



London Councils

Grants Programme 2017 – 21

Performance of Commissions

April 2017 – September 2018

(Includes contact details for each project)

Priority 1 – Combatting Homelessness

Shelter	
Project name:	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£1,003,495
Delivery partners: Thames Reach, Stonewall Housing, St Mungo's	
<p>Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing and St Mungo's. Through this partnership the following will be provided:</p> <ul style="list-style-type: none"> - An integrated multiple point of access for all users, enabling rapid response triage and advice. - London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs. - Support for users to directly access the PRS and innovative housing solutions. - Assertive and targeted outreach direct to street homeless people especially in hotspots and encampments. - Safe and secure pathways into emergency accommodation. - Intensive support, including skills training, money management and housing advice to enable families and individuals to maintain their tenancy. - Personal resilience and independence planning to secure a long-term, healthy and happy home. - Real opportunities for work. 	

Contact Details	Referrals
<p>Ben Tovey, London Hub Manager ben_tovey@shelter.org.uk 0344 515 1269 / 0770273391 First Floor, 4 Garrett Street, London, EC1Y 0TY</p>	<p>https://england.shelter.org.uk/get_help/local_services/london STAR Video: https://www.youtube.com/watch?v=mT4Q-Z9yKnM&list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&index=1</p>

Outcome	2017-2019 Q6	
	Profile	Delivered
Outcome		
Number of new service users	7500	8977
Number assisted to obtain crisis or intermediate short term accommodation	525	599
Number assisted to obtain suitable settled accommodation	550	651
Number with one/more protected equalities characteristic (Equality Act 2010)	440	626
Number of rough sleeper hotspot closures	71	94
Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues	540	745
Numbers with disrepair resolved and able to maintain tenancy	600	426
Number supported to successfully sustain tenancies/accommodation for 6 months	96	140
Number supported to successfully sustain tenancies/accommodation for 12 months ¹	48	71
Number with resolved debt, benefits and financial hardship issues	862	845
Number with improved physical health	300	369
Number with improved mental health	690	677
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	255	241
Number with increased employability skills (including apprenticeships)	127	105
<i>Disrepair resolved and able to maintain tenancy</i> – Service users may be seeking alternative resolutions to repairs which led to reductions on this outcome. Shelter will be launching a marketing campaign around disrepair over the winter months.		

¹ Reporting started from quarter 5

St Mungo Community Housing Association	
Project name:	Housing Advice, Resettlement and Prevention Connect (HARP)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£251,378
Delivery partners: N/A	
<p>St Mungo will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:</p> <ul style="list-style-type: none"> - A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities. - A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region. - A Central Hub providing access to intervention for people through self-referral route - A Help-line for outside London Prisons and probation/CRCs discharging people returning to London. - Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, No recourse to public funds and complex needs inclusive of mental health and substance use. - A catalogue of services and private landlords within each borough to support better outcomes. - An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc. - Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities. 	

Contact Details	Referrals
<p>Samantha Cowie, Head of Criminal Justice samantha.cowie@mungos.org 020 7023 7010/ 020 3856 6000 3 Thomas More Square, 5th Floor, Tower Hill London E1W 1YW www.mungos.org</p>	<p>All referrals must be made through a secure email address. Please contact our HARP service manager Ogechi.ojihi@mungosofs.cjism.net</p> <p>Advice line: 020 85257710 Website: https://www.mungos.org/our-services/offender-services/</p>

Outcome	2017-2019 Q6	
	Profile	Delivered
Number of new users	1917	2342
Number assisted to obtain appropriate housing.	750	796
Number of tenancies brokered	75	52
Number assisted to obtain suitable settled accommodation	450	608
Number with one/more protected equalities characteristic (Equality Act 2010)	225	307
Number reconnected with stable family/friends accommodation	300	283
Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues	288	277
Number supported to successfully sustain tenancies/accommodation for 6 months	384	90
Number supported to successfully sustain tenancies/accommodation for 12 months ²	192	92
Number with resolved debt, benefits and financial hardship issues	540	486
Number with improved physical health	576	507
Number with improved mental health	315	303
Number with improved life skills (can include independent living and be measured through distance travelled tool)	576	520
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	75	46
Number with increased employability skills (including apprenticeships)	288	267
Number successfully obtaining work placements, volunteering opportunities	42	45
<p>Tenancies brokered - Ongoing difficulties are reported in sourcing landlords willing to take on clients on benefits.</p> <p>Sustained tenancies/accommodation for 6 and 12 months – Outcome recording has improved from the last quarter following adjustments to working practices resulting in more accurate counting and collation.</p>		

