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Bus Network and Priority Seminar

Wednesday 8 October



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Bus Network and Priority Seminar

Chair

Colin Mann

Head of Borough Engagement, TfL

Agenda

16.15	Keynote addresses	Mike Weston, Director of Buses, TfL Nick Lester, Corporate Director of London Councils Vincent Stops, Policy Officer, London TravelWatch
16.45	Developing the bus network	John Barry, Head of Network Development - Buses, TfL
17.05	Developing bus priority	Ben Plowden, Director of Surface Strategy and Planning, TfL
17.25	Q&A session	Presenters
17.45		Tea break
18.15	A new approach to stakeholder engagement	Peter Bradley, Head of Consultation, TfL
18.35	Panel discussion	Presenters
19.00	Summary and close	Leon Daniels, Managing Director, Surface Transport, TfL
19.10		Networking session



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Keynote address



**TRANSPORT
FOR LONDON**
EVERY JOURNEY MATTERS

Mike Weston

Director of Buses, TfL



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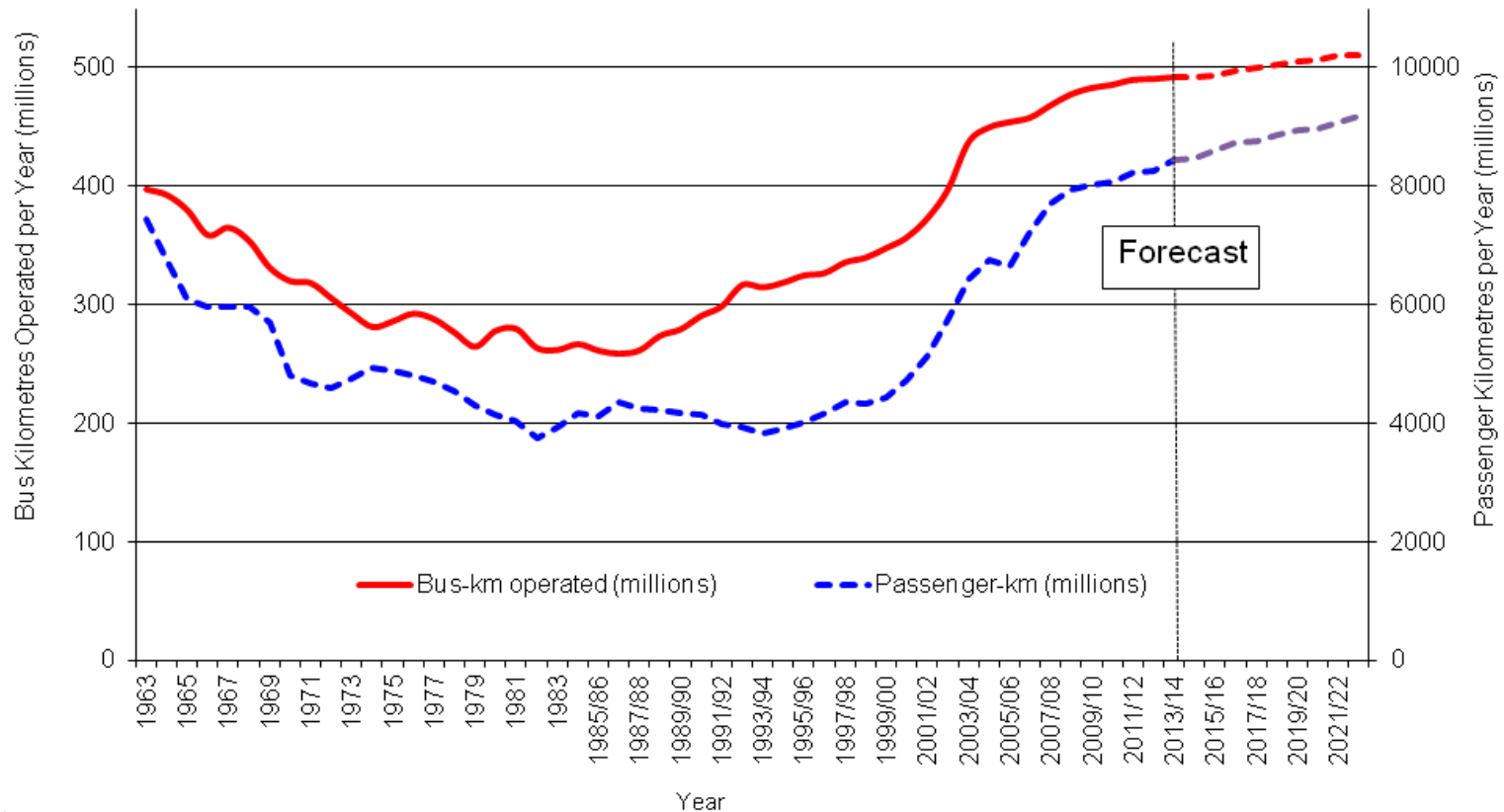
Buses Directorate is responsible for:

- Planning the bus network
- Tendering the services
- Managing the operator's performance
- Supporting operations (e.g. CentreComm)
- Developing new technology such as iBus and the New Routemaster



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London bus network: service volume and usage
1963-2014 (and forecasts to 2022)





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The importance of the bus

- 95% of Londoners live within 400m of a bus stop
- Buses are the most used form of public transport in London
- Nearly a third of morning peak rail journeys include a bus trip
- The bus is the most common mode to access London's town centres
- Bus passengers spend on average 25% more than car users on a weekly basis in visits to London's town centres



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The challenges ahead for London's buses

- Maintaining reliability and customer satisfaction at their best ever levels
- Maintaining and enhancing network coverage
- Supporting London's rising population
- Supporting the transformation of London's roads



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Keynote address

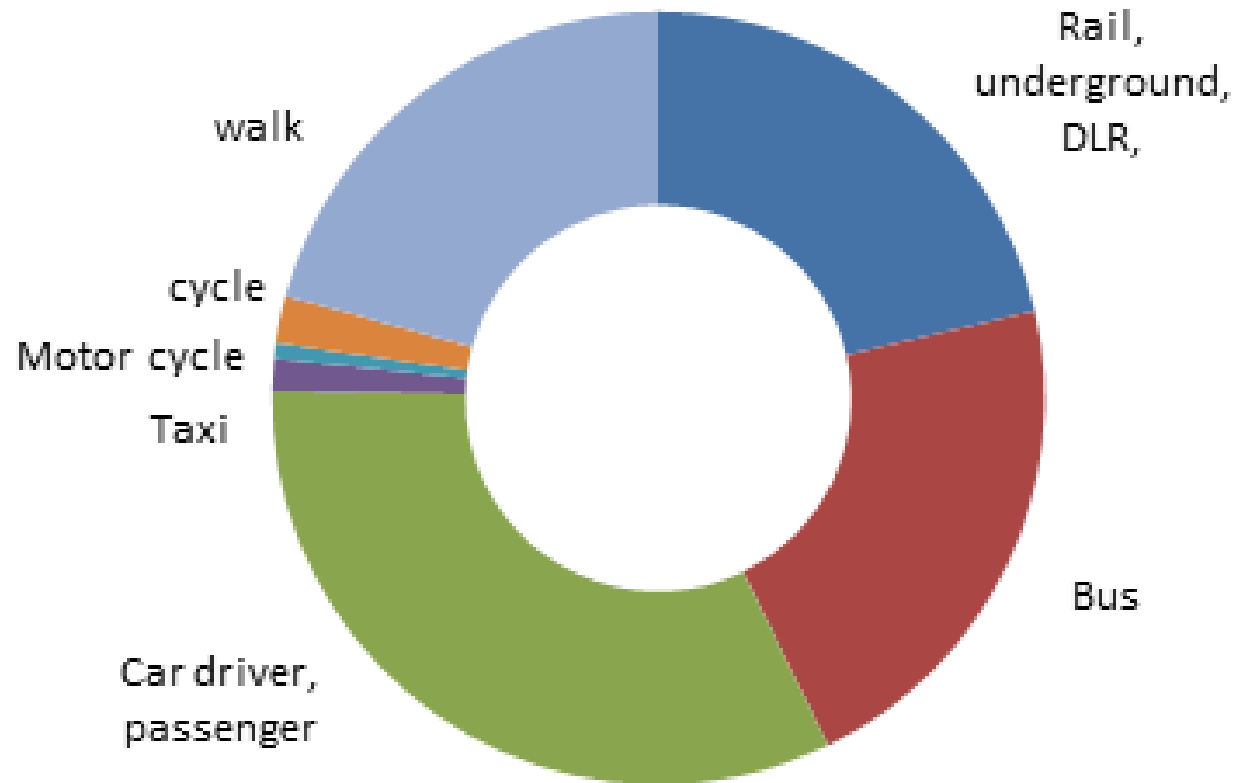


Nick Lester

Corporate Director of London Councils



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Developing the Bus Network

John Barry

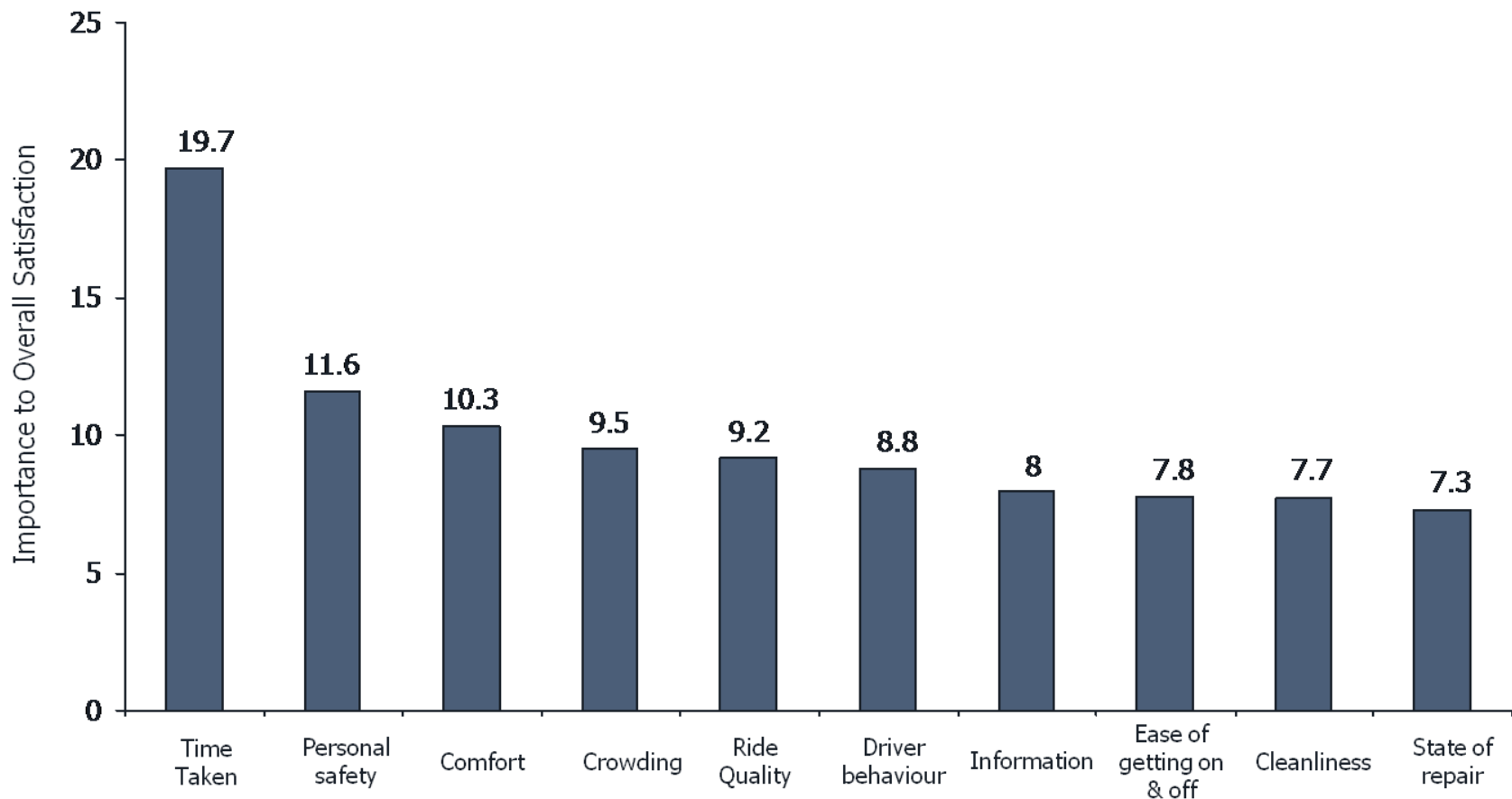
Head of Network Development, TfL

The network in context



What do passengers want from us?

