



London Councils

Grants Programme 2017 – 21

Performance of Commissions

April 2017 – December 2018

(Includes contact details for each project)

Priority 1 – Combatting Homelessness

Shelter	
Project name:	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£1,003,495
Delivery partners: Thames Reach, Stonewall Housing, St Mungo's	
<p>Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing and St Mungo's. Through this partnership the following will be provided:</p> <ul style="list-style-type: none"> - An integrated multiple point of access for all users, enabling rapid response triage and advice. - London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs. - Support for users to directly access the PRS and innovative housing solutions. - Assertive and targeted outreach direct to street homeless people especially in hotspots and encampments. - Safe and secure pathways into emergency accommodation. - Intensive support, including skills training, money management and housing advice to enable families and individuals to maintain their tenancy. - Personal resilience and independence planning to secure a long-term, healthy and happy home. - Real opportunities for work. 	

Contact Details	Referrals
<p>Ben Tovey, London Hub Manager ben_tovey@shelter.org.uk 0344 515 1269 / 0770273391 First Floor, 4 Garrett Street, London, EC1Y 0TY</p>	<p>https://england.shelter.org.uk/get_help/local_services/london STAR Video: https://www.youtube.com/watch?v=mT4Q-Z9yKnM&list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&index=1</p>

Outcome	2017-2019 Q7	
	Profile	Delivered
Outcome		
Number of new service users	8750	10336
Number assisted to obtain crisis or intermediate short term accommodation	611	716
Number assisted to obtain suitable settled accommodation	642	752
Number with one/more protected equalities characteristic (Equality Act 2010)	513	723
Number of rough sleeper hotspot closures	87	110
Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues	630	893
Numbers with disrepair resolved and able to maintain tenancy	700	515
Number supported to successfully sustain tenancies/accommodation for 6 months	120	190
Number supported to successfully sustain tenancies/accommodation for 12 months ¹	96	138
Number with resolved debt, benefits and financial hardship issues	1006	1008
Number with improved physical health	350	426
Number with improved mental health	805	788
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	297	290
Number with increased employability skills (including apprenticeships)	148	127
<i>Disrepair resolved and able to maintain tenancy</i> – Although this outcome remains a challenge performance against it has increased in Q7 as service users report issues such as damp and mould as a result of the cold weather.		

¹ Reporting started from quarter 5

St Mungo Community Housing Association	
Project name:	Housing Advice, Resettlement and Prevention Connect (HARP)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£251,378
Delivery partners: N/A	
<p>St Mungo will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:</p> <ul style="list-style-type: none"> - A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities. - A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region. - A Central Hub providing access to intervention for people through self-referral route - A Help-line for outside London Prisons and probation/CRCs discharging people returning to London. - Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, No recourse to public funds and complex needs inclusive of mental health and substance use. - A catalogue of services and private landlords within each borough to support better outcomes. - An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc. - Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities. 	

Contact Details	Referrals
<p>Samantha Cowie, Head of Criminal Justice samantha.cowie@mungos.org 020 7023 7010/ 020 3856 6000 3 Thomas More Square, 5th Floor, Tower Hill London E1W 1YW www.mungos.org</p>	<p>All referrals must be made through a secure email address. Please contact our HARP service manager Ogechi.ojihi@mungosofs.cjsm.net</p> <p>Advice line: 020 85257710 Website: https://www.mungos.org/our-services/offender-services/</p>

Outcome	2017-2019 Q7	
	Profile	Delivered
Number of new users	1917	2648
Number assisted to obtain crisis or intermediate short term accommodation	750	911
Number of tenancies brokered	75	57
Number assisted to obtain suitable settled accommodation	450	673
Number with one/more protected equalities characteristic (Equality Act 2010)	225	394
Number reconnected with stable family/friends accommodation	300	331
Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues	288	330
Number supported to successfully sustain tenancies/accommodation for 6 months	384	149
Number supported to successfully sustain tenancies/accommodation for 12 months ²	192	175
Number with resolved debt, benefits and financial hardship issues	540	579
Number with improved physical health	576	597
Number with improved mental health	315	383
Number with improved life skills (can include independent living and be measured through distance travelled tool)	576	607
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	75	57
Number with increased employability skills (including apprenticeships)	288	294
Number successfully obtaining work placements, volunteering opportunities	42	51
<p>Tenancies brokered – Ongoing difficulties reported in sourcing landlords willing to take on client on benefits, as well as landlords requesting higher rents and deposits.</p> <p>Sustained tenancies/accommodation for 6 and 12 months – Outcomes continue to improve following the introduction of new recording processes but are still affected by historic lower quarterly figures, clients who have returned to custody and those who are uncontactable following delivery of services.</p>		

