



London Councils

Grants Programme 2017 – 21

Performance of Commissions

April 2017 – March 2018

(Includes contact details for each project)

Priority 1 Combatting Homelessness

Priority 1 Case Study

Service Area: Youth Homelessness

Organisation: New Horizon Youth Centre

Project: London Youth Gateway

"I thought I was doing fine," says Stan (23). "I worked a 12 to 24 hours per week in retail, stayed at a mate's parents, and thought was having good time. But really I was kidding myself."

Stan became homeless when he was 19, and had fallen out with his mum who no longer wanted to house him and with whom he still has a fraught relationship. "I just couldn't stay there anymore, and after a couple of scary nights on the streets, I started staying with friends and their families. That lasted a couple of years, and then it just suddenly stopped and I was back on the street again."

But not for long: Stan entered the London Youth Gateway via the Alone in London service run by Depaul UK, after the housing service in a south-east London borough had advised him to go there. "That was such a relief. Actually it was a relief just hearing someone say that I was homeless; I didn't think I was, didn't want to think of myself like that. Depaul found me a Nightstop host for the night, and asked if I'd be interested in a room that had come up at a New Horizon project."

So Depaul UK linked him with New Horizon Youth Centre, the London Youth Gateway lead partner. "They have this project for young people like me, who have a job but maybe don't earn much and have nowhere to stay. So New Horizon sat down with me to see what I wanted from housing, and work and life really. And then we looked how I could do it. I didn't need a deposit to move into the project, but I had to apply for a little bit for housing benefit."

"It was frightening though. I didn't know anything, to be honest. I didn't know what a tenancy agreement looked like, how to apply for housing benefit. How to live with housemates you don't know at first. I had never even actually checked my bank statements really. I never had a reason to know – but I also always felt I had no one I could ask, no family I could trust to help me."

Soon Stan was in rent arrears, but the Housing & Support Worker helped him with budgeting and setting up a standing order, and even a saving account. "It was pain, but I got the hang of it. And because I had somewhere to live, I found it easier to change jobs, work more hours, earn more money. And New Horizon helped me with all of that. I also started to go to the counsellor at the centre. I needed that. Quite a bit had happened to me over the years."

During his time at the project, Stan made new friends and started to feel better about himself, and to trust the skills he had learned. He decided to move into a shared PRS flat with some friends.

"I'm so proud I could pay the rent, and that I managed to save up for a deposit! And if it hadn't been for the London Youth Gateway, and the way they work together to help people like me, I'd probably still be homeless."

Priority 1 Case Study**Service Area:** 1.3 Support services to homelessness voluntary sector organisations**Organisation:** Standing Together Against Domestic Violence (STADV)**Project:** DAHA

The following two case studies outline the experiences of two frontline organisations that have received support from STADV's DAHA project.

Notting Hill Housing

I've found working with everyone from DAHA is truly instrumental with helping me feel confident and informed to implement best practice at my organisation.

I've attended a few of the free training sessions this year where I have learned a lot about the privileged position we're in as housing providers to spot and support people in domestic abuse situations. The training sessions have been particularly useful as I was able to outline how my organisation delivers services and Aisha took the time and her expertise to help me think of practical things to build into our service model which would support those who need it.

Specific examples of recommended practice that I've brought to my organisation include implementing a practice of recording possible cases, knowing who the local agencies are (Community Safety Teams and local Police contacts) to share information, knowing the expert support agencies to help victims and feeling confident on what to do if a situation is presenting.

In addition to the training sessions, I've also been so impressed at how the staff have all made themselves very easy to reach and ask queries, whether by email, in person or even on Twitter. It's clear that the main goal for them is to help spread awareness and best practice across the sector. As my organisation has now become part of the newly formed Notting Hill Genesis, I'm confident that I'll be able to take what I've learned and continue to work with DAHA through this period of merger to ensure our tenants who are affected by domestic abuse get the best support to help keep them safe.

One Housing

DAHA is an innovative organisation which is becoming dominant within the housing sector as being visible, inspirational and motivating. Their values promote diversity and difference showing respect and consideration to all. They always seek to look to build and maintain collaborative relationships with key partners and because of this and their hard work and dedication the visions and values of the housing sector are changing. DAHA have made us as a team and an organisation realise that we can and will do more to protect and support our communities, it's a core function of what housing associations should do. We need to ensure that we are building and stabilising safer homes and not just providing bricks and mortar.

DAHA are now helping us to improve the lives of both our residents and staff following a presentation to the One Housing executive team whereby the CEO has agreed to One Housing completing the accreditation process. Thanks to DAHA we can now allow our team to grow and keep our communities safe.'

Shelter	
Project name:	STAR Partnership (Supporting Tenancies, Accommodation and Reconnections)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£1,003,495
Delivery partners: Thames Reach, Stonewall Housing, St Mungo's	
<p>Shelter is leading the STAR Partnership (Supporting Tenancies, Accommodation and Reconnections), a specialist partnership with Thames Reach, Stonewall Housing and St Mungo's. Through this partnership the following will be provided:</p> <ul style="list-style-type: none"> - An integrated multiple point of access for all users, enabling rapid response triage and advice. - London-wide targeted engagement and promotion to be relevant and accessible to key priority groups in all 33 boroughs. - Support for users to directly access the PRS and innovative housing solutions. - Assertive and targeted outreach direct to street homeless people especially in hotspots and encampments. - Safe and secure pathways into emergency accommodation. - Intensive support, including skills training, money management and housing advice to enable families and individuals to maintain their tenancy. - Personal resilience and independence planning to secure a long-term, healthy and happy home. - Real opportunities for work. 	

Contact Details	Referrals
<p>Ben Tovey, London Hub Manager ben_tovey@shelter.org.uk 0344 515 1269 / 0770273391 First Floor, 4 Garrett Street, London, EC1Y 0TY</p>	<p>https://england.shelter.org.uk/get_help/local_services/london STAR Video: https://www.youtube.com/watch?v=mT4Q-Z9yKnM&list=PLrybnVaUKJhDptYtJlckblfN77mXMyIQT&index=1</p>

Outcome	Profile 2017-2018	Delivered 2017-2018
Number of new service users	5,000	6,193
Number assisted to obtain crisis or intermediate short term accommodation	350	406
Number assisted to obtain suitable settled accommodation	367	456
Number with one/more protected equalities characteristic (Equality Act 2010)	293	397
Numbers of reconnection of rough sleepers outside UK	80	28
Number of rough sleeper hotspot closures	50	67
Number with resolved landlord/accommodation service issues affecting tenancy stability (particularly in outer London) may include harassment, abandonment and behaviour issues	360	462
Numbers with disrepair resolved and able to maintain tenancy	400	286
Number supported to successfully sustain tenancies/accommodation for 6 months	48	75
Number supported to successfully sustain tenancies/accommodation for 12 months ¹	-	-
Number with resolved debt, benefits and financial hardship issues	575	510
Number with improved physical health	200	253
Number with improved mental health	460	438
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	170	132
Number with increased employability skills (including apprenticeships)	85	56
<p>Reconnections - for further information please see the main report, Section 4.2.</p> <p>Disrepair – over-delivery in Q4 has reduced the cumulative deficit: IT recording issues resolved, additional staff training and an increase in users seeking assistance in the winter months.</p> <p>Employment/employability – over-delivery in Q4 has reduced the cumulative deficit: Referral mechanisms set up with priority 3 providers but some challenges in meeting ESF referral criteria continue. Thames Reach designated employment lead now in place.</p>		