² Reporting to start from Q5

New Horizon Youth Centre	
Project name:	London Youth Gateway (LYG)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.2 Youth homelessness
Amount (1 year):	£1,008,338
Delivery partners: Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter	
<p>The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.</p> <p>The joint work will provide:</p> <ul style="list-style-type: none"> - direct access to emergency accommodation - affordable accommodation options, delivered in innovative new partnership models, and PRS access - family mediation and reconnection support - youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision - youth homelessness prevention sessions in schools and colleges - outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support - satellite services and a telephone advice line to reach young people across London - independent living skills and financial literacy workshops - counselling, communication and interpersonal skills support <p>7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme</p>	

Contact Details	Referrals
Phil Kerry, CEO phil.kerry@nhyouthcentre.org.uk 020 7388 5560 68 Chalton St, London, NW1 1JR www.nhyouthcentre.org.uk	General Info. 020 7388 5560 Youth Work 020 7388 5570 Advice 020 7388 5580 http://www.londonyouthgateway.org.uk/get-help/

Outcome	2017-2019 Q6	
	Profile	Delivered
Number of users	10106	11066
Number assisted to obtain crisis or intermediate short term accommodation	651	1116
Number supported to obtain suitable safe settled accommodation)	967	1070
Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)	848	819
Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)	772	621
Number supported to successfully sustain suitable safe accommodation for 6 months	152	190
Number supported to successfully sustain suitable safe accommodation for 1 year or more ³	26	54
Number with resolved debt, benefits and financial hardship issues	892	1335
Number with increased knowledge of housing options	7230	9897
Number with improved mental health	1867	2163
Number completing independent living skills workshops/course (incl. budgeting/money management)	1036	1029
Number with improved interpersonal skills (incl. behaviour, conflict and relationships)	1111	1451
Number successfully obtained employment for six months (including apprenticeships)*	116	125
Number with increased employability skills	1018	1153
Number successfully obtained a training opportunity (accredited)	720	825

³ Reporting to start from Q5.

Homeless Link	
Project name:	PLUS Project
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£120,239
Delivery partners: Shelter	
<p>To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.</p> <p>Activities:</p> <ul style="list-style-type: none"> - providing specialist advice, support, training, information, good practice spotlights and policy forums - supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs. - improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks - providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins - testing new models through special initiatives responding to the London specific context. <p>Outcomes delivered:</p> <ul style="list-style-type: none"> - Higher quality, more responsive and effective service delivery (measured against a baseline , and using an external evaluation) - More effective cross sector/priority collaboration to deliver more effective services - Improved and focussed response to prevention <p>A better equipped sector to develop creative interventions and solutions responsive to the specific London context.</p>	

Contact Details	Referrals
<p>Jane Bancroft - London Development Manager jane.bancroft@homelesslink.org.uk 020 7840 4460/ 079 5611 4992 2nd Floor Minorities House, 2-5 Minorities, London EC3N 1BJ</p>	<p>www.homeless.org.uk</p>

Outcome	2017-2019 Q6	
	Profile	Delivered
Number of new organisations	437	439
Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	184	218
Number with improved working relationships with local services	167	184
Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change	140	161
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	65	183
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.	150	199
Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms	60	81
Number of housing professionals who feel better informed of funded services and how they assist local delivery	80	124
Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms	8	9
Number of organisations with more diverse funding streams	10	9
Number with a wider understanding of funding processes and opportunities	175	164
Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.	16	18

Standing Together Against Domestic Violence	
Project name:	Domestic Abuse Housing Alliance (DAHA)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£88,977
Delivery partners: N/A	
<p>The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing; Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.</p> <p>STADV is submitting this bid on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.</p>	