² Reporting to start from Q5

New Horizon Youth Centre	
Project name:	London Youth Gateway (LYG)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.2 Youth homelessness
Amount (1 year):	£1,008,338
Delivery partners: Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter	
<p>The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.</p> <p>The joint work will provide:</p> <ul style="list-style-type: none"> - direct access to emergency accommodation - affordable accommodation options, delivered in innovative new partnership models, and PRS access - family mediation and reconnection support - youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision - youth homelessness prevention sessions in schools and colleges - outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support - satellite services and a telephone advice line to reach young people across London - independent living skills and financial literacy workshops - counselling, communication and interpersonal skills support <p>7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme</p>	

Contact Details	Referrals
Phil Kerry, CEO phil.kerry@nhyouthcentre.org.uk 020 7388 5560 68 Chalton St, London, NW1 1JR www.nhyouthcentre.org.uk	General Info. 020 7388 5560 Youth Work 020 7388 5570 Advice 020 7388 5580 http://www.londonyouthgateway.org.uk/get-help/

Outcome	2017-2019 Q7	
	Profile	Delivered
Number of users	11787	12678
Number assisted to obtain crisis or intermediate short term accommodation	767	1122
Number supported to obtain suitable safe settled accommodation	1128	1031
Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)	990	920
Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)	901	641
Number supported to successfully sustain suitable safe accommodation for 6 months	190	246
Number supported to successfully sustain suitable safe accommodation for 1 year or more ³	39	68
Number with resolved debt, benefits and financial hardship issues	1041	1559
Number with increased knowledge of housing options	8435	11325
Number with improved mental health	2178	2505
Number completing independent living skills workshops/course (incl. budgeting/money management)	1209	1192
Number with improved interpersonal skills (incl. behaviour, conflict and relationships)	1296	1759
Number successfully obtained employment for six months (including apprenticeships)*	145	164
Number with increased employability skills	1188	1341
Number successfully obtained a training opportunity (accredited)	840	940
Family mediation/reconnection – Although a challenging outcome, under-delivery in this quarter is partially due to a post vacancy and planned recruitment should increase delivery in Q8.		

³ Reporting to start from Q5

Homeless Link	
Project name:	PLUS Project
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£120,239
Delivery partners: Shelter	
<p>To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.</p> <p>Activities:</p> <ul style="list-style-type: none"> - providing specialist advice, support, training, information, good practice spotlights and policy forums - supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs. - improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks - providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins - testing new models through special initiatives responding to the London specific context. <p>Outcomes delivered:</p> <ul style="list-style-type: none"> - Higher quality, more responsive and effective service delivery (measured against a baseline , and using an external evaluation) - More effective cross sector/priority collaboration to deliver more effective services - Improved and focussed response to prevention <p>A better equipped sector to develop creative interventions and solutions responsive to the specific London context.</p>	

Contact Details	Referrals
<p>Jane Bancroft - London Development Manager jane.bancroft@homelesslink.org.uk 020 7840 4460/ 079 5611 4992 2nd Floor Minorities House, 2-5 Minorities, London EC3N 1BJ</p>	<p>www.homeless.org.uk</p>

Outcome	2017-2019 Q7	
	Profile	Delivered
Number of new organisations	452	448
Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	217	256
Number with improved working relationships with local services	197	216
Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change	160	184
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	75	214
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.	175	232
Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms	70	92
Number of housing professionals who feel better informed of funded services and how they assist local delivery	110	158
Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms	12	9
Number of organisations with more diverse funding streams	20	9
Number with a wider understanding of funding processes and opportunities	220	206
Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.	18	20
<i>Number of landlords with increased knowledge of changes in homelessness policy and number of organisations with diverse funding streams – these are annual outcomes which are counted in the final quarter of each year, so will be reported in the next quarter.</i>		

