# Summary

# Regional Cultural Improvement Group

- keeping the NDPBs and the local authority cultural sector abreast of developments and opportunities for involvement in the emerging service improvement strategy
- making recommendations as necessary to the regional NDPBs, local authorities and other stakeholders for the successful implementation, evaluation and development of service improvement within local authority cultural services
- providing co-ordinated support from the regional NDPBs for local authorities in the region

In particular the Regional Cultural Improvement Group will:

 promote cross boundary service improvement project work where this is beneficial to the service improvement agenda

## Regional Cultural Improvement Group

#### Terms of Reference

The RCIG will be responsible for

- the identification of the NDPBs cultural service improvement objectives for the London region putting forward a cultural sector response rather than for individual domains
- fostering a common understanding of the aims and principles of the cultural improvement agenda between the NDPBs and local authorities, and of the roles of different stakeholders in its implementation
- providing a regional forum for the exchange and promotion of best practice within the region
- keeping the NDPBs and the local authority cultural sector abreast of developments and opportunities for involvement in the emerging service improvement strategy
- making recommendations as necessary to the regional NDPBs, local authorities and other stakeholders for the successful implementation, evaluation and development of service improvement within local authority cultural services
- providing co-ordinated support from the regional NDPBs for local authorities in the region

In particular the Regional Cultural Improvement Group will:

- enable the stakeholders to brief colleagues about developments and opportunities and facilitate wider take up of improvement management practices
- provide a regular opportunity for the stakeholders to share their experience of service improvement practises and facilitate cross fertilisation of ideas across the NDPBs and local authorities
- act as a working group to generate and develop ideas for new or revised improvement activities
- develop a joint programme of service improvement based on best available evidence and with the appropriate involvement of the local authorities in the region
- promote cross boundary service improvement project work where this is beneficial to the service improvement agenda

- ensure developments reflect appropriate national strategy and policy
- prioritise developments within the joint programme in order to match available change management capacity and resources
- consider targets and determine measures to monitor progress
- support the work of the individual NDPBs in developing and delivering a
  joint programme through the release of staff to participate, supporting
  local authority needs and sourcing information to contribute to the
  improvement agenda
- provide briefings and training where appropriate to support implementation of improvement practices
- identify and engage other stakeholders as appropriate
- monitor risk issues within the overall service improvement strategy
- ensure communication of the progress made within the NDPBs organisations and to the local authorities
- hold quarterly meetings arranged in advance

This group will report on their progress to the NDPBs CEO Group and through them to the respective Boards of the NDPBs in the region. It will also report on progress to CLOA London and ALG.

### Membership

Arts Council England - London

Sport England -London

MLA - London

DCMS GOL

Local Authority Representative from each sub-region

20 March 2006