¹ Reporting to start from Q5

St Mungo Community Housing Association	
Project name:	Housing Advice, Resettlement and Prevention Connect (HARP)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.1 Homelessness: Early intervention and prevention
Amount (1 year):	£251,378
Delivery partners: N/A	
<p>St Mungo will deliver a Pan London Housing, Advice, Resettlement and Prevention (HARP) service to people who are or are at risk of homelessness, providing holistic intervention. Proposed activities:</p> <ul style="list-style-type: none"> - A through-the-gate service, enabling people access to intervention and housing, promoting a smooth transition into communities. - A service which is flexible to the demand of need 'making each contact count', allocating specialist workers in each region who will work and receive referrals from probation/CRCs, local authorities, GPs and prisons in that region. - A Central Hub providing access to intervention for people through self-referral route - A Help-line for outside London Prisons and probation/CRCs discharging people returning to London. - Specialist intervention, advocacy and housing promoting the well-being and interests of individuals with protected characteristics, No recourse to public funds and complex needs inclusive of mental health and substance use. - A catalogue of services and private landlords within each borough to support better outcomes. - An emergency discretionary access fund to purchase small essential needs led resources for our clients, instigated by the project workers (such as fees relating to access to birth certificates, travel etc. - Promotion of education, employment and volunteering, inclusive of peer volunteering opportunities. 	

Contact Details	Referrals
<p>Samantha Cowie, Head of Criminal Justice samantha.cowie@mungos.org 020 7023 7010/ 020 3856 6000 3 Thomas More Square, 5th Floor, Tower Hill London E1W 1YW www.mungos.org</p>	<p>All referrals must be made through a secure email address. Please contact our HARP service manager Ogechi.ojihi@mungosofs.cjism.net</p> <p>Advice line: 020 85257710 Website: https://www.mungos.org/our-services/offender-services/</p>

Outcome	2017-2018	
	Profile	Delivered
Number of new users	1,285	1,539
Number assisted to obtain appropriate housing.	500	540
Number of tenancies brokered	50	31
Number assisted to obtain suitable settled accommodation	300	434
Number with one/more protected equalities characteristic (Equality Act 2010)	150	171
Number reconnected with stable family/friends accommodation	200	183
Number with resolved landlord/accommodation service issues affecting tenancy stability may include harassment, abandonment behaviour issues	192	183
Number supported to successfully sustain tenancies/accommodation for 6 months	192	22
Number supported to successfully sustain tenancies/accommodation for 12 months ²	-	-
Number with resolved debt, benefits and financial hardship issues	360	321
Number with improved physical health	384	337
Number with improved mental health	210	198
Number with improved life skills (can include independent living and be measured through distance travelled tool)	384	351
Numbers referred successfully onto a London Councils Priority 3 project or similar employment project	50	33
Number with increased employability skills (including apprenticeships)	192	182
Number successfully obtaining work placements, volunteering opportunities	28	24
<p>Tenancies brokered - over-delivery in Q4 has reduced the cumulative deficit: 18 clients provided with rent deposits and PRS accommodation secured.</p> <p>Tenancies sustained 6 months – following a late start a robust recording system was put in place but took time to bed in leading to lower figures initially being recorded. Staff also recently received training on accurately recording this outcome. Some clients have been unsuccessful in sustaining accommodation due to re-offending. A larger number cannot be contacted. Staff can work intensively with clients prior to release in preparation for their move-on but they may disengage with the service and lose contact with the team on release. Further information on this issue will be obtained at the next monitoring visit.</p> <p>Referred onto Priority 3 project or similar – St Mungo report that due to the complex nature of clients' needs, many are not at the stage to consider employment.</p>		

² Reporting to start from Q5

New Horizon Youth Centre	
Project name:	London Youth Gateway (LYG)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.2 Youth homelessness
Amount (1 year):	£1,008,338
Delivery partners: Depaul UK, Stonewall Housing, Galop, Albert Kennedy Trust and Shelter	
<p>The London Youth Gateway (LYG) project will provide a youth-targeted collaborative pathway to address increasing demand and emerging needs of young people who are homeless or at risk of homelessness, in each London borough. The LYG project will be delivered in partnership by New Horizon Youth Centre (lead), Depaul UK (Nightstop and Alone in London services), Shelter, and LGBT Jigsaw partners Stonewall Housing, Galop and Albert Kennedy Trust.</p> <p>The joint work will provide:</p> <ul style="list-style-type: none"> - direct access to emergency accommodation - affordable accommodation options, delivered in innovative new partnership models, and PRS access - family mediation and reconnection support - youth-focused advice and advocacy services around housing need, eviction, welfare benefits and debts via one-to-one, telephone and online provision - youth homelessness prevention sessions in schools and colleges - outreach into Young Offender Institutes (YOIs), prisons and on the street to ensure young people are linked up early with necessary support - satellite services and a telephone advice line to reach young people across London - independent living skills and financial literacy workshops - counselling, communication and interpersonal skills support <p>7-days per week employment, education and training programme delivered in-house and in partnership, and in-depth accredited training programme</p>	

Contact Details	Referrals
Phil Kerry, CEO phil.kerry@nhyouthcentre.org.uk 020 7388 5560 68 Chalton St, London, NW1 1JR www.nhyouthcentre.org.uk	General Info. 020 7388 5560 Youth Work 020 7388 5570 Advice 020 7388 5580 http://www.londonyouthgateway.org.uk/get-help/

Outcome	2017-2018	
	Profile	Delivered
Number of users	6,736	7,215
Number assisted to obtain crisis or intermediate short term accommodation	441	685
Number supported to obtain suitable safe settled accommodation)	645	605
Number with one/more of the protected characteristics in the 2010 Equality Act (excluding age)	566	542
Number assisted with family mediation/reconnection leading to safe and settled reconciliation (where appropriate)	515	446
Number supported to successfully sustain suitable safe accommodation for 6 months	76	96
Number supported to successfully sustain suitable safe accommodation for 1 year or more ³	-	-
Number with resolved debt, benefits and financial hardship issues	595	844
Number with increased knowledge of housing options	4,820	6,191
Number with improved mental health	1,245	1,401
Number completing independent living skills workshops/course (incl. budgeting/money management)	691	680
Number with improved interpersonal skills (incl. behaviour, conflict and relationships)	741	893
Number successfully obtained employment for six months (including apprenticeships)*	58	62
Number with increased employability skills	679	709
Number successfully obtained a training opportunity (accredited)	480	541

³ Reporting to start from Q5.

Homeless Link	
Project name:	PLUS Project
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£120,239
Delivery partners: Shelter	
<p>To strengthen the homelessness sector (voluntary, public and private) to work more collaboratively. To bring sectors together to better understand, define and identify their role in preventing homelessness. To support frontline providers and commissioners to be responsive to changing patterns of need, policy, legislation and equalities issues. To build the capacity of frontline providers to improve service delivery and effectiveness and ultimately be more sustainable. With the ultimate aim of achieving improved outcomes for those at risk of or experiencing homelessness.</p> <p>Activities:</p> <ul style="list-style-type: none"> - providing specialist advice, support, training, information, good practice spotlights and policy forums - supporting and improving working relationships between the VCS, boroughs and landlords through attendance at forums, partnership events and bespoke work with outer London boroughs. - improving collaboration and communication between the homelessness, employment, domestic/sexual violence, substance use, and health sectors through relationship brokerage, bespoke support, joint initiatives and peer networks - providing quality policy, law and research information identifying London specific impact and trends through briefings and bulletins - testing new models through special initiatives responding to the London specific context. <p>Outcomes delivered:</p> <ul style="list-style-type: none"> - Higher quality, more responsive and effective service delivery (measured against a baseline , and using an external evaluation) - More effective cross sector/priority collaboration to deliver more effective services - Improved and focussed response to prevention <p>A better equipped sector to develop creative interventions and solutions responsive to the specific London context.</p>	