Standing Together Against Domestic Violence	
Project name:	Domestic Abuse Housing Alliance (DAHA)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£88,977
Delivery partners: N/A	
<p>The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing; Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.</p> <p>STADV is submitting this bid on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.</p>	

Contact Details	Referrals
<p>Nicole Jacobs (CEO)</p> <p>n.jacobs@standingtogether.org.uk</p> <p>246 King Street</p> <p>Ravenscourt Park</p> <p>W6 0RF</p> <p>020 8748 5717</p> <p>www.standingtogether.org.uk</p>	<p>Rebecca Vagi, DAHA Development Manager</p> <p>r.vagi@standingtogether.org.uk</p> <p>0208 748 5717</p> <p>www.dahalliance.org.uk/events for general information and events details</p> <p>https://form.jotformeu.com/72763233547359 to book to attend workshops</p> <p>http://accreditation.dahalliance.org.uk/ to sign up to online self-assessment toolkit</p>

Outcome	2017-2019 Q7	
	Profile	Delivered
Number of new organisations	140	90
Number of frontline organisations with increased awareness of specialist/equalities needs of clients	140	129
Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients	70	84
Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	140	99
Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services	140	123
Number of housing providers acquiring DAHA accreditation	9	7
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	70	88
Number of housing organisations with increased awareness of specialist /equalities needs of clients	140	129
Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC	70	83
Number of housing professionals who feel better informed of funded services and how they assist local delivery	140	114
Number of housing providers with improved ability to form partnerships/work collaboratively	70	109
Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice	140	129
Number of housing providers with documented evidence that they are progressing in 4 of 8 DAHA National Standards ⁴	9	7
Number of housing providers with increased awareness of tenancy sustainment options for residents affected by domestic abuse ⁵	60	41
<p>New organisations - STADV remain above or on target for most outcomes and will continue to investigate opportunities to engage new organisations.</p> <p>Tenancy sustainment - Tenancy sustainment options will be made more explicit in future workshops.</p>		

⁴ New outcomes from Q5

⁵ As above

Priority 2 – Tackling Sexual and Domestic Violence

Tender Education and Arts	
Project name:	London Councils pan-London VAWG Consortium Prevention Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.1 Sexual and Domestic Violence: Prevention
Amount (1 year):	£265,000
Delivery partners: IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)	
<p>The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.</p> <p>This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.</p> <p>This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.</p> <p>Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and have the opportunity to comment on national policy and programmes of work.</p>	

Contact Details	Resource
Emily Whyte, Education Manager emily@tender.org.uk 020 7697 4249 (direct line) The Resource Centre, 356 Holloway Road, London N7 6PA	www.tender.org.uk

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	26580	26055
Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence	1985	2044
Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse	1320	1322
Healthy Relationship Project participants state sexual and domestic violence is unacceptable	2102	1782
Children and young people report feeling confident to support a friend following school assembly	16436	17537
Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly	17610	15648
Children and young people can now make positive relationship choices following school assembly	18784	15918
Healthy Relationship Project participants can identify appropriate support channels and services	2102	1960
Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships	528	932
Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project	74	65
Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)	768	903
Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)	672	789
Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups	1408	1246
Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships	168	172
Participants in Champion Schools (targeted group) report feeling more confident to seek support	168	185
Healthy Relationship Project participants state sexual and domestic violence is unacceptable - this quarter Tender worked in its highest number of targeted settings (e.g. pupil referral units or with especially vulnerable pupils) where the class numbers are very small (ave:9)		

Solace Women's Aid	
Project name:	Ascent: Advice and Counselling
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£1,425,238
Delivery partners: Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women (ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)	
<p>The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.</p> <p>The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:</p> <ul style="list-style-type: none"> - Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation. - One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations. - A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse. - No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation. - Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians. <p>The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.</p>	

Contact Details	
Gill Herd, Senior Manager - Partnerships g.herd@solacewomensaid.org ascenta&c@solacewomensaid.org 020 3198 4661 Solace Women's Aid, Unit 5-7 Blenheim Court, 62 Brewery Road, N7 9NY www.solacewomensaid.org	East London (Solace Women's Aid): 0808 802 5565; advice@solacewomensaid.org West London (Women and Girls Network): 0808 801 0660; advice@wgn.org.uk London Legal Advice (Rights of Women): 0207 608 1137

