

Appendix Two

Services directorate – Business Plan Priorities 2015/16

Transport and Mobility

- Introducing an online and postal application process for new Freedom Pass holders and manage the Post Offices withdrawal from supporting the scheme.
- Managing the renewal of around 100,000 Freedom Passes expiring in March 2016.
- Investigating data sharing agreements with boroughs to help streamline future Freedom Pass renewals and improve the day-to-day management of Freedom Pass and Taxicard.
- Negotiating the Freedom Pass annual settlements with Transport for London (TfL) and other bus operators to keep increases to a minimum in 2016/17.
- Subject to approval following consultations, introducing charging for replacement Taxicards.
- Working with TfL and boroughs to investigate and deliver improvements and efficiencies to door-to-door transport services, such as Taxicard, Dial-a-ride and social needs transport.
- Re-procuring the provision of electronic data management and data transfer services for the management of the London Lorry Control Scheme.
- Working with TfL and the boroughs to implement the London Safer Lorry Scheme.
- Agreeing and implementing a car club/car sharing strategy for London.

PATAS

- Managing the move of all appeals services infrastructure and staff from Angel Square to Chancery Exchange.
- Managing the smooth transition to a new PATAS service provider in July, including the upgrading of data management and data transfer to fully electronic and web-based systems, realising significant savings.
- Managing and publicising the change of PATAS' name and branding to better reflect the wider range of matters covered by the tribunals service.

Young People's Education and Skills

- Provide regional leadership and influence - lobby for London, shape London's response to national and regional policies, manage relationships with the London Enterprise Panel and other stakeholders and strategic partners.

- Support the London Growth Plan and other strategies through which partners and stakeholders work together to implement the Young Persons' Education and Skills strategy - publish a Statement of Priorities, manage a data and research programme and support collaborative working.
- Lead strategic services and activities - support local authorities in their plans to implement major reforms for young people with special educational needs and phase two of Raising the Participation Age.
- Secure additional resources for London and work with the London Enterprise Panel and other partners to maximise the impact of investment - shape the 2014-20 European Structural and Investment Fund youth programmes.

Capital Ambition

- Maintain active governance of Capital Ambition from a financial and programme management perspective.
- Work with our London Ventures (LV) partners EY on developing a strategic portfolio of ventures. Consulting key stakeholders to ensure continued relevance.
- Supporting the delivery of the LV programme by using London Councils' role to promote the opportunities of the current 'live' ventures to London's boroughs, through developing and implementing a broad communication and stakeholder plan.
- Work with the investment case pilots to ensure maximum benefit is accrued for other boroughs to help de-risk implementation. Support the Capital Ambition Board to consider investing in future generations of ventures.

Community Services and Grants

- Identifying new sources of income for London Care Services so it continues to provide high-quality, value-for-money services to boroughs and vulnerable children in the Capital.
- Implement the recommendations of the NOTIFY Review and establish a new service providing shared information between boroughs for housing purposes.
- Implementing the grants programme for 2015-17 as agreed by the Grants Committee in November 2014. In doing so, strengthening the relationship between the boroughs and the programme and ensuring the programme stays up to date with the changing demands on boroughs.
- Developing options for the grants programme post 2017.
- In summer 2015, closing down the existing seven-year London Councils European Social Fund programme and creating a new seven-year programme in its place. In doing so, ensuring the programme meets the needs of boroughs.