. - Intensive support, including skills training, money management and housing advice to enable families and individuals to maintain their tenancy. - Personal resilience and independence planning to secure a long-term, healthy and happy home. - Real opportunities for work. 	

Contact Details	Referrals
<p>Ben Tovey, London Hub Manager ben_tovey@shelter.org.uk 0344 515 1269 / 0770273391 First Floor, 4 Garrett Street, London, EC1Y 0TY</p>	<p>https://england.shelter.org.uk/get_help/local_services/london STAR Video: https://www.youtube.com/watch?v=mT4Q-Z9yKnM&list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&index=1</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new service users	10000	12020
Number assisted to obtain crisis or intermediate short term accommodation	700	842
Number assisted to obtain suitable settled accommodation	734	897
Number with one/more protected equalities characteristic (Equality Act 2010)	586	873
Number of rough sleeper hotspot closures	100	121
Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues	720	1040
Numbers with disrepair resolved and able to maintain tenancy	800	573
Number supported to successfully sustain tenancies/accommodation for 6 months	144	233
Number supported to successfully sustain tenancies/accommodation for 12 months ¹	144	179
Number with resolved debt, benefits and financial hardship issues	1150	1162
Number with improved physical health	400	505
Number with improved mental health	920	940
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	340	336
Number with increased employability skills (including apprenticeships)	170	153
<i>Disrepair resolved and able to maintain tenancy – Although this outcome remains a challenge performance against it did increase in Q7. Issues may also be successfully resolved and reflected in other outcomes such as obtaining suitable alternative accommodation for service users or assisting them to claim compensation.</i>		

¹ Reporting started from quarter 5

St Mungo Community Housing Association	
Project name:	Housing Advice, Resettlement and Prevention Connect (HARP)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£251,378
Delivery partners: N/A	
<p>St Mungo will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:</p> <ul style="list-style-type: none"> - A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities. - A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region. - A Central Hub providing access to intervention for people through self-referral route - A Help-line for outside London Prisons and probation/CRCs discharging people returning to London. - Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, No recourse to public funds and complex needs inclusive of mental health and substance use. - A catalogue of services and private landlords within each borough to support better outcomes. - An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc. - Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities. 	

Contact Details	Referrals
<p>Samantha Cowie, Head of Criminal Justice samantha.cowie@mungos.org 020 7023 7010/ 020 3856 6000 3 Thomas More Square, 5th Floor, Tower Hill London E1W 1YW www.mungos.org</p>	<p>All referrals must be made through a secure email address. Please contact our HARP service manager Ogechi.ojihi@mungosofs.cjsm.net</p> <p>Advice line: 020 85257710 Website: https://www.mungos.org/our-services/offender-services/</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	2570	3016
Number assisted to obtain crisis or intermediate short term accommodation	1000	1020
Number of tenancies brokered	100	68
Number assisted to obtain suitable settled accommodation	600	780
Number with one/more protected equalities characteristic (Equality Act 2010)	300	486
Number reconnected with stable family/friends accommodation	400	383
Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues	384	374
Number supported to successfully sustain tenancies/accommodation for 6 months	576	217
Number supported to successfully sustain tenancies/accommodation for 12 months ²	384	281
Number with resolved debt, benefits and financial hardship issues	720	638
Number with improved physical health	768	670
Number with improved mental health	420	442
Number with improved life skills (can include independent living and be measured through distance travelled tool)	768	690
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	100	62
Number with increased employability skills (including apprenticeships)	384	345
Number successfully obtaining work placements, volunteering opportunities	56	59
<p>Tenancies brokered – Ongoing difficulties reported in sourcing landlords willing to take on client on Universal Credit. Increased assistance with deposit/ advance fees has led to an improvement.</p> <p>Sustained tenancies/accommodation for 6 and 12 months – Outcomes continue to improve following the introduction of new recording processes but are still affected by historic lower quarterly figures, clients who have returned to custody and those who are uncontactable following delivery of services.</p> <p>Referrals to an employment project – Difficulties in sourcing accommodation mean that many clients are not stable enough to focus on employment. In addition, some clients disengage once successfully housed.</p>		