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	10902	13402
Number of service users reporting reduced fear/ greater feelings of safety	7631	7858
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	5999	6132
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	4207	5060
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	3115	3814
Number of service users with continuing support to sustain new lives	3738	3967
Number of service users with safety plan	4639	4584
Number of tenancies secured	1869	1401
Number of service users accessing legal advice and/or with increased understanding of the law	3270	3949
Number of service users supported to access other services including Health and Children's services.	6677	6853
Service users with increased knowledge of options to exit prostitution	53	69
People from the protected characteristics report increased safety/knowledge of their rights	4361	4742
People from the protected characteristics report satisfaction with services	5452	5963
Number of service users successfully referred from Local Authority and local IDVAs	1638	1724
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	665	1071
Service providers are better equipped to support SUs with VAWG and/ or legal issues	385	423
Tenancies secured - The housing situation is very challenging for service users, but Solace reports the specialist housing caseworker role is making a significant difference.		

Galop	
Project name:	The LGBT DAP (Domestic Abuse Partnership)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£146,318
Delivery partners: Stonewall Housing, London Friend and Switchboard	
<p>The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.</p> <p>As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and sign-posting into DAP services.</p> <p>The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.</p>	

Contact Details	Referrals
<p>Peter Kelley, Service Manager & LGBT DAP Coordinator</p> <p>peter@galop.org.uk</p> <p>020 7697 4081 (office)</p>	<p>Survivors and professionals can refer through the DAP website using the electronic referral form: www.lgbtdap.org.uk</p> <p>Referrals can also be made via www.galop.org.uk and via email: referrals@galop.org.uk</p> <p>Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428</p>

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	945	1099
Number of service users reporting reduced fear/ greater feelings of safety	175	189
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	117	134
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	99	109
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	97	77
Number of service users with continuing support to sustain new lives	105	113
Number of service users with safety plan	84	98
Number of tenancies secured	70	78
Number of service users accessing appropriate health services or other services including children's services	140	158
Number of service users accessing legal advice	94	96
People from the protected characteristics report increased safety/knowledge of their rights	274	302
People from the protected characteristics report satisfaction with services	140	151
Number of service users successfully referred from Local Authority and local IDVAs	35	40
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	21	32

SignHealth	
Project name:	DeafHope London
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£148,444
Delivery partners: n/a	
<p>DeafHope is the UK's only, award-winning, specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by highly trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages. The service is regularly assessed as 'outstanding' by London Councils' RAG rating.</p> <p>DeafHope London will deliver:</p> <ul style="list-style-type: none"> - Specialist D/deaf referral for all London Borough Officers and IDVAs - IDVA and outreach 1-2-1 support for deaf women and young people - Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope) - Psychological Therapy for clients with complex needs, anxiety and/or depression - Survivors' Workshops - Deaf-led support groups - British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community - Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers <p>This will achieve all specification outcomes:</p> <ul style="list-style-type: none"> - Reduced levels/ repeat victimisation of sexual and domestic violence - Improves wellbeing - Increases safety and independence - London Borough Officers and IDVAs have a quality Deaf referral route - Multi-agency providers have a better understanding of how to meet Deaf access <p>Supports BAMER, LGBT and Multiple Complex Needs Deaf women</p>	

Contact Details	Referrals
<p>Marie Vickers – Service Manager</p> <p>mvickers@signhealth.org.uk</p> <p>deafhope@signhealth.org.uk</p> <p>020 8772 3241 (voice) 079 7035 0366 (text)</p> <p>The Bridge, Oakmead Road, London SW12 9SJ</p> <p>http://www.signhealth.org.uk/</p>	<p>https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/</p> <p>Deaf people can self-refer through our email deafhope@signhealth.org.uk or sms number 07970 350366</p> <p>Professionals can either contact or email DeafHope to make a referral</p>