Contact Details	Referrals
<p>Jane Bancroft - London Development Manager (Mon/Wed/Fri)</p> <p>Jane.Bancroft@homelesslink.org.uk</p> <p>020 7840 4460/ 079 5611 4992</p> <p>2nd Floor Minorities House, 2-5 Minorities, London EC3N 1BJ</p>	<p>www.homeless.org.uk</p>

Outcome	2017-2018	
	Profile	Delivered
Number of new organisations	407	457
Number with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	127	143
Number with improved working relationships with local services	117	115
Number with increased knowledge to adapt service delivery as a result of change of need across London/policy and legislative change	90	103
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	45	111
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly.	105	130
Number of housing professionals with increased knowledge of changes in homelessness policy/ law/benefit reforms	40	56
Number of housing professionals who feel better informed of funded services and how they assist local delivery	60	97
Number of Landlords with increased knowledge of changes in homelessness policy/ law/benefit reforms	8	9
Number of organisations with more diverse funding streams	10	9
Number with a wider understanding of funding processes and opportunities	125	107
Number of relationships brokered between VCS and social philanthropy/ investment organisations charitable arms of businesses to increase housing opportunities.	10	11

Standing Together Against Domestic Violence	
Project name:	Domestic Abuse Housing Alliance (DAHA)
Priority:	Priority 1: Combatting Homelessness
Specification:	1.3 Support services to homelessness voluntary sector organisations
Amount (1 year):	£88,977
Delivery partners: N/A	
<p>The Domestic Abuse Housing Alliance (DAHA) is a partnership between three agencies who are leaders in innovation to address domestic abuse within housing; Standing Together Against Domestic Violence (STADV), Peabody and Gentoo. DAHA's mission is to transform the housing sector's response to domestic abuse (DA) through the introduction and adoption of an established set of standards and an accreditation process.</p> <p>STADV is submitting this bid on behalf of this partnership and will be solely responsible for the delivery of this grant. The key aim is to accelerate DAHA's ability to reach local authority housing and registered housing providers in London to support their standards of practice in relation to domestic abuse. This grant will enable DAHA to offer free workshops which reflect the DAHA accreditation standards, to provide training and to influence housing providers to undertake the DAHA accreditation. This ultimately will achieve early intervention for domestic abuse and better service and support to survivors of abuse and their children.</p>	

Contact Details	Referrals
<p>Nicole Jacobs (CEO)</p> <p>n.jacobs@standingtogether.org.uk</p> <p>246 King Street</p> <p>Ravenscourt Park</p> <p>W6 0RF</p> <p>020 8748 5717</p> <p>www.standingtogether.org.uk</p>	<p>Aisha Sharif, DAHA Development Manager</p> <p>a.sharif@standingtogether.org.uk</p> <p>0208 748 5717</p> <p>www.dahalliance.org.uk/events for general information and events details</p> <p>https://form.jotformeu.com/72763233547359 to book to attend workshops</p> <p>http://accreditation.dahalliance.org.uk/ to sign up to online self-assessment toolkit</p>

Outcome	2017-2018	
	Profile	Delivered
Number of new organisations	80	63
Number of frontline organisations with increased awareness of specialist/equalities needs of clients	80	60
Number of frontline organisations adapting and or introducing services to meet the specialist/equalities needs of clients	40	54
Number of frontline organisations with increased knowledge of changes in homelessness policy/ legislation/ benefit reforms	80	58
Number of frontline organisations with improved working relationships with local services and in particular domestic abuse services	80	54
Number of housing providers acquiring DAHA accreditation	5	2
Number of VCS able to demonstrate that they have adapted their services and increased their links (to local authorities, providers under Priority 1, 2 and 3, and other agencies) to deliver holistic solutions for service users	40	52
Number of VCS aware of changing need in inner and outer London and able to adapt services accordingly	80	50
Number of housing organisations with increased awareness of specialist /equalities needs of clients	80	60
Number of housing professionals with improved working relationships with frontline services and in particular domestic abuse services and MARAC	40	53
Number of housing professionals who feel better informed of funded services and how they assist local delivery	80	45
Number of organisations with more diverse funding streams	15	41
Number of housing providers with improved ability to form partnerships/work collaboratively	40	60
Number of housing providers supported to work together on more than one occasion related to domestic abuse provision and best practice	80	60
Delivery is below the 85 per cent permitted tolerance. See section 4.2 for further information.		

Priority 2

Priority 2 Case Study

Service Area:

Organisation:

Project:

DeafHope is the only specialist service which supports Deaf women and their children who are experiencing, or who are survivors of domestic abuse. DeafHope staff are British Sign Language users who empower Deaf women with the skills and knowledge they need, in order to make positive and informed choices in life and are able to access appropriate services in order to change their/and their children's lives and live more independently.

Felicity is a Deaf woman who was born into a hearing family; to communicate, she grew up lip reading and speaking. She struggled with communication and when she was older, her residual hearing worsened. She married a hearing man who was abusive to her. He drank heavily and gambled money from their joint account and was aggressive; he persuaded her to borrow loans in her name due to his bad credit and promised they would pay them back together. She now pays these back alone but his bad credit score has affected hers. He also had old military guns in the house. He was cruel to Felicity's dogs, as he knew she adored them. He would often make comments about Felicity's deafness and would try to take over everything she did as he struggled to let her be independent.

This all affected Felicity's confidence. Felicity experienced anxiety for a long time and when her husband retired, she knew the situation would become even more difficult. She'd find empty bottles of vodka and alcohol hidden in the house. One day when he was drunk and becoming increasingly aggressive he repeatedly threatened to shoot her dogs. Felicity decided to report this to the police and they arrested him. From that day, Felicity decided to separate from her husband and applied for a Non Molestation Order.

Felicity contacted DeafHope for advice and support. She was not sure if DeafHope would accept her, as she felt stuck between the "deaf and hearing" world. When she met one of the DeafHope IDVAs (Independent Domestic Violence Advocates), she felt understood and accepted by the worker. Felicity was provided specialist equipment to make sure she was safe in her home. She was unable to go out for a longer periods of time as she was scared.

The IDVA contacted the police to ask them to check if the guns that were in her home were working but they were not functional. The IDVA supported her throughout the court process when she applied for a NMO and supported her with referral to specialist deaf counselling. Felicity and the IDVA regularly meet up for a 1-1 and the IDVA regularly contacted Felicity to see how was. Felicity has now nearly completed our survivor workshops.

It took a long time for Felicity to build up enough confidence to go out. Now she is in the process of enrolling on a dog-grooming course and her ambition is to open up a dog grooming van. She has acknowledged her Deaf identity, having previously been judged for being stuck between both the Deaf and hearing world and has enjoyed meeting other Deaf survivors. Felicity now feels she is able to move on with her life.

Priority 2 Case Study

Service Area: 2.5 Support services to the sexual and domestic violence voluntary sector organisations

Organisation: Respect (under the partnership led by Women's Resource Centre)

Project: Ascent

Respect: Four Day Quality Assured Training Respect Individual Work Programme with Perpetrators of Domestic Abuse

This four day training course designed to address the issues of both victim safety and behavioural change work undertaken with perpetrators in order to ensure practitioners conducting this work are fully equipped to support their beneficiaries. This course is also open to survivor support services in order to develop an understanding of the techniques used and the skills used within the work thus enabling them to support their clients effectively.