² Reporting to start from Q5

New Horizon Youth Centre	
Project name:	London Youth Gateway (LYG)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.2 Youth homelessness
Amount (1 year):	£1,008,338
Delivery partners: Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter	
<p>The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.</p> <p>The joint work will provide:</p> <ul style="list-style-type: none"> - direct access to emergency accommodation - affordable accommodation options, delivered in innovative new partnership models, and PRS access - family mediation and reconnection support - youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision - youth homelessness prevention sessions in schools and colleges - outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support - satellite services and a telephone advice line to reach young people across London - independent living skills and financial literacy workshops - counselling, communication and interpersonal skills support <p>7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme</p>	

Contact Details	Referrals
Phil Kerry, CEO phil.kerry@nhyouthcentre.org.uk 020 7388 5560 68 Chalton St, London, NW1 1JR www.nhyouthcentre.org.uk	General Info. 020 7388 5560 Youth Work 020 7388 5570 Advice 020 7388 5580 http://www.londonyouthgateway.org.uk/get-help/

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of users	13472	13907
Number assisted to obtain crisis or intermediate short term accommodation	882	1269
Number supported to obtain suitable safe settled accommodation	1290	1144
Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)	1132	1020
Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)	1030	664
Number supported to successfully sustain suitable safe accommodation for 6 months	228	318
Number supported to successfully sustain suitable safe accommodation for 1 year or more ³	53	86
Number with resolved debt, benefits and financial hardship issues	1190	1773
Number with increased knowledge of housing options	9640	12485
Number with improved mental health	2490	2868
Number completing independent living skills workshops/course (incl. budgeting/money management)	1382	1338
Number with improved interpersonal skills (incl. behaviour, conflict and relationships)	1482	2076
Number successfully obtained employment for six months (including apprenticeships)*	174	194
Number with increased employability skills	1358	1501
Number successfully obtained a training opportunity (accredited)	960	1039
<i>Family mediation/reconnection</i> – Although a challenging outcome, under-delivery was partially due to a post vacancy which has now been filled. This outcome is anticipated to improve from Q9.		

³ Reporting to start from Q5

Homeless Link	
Project name:	PLUS Project
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£120,239
Delivery partners: Shelter	
<p>To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.</p> <p>Activities:</p> <ul style="list-style-type: none"> - providing specialist advice, support, training, information, good practice spotlights and policy forums - supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs. - improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks - providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins - testing new models through special initiatives responding to the London specific context. <p>Outcomes delivered:</p> <ul style="list-style-type: none"> - Higher quality, more responsive and effective service delivery (measured against a baseline , and using an external evaluation) - More effective cross sector/priority collaboration to deliver more effective services - Improved and focussed response to prevention <p>A better equipped sector to develop creative interventions and solutions responsive to the specific London context.</p>	

Contact Details	Referrals
<p>Jane Bancroft - London Development Manager jane.bancroft@homelesslink.org.uk 020 7840 4460/ 079 5611 4992 2nd Floor Minorities House, 2-5 Minorities, London EC3N 1BJ</p>	<p>www.homeless.org.uk</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new organisations	467	468
Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	254	308
Number with improved working relationships with local services	234	267
Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change	180	212
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	90	262
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.	210	286
Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms	80	101
Number of housing professionals who feel better informed of funded services and how they assist local delivery	125	175
Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms	16	16
Number of organisations with more diverse funding streams	20	22
Number with a wider understanding of funding processes and opportunities	250	244
Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.	20	23
<i>Number of VCS able to demonstrate that they have adapted their services – the commission has consistently overdelivered on this outcome, they have submitted a proposal to set a more challenging target for the remainder of the project.</i>		

Standing Together Against Domestic Violence	
Project name:	Domestic Abuse Housing Alliance (DAHA)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£88,977
Delivery partners: N/A	
<p>The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing; Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.</p> <p>STADV is submitting this bid on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.</p>	