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	255	524
Number of service users reporting reduced fear/ greater feelings of safety	172	191
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	172	110
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	172	163
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	172	163
Number of service users with continuing support to sustain new lives	155	92
Number of service users with safety plan	155	110
Number of tenancies secured	155	18
Number of service users accessing appropriate health services or other services including children's services	155	70
Number of service users accessing legal advice	155	44
People from the protected characteristics report increased safety/knowledge of their rights	255	535
People from the protected characteristics report satisfaction with services	255	535
Number of service users successfully referred from Local Authority and local IDVAs	107	40
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	472	550
<p>For further information, please see the main report, Section 2, para. 2.31</p> <p>Self-referrals - The commission receives more self-referrals rather than referrals from IDVAs/LAs, they continue to market the service to local IDVAs and have good feedback from boroughs where they have good links.</p> <p>Legal support - Not all clients referred need legal support, existing clients continue to receive legal support which is complex and time consuming.</p>		

Women's Aid	
Project name:	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.3 Helpline and coordinated access to refuge provision
Amount (1 year):	£314,922
Delivery partners: Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect	
<p>This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:</p> <ul style="list-style-type: none"> - Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them; - Comprehensive data on London services facilitating immediate refuge referrals; - Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London. <p>The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.</p> <p>UK Refuges On Line (UKROL) is an integral part of this project, and the project will work with London Councils,</p> <p>MOPAC⁶ and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.</p> <p>The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit</p>	

Contact Details	Referrals
<p>Nicki Norman, Director of Services n.norman@womensaid.org.uk 011 7983 7135 www.womensaid.org.uk</p>	<p>The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247 helpline@womensaid.org.uk www.nationaldomesticviolencehelpline.org.uk</p> <p>Rape and Sexual Abuse Support Centre Helpline: 0808 802 9999</p> <p>Women and Girls Network Dedicated Sexual Violence Helpline: 0808 801 0770</p> <p>Respect Men's Advice Line: 0808 801 0327</p>

⁶ MOPAC – Mayor's Office for Policing and Crime

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	30753	37150
Number of service users with reduced level of risk	26250	23840
Number of service users referred to a refuge	3000	3869
Survivors of rape and sexual abuse accessing Helpline	6750	6859
Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders ⁷	6	7
New data on housing status of service users on entry and exit is included in quarterly reports	5	5
Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence	32	32
Number of successful referrals into counselling or other specialist service provision	2250	2933
People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs	240	344
Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation).	600	775
Service providers (including boroughs and refuges) report being able to respond to service users' needs	120	151
Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence	120	148
Number of logins to Routes to Support (formerly UKROL [UK Refuges online]) from services in London	33000	43885
Referrals to ISVA and sexual violence-specific support services	120	174

⁷ The Routes to Support reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers)

Ashiana Network	
Project name:	Specialist Refugee Network
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups
Amount (1 year):	£840,000
Delivery partners: Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)	
<p>London Specialist Refugee Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:</p> <ul style="list-style-type: none"> - Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience - Resettlement programme to support independence/longer lasting outcomes - Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living - Training/awareness raising workshops for professionals to remove barriers/widen access - Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge - 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers: - 6 (24-hour) bed spaces: Problematic substance use - 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking) - 8 (24-hour) bed spaces: Women with mental health/problematic substance use - 7 second-stage bed spaces: Trafficked women - 6 bed spaces: Middle Eastern and North African women fleeing harmful practices including forced marriage - 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF⁸, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p>	

Contact Details	Referrals
Shaminder Ubhi, Director shaminder@ashiana.org.uk info@ashiana.org.uk 020 8539 0427 www.ashiana.org.uk	Nia - 07590 712872 (24 hours); 0207 683 1270 info@niaendingviolence.org.uk The Emma Project: 07590 712872 (24 hours) Solace Women's Aid - 0207 328 9117 info@solacewomensaid.org (The Amari Project): 020 3874 5027 amari@solacewomensaid.org IKWRO 07846 275 246 (Arabic/Kurdish)-24 Hours 07846 310 157 (Farsi/Dari/Turkish)-24 Hours 020 7920 6460- info@ikwro.org.uk