Contact Details	Referrals
<p>Nicole Jacobs (CEO)</p> <p>n.jacobs@standingtogether.org.uk</p> <p>246 King Street</p> <p>Ravenscourt Park</p> <p>W6 0RF</p> <p>020 8748 5717</p> <p>www.standingtogether.org.uk</p>	<p>Rebecca Vagi, DAHA Development Manager</p> <p>r.vagi@standingtogether.org.uk</p> <p>0208 748 5717</p> <p>www.dahalliance.org.uk/events for general information and events details</p> <p>https://form.jotformeu.com/72763233547359 to book to attend workshops</p> <p>http://accreditation.dahalliance.org.uk/ to sign up to online self-assessment toolkit</p>

Outcome	2017-2019 Q6	
	Profile	Delivered
Number of new organisations	120	79
Number of frontline organisations with increased awareness of specialist/equalities needs of clients	120	110
Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients	60	74
Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	120	88
Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services	120	104
Number of housing providers acquiring DAHA accreditation	8	4
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	60	77
Number of housing organisations with increased awareness of specialist /equalities needs of clients	120	110
Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC	60	73
Number of housing professionals who feel better informed of funded services and how they assist local delivery	120	95
Number of housing providers with improved ability to form partnerships/work collaboratively	60	99
Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice	120	110
Number of housing providers with documented evidence that they are progressing in 4 of 8 DAHA National Standards ⁴	6	5
Number of housing providers with increased awareness of tenancy sustainment options for residents affected by domestic abuse ⁵	40	30
<p>New organisations – Housing providers that have signed up to the Make a Stand Pledge will be approached in the next quarter to increase numbers.</p> <p>Housing providers acquiring DAHA accreditation – Follow ups will take place with housing providers that have expressed an interest in the process in the next quarter, with an aim to secure accreditation visit dates to meet this target.</p>		

⁴ New outcomes from Q5

⁵ As above

Priority 2 – Tackling Sexual and Domestic Violence

Tender Education and Arts	
Project name:	London Councils pan-London VAWG Consortium Prevention Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.1 Sexual and Domestic Violence: Prevention
Amount (1 year):	£265,000
Delivery partners: IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)	
<p>The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.</p> <p>This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.</p> <p>This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.</p> <p>Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and have the opportunity to comment on national policy and programmes of work.</p>	

Contact Details	Resource
Emily Whyte, Education Manager emily@tender.org.uk 020 7697 4249 (direct line) The Resource Centre, 356 Holloway Road, London N7 6PA	www.tender.org.uk

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	22875	22539
Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence	1471	1539
Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse	960	972
Healthy Relationship Project participants state sexual and domestic violence is unacceptable	1557	1346
Children and young people report feeling confident to support a friend following school assembly	14168	15232
Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly	15180	13666
Children and young people can now make positive relationship choices following school assembly	16192	13777
Healthy Relationship Project participants can identify appropriate support channels and services	1557	1477
Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships	384	689
Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project	55	48
Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)	768	903
Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)	672	789
Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups	1024	919
Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships	168	172
Participants in Champion Schools (targeted group) report feeling more confident to seek support	168	185
<i>The majority of the under delivery in quarter 4 was made up in quarter 6 with rescheduled work taking place; the commission is mainly back on track with its cumulative targets.</i>		

Solace Women's Aid	
Project name:	Ascent: Advice and Counselling
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£1,425,238
Delivery partners: Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women (ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)	
<p>The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.</p> <p>The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:</p> <ul style="list-style-type: none"> - Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation. - One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations. - A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse. - No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation. - Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians. <p>The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.</p>	

Contact Details	
Gill Herd, Senior Manager - Partnerships g.herd@solacewomensaid.org ascenta&c@solacewomensaid.org 020 3198 4661 Solace Women's Aid, Unit 5-7 Blenheim Court, 62 Brewery Road, N7 9NY www.solacewomensaid.org	East London (Solace Women's Aid): 0808 802 5565; advice@solacewomensaid.org West London (Women and Girls Network): 0808 801 0660; advice@wgn.org.uk London Legal Advice (Rights of Women): 0207 608 1137

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	9345	11520
Number of service users reporting reduced fear/ greater feelings of safety	6541	6766
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	5142	5257
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	3606	4410
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	2670	3388
Number of service users with continuing support to sustain new lives	3204	3459
Number of service users with safety plan	3976	3936
Number of tenancies secured	1602	1175
Number of service users accessing legal advice and/or with increased understanding of the law	2803	3449
Number of service users supported to access other services including Health and Children's services.	5723	5907
Service Users with increased knowledge of options to exit prostitution	45	60
People from the protected characteristics report increased safety/knowledge of their rights	3738	4116
People from the protected characteristics report satisfaction with services	4673	5184
Number of service users successfully referred from Local Authority and local IDVAs	1404	1489
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	570	984
Service providers are better equipped to support SUs with VAWG and/ or legal issues	330	333
Tenancies secured - This has improved from the previous quarter and performance is being closely monitored by the provider. Work will continue to generate suitable referrals to the housing caseworker across the strand.		