Contact Details	Referrals
<p>Nicole Jacobs (CEO)</p> <p>n.jacobs@standingtogether.org.uk</p> <p>246 King Street</p> <p>Ravenscourt Park</p> <p>W6 0RF</p> <p>020 8748 5717</p> <p>www.standingtogether.org.uk</p>	<p>Saranya Kogulathas – DAHA Development Manager (London)</p> <p>s.kogulathas@standingtogether.org.uk</p> <p>0208 748 5717</p> <p>www.dahalliance.org.uk/events for general information and events details</p> <p>https://form.jotformeu.com/72763233547359 to book to attend workshops</p> <p>http://accreditation.dahalliance.org.uk/ to sign up to online self-assessment toolkit</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new organisations	160	102
Number of frontline organisations with increased awareness of specialist/equalities needs of clients	160	149
Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients	80	94
Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	160	111
Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services	160	143
Number of housing providers acquiring DAHA accreditation	10	8
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	80	100
Number of housing organisations with increased awareness of specialist /equalities needs of clients	160	149
Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC	80	93
Number of housing professionals who feel better informed of funded services and how they assist local delivery	160	134
Number of housing providers with improved ability to form partnerships/work collaboratively	80	119
Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice	160	149
Number of housing providers with documented evidence that they are progressing in 4 of 8 DAHA National Standards ⁴	12	10
Number of housing providers with increased awareness of tenancy sustainment options for residents affected by domestic abuse ⁵	80	53
<p>New organisations - STADV remain above or on target for most outcomes and London Councils have agreed an engagement strategy to increase the number of new organisations.</p> <p>Tenancy sustainment – Workshop content was revised in Q8 to introduce more explicit information on tenancy sustainment options and increase housing providers awareness.</p>		

⁴ New outcomes from Q5

⁵ As above

Priority 2 – Tackling Sexual and Domestic Violence

Tender Education and Arts	
Project name:	London Councils pan-London VAWG Consortium Prevention Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.1 Sexual and Domestic Violence: Prevention
Amount (1 year):	£265,000
Delivery partners: IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)	
<p>The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.</p> <p>This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.</p> <p>This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.</p> <p>Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and have the opportunity to comment on national policy and programmes of work.</p>	

Contact Details	Resource
Emily Whyte, Education Manager emily@tender.org.uk 020 7697 4249 (direct line) The Resource Centre, 356 Holloway Road, London N7 6PA	www.tender.org.uk

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	41760	40366
Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence	2448	2502
Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse	1560	1544
Healthy Relationship Project participants state sexual and domestic violence is unacceptable	2592	2202
Children and young people report feeling confident to support a friend following school assembly	26432	27492
Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly	28320	24354
Children and young people can now make positive relationship choices following school assembly	30208	24701
Healthy Relationship Project participants can identify appropriate support channels and services	2592	2402
Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships	624	1069
Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project	90	82
Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)	1536	1697
Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)	1344	1516
Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups	1664	1452
Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships	336	359
Participants in Champion Schools (targeted group) report feeling more confident to seek support	336	372
<p>Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships – the actual number was significantly higher than profiled due to “exceptional” engagement from secondary schools and out of school settings with Healthy Relationships projects over the year. Tender estimated 30% of participants would report an improvement in their peer relationships, but the actual figure was 71%</p> <p>Children and young people can now make positive relationship choices following school assembly – this outcome has had a slight under achievement (82% of target achieved) due to many of the Champion schools been of a smaller size than anticipated</p>		

Solace Women's Aid	
Project name:	Ascent: Advice and Counselling
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£1,425,238
Delivery partners: Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women (ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)	
<p>The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.</p> <p>The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:</p> <ul style="list-style-type: none"> - Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation. - One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations. - A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse. - No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation. - Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians. <p>The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.</p>	

Contact Details	
Gill Herd, Senior Manager - Partnerships g.herd@solacewomensaid.org ascenta&c@solacewomensaid.org 020 3198 4661 Solace Women's Aid, Unit 5-7 Blenheim Court, 62 Brewery Road, N7 9NY www.solacewomensaid.org	East London (Solace Women's Aid): 0808 802 5565; advice@solacewomensaid.org West London (Women and Girls Network): 0808 801 0660; advice@wgn.org.uk London Legal Advice (Rights of Women): 0207 608 1137

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	12460	15362
Number of service users reporting reduced fear/ greater feelings of safety	8722	9015
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	6856	7121
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	4808	5732
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	3560	4285
Number of service users with continuing support to sustain new lives	4272	4512
Number of service users with safety plan	5300	5242
Number of tenancies secured	2136	1627
Number of service users accessing legal advice and/or with increased understanding of the law	3738	4449
Number of service users supported to access other services including Health and Children's services.	7630	7892
Service users with increased knowledge of options to exit prostitution	60	77
People from the protected characteristics report increased safety/knowledge of their rights	4984	5395
People from the protected characteristics report satisfaction with services	6230	6772
Number of service users successfully referred from Local Authority and local IDVAs	1872	1958
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	760	1200
Service providers are better equipped to support SUs with VAWG and/ or legal issues	440	527
Tenancies secured - The housing situation is very challenging for service users but Solace reports that their specialist housing caseworker is making a significant difference in this area.		