Passengers want a safe and reliable service, taking them where they want to go, when they want to go. Drilling down, they consistently place 'time' factors as their top priority:



Source: TfL analysis of Customer Satisfaction data

How should the network look?

Simple

- Standard routeings
- Simple timetables

Frequent

- 'Turn up and go' if possible
- Running from early to late

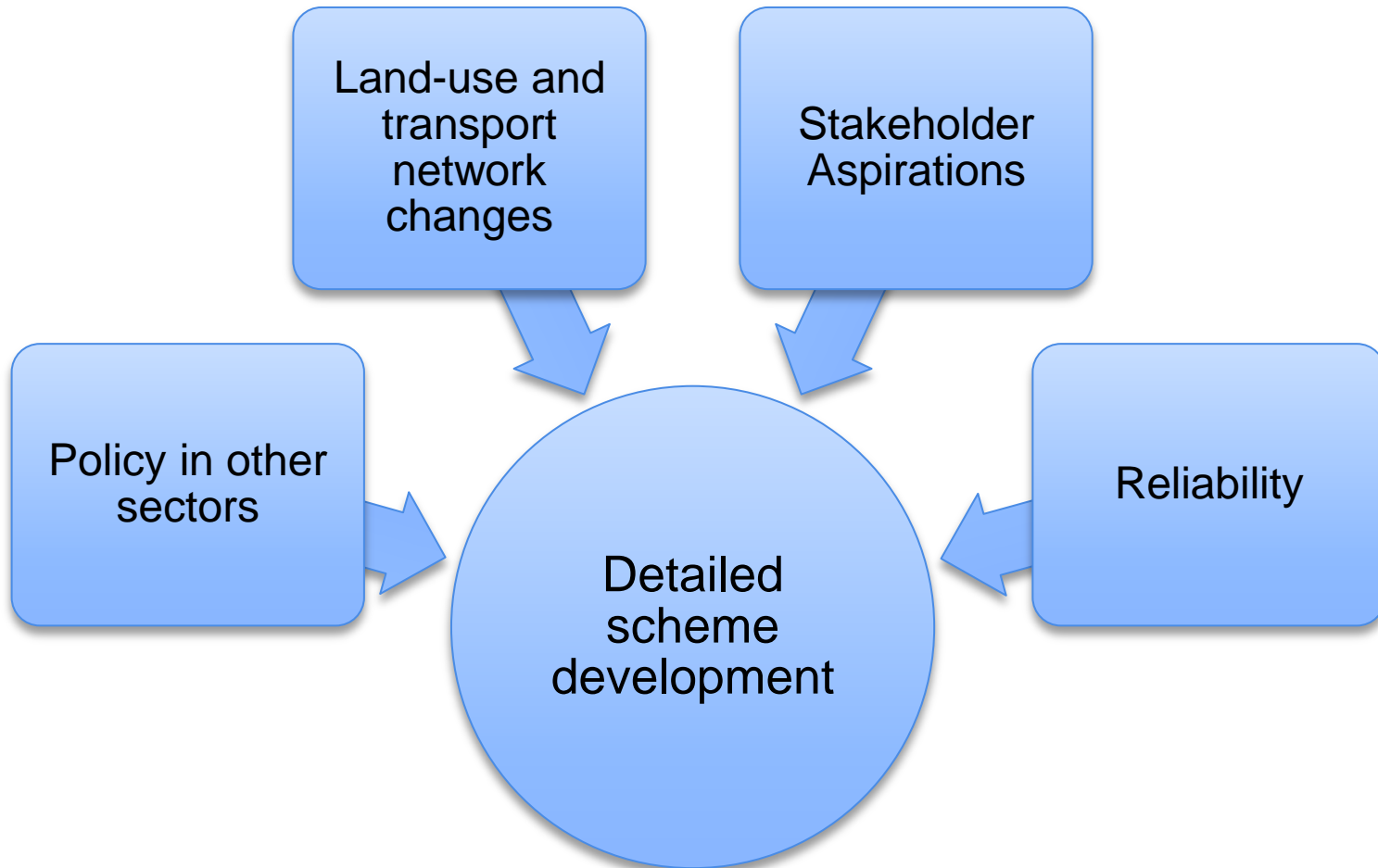
Comprehensive

- Within about 5 minutes of home
- Going to the heart of town centres

Reliable

- Even intervals between buses
- Enough capacity

Where do service change proposals come from?