⁸ No recourse to public funds

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	1392	1150
Numbers not returning to a perpetrator	64	78
Numbers with increased awareness of safety planning	341	289
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	271	257
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	56	67
Numbers of women that demonstrate reduced harmful substance use	87	70
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	64	44
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	245	258
Number of users demonstrating an increased understanding and stabilisation in their mental health	127	108
Number of users with increased understanding of impact of mental health and substance misuse on their children	29	29
Service users moved on in a planned way	50	61
Service users with increased living skills	117	124
Service users with more stabilised immigration status	78	102
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	87	54
Number of referral pathways agreed with registered social landlords and other housing providers	10	11
Number of service users gaining/maintaining tenancies	57	63
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	831	801
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	148	215
Number of users with disabilities accessing the service	127	136
<i>Women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution – partner Nia had few referrals of women in this cohort this quarter, and those that have entered the project had not yet completed safety planning by the end of the quarter.</i>		

Women's Resource Centre	
Project name:	The ASCENT project (Amplifying, Supporting, Capacity building, Engaging, Networking, Training)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.5 Support services to the sexual and domestic violence voluntary sector organisations
Amount (1 year):	£240,783
Delivery partners: RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network	
<p>Ascent is part of the Pan London VAWG Consortium project and will specifically address the long term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&DV).</p> <p>It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.</p> <p>Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.</p>	

Contact Details	Referrals
<p>Ms Vivienne Hayes, CEO vivienne@wrc.org.uk 020 7697 3451 Project Lead – Evelina Svensson United House, North Road, London, N7 9DP www.wrc.org.uk</p>	<p>www.imkaan.org.uk www.respect.uk.net www.avaproject.org.uk www.wgn.org.uk www.rightsofwomen.org.uk</p>

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new organisations	309	414
Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently	123	228
Frontline services/organisations reporting increased ability to be more financially sound and efficient	70	58
Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification	70	76
Frontline services/organisations report greater ability to work in partnership	175	191
Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services	175	180
Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services	70	84
Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)	260	275
Frontline services/organisations better able to monitor and evaluate impact of services	105	119
Frontline organisations/services with increased ability to meet their service users' needs	265	298
Borough officers, health professionals, social housing landlords, housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways.	35	47
Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010	210	184
Frontline organisations with increased diversification of boards of trustees	35	30

Asian Women's Resource Centre (AWRC)	
Project name:	Ascent Ending Harmful Practices project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.6 Specifically targeted services FGM, Honour based violence (HBV), forced marriage and other harmful practices
Amount (1 year):	£320,000
Delivery partners: Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)	
<p>The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.</p> <p>Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.</p> <p>These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.</p>	

Contact Details	Referrals
Sarbjit Ganger, Director sarbjit@asianwomencentre.org.uk info@asianwomencentre.org.uk 020 8961 6549 http://asianwomencentre.org.uk/	Ascent: 0208 961 6549 0208 961 5701 referrals@asianwomencentre.org.uk

Outcome	2017 – 2019 Q7	
	Profile	Delivered
Number of new users	1085	1080
Service users have improved self-esteem, confidence and emotional health and well being	826	821
Service users have improved mental health	98	203
Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements	784	1004
Service users have an increased ability to communicate their needs and views to service providers	331	519
Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services	226	347
Service users report increased feelings of safety	826	890
Service users have an increased level of understanding regarding options available to help their decision making	826	834
Service users have enhanced coping strategies	509	621
Service users make changes to their living situations and exit violence	537	566
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes	116	141
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes	116	121
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops	116	118
Local authority officers are able to access support to wrap around existing support or make referrals into the service.	105	193
Referrals from IDVAs and sexual health clinics	70	97
Service users accessing other support	70	176

Priority 3 – Tackling Poverty through Employment

Paddington Development Trust	
Project name:	Gold
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£928,819
Delivery partners: PDT (Lead), Urban Partnership Group, Equi-vision, Get Set and Mind	
Borough Delivery: City of Westminster, Royal Borough of Kensington and Chelsea, Barnet, Harrow, Haringey, Hammersmith and Fulham	
<p>Gold provides access to employment for long-term unemployed and economically inactive residents through improving employability skills.</p> <p>The project management and delivery approach tackles poverty by helping the participants move towards, or into, work. Each individual will have his/her own needs and barriers, and they will provide a personalised support programme plan of learning and employment options that takes into account skills needed and for difficult health or social circumstances.</p> <p>Gold provides highly supportive IAG, support from specialist agencies, employer help through extra guidance, work placements, and employment offers. The project provides help with ESOL, employability and vocational skills, and other support to raise self-confidence and improve self-esteem. The project advisors track participants each step of the way from engagement through to sustained jobs.</p>	