Galop	
Project name:	The LGBT DAP (Domestic Abuse Partnership)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£146,318
Delivery partners: Stonewall Housing, London Friend and Switchboard	
<p>The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.</p> <p>As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and sign-posting into DAP services.</p> <p>The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.</p>	

Contact Details	Referrals
<p>Peter Kelley, Service Manager & LGBT DAP Coordinator</p> <p>peter@galop.org.uk</p> <p>020 7697 4081 (office)</p>	<p>Survivors and professionals can refer through the DAP website using the electronic referral form: www.lgbtdap.org.uk</p> <p>Referrals can also be made via www.galop.org.uk and via email: referrals@galop.org.uk</p> <p>Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	1084	1251
Number of service users reporting reduced fear/ greater feelings of safety	200	217
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	134	153
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	114	124
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	116	83
Number of service users with continuing support to sustain new lives	120	125
Number of service users with safety plan	96	110
Number of tenancies secured	80	85
Number of service users accessing appropriate health services or other services including children's services	160	179
Number of service users accessing legal advice	108	110
People from the protected characteristics report increased safety/knowledge of their rights	314	347
People from the protected characteristics report satisfaction with services	160	171
Number of service users successfully referred from Local Authority and local IDVAs	40	46
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	24	36
<i>Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence – the commission has found it difficult to find a successful format for the groupwork sessions which continue to have very low attendance. For the time being they have decided to devote the bulk of these resources to 1:1 counselling which is very well attended.</i>		

SignHealth	
Project name:	DeafHope London
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£148,444
Delivery partners: n/a	
<p>DeafHope is the UK's only, award-winning, specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by highly trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages. The service is regularly assessed as 'outstanding' by London Councils' RAG rating.</p> <p>DeafHope London will deliver:</p> <ul style="list-style-type: none"> - Specialist D/deaf referral for all London Borough Officers and IDVAs - IDVA and outreach 1-2-1 support for deaf women and young people - Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope) - Psychological Therapy for clients with complex needs, anxiety and/or depression - Survivors' Workshops - Deaf-led support groups - British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community - Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers <p>This will achieve all specification outcomes:</p> <ul style="list-style-type: none"> - Reduced levels/ repeat victimisation of sexual and domestic violence - Improves wellbeing - Increases safety and independence - London Borough Officers and IDVAs have a quality Deaf referral route - Multi-agency providers have a better understanding of how to meet Deaf access <p>Supports BAMER, LGBT and Multiple Complex Needs Deaf women</p>	

Contact Details	Referrals
<p>Marie Vickers – Service Manager</p> <p>mvickers@signhealth.org.uk</p> <p>deafhope@signhealth.org.uk</p> <p>020 8772 3241 (voice) 079 7035 0366 (text)</p> <p>The Bridge, Oakmead Road, London SW12 9SJ</p> <p>http://www.signhealth.org.uk/</p>	<p>https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/</p> <p>Deaf people can self-refer through our email deafhope@signhealth.org.uk or sms number 07970 350366</p> <p>Professionals can either contact or email DeafHope to make a referral</p>

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	300	572
Number of service users reporting reduced fear/ greater feelings of safety	200	214
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	200	128
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	200	186
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	200	186
Number of service users with continuing support to sustain new lives	180	111
Number of service users with safety plan	180	128
Number of tenancies secured	180	21
Number of service users accessing appropriate health services or other services including children's services	180	74
Number of service users accessing legal advice	180	50
People from the protected characteristics report increased safety/knowledge of their rights	300	578
People from the protected characteristics report satisfaction with services	300	578
Number of service users successfully referred from Local Authority and local IDVAs	126	47
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	540	593
<p>For further information, please see the main report, Section 6, para. 6.1</p> <p>Number of tenancies secured – in year two, the commission revised previously submitted figures for this outcome (and others) following an evidence check. There appeared to be a misunderstanding of London Councils' methodology for counting outcomes. The grants team are currently reviewing this target as part of a ongoing review of Signhealth's performance..</p> <p>Self-referrals - The commission receives more self-referrals rather than referrals from IDVAs/LAs, they continue to market the service to local IDVAs and have good feedback from boroughs where they have good links.</p> <p>Legal support - Not all clients referred need legal support, existing clients continue to receive legal support which is complex and time consuming.</p>		