Galop	
Project name:	The LGBT DAP (Domestic Abuse Partnership)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£146,318
Delivery partners: Stonewall Housing, London Friend and Switchboard	
<p>The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.</p> <p>As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and sign-posting into DAP services.</p> <p>The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.</p>	

Contact Details	Referrals
<p>Peter Kelley, Service Manager & LGBT DAP Coordinator</p> <p>peter@galop.org.uk</p> <p>020 7697 4081 (office)</p>	<p>Survivors and professionals can refer through the DAP website using the electronic referral form: www.lgbtdap.org.uk</p> <p>Referrals can also be made via www.galop.org.uk and via email: referrals@galop.org.uk</p> <p>Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428</p>

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	814	952
Number of service users reporting reduced fear/ greater feelings of safety	150	157
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	100	117
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	85	93
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	87	71
Number of service users with continuing support to sustain new lives	90	95
Number of service users with safety plan	72	86
Number of tenancies secured	60	65
Number of service users accessing appropriate health services or other services including children's services	120	139
Number of service users accessing legal advice	80	84
People from the protected characteristics report increased safety/knowledge of their rights	235	262
People from the protected characteristics report satisfaction with services	120	131
Number of service users successfully referred from Local Authority and local IDVAs	30	31
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	18	25

SignHealth	
Project name:	DeafHope London
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£148,444
Delivery partners: n/a	
<p>DeafHope is the UK's only, award-winning, specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by highly trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages. The service is regularly assessed as 'outstanding' by London Councils' RAG rating.</p> <p>DeafHope London will deliver:</p> <ul style="list-style-type: none"> - Specialist D/deaf referral for all London Borough Officers and IDVAs - IDVA and outreach 1-2-1 support for deaf women and young people - Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope) - Psychological Therapy for clients with complex needs, anxiety and/or depression - Survivors' Workshops - Deaf-led support groups - British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community - Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers <p>This will achieve all specification outcomes:</p> <ul style="list-style-type: none"> - Reduced levels/ repeat victimisation of sexual and domestic violence - Improves wellbeing - Increases safety and independence - London Borough Officers and IDVAs have a quality Deaf referral route - Multi-agency providers have a better understanding of how to meet Deaf access <p>Supports BAMER, LGBT and Multiple Complex Needs Deaf women</p>	

Contact Details	Referrals
<p>Marie Vickers – Service Manager mvickers@signhealth.org.uk deafhope@signhealth.org.uk</p> <p>020 8772 3241 (voice) 079 7035 0366 (text) The Bridge, Oakmead Road, London SW12 9SJ http://www.signhealth.org.uk/</p>	<p>https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/</p> <p>Deaf people can self-refer through our email deafhope@signhealth.org.uk or sms number 07970 350366</p> <p>Professionals can either contact or email DeafHope to make a referral</p>

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	223	419
Number of service users reporting reduced fear/ greater feelings of safety	150	177
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	150	155
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	150	149
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	150	149
Number of service users with continuing support to sustain new lives	135	175
Number of service users with safety plan	135	168
Number of tenancies secured	135	175
Number of service users accessing appropriate health services or other services including children's services	135	175
Number of service users accessing legal advice	135	41
People from the protected characteristics report increased safety/knowledge of their rights	223	419
People from the protected characteristics report satisfaction with services	223	419
Number of service users successfully referred from Local Authority and local IDVAs	94	36
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	405	444
<p>Number of service users accessing legal advice – Not all clients referred to the commission need legal advice; however existing clients are continuing to receive legal advice and support.</p> <p>Number of service users successfully referred from Local Authority and local IDVAs -The commission currently has more self-referrals than from IDVAs or local authorities as deaf users of Deafhope and feel they are able to contact the project directly. IDVAs also give potential clients Deafhope's details to contact the project directly. SignHealth will work on how to improve their marketing to local IDVA services. In quarter 6, LB Sutton has reported that Deafhope works closely with their local IDVA service.</p>		