Contact details	
Ola Badamosi, Head of Programmes ola@pdt.org.uk 020 7266 8250	The Stowe Centre, 258 Harrow Road, London W2 5ES www.pdt.org.uk

Outcome	Profile	Delivered
Enrolments	741	458
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	616	434
Participants receiving 12+ hours of support (Homeless only)	43	25
Participants completing a work or volunteering placement	132	33
Further Education and Training	128	72
Participants in employment within 4 weeks of leaving the project	198	111
Participants in sustained employment for 26 weeks (6M)	131	43
Participants in employment within 4 weeks of leaving the project – Homeless	17	5
Participants in sustained employment for 26 weeks (6M) – Homeless	7	0

London Training and Employment Network	
Project name:	Steps into Work
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£966,423
Delivery partners: LTEN (Lead), Centrepont, HCT Group, Refugee Action Kingston (RAK), High Trees Community trust, Successful Mums, Skillsland Ltd and Storm Family Centre	
Borough Delivery: Wandsworth, Royal Borough of Kingston upon Thames, Merton, Sutton, Croydon, Lambeth	
<p>Steps to Work project engages those living in the most deprived wards, with provision targeting residents who are furthest away from the labour market, particularly BAME communities, parents with long-term work limiting health conditions, lone parents, women and especially those facing barriers to work, homeless, disability or long-term health condition and those recovering from drug/alcohol misuse.</p> <p>The project provides an integrated package of support that is flexible and tailored to individual participant's needs, including information advice & guidance, flexible employability and occupational skills training and wrap around support intervention to help residents address and overcome the barriers to move them into or nearer to the labour market.</p>	

Contact details	
Cynthia Hyman, Head of Operations cynthia@lten.org.uk 020 3841 6950	Unit 4 ST Marks Studio, 14 Chillingworth Road, London N7 8QJ www.lten.org.uk

Outcome	Profile	Delivered
Enrolments	691	216
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	636	211
Participants receiving 12+ hours of support (Homeless only)	42	1
Participants completing a work or volunteering placement	73	10
Further Education and Training	106	23
Participants in employment within 4 weeks of leaving the project	207	15
Participants in sustained employment for 26 weeks (6M)	76	2
Participants in employment within 4 weeks of leaving the project – Homeless	20	1
Participants in sustained employment for 26 weeks (6M) – Homeless	4	0

MI ComputSolutions Incorporated	
Project name:	Community Life Change
Priority: 3	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£926,311
Delivery partners: MI COMPUTSolutions (Lead), Successful Mums, Royal Mencap, Resource Plus, Centre Point and Train 2 Work.	
Borough Delivery: Southwark, Lewisham, Bromley, Royal Borough of Greenwich, Bexley	
<p>Community Life Change targets unemployed and inactive residents with the aim of improving employability skills and helping participants into employment.</p> <p>They provide 1-to-1 individual advice and guidance, advisor support, employer led sector focused group workshop, job fairs, help into training, education, work or voluntary placements especially parents with long-term work limiting health conditions: people with mental health needs; members of ethnic groups with low labour market participation, women facing additional barriers to employment; people with drug/alcohol issues; and homeless people.</p> <p>The projects activities include Matrix standard diagnostic needs assessment and offers a drop In centre where participants can carry out their own job search under the guidance of a professional advisor, employer liaison and job brokerage to match participants to suitable vacancies, 30 hour work placement and signposting to relevant training, including English & Maths, Vocational Skills, & Sector Routeways.</p>	

Contact details	
Adekunle Okotore, Managing Director val@micomputsolutions.co.uk 020 7501 6450	The Queen, 47a Bellefields Road, Brixton. London SW9 9UH www.micomputsolutions.co.uk

Outcome	Profile	Delivered
Enrolments	546	325
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	499	316
Participants receiving 12+ hours of support (Homeless only)	34	18
Participants completing a work or volunteering placement	81	23
Further Education and Training	82	30
Participants in employment	247	65
Participants in sustained employment for 26 weeks (6M)	56	29
Participants in employment – Homeless	21	1
Participants in sustained employment for 26 weeks (6M) – Homeless	4	1