Women's Aid	
Project name:	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.3 Helpline and coordinated access to refuge provision
Amount (1 year):	£314,922
Delivery partners: Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect	
<p>This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:</p> <ul style="list-style-type: none"> - Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them; - Comprehensive data on London services facilitating immediate refuge referrals; - Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London. <p>The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.</p> <p>UK Refuges On Line (UKROL) is an integral part of this project, and the project will work with London Councils,</p> <p>MOPAC⁶ and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.</p> <p>The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit</p>	

Contact Details	Referrals
<p>Nicki Norman, Director of Services n.norman@womensaid.org.uk 011 7983 7135 www.womensaid.org.uk</p>	<p>The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247 helpline@womensaid.org.uk www.nationaldomesticviolencehelpline.org.uk</p> <p>Rape and Sexual Abuse Support Centre Helpline: 0808 802 9999</p> <p>Women and Girls Network Dedicated Sexual Violence Helpline: 0808 801 0770</p> <p>Respect Men's Advice Line: 0808 801 0327</p>

⁶ MOPAC – Mayor's Office for Policing and Crime

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	41004	42264
Number of service users with reduced level of risk	35000	28164
Number of service users referred to a refuge	4000	4417
Survivors of rape and sexual abuse accessing Helpline	9000	7847
Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders ⁷	8	8
New data on housing status of service users on entry and exit is included in quarterly reports	7	6
Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence	64	64
Number of successful referrals into counselling or other specialist service provision	3000	3320
People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs	320	384
Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation).	800	875
Service providers (including boroughs and refuges) report being able to respond to service users' needs	160	171
Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence	160	168
Number of logins to Routes to Support (formerly UKROL [UK Refuges online]) from services in London	44000	49486
Referrals to ISVA and sexual violence-specific support services	160	194

⁷ The Routes to Support reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers)

Ashiana Network	
Project name:	Specialist Refugee Network
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups
Amount (1 year):	£840,000
Delivery partners: Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)	
<p>London Specialist Refugee Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:</p> <ul style="list-style-type: none"> - Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience - Resettlement programme to support independence/longer lasting outcomes - Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living - Training/awareness raising workshops for professionals to remove barriers/widen access - Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge - 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers: - 6 (24-hour) bed spaces: Problematic substance use - 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking) - 8 (24-hour) bed spaces: Women with mental health/problematic substance use - 7 second-stage bed spaces: Trafficked women - 6 bed spaces: Middle Eastern and North African women fleeing harmful practices including forced marriage - 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF⁸, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p>	

Contact Details	Referrals
Shaminder Ubhi, Director shaminder@ashiana.org.uk info@ashiana.org.uk 020 8539 0427 www.ashiana.org.uk	Nia - 07590 712872 (24 hours); 0207 683 1270 info@niaendingviolence.org.uk The Emma Project: 07590 712872 (24 hours) Solace Women's Aid - 0207 328 9117 info@solacewomensaid.org (The Amari Project): 020 3874 5027 amari@solacewomensaid.org IKWRO 07846 275 246 (Arabic/Kurdish)-24 Hours 07846 310 157 (Farsi/Dari/Turkish)-24 Hours 020 7920 6460- info@ikwro.org.uk

⁸ No recourse to public funds

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	1590	1320
Numbers not returning to a perpetrator	74	84
Numbers with increased awareness of safety planning	390	319
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	310	281
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	64	71
Numbers of women that demonstrate reduced harmful substance use	100	78
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	74	48
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	280	286
Number of users demonstrating an increased understanding and stabilisation in their mental health	146	122
Number of users with increased understanding of impact of mental health and substance misuse on their children	34	34
Service users moved on in a planned way	58	68
Service users with increased living skills	134	136
Service users with more stabilised immigration status	90	111
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	100	67
Number of referral pathways agreed with registered social landlords and other housing providers	12	13
Number of service users gaining/maintaining tenancies	66	76
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	950	937
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	170	246
Number of users with disabilities accessing the service	146	159
<i>Women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution – partner Nia had few referrals of women in this cohort this quarter, and those that have entered the project had not yet completed safety planning by the end of the quarter.</i>		

No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)- Nia had a vacancy in the post that works with this cohort of women which impacted on the delivery of 1:1 outreach work in quarter eight.