The course was delivered on 19th through to 22nd February 2018 to eight individuals from four different services. It should be noted that despite coming from the same organisation all but two of the participants came from separate borough services. All individuals attending were experienced domestic abuse survivor specialists and over half the participants anticipated their work to be including direct work with perpetrators in the future.

This case study focuses on one participant from the training. Fiona was a late entry participant to the training. She is a qualified IDVA providing support in Islington working for a large voluntary sector organisation. She had identified the training at as soon as it was publicised via Ascent circulars she was unable to gain her managers permission to attend the training due the length of the training and due to it not being perceived as directly relevant to her current role.

Fiona booked annual leave for the four days required to attend the course so while she was attending as a participant for one organisation she was not supported to do so.

Initially she stated that she hoped to gain insight regarding work with perpetrators in order to better support clients who were uncertain if they should report abuse to the police. She aimed to ensure she was able to give clients a greater insight into the potential outcomes of CJS disposal.

Following the course Fiona offered the following feedback: "I hadn't realised these programmes were really all about the victim. The need for an Integrated Support Service makes sense now, I always thought that was just a duplication of my role and I didn't understand why it was needed. This course has helped me to understand not just what happens to a perpetrator if he goes to court but also what a safe and effective service looks like and how much work [interventions with perpetrators] is happening outside of CJS.

I understood why my manager didn't think this was directly related to my role but now I think everybody should do this course, this has been the most useful professional development I've had. I would thoroughly recommend this training and if I was to suggest any improvement it would be to make it a whole week."

Fiona's final comments on the training were "When I think about career progression and new roles , I think that this week has shown me what I would like to do in the future."

While Fiona was the only person who approached Respect directly and asked if she could attend training while being on annual leave so technically not 'at work' in the course of the event it transpired she was not the only trainee who had had to give up some personal time to attend.

The reason this was chosen as a case study was to highlight the significant increase in understanding achieved, the personal and professional benefit trainees feel and the level of personal commitment demonstrated by trainees.

Tender Education and Arts	
Project name:	London Councils pan-London VAWG Consortium Prevention Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.1 Sexual and Domestic Violence: Prevention
Amount (1 year):	£265,000
Delivery partners: IMECE, Women and Girls' Network (WGN), The Nia Project, Solace Women's Aid, Latin American Women's Rights Service (LAWRS), FORWARD, Ashiana Network and Iranian and Kurdish Women's Rights Organisation (IKWRO)	
<p>The Pan-London VAWG consortium prevention project is a strategic partnership of nine organisations set to deliver across 32 boroughs. Led by Tender, it presents an innovative, holistic response to gender based violence amongst young people, covering a range of VAWG themes through specialist arts and drama workshops.</p> <p>This project builds on robust foundations established by the consortium's work funded by London Councils since 2013. Building on the momentum created to date, the Project will establish a Centre of Excellence in each borough, adding an enhanced stage to the existing project through a champion school programme.</p> <p>This enables the project to reach more vulnerable young people and carry out more activities ultimately leading to whole school change. The project will work with schools to identify targeted groups of young people at high-risk of experiencing abuse due to multiple disadvantage. The consortium will provide early intervention group work with these groups to decrease their vulnerability. Each school will receive support in developing effective policies to prevent domestic abuse and sexual bullying and respond to disclosures from students.</p> <p>Outcomes: Young people warn each other of abusive relationships, more young people challenge abusive behaviour safely and have the opportunity to comment on national policy and programmes of work.</p>	

Contact Details	Resource
Emily Whyte, Education Manager emily@tender.org.uk 020 7697 4249 (direct line) The Resource Centre, 356 Holloway Road, London N7 6PA	www.tender.org.uk

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	20,880	18,406
Healthy Relationship Project participants can identify at least one warning sign of sexual and domestic violence	1,224	1,291
Healthy Relationship Project participants in secondary schools and out of school settings can memorise key statistics pertaining to abuse	780	804
Healthy Relationship Project participants state sexual and domestic violence is unacceptable	1,296	1,128
Children and young people report feeling confident to support a friend following school assembly	13,216	12,375
Children and young people feel more confident to deal with abuse and understand it is based on power inequality following school assembly	14,160	10,357
Children and young people can now make positive relationship choices following school assembly	15,104	10,466
Healthy Relationship Project participants can identify appropriate support channels and services	1,296	1,237
Healthy Relationship Project participants in secondary schools and out of school settings report an improvement in their peer relationships	312	585
Professionals report positive changes in the behaviour and/or attitudes of participants following Healthy Relationships Project	45	38
Professionals in Champion Schools report increased confidence to use training in professional practice (staff training)	768	903
Professionals in Champion Schools report increased knowledge about the complex nature of the issue (staff training)	672	789
Healthy Relationships Project participants in secondary schools and out of school settings can recall criminal statistics for different forms of sexual and domestic violence against protected groups	832	774
Participants in Champion Schools (targeted group) are able to identify controlling behaviours in relationships	168	172
Participants in Champion Schools (targeted group) report feeling more confident to seek support	168	185
Two of the outcomes related to Champion Schools were under profile as assemblies were not able to take place in some schools due to reasons beyond Tender's control; the outstanding assemblies have been booked in and are currently being delivered in Q5.		

Solace Women's Aid	
Project name:	Ascent: Advice and Counselling
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£1,425,238
Delivery partners: Solace (Lead Partner); Ashiana Network; Asian Women's Resource Centre (AWRC); Chinese Information and Advice Centre (CIAC); EACH Counselling and Support; IKWRO; IMECE Women's Centre; Jewish Women's Aid (JWA); Latin American Women's Rights Organisation (LAWRS); Nia; Rape and Sexual Assault Support Centre (RASASC); Rights of Women (ROW); Southall Black Sisters (SBS); Women and Girls Network (WGN)	
<p>The project provides support for women (age 16+) affected by DV/SV and prevents its escalation through individually tailored advice, support and therapeutic services to enable women to cope, recover and move to independence.</p> <p>The Project provides four key service areas with a holistic delivery model providing initial response to all forms of Violence against Women and Girls (VAWG) as well as after-care from IDVA services:</p> <ul style="list-style-type: none"> - Advice, including legal support, through a hub and spoke model and inclusive of targeted support for BME women; those with NRPF; young women (including gang affected age 14+); sexually exploited women (including those with problematic substance use issues) and women with complex housing needs to enable them to access safe accommodation. - One to one BACP accredited counselling delivered within each borough as well as counselling in over 20 languages provided by BME led by and for organisations. - A bespoke in-borough group work programme, as well as specialist BME focused group work across the partner organisations to aid recovery, reduce isolation and increase understanding of abuse. - No Recourse fund to assist women with no recourse to public funds with essential living costs and accommodation. - Training including legal training to professionals and accredited VAWG training to volunteers and therapeutic training to clinicians. <p>The project will deliver a range of outcomes including increased safety, access to safe housing, legal support, reduced risk, improved mental/physical health and well-being, increased confidence/self-esteem and increased knowledge for service providers around DV/SV.</p>	

Contact Details	
Gill Herd, Senior Manager - Partnerships g.herd@solacewomensaid.org ascenta&c@solacewomensaid.org 020 3198 4661 Solace Women's Aid, Unit 5-7 Blenheim Court, 62 Brewery Road, N7 9NY www.solacewomensaid.org	East London (Solace Women's Aid): 0808 802 5565; advice@solacewomensaid.org West London (Women and Girls Network): 0808 801 0660; advice@wgn.org.uk London Legal Advice (Rights of Women): 0207 608 1137

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	6,230	7,811
Number of service users reporting reduced fear/ greater feelings of safety	4,361	4,684
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	3,428	3,530
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	2,404	3,023
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	1,780	2,484
Number of service users with continuing support to sustain new lives	2,136	2,371
Number of service users with safety plan	2,650	2,662
Number of tenancies secured	1,068	741
Number of service users accessing legal advice and/or with increased understanding of the law	1,869	2,406
Number of service users supported to access other services including Health and Children's services.	3,815	4,107
Service Users with increased knowledge of options to exit prostitution	30	30
People from the protected characteristics report increased safety/knowledge of their rights	2,492	2,887
People from the protected characteristics report satisfaction with services	3,115	3,561
Number of service users successfully referred from Local Authority and local IDVAs	936	984
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	380	808
Service providers are better equipped to support SUs with VAWG and/ or legal issues	220	246
Tenancies secured – both quarterly and cumulative variance reduced in Q4. Outcome to be discussed at next partner meeting and role of the Housing Caseworker and their ability to work on more complex housing cases will be re-highlighted to all strand partners.		