How are proposals developed and evaluated?

Schemes must be:

Affordable

- Within overall funding
- Include any external support

Beneficial

- Maximising benefits
- Balance new / existing users
- Quantified (where possible)

Consistent

- Addresses original objective
- Response to consultation

Deliverable

- Road network
- Bus infrastructure
- Operator resource

What are our challenges?

- Support London's growth
- Support the transformation of London's roads
- Provide access for all
- Maintain and enhance connectivity
- Maintain and develop support /funding





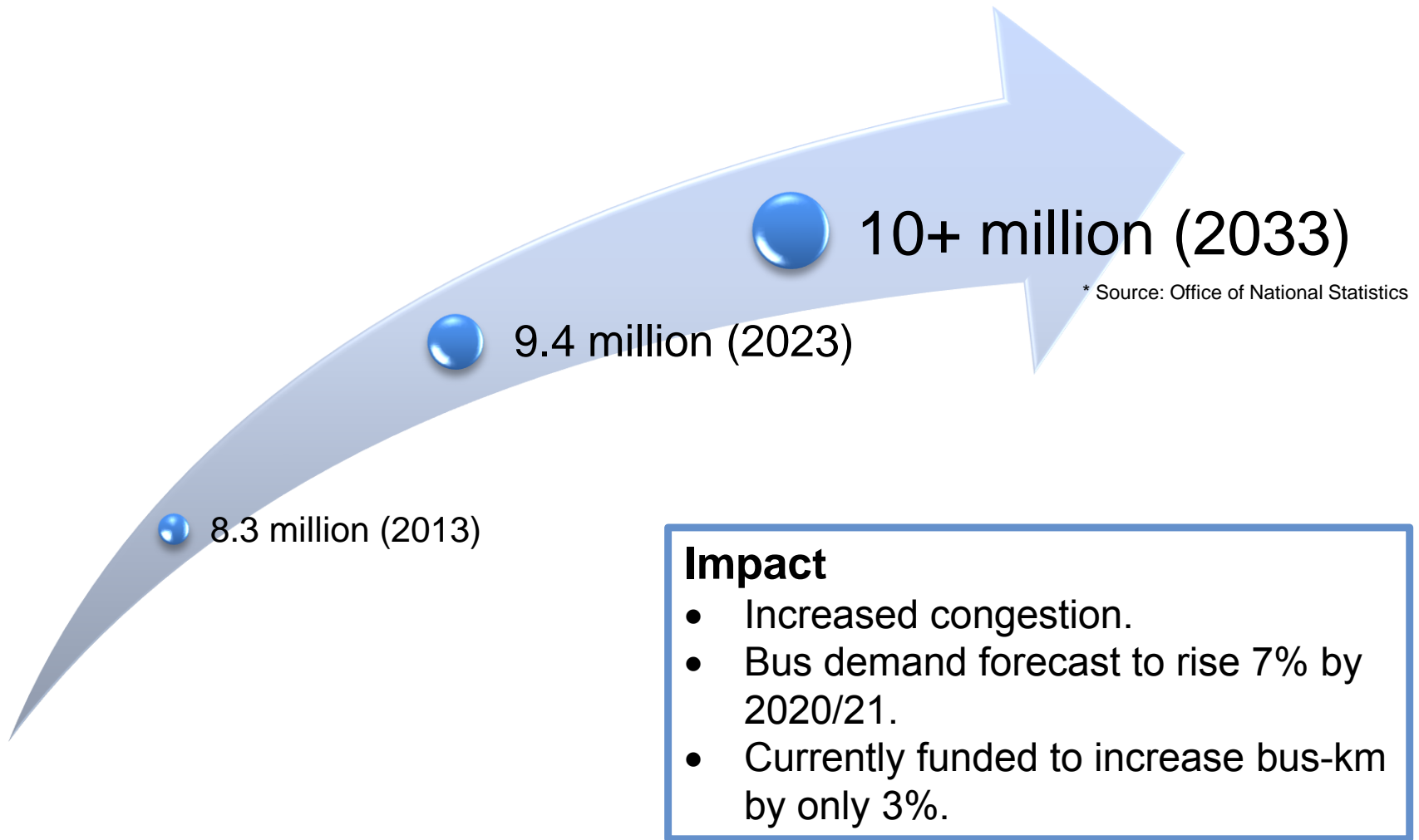
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Developing the Bus Priority Programme

Ben Plowden

Director of Surface Strategy and Planning, TfL

London's population is rising ...