Numbers of women that demonstrate reduced harmful substance use – this post was also was affected by the vacant Outreach and inclusion worker post. In addition, women who have substance misuse issues may not immediately engage with the services

Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans – Nia have had fewer referrals for women involved in prostitution also bed spaces in the refuge that specialises in supporting women involved in prostitution have not been readily available.

Women's Resource Centre	
Project name:	The ASCENT project (Amplifying, Supporting, Capacity building, Engaging, Networking, Training)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.5 Support services to the sexual and domestic violence voluntary sector organisations
Amount (1 year):	£240,783
Delivery partners: RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network	
<p>Ascent is part of the Pan London VAWG Consortium project and will specifically address the long term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&DV).</p> <p>It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.</p> <p>Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.</p>	

Contact Details	Referrals
Ms Vivienne Hayes, CEO vivienne@wrc.org.uk 020 7697 3451 Project Lead – Nour Gazarin United House, North Road, London, N7 9DP www.wrc.org.uk	www.imkaan.org.uk www.respect.uk.net www.avaproject.org.uk www.wgn.org.uk www.rightsofwomen.org.uk

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new organisations	309	442
Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently	140	252
Frontline services/organisations reporting increased ability to be more financially sound and efficient	80	65
Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification	80	84
Frontline services/organisations report greater ability to work in partnership	200	216
Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services	200	192
Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services	80	102
Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)	300	295
Frontline services/organisations better able to monitor and evaluate impact of services	120	135
Frontline organisations/services with increased ability to meet their service users' needs	300	335
Borough officers, health professionals, social housing landlords, housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways.	40	50
Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010	240	201
Frontline organisations with increased diversification of boards of trustees	40	34

Asian Women's Resource Centre (AWRC)	
Project name:	Ascent Ending Harmful Practices project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.6 Specifically targeted services FGM, Honour based violence (HBV), forced marriage and other harmful practices
Amount (1 year):	£320,000
Delivery partners: Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)	
<p>The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.</p> <p>Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.</p> <p>These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.</p>	

Contact Details	Referrals
Sarbjit Ganger, Director sarbjit@asianwomencentre.org.uk info@asianwomencentre.org.uk 020 8961 6549 http://asianwomencentre.org.uk/	Ascent: 0208 961 6549 0208 961 5701 refferals@asianwomencentre.org.uk

Outcome	2017-2019 Q8	
	Profile	Delivered
Number of new users	1246	1258
Service users have improved self-esteem, confidence and emotional health and well being	944	994
Service users have improved mental health	112	240
Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements	896	1180
Service users have an increased ability to communicate their needs and views to service providers	378	686
Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services	260	448
Service users report increased feelings of safety	944	1016
Service users have an increased level of understanding regarding options available to help their decision making	944	998
Service users have enhanced coping strategies	582	699
Service users make changes to their living situations and exit violence	614	634
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes	132	209
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes	132	144
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops	132	158
Local authority officers are able to access support to wrap around existing support or make referrals into the service.	120	227
Referrals from IDVAs and sexual health clinics	80	118
Service users accessing other support	80	227

Priority 3 – Tackling Poverty through Employment

Paddington Development Trust	
Project name:	Gold
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£928,819
Delivery partners: PDT (Lead), Urban Partnership Group, Equi-vision, Get Set and Mind	
Borough Delivery: City of Westminster, Royal Borough of Kensington and Chelsea, Barnet, Harrow, Haringey, Hammersmith and Fulham	
<p>Gold provides access to employment for long-term unemployed and economically inactive residents through improving employability skills.</p> <p>The project management and delivery approach tackles poverty by helping the participants move towards, or into, work. Each individual will have his/her own needs and barriers, and they will provide a personalised support programme plan of learning and employment options that takes into account skills needed and for difficult health or social circumstances.</p> <p>Gold provides highly supportive IAG, support from specialist agencies, employer help through extra guidance, work placements, and employment offers. The project provides help with ESOL, employability and vocational skills, and other support to raise self-confidence and improve self-esteem. The project advisors track participants each step of the way from engagement through to sustained jobs.</p>	