Women's Aid	
Project name:	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.3 Helpline and coordinated access to refuge provision
Amount (1 year):	£314,922
Delivery partners: Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect	
<p>This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:</p> <ul style="list-style-type: none"> - Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them; - Comprehensive data on London services facilitating immediate refuge referrals; - Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London. <p>The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.</p> <p>UK Refuges On Line (UKROL) is an integral part of this project, and the project will work with London Councils,</p> <p>MOPAC⁶ and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.</p> <p>The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit</p>	

Contact Details	Referrals
<p>Nicki Norman, Director of Services n.norman@womensaid.org.uk 011 7983 7135 www.womensaid.org.uk</p>	<p>The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247 helpline@womensaid.org.uk www.nationaldomesticviolencehelpline.org.uk Rape and Sexual Abuse Support Centre Helpline: 0808 802 9999 Women and Girls Network Dedicated Sexual Violence Helpline: 0808 801 0770 Respect Men's Advice Line: 0808 801 0327</p>

⁶ MOPAC – Mayor's Office for Policing and Crime

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	30753	31857
Number of service users with reduced level of risk	26250	19658
Number of service users referred to a refuge	3000	3344
Survivors of rape and sexual abuse accessing Helpline	6750	5926
Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders ⁷	6	6
New data on housing status of service users on entry and exit is included in quarterly reports	5	4
Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence	32	32
Number of successful referrals into counselling or other specialist service provision	2250	2602
People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs	240	299
Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation).	600	668
Service providers (including boroughs and refuges) report being able to respond to service users' needs	120	131
Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence	120	128
Number of logins to Routes to Support (formerly UKROL [UK Refuges online]) from services in London	33000	38461
Referrals to ISVA and sexual violence-specific support services	120	153
Number of users with a reduced level of risk – this is due to previous under-delivery in quarter 3, cumulative delivery is at 75% at quarter 6		

⁷ The Routes to Support reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers).

Ashiana Network	
Project name:	Specialist Refugee Network
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups
Amount (1 year):	£840,000
Delivery partners: Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)	
<p>London Specialist Refugee Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:</p> <ul style="list-style-type: none"> - Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience - Resettlement programme to support independence/longer lasting outcomes - Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living - Training/awareness raising workshops for professionals to remove barriers/widen access - Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge - 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers: - 6 (24-hour) bed spaces: Problematic substance use - 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking) - 8 (24-hour) bed spaces: Women with mental health/problematic substance use - 7 second-stage bed spaces: Trafficked women - 6 bed spaces: Middle Eastern and North African women fleeing harmful practices including forced marriage - 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF⁸, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p>	

Contact Details	Referrals
Shaminder Ubhi, Director shaminder@ashiana.org.uk info@ashiana.org.uk 020 8539 0427 www.ashiana.org.uk	Nia - 07590 712872 (24 hours); 0207 683 1270 info@niaendingviolence.org.uk The Emma Project: 07590 712872 (24 hours) Solace Women's Aid - 0207 328 9117 info@solacewomensaid.org (The Amari Project): 020 3874 5027 amari@solacewomensaid.org IKWRO 07846 275 246 (Arabic/Kurdish)-24 Hours 07846 310 157 (Farsi/Dari/Turkish)-24 Hours 020 7920 6460- info@ikwro.org.uk

⁸ No recourse to public funds

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	1193	824
Numbers not returning to a perpetrator	55	67
Numbers with increased awareness of safety planning	292	241
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	232	225
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	48	59
Numbers of women that demonstrate reduced harmful substance use	74	60
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	55	42
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	210	225
Number of users demonstrating an increased understanding and stabilisation in their mental health	109	88
Number of users with increased understanding of impact of mental health and substance misuse on their children	25	25
Service users moved on in a planned way	43	51
Service users with increased living skills	100	109
Service users with more stabilised immigration status	67	89
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	74	36
Number of referral pathways agreed with registered social landlords and other housing providers	8	9
Number of service users gaining/maintaining tenancies	49	47
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	712	558
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	127	188
Number of users with disabilities accessing the service	109	99
<p>Number of new users: there have been a number of support work and outreach vacancies which the commission has found difficult to fill. A number of these posts have recently been filled and 1:1 outreach to clients should increase from quarter 7. Ashiana has sent an update to all borough VAWG officers promoting their services and what services they have provided to residents/service users in their borough.</p> <p>No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe: The commission reports the majority of their outreach clients prioritise immigration support over seeking alternative housing.</p>		