Bus Priority Programme

Working with boroughs to effectively target sources of delays

Supporting the reliability in Central London

Helping London grow in new opportunity areas

Tackling congestion and delay across London



Central London

Sustaining bus reliability while investing record amounts on London's roads.



Growth & Opportunity areas



Helping London grow in new opportunity areas



Tackling congestion and delay across London

Bus Priority in action: Right-hand turns

London Borough of Bexley - A206 North End Road

Bus Routes: 89 and 428

Allowing two right turns which reduces route length.



The next steps ...

TfL to visit all London boroughs to discuss potential schemes

Boroughs to identify potential locations for schemes

TfL to assess all schemes

Schemes

Schemes designed and delivered



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A new approach to Stakeholder Engagement

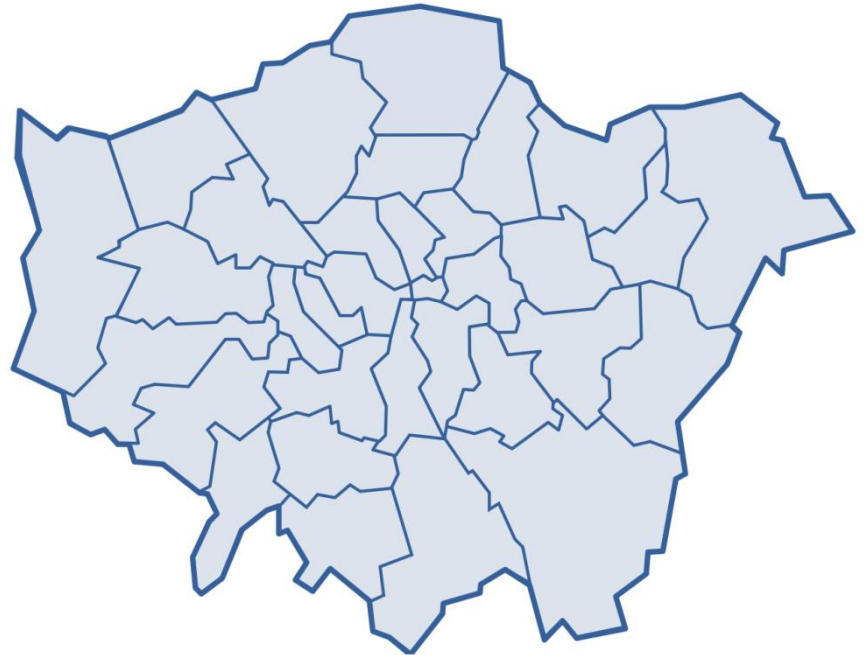
Peter Bradley

Head of Consultation, TfL

Our relationship with local authorities

Working with boroughs is essential in the provision of bus services:

- Buses run on borough roads (and local authority roads outside London)
- They provide a service for those who live, work and visit individual boroughs;
- We value the insights that the boroughs have on future developments and plans;
- It ensures we get a balance between providing a London wide network and local needs



What happens now?

- Consult and engage in all bus service changes (above and beyond the statutory duties as laid out in the GLA Act 1999)
- Hold regular Passenger Transport Liaison meetings
- Communicate through the London Borough's sub-regional forums;
- Engage regularly with borough officers and councillors over specific issues
- We also sent regular letters to Local Authorities and other stakeholders detailing the tendering programme, but inviting comments on any bus service / issue.



What have we done so far?

- Run ideas and concepts through London Councils, London TravelWatch and some local authorities:
- Discussed ideas with those involved in the London Assembly report.
- Used feedback from the borough engagement survey undertaken earlier this year



What are we proposing?

- Continue to consult and engage on all bus service changes
- Continue the regular Passenger Transport Liaison meetings
- Annual overview for each local authority in London



What outcome are we looking for?

- Informed stakeholder opinions
- Enhanced borough planning
- Improved strategic engagement ,both on specific network aspirations and service planning principles



What happens next?

- Welcome views on proposals (please use Q&A session)
- Initial annual meetings to be arranged with each local authority...





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Accessible Bus Stop Design Guidance consultation

Open until Friday 31 October. Visit www.tfl.gov.uk/accessible-bus-stops

For further information, email consultations@tfl.gov.uk

Seminar close