Contact details (PRIORITY 3 PROGRAMME HAS CLOSED – other projects continue)	
Ola Badamosi, Head of Programmes ola@pdt.org.uk 020 7266 8250	The Stowe Centre, 258 Harrow Road, London W2 5ES www.pdt.org.uk

Outcome	Profile	Delivered
Enrolments	741	564
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	666	518
Participants receiving 12+ hours of support (Homeless only)	44	26
Participants completing a work or volunteering placement	148	31
Further Education and Training	148	72
Participants in employment within 4 weeks of leaving the project	222	111
Participants in sustained employment for 26 weeks (6M)	141	43
Participants in employment within 4 weeks of leaving the project – Homeless	22	5
Participants in sustained employment for 26 weeks (6M) – Homeless	9	1

London Training and Employment Network	
Project name:	Steps into Work
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£966,423
Delivery partners: LTEN (Lead), Centrepont, HCT Group, Refugee Action Kingston (RAK), High Trees Community trust, Successful Mums, Skillsland Ltd and Storm Family Centre	
Borough Delivery: Wandsworth, Royal Borough of Kingston upon Thames, Merton, Sutton, Croydon, Lambeth	
<p>Steps to Work project engages those living in the most deprived wards, with provision targeting residents who are furthest away from the labour market, particularly BAME communities, parents with long-term work limiting health conditions, lone parents, women and especially those facing barriers to work, homeless, disability or long-term health condition and those recovering from drug/alcohol misuse.</p> <p>The project provides an integrated package of support that is flexible and tailored to individual participant's needs, including information advice & guidance, flexible employability and occupational skills training and wrap around support intervention to help residents address and overcome the barriers to move them into or nearer to the labour market.</p>	

Contact details (PRIORITY 3 PROGRAMME HAS CLOSED – other projects continue)	
Cynthia Hyman, Head of Operations cynthia@lten.org.uk 020 3841 6950	Unit 4 ST Marks Studio, 14 Chillingworth Road, London N7 8QJ www.lten.org.uk

Outcome	Profile	Delivered
Enrolments	695	294
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	697	287
Participants receiving 12+ hours of support (Homeless only)	46	11
Participants completing a work or volunteering placement	88	11
Further Education and Training	136	30
Participants in employment within 4 weeks of leaving the project	207	26
Participants in sustained employment for 26 weeks (6M)	106	7
Participants in employment within 4 weeks of leaving the project – Homeless	23	2
Participants in sustained employment for 26 weeks (6M) – Homeless	7	1

MI ComputSolutions Incorporated	
Project name:	Community Life Change
Priority: 3	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£926,311
Delivery partners: MI COMPUTSolutions (Lead), Successful Mums, Royal Mencap, Resource Plus, Centre Point and Train 2 Work.	
Borough Delivery: Southwark, Lewisham, Bromley, Royal Borough of Greenwich, Bexley	
<p>Community Life Change targets unemployed and inactive residents with the aim of improving employability skills and helping participants into employment.</p> <p>They provide 1-to-1 individual advice and guidance, advisor support, employer led sector focused group workshop, job fairs, help into training, education, work or voluntary placements especially parents with long-term work limiting health conditions: people with mental health needs; members of ethnic groups with low labour market participation, women facing additional barriers to employment; people with drug/alcohol issues; and homeless people.</p> <p>The projects activities include Matrix standard diagnostic needs assessment and offers a drop In centre where participants can carry out their own job search under the guidance of a professional advisor, employer liaison and job brokerage to match participants to suitable vacancies, 30 hour work placement and signposting to relevant training, including English & Maths, Vocational Skills, & Sector Routeways.</p>	

Contact details (PRIORITY 3 PROGRAMME HAS CLOSED – other projects continue)	
Adekunle Okotore, Managing Director val@micomputsolutions.co.uk 020 7501 6450	The Queen, 47a Bellefields Road, Brixton. London SW9 9UH www.micomputsolutions.co.uk

Outcome	Profile	Delivered
Enrolments	596	419
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	589	404
Participants receiving 12+ hours of support (Homeless only)	39	18
Participants completing a work or volunteering placement	101	22
Further Education and Training	103	37
Participants in employment	207	26
Participants in sustained employment for 26 weeks (6M)	106	7
Participants in employment – Homeless	23	2
Participants in sustained employment for 26 weeks (6M) – Homeless	7	1