Galop	
Project name:	The LGBT DAP (Domestic Abuse Partnership)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£146,318
Delivery partners: Stonewall Housing, London Friend and Switchboard	
<p>The LGBT Domestic Abuse Partnership (DAP) will provide specialist support to over 500 LGBT victims of Domestic Violence annually. It is the only pan London multi-agency domestic violence service for LGBT people. It will deliver a joined-up service enabling vulnerable LGBT survivors, who face barriers to accessing support, to quickly access comprehensive, specialised support tailored to their needs.</p> <p>As the lead partner in the DAP, Galop will: Build links with borough based services to raise awareness of LGBT domestic abuse and improve referrals pathways; provide specialist one-to-one DV advocacy, and through the National LGBT Domestic Abuse Helpline provide specialist telephone, email advice and support to victims 7 days a week, referring London callers into the DAP. Stonewall Housing will provide housing advice and advocacy to DV victims at risk of homelessness, or with housing support needs. London Friend provides counselling and group support. Switchboard provides additional support through a helpline open 7 days per week and sign-posting into DAP services.</p> <p>The DAP has consistently delivered outcomes that improve the safety and wellbeing of LGBT survivors of domestic violence. Victims receive help navigating the criminal justice system and accessing specialist support aimed at reducing risk and repeat victimisation.</p>	

Contact Details	
Peter Kelley, Service Manager & LGBT DAP Coordinator peter@galop.org.uk 020 7697 4081 (office)	Survivors and professionals can refer through the DAP website using the electronic referral form: www.lgbtdap.org.uk Referrals can also be made via www.galop.org.uk and via email: referrals@galop.org.uk Clients and professionals can also self-refer or make referrals through Galop's helpline: 0207 704 2040 Or the National LGBT DV Helpline: 0800 999 5428

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	542	629
Number of service users reporting reduced fear/ greater feelings of safety	100	106
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	67	84
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	57	65
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	58	58
Number of service users with continuing support to sustain new lives	60	62
Number of service users with safety plan	48	62
Number of tenancies secured	40	42
Number of service users accessing appropriate health services or other services including children's services	80	93
Number of service users accessing legal advice	54	56
People from the protected characteristics report increased safety/knowledge of their rights	157	168
People from the protected characteristics report satisfaction with services	80	84
Number of service users successfully referred from Local Authority and local IDVAs	20	20
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	12	18

SignHealth	
Project name:	DeafHope London
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.2 Sexual and Domestic Violence: Advice, counselling, outreach, drop-in and support for access to services
Amount (1 year):	£148,444
Delivery partners: n/a	
<p>DeafHope is the UK's only, award-winning, specialist service for Deaf female survivors of domestic abuse and violence, and their children. It is delivered by highly trained Deaf women for Deaf women and is vastly more cost-effective than using mainstream domestic violence services with interpreters. The service also provides support to Deaf male survivors, through advice and supported signposting. Caseworkers use British Sign Language and other international sign languages. The service is regularly assessed as 'outstanding' by London Councils' RAG rating.</p> <p>DeafHope London will deliver:</p> <ul style="list-style-type: none"> - Specialist D/deaf referral for all London Borough Officers and IDVAs - IDVA and outreach 1-2-1 support for deaf women and young people - Prevention/early intervention workshops in schools/youth groups to boys and girls (Young DeafHope) - Psychological Therapy for clients with complex needs, anxiety and/or depression - Survivors' Workshops - Deaf-led support groups - British Sign Language (BSL) and other accessible information about domestic abuse for Deaf community - Deaf awareness training/support for London Borough Officers and mainstream domestic violence providers <p>This will achieve all specification outcomes:</p> <ul style="list-style-type: none"> - Reduced levels/ repeat victimisation of sexual and domestic violence - Improves wellbeing - Increases safety and independence - London Borough Officers and IDVAs have a quality Deaf referral route - Multi-agency providers have a better understanding of how to meet Deaf access <p>Supports BAMER, LGBT and Multiple Complex Needs Deaf women</p>	

Contact Details	Referrals
<p>Marie Vickers – Interim Service Manager mvickers@signhealth.org.uk deafhope@signhealth.org.uk</p> <p>020 8772 3241 (voice) 079 7035 0366 (text) The Bridge, Oakmead Road, London SW12 9SJ http://www.signhealth.org.uk/</p>	<p>https://www.signhealth.org.uk/our-projects/deafhope-projects/deafhope-service/refer-to-deafhope/</p> <p>Deaf people can self-refer through our email deafhope@signhealth.org.uk or sms number 07970 350366</p> <p>Professionals can either contact or email DeafHope to make a referral.</p>

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	150	232
Number of service users reporting reduced fear/ greater feelings of safety	100	140
Number of service users reporting reduced risk, reduced repeat victimisation, prevention of escalation	100	92
Service users have improved self-esteem, motivation, confidence and are able to rebuild their lives, moving to independence	100	112
Service users have improved emotional health and wellbeing and physical health and are able to rebuild their lives, moving to independence	100	112
Number of service users with continuing support to sustain new lives	90	92
Number of service users with safety plan	90	85
Number of tenancies secured	90	92
Number of service users accessing appropriate health services or other services including children's services	90	92
Number of service users accessing legal advice	90	24
People from the protected characteristics report increased safety/knowledge of their rights	150	232
People from the protected characteristics report satisfaction with services	150	232
Number of service users successfully referred from Local Authority and local IDVAs	63	22
Service providers are better informed of beneficiaries' needs and service users are enabled to communicate their needs and views to service providers/decision makers	270	204
<p>The number of service users accessing legal advice in the first year was significantly below target; as although SignHealth had overachieved on the number of services users, only a low number needed legal advice. The majority needed emotional and practical support. To increase attainment of this outcome, SignHealth will organise presentations to witness services within family and criminal courts in the next quarter and are also exploring having a solicitor holding a weekly legal service at their office.</p> <p>The majority of clients have been self-referrals rather than from boroughs and IDVAs.</p>		

Women's Aid	
Project name:	Pan-London Domestic and Sexual Violence Helplines and Data Collection Project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.3 Helpline and coordinated access to refuge provision
Amount (1 year):	£314,922
Delivery partners: Refuge, Women and Girls Network (WGN), Rape and Sexual Abuse Support Centre (RASASC) and Respect	
<p>This project will work to ensure that people affected by all forms of domestic and sexual violence receive the non-judgmental, confidential support that they need, and access to emergency refuge provision when they need it, and to assist commissioners and strategic stakeholders to effectively coordinate refuge provision based on robust data:</p> <ul style="list-style-type: none"> - Expert Pan-London telephone, email and online support to victims of domestic and/or sexual violence and those supporting them; - Comprehensive data on London services facilitating immediate refuge referrals; - Collection, analysis and dissemination of data on the nature and usage of refuge and other provision and needs in London. <p>The project will assist London boroughs directly through a dedicated refuge referral mechanism, plus informative data for improving services and better understanding needs, including provision of a 'heat map'.</p> <p>UK Refuges On Line (UKROL) is an integral part of this project, and the project will work with London Councils,</p> <p>MOPAC⁴ and borough stakeholders to ensure the maximum benefit is achieved from the range of data collected through the improved data analysis tools and resources that the project will implement going forward.</p> <p>The project will be committed to impactful liaison with London boroughs and promoting its services to all those who might benefit</p>	