Women's Resource Centre	
Project name:	The ASCENT project (Amplifying, Supporting, Capacity building, Engaging, Networking, Training)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.5 Support services to the sexual and domestic violence voluntary sector organisations
Amount (1 year):	£240,783
Delivery partners: RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network	
<p>Ascent is part of the Pan London VAWG Consortium project and will specifically address the long term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&DV).</p> <p>It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.</p> <p>Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.</p>	

Contact Details	Referrals
Ms Vivienne Hayes, CEO vivienne@wrc.org.uk 020 7697 3451 Project Lead – Evelina Svensson United House, North Road, London, N7 9DP www.wrc.org.uk	www.imkaan.org.uk www.respect.uk.net www.avaproject.org.uk www.wgn.org.uk www.rightsofwomen.org.uk

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new organisations	309	373
Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently	104	175
Frontline services/organisations reporting increased ability to be more financially sound and efficient	60	52
Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification	60	66
Frontline services/organisations report greater ability to work in partnership	150	165
Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services	150	150
Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services	60	68
Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)	220	227
Frontline services/organisations better able to monitor and evaluate impact of services	90	105
Frontline organisations/services with increased ability to meet their service users' needs	220	236
Borough officers, health professionals, social housing landlords , housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways.	30	41
Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010	180	158
Frontline organisations with increased diversification of boards of trustees	30	22
<i>Increase diversification of boards of trustees – This outcome will mainly be assessed at the end of the year by follow-up survey.</i>		

Asian Women's Resource Centre (AWRC)	
Project name:	Ascent Ending Harmful Practices project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.6 Specifically targeted services FGM, Honour based violence (HBV), forced marriage and other harmful practices
Amount (1 year):	£320,000
Delivery partners: Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)	
<p>The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.</p> <p>Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.</p> <p>These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.</p>	

Contact Details	Referrals
Sarbjit Ganger, Director sarbjit@asianwomencentre.org.uk info@asianwomencentre.org.uk 020 8961 6549 http://asianwomencentre.org.uk/	Ascent: 0208 961 6549 0208 961 5701 referrals@asianwomencentre.org.uk

Outcome	2017 – 2019 Q6	
	Profile	Delivered
Number of new users	933	896
Service users have improved self-esteem, confidence and emotional health and well being	732	722
Service users have improved mental health	87	188
Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements	694	824
Service users have an increased ability to communicate their needs and views to service providers	293	479
Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services	193	302
Service users report increased feelings of safety	732	744
Service users have an increased level of understanding regarding options available to help their decision making	732	739
Service users have enhanced coping strategies	451	561
Service users make changes to their living situations and exit violence	476	476
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes	103	126
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes	103	106
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops	103	103
Local authority officers are able to access support to wrap around existing support or make referrals into the service.	93	178
Referrals from IDVAs and sexual health clinics	62	87
Service users accessing other support	62	166

Priority 3 – Tackling Poverty through Employment

Paddington Development Trust	
Project name:	Gold
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£928,819
Delivery partners: PDT (Lead), Urban Partnership Group, Equi-vision, Get Set and Mind	
Borough Delivery: City of Westminster, Royal Borough of Kensington and Chelsea, Barnet, Harrow, Haringey, Hammersmith and Fulham	
<p>Gold provides access to employment for long-term unemployed and economically inactive residents through improving employability skills.</p> <p>The project management and delivery approach tackles poverty by helping the participants move towards, or into, work. Each individual will have his/her own needs and barriers, and they will provide a personalised support programme plan of learning and employment options that takes into account skills needed and for difficult health or social circumstances.</p> <p>Gold provides highly supportive IAG, support from specialist agencies, employer help through extra guidance, work placements, and employment offers. The project provides help with ESOL, employability and vocational skills, and other support to raise self-confidence and improve self-esteem. The project advisors track participants each step of the way from engagement through to sustained jobs.</p>	