The Citizens Trust (Disability Times Trust – DTT)	
Project name:	Directions West London
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£896,229
Delivery partners: Citizens Trust (Lead), ACDA, New Challenge and Action West London	
Borough Delivery: Hounslow, Ealing, Hillingdon, Brent, Richmond upon Thames	
<p>Directions West London is an integrated employment and pastoral support project providing a range of employment related and personal development support interventions.</p> <p>The project targets some of the most vulnerable residents across west London, in particular those who are economically inactive and the long-term unemployed. These include: women, older people, ethnic minorities, people with long-term work limiting health conditions/disabilities and lone parents. The project provides support and guidance with the aim to increase and improve the active participation of participant's in the labour market through the acquisition of personal and occupational skills.</p> <p>This will be achieved through the delivery of a multifaceted employment programme that provides robust ongoing assessments, vocational/employment specific training, pre-employment training, work experience, health workshops, personal and soft skills development, employer engagement, employment mentoring and in-work support.</p>	

Contact details
No longer taking referrals

Outcome	Profile	Delivered
Enrolments	612	313
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	556	309
Participants receiving 12+ hours of support (Homeless only)	32	5
Participants completing a work or volunteering placement	67	8
Further Education and Training	85	79
Participants in employment	145	74
Participants in sustained employment for 26 weeks (6M)	13	30
Participants in employment – Homeless	11	3
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Aim Higher
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS – Lead, Bromley by Bow Centre, HCT Group, St Giles Trust, Works Works Training Solutions, Faith Regen Foundation, LTEN, Osmani Trust & Volunteer Centre Hackney	
Borough Delivery: Enfield, City of London, Hackney, Islington, Tower Hamlets, Camden	
<p>Aim Higher engage, improve the employability, health, parenting, life skills and social inclusion of economically inactive and long term unemployed people from the following target groups: parents with long term work limiting health conditions, people with mental health needs, people from ethnic groups with low labour market participation rates, women facing barriers to employment, people recovering from drug and/or alcohol addiction or misuse and homelessness.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, individualised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to health support e.g. weight management programmes, healthy eating, sustainable food growing programmes and mindfulness sessions, clubs e.g. IT, parenting groups, training in soft skills, vocational training functional skills, ESOL; work placements or volunteering and/or work trials, access to job brokerage, self-employment and enterprise support to progress participants into work.</p>	

Contact details	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvs.net/

Outcome	Profile	Delivered
Enrolments	749	367
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	675	324
Participants receiving 12+ hours of support (Homeless only)	45	12
Participants completing a work or volunteering placement	137	18
Further Education and Training	120	11
Participants in employment	293	33
Participants in sustained employment for 26 weeks (6M)	41	6
Participants in employment – Homeless	21	1
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Outreach East
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS(Lead), DABD, L&Q (East Thames), Ellingham, Harmony House and Hope 4 Havering)	
Borough Delivery: Barking and Dagenham, Havering, Newham, Redbridge, Waltham Forest	
<p>Outreach East improves the employability, health, parenting, social and financial inclusion and life skills of economically inactive and long term unemployed people from the following target resident groups: long term work limiting health conditions., mental health needs and ethnic groups with low labour market participation rate, women facing barriers to employment, homeless and people recovering from drug and/or alcohol addiction or misuse.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, personalised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to free exercise classes, cognitive behavioural therapy, healthy eating, clubs (e.g. sewing and books) parenting groups, employability, ESOL, IT, soft, vocational, and functional skills, travel training, work placements or volunteering and/or work trials.</p> <p>Access to job brokerage, self-employment and enterprise support, working with employers to remove potentially discriminatory recruitment and in work practices to progress participants into sustainable, financially viable jobs.</p>	

Contact details	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvs.net/

Outcome	Profile	Delivered
Enrolments	785	312
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	706	261
Participants receiving 12+ hours of support (Homeless only)	43	5
Participants completing a work or volunteering placement	144	39
Further Education and Training	114	12
Participants in employment	291	53
Participants in sustained employment for 26 weeks (6M)	66	22
Participants in employment – Homeless	23	1
Participants in sustained employment for 26 weeks (6M) – Homeless	8	0