Contact Details	Referrals
<p>Nicki Norman, Director of Services n.norman@womensaid.org.uk 011 7983 7135 www.womensaid.org.uk</p>	<p>The Freephone 24 Hour National Domestic Violence Helpline: 0808 2000 247 helpline@womensaid.org.uk www.nationaldomesticviolencehelpline.org.uk</p> <p>Rape and Sexual Abuse Support Centre Helpline: 0808 802 9999</p> <p>Women and Girls Network Dedicated Sexual Violence Helpline: 0808 801 0770</p> <p>Respect Men's Advice Line: 0808 801 0327</p>

⁴ MOPAC – Mayor's Office for Policing and Crime

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	20,502	20,483
Number of service users with reduced level of risk	17,500	12,572
Number of service users referred to a refuge	2,000	2,045
Survivors of rape and sexual abuse accessing Helpline	4,500	3,828
Quarterly report on refuge referrals (successful and non-successful) by London borough, with particular categories including equalities sent to all borough officers and other key stakeholders ⁵	4	4
New data on housing status of service users on entry and exit is included in quarterly reports	3	2
Reports and heat maps used by borough officers and other key stakeholders (including MOPAC) to coordinate refuge provision; plan strategically and improve responses to domestic and sexual violence	32	32
Number of successful referrals into counselling or other specialist service provision	1,500	1,728
People with the protected characteristics (Equalities Act 2010) are able to access support that meets their needs	160	162
Service users reporting their needs were adequately addressed when utilising the Helpline service (according to age, disability, gender reassignment, marriage & civil partnership, pregnancy & maternity, race, religion or belief, sex, sexual orientation).	400	456
Service providers (including boroughs and refuges) report being able to respond to service users' needs	80	89
Professionals report having the relevant and required information they need to support service users affected by sexual and domestic violence	80	87
Number of logins to Routes to Support (formerly UKROL [UK Refuges online]) from services in London	22,000	24,257
Referrals to ISVA and sexual violence-specific support services	80	103
Number of service users with reduced level of risk – In quarter 4, Women's Aid reviewed data collection and both the quarterly and cumulative variance have improved this quarter. The variance at quarter four was within the +/-15% permitted tolerance.		

⁵ The Routes to Support reports (formerly UKROL) are quarterly reports on refuge data across London provided to boroughs and the Mayor's Office for Policing and Crime. The categories of the data gathered are monitored by a steering group of relevant stakeholders (boroughs, MOPAC/GLA and providers).

Ashiana Network	
Project name:	Specialist Refugee Network
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.4 Emergency refuge accommodation that offers services to meet the needs of specific groups
Amount (1 year):	£840,000
Delivery partners: Ashiana Network, Solace Women's Aid, Nia project, Iranian & Kurdish Women's Rights Organisation (IKWRO)	
<p>London Specialist Refugee Network seeks to continue to provide a unique and innovative Pan-London service through specialist refuge accommodation and targeted support to high-risk women/children affected by domestic and sexual violence (DSV) with complex needs. The Network will provide specialist refuge, targeted support and outreach and second stage accommodation. The project works intensively with women to assess/address needs, improve safety/health/wellbeing enabling women to exit violent/abusive relationships/situations. The services comprise:</p> <ul style="list-style-type: none"> - Programme of group-work/workshops to enhance health/wellbeing/living-skills/resilience - Resettlement programme to support independence/longer lasting outcomes - Outreach service supporting/enabling women to access alternative refuge accommodation/be supported in independent living - Training/awareness raising workshops for professionals to remove barriers/widen access - Housing advocacy securing/maintaining referral pathways with housing providers to secure alternative accommodation for women at risk and unable to access refuge - 38 specialist 24-hour refuge and second-stage accommodation bed spaces and package of intensive targeted support to enhance safety and remove barriers: - 6 (24-hour) bed spaces: Problematic substance use - 5 (24-hour) bed spaces: Sexually exploited women (including prostitution and trafficking) - 8 (24-hour) bed spaces: Women with mental health/problematic substance use - 7 second-stage bed spaces: Trafficked women - 6 bed spaces: Middle Eastern and North African women fleeing harmful practices including forced marriage - 6 bed spaces: South Asian, Turkish and Iranian women with NRPF experiencing DV/SV and harmful practices <p>Within the existing 38 bed spaces, the project will allocate an additional 3 bed spaces for women with NRPF6, particularly for trafficked women and 2 bed spaces for women with mobility related disabilities.</p>	

Contact Details	Referrals
Shaminder Ubhi, Director shaminder@ashiana.org.uk info@ashiana.org.uk 020 8539 0427 www.ashiana.org.uk	Nia - 07590 712872 (24 hours); 0207 683 1270 info@niaendingviolence.org.uk The Emma Project: 07590 712872 (24 hours) Solace Women's Aid - 0207 328 9117 info@solacewomensaid.org (The Amari Project): 020 3874 5027 amari@solacewomensaid.org IKWRO 07846 275 246 (Arabic/Kurdish)-24 Hours 07846 310 157 (Farsi/Dari/Turkish)-24 Hours 020 7920 6460- info@ikwro.org.uk

⁶ No recourse to public funds

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	795	588
Numbers not returning to a perpetrator	37	40
Numbers with increased awareness of safety planning	195	169
Engagement with in-house and external specialist support and culturally specific provision, (such as drug and alcohol support, support with mental health, support to exit prostitution, harmful practices, immigration and NRPF	155	150
Numbers supported to successfully apply for indefinite leave to remain under the Destitution Domestic Violence (DDV) concession or refugee status under an asylum application	32	30
Numbers of women that demonstrate reduced harmful substance use	50	45
Number of women involved in prostitution and trafficking reporting increased awareness of options to exit prostitution and with personalised action plans	37	37
Numbers demonstrating an increased understanding of sexual and domestic violence/prostitution/trafficking as a form of violence against women	140	153
Number of users demonstrating an increased understanding and stabilisation in their mental health	73	66
Number of users with increased understanding of impact of mental health and substance misuse on their children	17	20
Service users moved on in a planned way	29	25
Service users with increased living skills	67	79
Service users with more stabilised immigration status	45	44
No of people prevented (where appropriate) from unnecessary refuge admission through support to alternative housing options that enable them to stay safe. Support provided to service users for whom specific refuge provision does not exist / scarce / do not wish to access (LGBT)	50	30
Number of referral pathways agreed with registered social landlords and other housing providers	6	7
Number of service users gaining/maintaining tenancies	33	37
Number of professionals with increased knowledge of sexual and domestic violence aimed at increasing clients' access to services	475	413
Removal of barriers in accessing services for people with the protected characteristics of the 2010 Equalities Act	85	117
Number of users with disabilities accessing the service	73	78
This commission attributes the under achievement of number of service users in the first year to the lack of move on opportunities which in turn mean they are unable to accommodate new women into the refuges. This figure also includes the number of professionals attending training and service users accessing outreach services such as risk assessments, support plans, safety planning and immigration support.		