Contact details	
Ola Badamosi, Head of Programmes ola@pdt.org.uk 020 7266 8250	The Stowe Centre, 258 Harrow Road, London W2 5ES www.pdt.org.uk

Outcome	Profile	Delivered
Enrolments	666	443
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	537	403
Participants receiving 12+ hours of support (Homeless only)	38	19
Participants completing a work or volunteering placement	101	27
Further Education and Training	93	41
Participants in employment within 4 weeks of leaving the project	151	94
Participants in sustained employment for 26 weeks (6M)	119	39
Participants in employment within 4 weeks of leaving the project – Homeless	12	5
Participants in sustained employment for 26 weeks (6M) – Homeless	5	0

London Training and Employment Network	
Project name:	Steps into Work
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£966,423
Delivery partners: LTEN (Lead), Centrepont, HCT Group, Refugee Action Kingston (RAK), High Trees Community trust, Successful Mums, Skillsland Ltd and Storm Family Centre	
Borough Delivery: Wandsworth, Royal Borough of Kingston upon Thames, Merton, Sutton, Croydon, Lambeth	
<p>Steps to Work project engages those living in the most deprived wards, with provision targeting residents who are furthest away from the labour market, particularly BAME communities, parents with long-term work limiting health conditions, lone parents, women and especially those facing barriers to work, homeless, disability or long-term health condition and those recovering from drug/alcohol misuse.</p> <p>The project provides an integrated package of support that is flexible and tailored to individual participant's needs, including information advice & guidance, flexible employability and occupational skills training and wrap around support intervention to help residents address and overcome the barriers to move them into or nearer to the labour market.</p>	

Contact details	
Cynthia Hyman, Head of Operations cynthia@lten.org.uk 020 3841 6950	Unit 4 ST Marks Studio, 14 Chillingworth Road, London N7 8QJ www.lten.org.uk

Outcome	Profile	Delivered
Enrolments	536	153
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	496	150
Participants receiving 12+ hours of support (Homeless only)	29	1
Participants completing a work or volunteering placement	57	8
Further Education and Training	76	21
Participants in employment within 4 weeks of leaving the project	121	9
Participants in sustained employment for 26 weeks (6M)	30	2
Participants in employment within 4 weeks of leaving the project – Homeless	15	1
Participants in sustained employment for 26 weeks (6M) – Homeless	1	0

MI ComputSolutions Incorporated	
Project name:	Community Life Change
Priority: 3	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£926,311
Delivery partners: MI COMPUTSolutions (Lead), Successful Mums, Royal Mencap, Resource Plus, Centre Point and Train 2 Work.	
Borough Delivery: Southwark, Lewisham, Bromley, Royal Borough of Greenwich, Bexley	
<p>Community Life Change targets unemployed and inactive residents with the aim of improving employability skills and helping participants into employment.</p> <p>They provide 1-to-1 individual advice and guidance, advisor support, employer led sector focused group workshop, job fairs, help into training, education, work or voluntary placements especially parents with long-term work limiting health conditions: people with mental health needs; members of ethnic groups with low labour market participation, women facing additional barriers to employment; people with drug/alcohol issues; and homeless people.</p> <p>The projects activities include Matrix standard diagnostic needs assessment and offers a drop In centre where participants can carry out their own job search under the guidance of a professional advisor, employer liaison and job brokerage to match participants to suitable vacancies, 30 hour work placement and signposting to relevant training, including English & Maths, Vocational Skills, & Sector Routeways.</p>	

Contact details	
Adekunle Okotore, Managing Director val@micomputsolutions.co.uk 020 7501 6450	The Queen, 47a Bellefields Road, Brixton. London SW9 9UH www.micomputsolutions.co.uk

Outcome	Profile	Delivered
Enrolments	445	291
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	408	283
Participants receiving 12+ hours of support (Homeless only)	27	15
Participants completing a work or volunteering placement	63	19
Further Education and Training	63	27
Participants in employment	129	41
Participants in sustained employment for 26 weeks (6M)	35	16
Participants in employment – Homeless	16	1
Participants in sustained employment for 26 weeks (6M) – Homeless	2	1