The Citizens Trust (Disability Times Trust – DTT)	
Project name:	Directions West London
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£896,229
Delivery partners: Citizens Trust (Lead), ACDA, New Challenge and Action West London	
Borough Delivery: Hounslow, Ealing, Hillingdon, Brent, Richmond upon Thames	
<p>Directions West London is an integrated employment and pastoral support project providing a range of employment related and personal development support interventions.</p> <p>The project targets some of the most vulnerable residents across west London, in particular those who are economically inactive and the long-term unemployed. These include: women, older people, ethnic minorities, people with long-term work limiting health conditions/disabilities and lone parents. The project provides support and guidance with the aim to increase and improve the active participation of participant's in the labour market through the acquisition of personal and occupational skills.</p> <p>This will be achieved through the delivery of a multifaceted employment programme that provides robust ongoing assessments, vocational/employment specific training, pre-employment training, work experience, health workshops, personal and soft skills development, employer engagement, employment mentoring and in-work support.</p>	

Contact details
No longer taking referrals

Outcome	Profile	Delivered
Enrolments	612	313
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	556	309
Participants receiving 12+ hours of support (Homeless only)	32	5
Participants completing a work or volunteering placement	67	8
Further Education and Training	85	79
Participants in employment	145	74
Participants in sustained employment for 26 weeks (6M)	13	30
Participants in employment – Homeless	11	3
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Aim Higher
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS – Lead, Bromley by Bow Centre, HCT Group, St Giles Trust, Works Works Training Solutions, Faith Regen Foundation, LTEN, Osmani Trust & Volunteer Centre Hackney	
Borough Delivery: Enfield, City of London, Hackney, Islington, Tower Hamlets, Camden	
<p>Aim Higher engage, improve the employability, health, parenting, life skills and social inclusion of economically inactive and long term unemployed people from the following target groups: parents with long term work limiting health conditions, people with mental health needs, people from ethnic groups with low labour market participation rates, women facing barriers to employment, people recovering from drug and/or alcohol addiction or misuse and homelessness.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, individualised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to health support e.g. weight management programmes, healthy eating, sustainable food growing programmes and mindfulness sessions, clubs e.g. IT, parenting groups, training in soft skills, vocational training functional skills, ESOL; work placements or volunteering and/or work trials, access to job brokerage, self-employment and enterprise support to progress participants into work.</p>	

Contact details (PRIORITY 3 PROGRAMME HAS CLOSED – other projects continue)	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvs.net/

Outcome	Profile	Delivered
Enrolments	749	422
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	675	371
Participants receiving 12+ hours of support (Homeless only)	45	13
Participants completing a work or volunteering placement	146	18
Further Education and Training	137	19
Participants in employment	293	34
Participants in sustained employment for 26 weeks (6M)	98	6
Participants in employment – Homeless	22	1
Participants in sustained employment for 26 weeks (6M) – Homeless	9	0

Redbridge Council for Voluntary Service	
Project name:	Outreach East
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS(Lead), DABD, L&Q (East Thames), Ellingham, Harmony House and Hope 4 Havering)	
Borough Delivery: Barking and Dagenham, Havering, Newham, Redbridge, Waltham Forest	
<p>Outreach East improves the employability, health, parenting, social and financial inclusion and life skills of economically inactive and long term unemployed people from the following target resident groups: long term work limiting health conditions., mental health needs and ethnic groups with low labour market participation rate, women facing barriers to employment, homeless and people recovering from drug and/or alcohol addiction or misuse.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, personalised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to free exercise classes, cognitive behavioural therapy, healthy eating, clubs (e.g. sewing and books) parenting groups, employability, ESOL, IT, soft, vocational, and functional skills, travel training, work placements or volunteering and/or work trials.</p> <p>Access to job brokerage, self-employment and enterprise support, working with employers to remove potentially discriminatory recruitment and in work practices to progress participants into sustainable, financially viable jobs.</p>	

Contact details (PRIORITY 3 PROGRAMME HAS CLOSED – other projects continue)	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvs.net/

Outcome	Profile	Delivered
Enrolments	785	420
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	706	362
Participants receiving 12+ hours of support (Homeless only)	47	11
Participants completing a work or volunteering placement	159	42
Further Education and Training	142	14
Participants in employment	291	61
Participants in sustained employment for 26 weeks (6M)	107	25
Participants in employment – Homeless	24	1
Participants in sustained employment for 26 weeks (6M) – Homeless	9	1