Women's Resource Centre	
Project name:	The ASCENT project (Amplifying, Supporting, Capacity building, Engaging, Networking, Training)
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.5 Support services to the sexual and domestic violence voluntary sector organisations
Amount (1 year):	£240,783
Delivery partners: RESPECT (perpetrators), Imkaan, Rights of Women, Against Violence and Abuse and Women and Girls Network	
<p>Ascent is part of the Pan London VAWG Consortium project and will specifically address the long term sustainability needs of the provision of services to those affected by sexual and domestic violence (S&DV).</p> <p>It will improve the quality of such services across London, by providing a variety of services that includes sustainability, expert-led and accredited (assured) training, seminars and special events, best practice briefings, newsletters, and online 'sector conversations' for front-line staff from both voluntary and statutory services to improve service provision and ensure it meets the needs of service users. The Ascent project has a strong focus on borough spread as well as cross-priority work.</p> <p>Ascent will also draw on the wide and varied expertise of all its partners, and of those within the wider Pan London VAWG Consortium in order to meet the requirements of the Equality Act 2010. As a partnership, ASCENT will both model and promote the value of partnerships to service users, funders and commissioners.</p>	

Contact Details	Referrals
Ms Vivienne Hayes, CEO vivienne@wrc.org.uk 020 7697 3451 Project Lead – Evelina Svensso United House, North Road, London, N7 9DP www.wrc.org.uk	www.imkaan.org.uk www.respect.uk.net www.avaproject.org.uk www.wgn.org.uk www.rightsofwomen.org.uk

Outcome	2017- 2018	
	Profile	Delivered
Number of new organisations	309	339
Frontline services/organisations have an increased level of knowledge and ability to run services/organisations effectively and efficiently	70	141
Frontline services/organisations reporting increased ability to be more financially sound and efficient	40	38
Frontline services/organisations with an increased level of knowledge in areas such as financial management, governance, recruitment/workforce; ICT, premises management and income diversification	40	45
Frontline services/organisations report greater ability to work in partnership	100	120
Frontline services/organisations express interest in forming partnerships with other services/providers including LGBT and homelessness services	100	111
Frontline services/organisations able to collaborate with other services such as local authorities, health services, housing providers and homelessness services	40	39
Frontline organisations able to deliver improved services to meet their clients' needs and in line with relevant quality standards (deliver, monitor, evaluate and adapt)	150	170
Frontline services/organisations better able to monitor and evaluate impact of services	60	81
Frontline organisations/services with increased ability to meet their service users' needs	150	168
Borough officers, health professionals, social housing landlords , housing officers, homelessness/hostel staff and other key professionals more aware of key issues, services available and referral pathways.	20	31
Frontline services/organisations with increased ability to meet the three aims of the Equality Act 2010	120	114
Frontline organisations with increased diversification of boards of trustees	20	22

Asian Women's Resource Centre (AWRC)	
Project name:	Ascent Ending Harmful Practices project
Priority:	Priority 2: Tackling Sexual and Domestic Violence
Specification:	2.6 Specifically targeted services FGM, Honour based violence (HBV), forced marriage and other harmful practices
Amount (1 year):	£320,000
Delivery partners: Ashiana Network, Latin American Women's Rights Service, IKWRO, IMECE Women's Centre, Southall Black Sisters Trust, Women and Girls Network, FORWARD and Domestic Violence Intervention Project (DVIP)	
<p>The partnership will provide intensive support to women and girls from BMER communities, across London affected by Female Genital Mutilation (FGM), 'Honour' Based Violence (HBV), Forced Marriages (FM), and other harmful practices within the spectrum of domestic and sexual violence, annually.</p> <p>Activities will include: 1) 1:1 advice and information on rights and entitlements: 2) casework and advocacy support which will include accompanying women to report crimes of violence to the police and housing departments, as well as accompanying women to court and advocating their needs to social services 3) therapeutic support groups and a counselling provision to 66 women 4) raising awareness of the impact of HBV, FM and FGM within communities and other voluntary and statutory agencies (not only BMER communities) through delivering workshops, training and presentations and 5) specific work with young women through the delivery of workshops to support peer mentoring and youth advocacy.</p> <p>These activities aim to improve service users' safety, self-esteem, confidence and wellbeing, as well as improving understanding of rights and options and uptake of other services in the domains of criminal justice, health, housing and employment training.</p>	

Contact Details	Referrals
Sarbjit Ganger, Director sarbjit@asianwomencentre.org.uk info@asianwomencentre.org.uk 020 8961 6549 http://asianwomencentre.org.uk/	Ascent: 0208 961 6549 0208 961 5701 referrals@asianwomencentre.org.uk

Outcome	2017- 2018	
	Profile	Delivered
Number of new users	623	586
Service users have improved self-esteem, confidence and emotional health and well being	472	491
Service users have improved mental health	56	153
Service users have a better understanding of the support options available to them and are more aware of their rights and entitlements	448	520
Service users have an increased ability to communicate their needs and views to service providers	189	369
Number of professionals with improved understanding of harmful practices and the barriers faced by BAMER women in accessing services	130	224
Service users report increased feelings of safety	472	478
Service users have an increased level of understanding regarding options available to help their decision making	472	489
Service users have enhanced coping strategies	291	385
Service users make changes to their living situations and exit violence	307	304
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ESOL classes	66	86
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending ICT classes	66	69
Service users have improved life skills to help them rebuild their lives and move to independence: service users attending other employment skills workshops	66	66
Local authority officers are able to access support to wrap around existing support or make referrals into the service.	60	131
Referrals from IDVAs and sexual health clinics	40	63
Service users accessing other support	40	141

Priority 3 Tackling Poverty Through Employment

Paddington Development Trust	
Project name:	Gold
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£928,819
Delivery partners:	PDT (Lead), Urban Partnership Group, Equi-vision, Get Set and Mind
Borough Delivery:	City of Westminster, Royal Borough of Kensington and Chelsea, Barnet, Harrow, Haringey, Hammersmith and Fulham
<p>Gold provides access to employment for long-term unemployed and economically inactive residents through improving employability skills.</p> <p>The project management and delivery approach tackles poverty by helping the participants move towards, or into, work. Each individual will have his/her own needs and barriers, and they will provide a personalised support programme plan of learning and employment options that takes into account skills needed and for difficult health or social circumstances.</p> <p>Gold provides highly supportive IAG, support from specialist agencies, employer help through extra guidance, work placements, and employment offers. The project provides help with ESOL, employability and vocational skills, and other support to raise self-confidence and improve self-esteem. The project advisors track participants each step of the way from engagement through to sustained jobs.</p>	

Contact details	
Ola Badamosi, Head of Programmes ola@pdt.org.uk 020 7266 8250	The Stowe Centre, 258 Harrow Road, London W2 5ES www.pdt.org.uk

Outcome	Profile	Delivered
Enrolments	426	339
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	347	293
Participants receiving 12+ hours of support (Homeless only)	27	14
Participants completing a work or volunteering placement	65	22
Further Education and Training	57	18
Participants in employment within 4 weeks of leaving the project	98	59
Participants in sustained employment for 26 weeks (6M)	43	17
Participants in employment within 4 weeks of leaving the project – Homeless	4	4
Participants in sustained employment for 26 weeks (6M) – Homeless	1	0