The Citizens Trust (Disability Times Trust – DTT)	
Project name:	Directions West London
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£896,229
Delivery partners: Citizens Trust (Lead), ACDA, New Challenge and Action West London	
Borough Delivery: Hounslow, Ealing, Hillingdon, Brent, Richmond upon Thames	
<p>Directions West London is an integrated employment and pastoral support project providing a range of employment related and personal development support interventions.</p> <p>The project targets some of the most vulnerable residents across west London, in particular those who are economically inactive and the long-term unemployed. These include: women, older people, ethnic minorities, people with long-term work limiting health conditions/disabilities and lone parents. The project provides support and guidance with the aim to increase and improve the active participation of participant's in the labour market through the acquisition of personal and occupational skills.</p> <p>This will be achieved through the delivery of a multifaceted employment programme that provides robust ongoing assessments, vocational/employment specific training, pre-employment training, work experience, health workshops, personal and soft skills development, employer engagement, employment mentoring and in-work support.</p>	

Contact details
No longer taking referrals

Outcome	Profile	Delivered
Enrolments	612	245
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	556	236
Participants receiving 12+ hours of support (Homeless only)	32	3
Participants completing a work or volunteering placement	67	6
Further Education and Training	85	53
Participants in employment	145	43
Participants in sustained employment for 26 weeks (6M)	13	17
Participants in employment – Homeless	11	2
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Aim Higher
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS – Lead, Bromley by Bow Centre, HCT Group, St Giles Trust, Works Works Training Solutions, Faith Regen Foundation, LTEN, Osmani Trust & Volunteer Centre Hackney	
Borough Delivery: Enfield, City of London, Hackney, Islington, Tower Hamlets, Camden	
<p>Aim Higher engage, improve the employability, health, parenting, life skills and social inclusion of economically inactive and long term unemployed people from the following target groups: parents with long term work limiting health conditions, people with mental health needs, people from ethnic groups with low labour market participation rates, women facing barriers to employment, people recovering from drug and/or alcohol addiction or misuse and homelessness.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, individualised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to health support e.g. weight management programmes, healthy eating, sustainable food growing programmes and mindfulness sessions, clubs e.g. IT, parenting groups, training in soft skills, vocational training functional skills, ESOL; work placements or volunteering and/or work trials, access to job brokerage, self-employment and enterprise support to progress participants into work.</p>	

Contact details	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvvs.net/

Outcome	Profile	Delivered
Enrolments	698	243
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	614	291
Participants receiving 12+ hours of support (Homeless only)	38	6
Participants completing a work or volunteering placement	107	8
Further Education and Training	92	5
Participants in employment	174	20
Participants in sustained employment for 26 weeks (6M)	5	3
Participants in employment – Homeless	17	0
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Outreach East
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS(Lead), DABD, L&Q (East Thames), Ellingham, Harmony House and Hope 4 Havering)	
Borough Delivery: Barking and Dagenham, Havering, Newham, Redbridge, Waltham Forest	
<p>Outreach East improves the employability, health, parenting, social and financial inclusion and life skills of economically inactive and long term unemployed people from the following target resident groups: long term work limiting health conditions., mental health needs and ethnic groups with low labour market participation rate, women facing barriers to employment, homeless and people recovering from drug and/or alcohol addiction or misuse.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, personalised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to free exercise classes, cognitive behavioural therapy, healthy eating, clubs (e.g. sewing and books) parenting groups, employability, ESOL, IT, soft, vocational, and functional skills, travel training, work placements or volunteering and/or work trials.</p> <p>Access to job brokerage, self-employment and enterprise support, working with employers to remove potentially discriminatory recruitment and in work practices to progress participants into sustainable, financially viable jobs.</p>	

Contact details	
Martyne Callender, Partnerships & Development Manager martyne@redbridgecvs.net 020 3874 4129	103 Cranbrook Road, Ilford IG1 4PU www.redbridgecvs.net/

Outcome	Profile	Delivered
Enrolments	641	215
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	567	172
Participants receiving 12+ hours of support (Homeless only)	31	1
Participants completing a work or volunteering placement	110	29
Further Education and Training	82	8
Participants in employment	150	36
Participants in sustained employment for 26 weeks (6M)	28	15
Participants in employment – Homeless	17	1
Participants in sustained employment for 26 weeks (6M) – Homeless	1	0