London Training and Employment Network	
Project name:	Steps into Work
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£966,423
Delivery partners: LTEN (Lead), Centrepont, HCT Group, Refugee Action Kingston (RAK), High Trees Community trust, Successful Mums, Skillsland Ltd and Storm Family Centre	
Borough Delivery: Wandsworth, Royal Borough of Kingston upon Thames, Merton, Sutton, Croydon, Lambeth	
<p>Steps to Work project engages those living in the most deprived wards, with provision targeting residents who are furthest away from the labour market, particularly BAME communities, parents with long-term work limiting health conditions, lone parents, women and especially those facing barriers to work, homeless, disability or long-term health condition and those recovering from drug/alcohol misuse.</p> <p>The project provides an integrated package of support that is flexible and tailored to individual participant's needs, including information advice & guidance, flexible employability and occupational skills training and wrap around support intervention to help residents address and overcome the barriers to move them into or nearer to the labour market.</p>	

Contact details	
Cynthia Hyman, Head of Operations cynthia@lten.org.uk 020 3841 6950	Unit 4 ST Marks Studio, 14 Chillingworth Road, London N7 8QJ www.lten.org.uk

Outcome	Profile	Delivered
Enrolments	256	103
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	246	77
Participants receiving 12+ hours of support (Homeless only)	4	0
Participants completing a work or volunteering placement	21	7
Further Education and Training	18	5
Participants in employment within 4 weeks of leaving the project	26	2
Participants in sustained employment for 26 weeks (6M)	6	0
Participants in employment within 4 weeks of leaving the project – Homeless	5	0
Participants in sustained employment for 26 weeks (6M) – Homeless	3	0

MI ComputSolutions Incorporated	
Project name:	Community Life Change
Priority: 3	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£926,311
Delivery partners: MI COMPUTSolutions (Lead), Successful Mums, Royal Mencap, Resource Plus, Centre Point and Train 2 Work.	
Borough Delivery: Southwark, Lewisham, Bromley, Royal Borough of Greenwich, Bexley	
<p>Community Life Change targets unemployed and inactive residents with the aim of improving employability skills and helping participants into employment.</p> <p>They provide 1-to-1 individual advice and guidance, advisor support, employer led sector focused group workshop, job fairs, help into training, education, work or voluntary placements especially parents with long-term work limiting health conditions: people with mental health needs; members of ethnic groups with low labour market participation, women facing additional barriers to employment; people with drug/alcohol issues; and homeless people.</p> <p>The projects activities include Matrix standard diagnostic needs assessment and offers a drop In centre where participants can carry out their own job search under the guidance of a professional advisor, employer liaison and job brokerage to match participants to suitable vacancies, 30 hour work placement and signposting to relevant training, including English & Maths, Vocational Skills, & Sector Routeways.</p>	

Contact details	
Adekunle Okotore, Managing Director val@micomputsolutions.co.uk 020 7501 6450	The Queen, 47a Bellefields Road, Brixton. London SW9 9UH www.micomputsolutions.co.uk

Outcome	Profile	Delivered
Enrolments	255	132
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	240	126
Participants receiving 12+ hours of support (Homeless only)	16	4
Participants completing a work or volunteering placement	26	8
Further Education and Training	26	9
Participants in employment	54	20
Participants in sustained employment for 26 weeks (6M)	7	1
Participants in employment – Homeless	7	8
Participants in sustained employment for 26 weeks (6M) – Homeless	0	1

The Citizens Trust (Disability Times Trust – DTT)	
Project name:	Directions West London
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£896,229
Delivery partners: Citizens Trust (Lead), ACDA, New Challenge and Action West London	
Borough Delivery: Hounslow, Ealing, Hillingdon, Brent, Richmond upon Thames	
<p>Directions West London is an integrated employment and pastoral support project providing a range of employment related and personal development support interventions.</p> <p>The project targets some of the most vulnerable residents across west London, in particular those who are economically inactive and the long-term unemployed. These include: women, older people, ethnic minorities, people with long-term work limiting health conditions/disabilities and lone parents. The project provides support and guidance with the aim to increase and improve the active participation of participant's in the labour market through the acquisition of personal and occupational skills.</p> <p>This will be achieved through the delivery of a multifaceted employment programme that provides robust ongoing assessments, vocational/employment specific training, pre-employment training, work experience, health workshops, personal and soft skills development, employer engagement, employment mentoring and in-work support.</p>	

Contact details	
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Outcome	Profile	Delivered
Enrolments	319	171
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	304	164
Participants receiving 12+ hours of support (Homeless only)	6	0
Participants completing a work or volunteering placement	20	5
Further Education and Training	38	27
Participants in employment	4	26
Participants in sustained employment for 26 weeks (6M)	7	1
Participants in employment – Homeless	1	4
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Aim Higher
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS – Lead, Bromley by Bow Centre, HCT Group, St Giles Trust, Works Works Training Solutions, Faith Regen Foundation, LTEN, Osmani Trust & Volunteer Centre Hackney	
Borough Delivery: Enfield, City of London, Hackney, Islington, Tower Hamlets, Camden	
<p>Aim Higher engage, improve the employability, health, parenting, life skills and social inclusion of economically inactive and long term unemployed people from the following target groups: parents with long term work limiting health conditions, people with mental health needs, people from ethnic groups with low labour market participation rates, women facing barriers to employment, people recovering from drug and/or alcohol addiction or misuse and homelessness.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, individualised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to health support e.g. weight management programmes, healthy eating, sustainable food growing programmes and mindfulness sessions, clubs e.g. IT, parenting groups, training in soft skills, vocational training functional skills, ESOL; work placements or volunteering and/or work trials, access to job brokerage, self-employment and enterprise support to progress participants into work.</p>	

Contact details	
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Outcome	Profile	Delivered
Enrolments	219	111
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	190	73
Participants receiving 12+ hours of support (Homeless only)	6	0
Participants completing a work or volunteering placement	20	4
Further Education and Training	11	3
Participants in employment	28	12
Participants in sustained employment for 26 weeks (6M)	3	1
Participants in employment – Homeless	0	0
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0

Redbridge Council for Voluntary Service	
Project name:	Outreach East
Priority:	Priority 3 Tackling Poverty through Employment (ESF Match funded)
Amount (2 years):	£983,871
Delivery partners: Redbridge CVS(Lead), DABD, L&Q (East Thames), Ellingham, Harmony House and Hope 4 Havering)	
Borough Delivery: Barking and Dagenham, Havering, Newham, Redbridge, Waltham Forest	
<p>Outreach East improves the employability, health, parenting, social and financial inclusion and life skills of economically inactive and long term unemployed people from the following target resident groups: long term work limiting health conditions., mental health needs and ethnic groups with low labour market participation rate, women facing barriers to employment, homeless and people recovering from drug and/or alcohol addiction or misuse.</p> <p>Project activities include, initial diagnostic assessment, induction, action planning, personalised 1-1 information, advice and guidance for 6 hours+ and 12 hours+, access to free exercise classes, cognitive behavioural therapy, healthy eating, clubs (e.g. sewing and books) parenting groups, employability, ESOL, IT, soft, vocational, and functional skills, travel training, work placements or volunteering and/or work trials.</p> <p>Access to job brokerage, self-employment and enterprise support, working with employers to remove potentially discriminatory recruitment and in work practices to progress participants into sustainable, financially viable jobs.</p>	

Contact details	
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Outcome	Profile	Delivered
Enrolments	252	154
Participants receiving 6+ hours of support (IAG, job search, mentoring, training)	216	118
Participants receiving 12+ hours of support (Homeless only)	4	0
Participants completing a work or volunteering placement	37	15
Further Education and Training	17	6
Participants in employment	42	20
Participants in sustained employment for 26 weeks (6M)	8	3
Participants in employment – Homeless	1	0
Participants in sustained employment for 26 weeks (6M) – Homeless	0	0